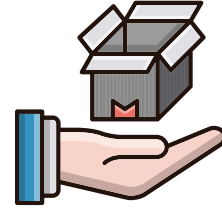


CURBSIDE PICKUP GUIDANCE

For Businesses



SOCIAL DISTANCING



- Maintain a 6 feet distance between customers and other employees to the greatest extent possible.
- If customers need to show their ID to pick up items, have them show it through a window or hold it out for the employee to see without touching the ID.
- Businesses should use contactless forms of payment (online, over the phone, mobile ordering), if possible.
 - All orders should be packaged, processed, and paid for ahead of time.
- Place items in an unoccupied area of the vehicle (trunk, back seat, passenger seat, etc.).
 - Avoid handing items directly to customers.

HYGIENE AND SAFETY



- Wear a mask if available.
- Wash hands with soap and water for 20 seconds in between each customer.
 - When hand washing is not immediately available, use a hand sanitizer with at least 60% alcohol in between each customer.
- Minimize contact with touch surfaces.
 - Ask customers to open the trunk or door from inside their car, if possible.
 - Do not lean into the car when setting the items inside.
 - Close the trunk or door with your elbow instead of your hands.
- Disinfect frequently touched items and shared equipment with an EPA-approved disinfectant.
 - Door knobs, door handles, pens, scanners, bins, etc.

