2015 City of Columbia DirectionFinder® Survey

Appendix C – Crosstabular Data by Household Income and Gender

Submitted to

The City of Columbia, MO

ETC Institute

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February 2016

Household Income and Gender

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q1-1. Public safety services provided by City (e.g., police & fire services)								
Very Satisfied	21.1%	15.5%	16.3%	19.3%	19.5%	18.4%	17.3%	17.8%
Satisfied	47.4%	49.1%	53.2%	46.1%	49.3%	45.5%	53.3%	49.3%
Neutral	18.4%	22.4%	17.2%	16.9%	14.4%	16.4%	17.3%	16.8%
Dissatisfied	9.2%	10.3%	9.4%	12.3%	14.8%	15.4%	9.4%	12.5%
Very Dissatisfied	3.9%	2.6%	3.9%	5.3%	2.0%	4.3%	2.7%	3.5%
Q1-2. Parks & recreation programs & facilities provided by City								
Very Satisfied	34.7%	41.7%	47.3%	47.1%	55.7%	48.0%	47.3%	47.6%
Satisfied	40.3%	42.6%	44.3%	44.6%	35.2%	38.8%	42.1%	40.4%
Neutral	19.4%	14.8%	7.5%	6.2%	6.7%	10.4%	8.8%	9.6%
Dissatisfied	5.6%	0.9%	0.5%	1.7%	0.7%	1.6%	1.5%	1.5%
Very Dissatisfied	0.0%	0.0%	0.5%	0.4%	1.7%	1.2%	0.4%	0.8%

Household Income and Gender

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q1-3. Condition of City streets								
Very Satisfied	6.5%	4.3%	3.8%	4.0%	2.3%	4.1%	2.9%	3.5%
Satisfied	27.3%	27.4%	28.3%	26.5%	32.0%	29.5%	27.3%	28.4%
Neutral	22.1%	25.6%	25.0%	26.9%	30.3%	27.1%	27.7%	27.4%
Dissatisfied	33.8%	32.5%	33.5%	33.7%	28.0%	30.2%	32.8%	31.5%
Very Dissatisfied	10.4%	10.3%	9.4%	8.8%	7.3%	9.1%	9.4%	9.2%
Q1-4. Enforcement of City codes & ordinances								
Very Satisfied	15.1%	7.0%	9.0%	6.3%	6.0%	7.0%	8.3%	7.6%
Satisfied	27.4%	33.0%	35.6%	38.4%	45.7%	36.7%	38.8%	37.7%
Neutral	34.2%	35.0%	38.8%	40.6%	37.4%	39.7%	37.1%	38.5%
Dissatisfied	21.9%	19.0%	13.3%	11.2%	6.8%	11.5%	13.2%	12.3%
Very Dissatisfied	1.4%	6.0%	3.2%	3.6%	4.2%	5.1%	2.6%	3.9%

Household Income and Gender

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q1-5. Quality of customer service you receive from City employees								
Very Satisfied	23.0%	27.6%	24.2%	25.3%	19.9%	21.4%	24.5%	22.9%
Satisfied	47.3%	40.0%	48.5%	47.6%	53.4%	48.9%	49.4%	49.1%
Neutral	24.3%	22.9%	22.7%	24.5%	20.9%	24.1%	21.3%	22.8%
Dissatisfied	2.7%	5.7%	3.6%	2.2%	3.6%	3.7%	2.9%	3.3%
Very Dissatisfied	2.7%	3.8%	1.0%	0.4%	2.2%	1.9%	1.8%	1.8%
Q1-6. Effectiveness of City communication with public								
Very Satisfied	10.8%	13.2%	7.8%	8.2%	13.8%	8.7%	11.9%	10.3%
Satisfied	41.9%	41.2%	51.0%	44.0%	44.8%	43.0%	47.8%	45.4%
Neutral	28.4%	28.9%	27.9%	36.6%	29.3%	31.5%	30.1%	30.8%
Dissatisfied	12.2%	11.4%	7.8%	8.2%	9.7%	12.1%	7.1%	9.7%
Very Dissatisfied	6.8%	5.3%	5.4%	2.9%	2.4%	4.6%	3.1%	3.9%

Household Income and Gender

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q1-7. Quality of City permitting services for buildings								
Very Satisfied	9.4%	10.7%	6.7%	5.7%	9.4%	8.9%	6.4%	7.8%
Satisfied	26.6%	18.7%	30.4%	26.6%	34.6%	24.7%	32.2%	28.0%
Neutral	48.4%	50.7%	45.2%	49.4%	38.7%	45.7%	44.7%	45.3%
Dissatisfied	9.4%	12.0%	11.9%	13.9%	10.5%	14.4%	11.2%	13.0%
Very Dissatisfied	6.3%	8.0%	5.9%	4.4%	6.8%	6.4%	5.4%	5.9%
Q1-8. City's stormwater runoff/stormwater management system								
Very Satisfied	9.9%	8.5%	6.5%	8.6%	10.0%	8.9%	7.6%	8.3%
Satisfied	26.8%	21.7%	43.5%	38.3%	35.8%	36.9%	32.5%	34.8%
Neutral	43.7%	37.7%	27.7%	34.2%	28.8%	31.1%	34.9%	32.9%
Dissatisfied	14.1%	21.7%	17.4%	14.0%	19.6%	17.9%	18.5%	18.2%
Very Dissatisfied	5.6%	10.4%	4.9%	5.0%	5.8%	5.2%	6.4%	5.8%

Household Income and Gender

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q1-9. Public health services provided by City								
Very Satisfied	22.7%	19.6%	21.8%	16.0%	18.4%	17.5%	19.2%	18.3%
Satisfied	42.4%	47.4%	46.0%	43.8%	50.0%	44.6%	48.9%	46.7%
Neutral	27.3%	21.6%	28.7%	38.1%	27.6%	33.4%	27.1%	30.4%
Dissatisfied	3.0%	9.3%	2.3%	1.5%	2.4%	2.8%	3.5%	3.2%
Very Dissatisfied	4.5%	2.1%	1.1%	0.5%	1.6%	1.6%	1.3%	1.5%
Q1-10. Solid waste services (trash, recycling, etc.)								
Very Satisfied	36.4%	31.1%	34.1%	38.9%	35.4%	37.4%	33.7%	35.6%
Satisfied	39.0%	50.4%	48.1%	50.2%	52.3%	49.5%	50.1%	49.8%
Neutral	15.6%	14.3%	10.1%	6.5%	7.0%	8.0%	9.7%	8.8%
Dissatisfied	6.5%	2.5%	4.8%	4.0%	3.6%	2.9%	5.3%	4.1%
Very Dissatisfied	2.6%	1.7%	2.9%	0.4%	1.7%	2.1%	1.2%	1.7%

Household Income and Gender

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q1-11. City water, electric, & sewer services								
Very Satisfied	32.1%	26.3%	27.3%	33.5%	33.4%	30.3%	30.8%	30.5%
Satisfied	44.9%	52.5%	56.9%	51.4%	54.2%	52.8%	54.4%	53.6%
Neutral	12.8%	14.4%	11.5%	12.2%	9.0%	12.4%	10.5%	11.5%
Dissatisfied	7.7%	5.1%	3.3%	2.0%	1.7%	3.1%	2.9%	3.0%
Very Dissatisfied	2.6%	1.7%	1.0%	0.8%	1.7%	1.4%	1.4%	1.4%
Q1-12. Public transit services (bus)								
Very Satisfied	15.6%	16.7%	12.1%	10.3%	9.6%	10.5%	12.3%	11.4%
Satisfied	23.4%	26.9%	24.1%	29.5%	31.8%	23.3%	32.8%	27.7%
Neutral	35.9%	34.6%	49.6%	46.2%	43.4%	46.3%	41.2%	43.9%
Dissatisfied	17.2%	11.5%	10.6%	10.3%	9.1%	12.5%	9.7%	11.2%
Very Dissatisfied	7.8%	10.3%	3.5%	3.8%	6.1%	7.5%	3.9%	5.8%

Household Income and Gender

Q2. Which FOUR of the major City services listed in Question 1 above do you think are the most important services for the City to provide? (top 4)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q2. Top choice								
Public safety services provided by City (police & fire services)	70.9%	75.8%	83.6%	90.4%	90.4%	86.0%	84.1%	85.0%
Parks & recreation programs & facilities provided by City	24.1%	21.7%	28.6%	32.5%	35.1%	31.2%	28.2%	29.7%
Condition of City streets	46.8%	49.2%	62.9%	61.4%	61.6%	63.7%	54.6%	59.3%
Enforcement of City codes & ordinances	11.4%	20.8%	13.1%	15.7%	14.6%	16.2%	13.1%	14.7%
Quality of customer service you receive from City employees	11.4%	12.5%	7.0%	4.4%	4.6%	7.1%	6.5%	6.8%
Effectiveness of City communication with public	17.7%	8.3%	15.0%	9.2%	7.0%	9.8%	10.7%	10.2%
Quality of City permitting services for buildings	2.5%	5.0%	1.4%	2.0%	1.3%	2.3%	2.2%	2.3%
City's stormwater runoff/ stormwater management system	20.3%	17.5%	17.8%	14.5%	15.2%	14.0%	18.5%	16.2%

Household Income and Gender

Q2. Which FOUR of the major City services listed in Question 1 above do you think are the most important services for the City to provide? (top 4)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q2. Top choice (Cont.)								
Public health services provided by City	31.6%	30.8%	30.5%	18.5%	18.2%	18.3%	28.2%	23.1%
Solid waste services (trash, recycling, etc.)	45.6%	36.7%	41.3%	48.2%	53.3%	48.8%	44.8%	46.9%
City water, electric, & sewer services	53.2%	45.0%	65.3%	71.5%	68.5%	64.8%	63.3%	64.1%
Public transit services (bus)	22.8%	17.5%	15.0%	6.0%	7.9%	7.1%	15.5%	11.2%
None chosen	8.9%	10.8%	3.8%	5.2%	3.6%	6.0%	5.8%	5.9%

Household Income and Gender

Q3. PERCEPTIONS OF THE CITY. Several items that may influence your perception of the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q3-1. Overall quality of services provided by City of Columbia								
Very Satisfied	15.6%	15.5%	13.8%	14.3%	18.7%	13.7%	17.5%	15.5%
Satisfied	54.5%	59.5%	62.4%	60.0%	63.2%	60.7%	61.0%	60.8%
Neutral	19.5%	18.1%	16.2%	21.6%	13.4%	17.8%	17.0%	17.4%
Dissatisfied	7.8%	6.0%	7.1%	4.1%	4.0%	7.2%	3.9%	5.6%
Very Dissatisfied	2.6%	0.9%	0.5%	0.0%	0.7%	0.6%	0.6%	0.6%
Q3-2. Overall value you receive for your City tax & fees								
Very Satisfied	10.7%	11.2%	7.7%	7.4%	16.1%	9.6%	11.3%	10.4%
Satisfied	30.7%	44.0%	46.9%	43.2%	51.2%	42.1%	48.6%	45.3%
Neutral	34.7%	23.3%	24.6%	29.6%	17.4%	23.8%	25.6%	24.6%
Dissatisfied	14.7%	16.4%	15.5%	16.5%	11.0%	17.5%	11.7%	14.7%
Very Dissatisfied	9.3%	5.2%	5.3%	3.3%	4.3%	7.0%	2.7%	4.9%

Household Income and Gender

Q3. PERCEPTIONS OF THE CITY. Several items that may influence your perception of the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q3-3. Overall quality of life in City								
Very Satisfied	19.2%	22.2%	24.1%	24.4%	34.9%	25.9%	26.5%	26.2%
Satisfied	42.3%	53.0%	54.2%	54.5%	53.8%	51.0%	54.8%	52.8%
Neutral	23.1%	17.9%	15.1%	13.8%	7.3%	15.4%	12.3%	13.9%
Dissatisfied	15.4%	5.1%	6.6%	6.5%	4.0%	7.3%	5.7%	6.6%
Very Dissatisfied	0.0%	1.7%	0.0%	0.8%	0.0%	0.4%	0.6%	0.5%
Q3-4. Overall feeling of safety in City								
Very Satisfied	6.4%	12.6%	9.9%	11.0%	14.0%	11.4%	10.6%	11.0%
Satisfied	50.0%	31.1%	44.3%	40.7%	46.0%	40.7%	44.3%	42.5%
Neutral	12.8%	32.8%	20.3%	19.9%	22.7%	21.5%	21.5%	21.5%
Dissatisfied	26.9%	17.6%	20.3%	22.4%	12.3%	21.1%	17.5%	19.3%
Very Dissatisfied	3.8%	5.9%	5.2%	6.1%	5.0%	5.2%	6.1%	5.7%

Household Income and Gender

Q3. PERCEPTIONS OF THE CITY. Several items that may influence your perception of the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q3-5. Local economic conditions								
Very Satisfied	13.5%	11.4%	9.6%	11.4%	14.0%	11.7%	11.7%	11.7%
Satisfied	36.5%	43.0%	55.5%	50.2%	56.5%	48.6%	53.0%	50.8%
Neutral	32.4%	32.5%	24.9%	27.3%	20.1%	27.1%	24.2%	25.7%
Dissatisfied	16.2%	9.6%	8.1%	9.8%	7.7%	10.2%	9.4%	9.8%
Very Dissatisfied	1.4%	3.5%	1.9%	1.2%	1.7%	2.3%	1.7%	2.0%
Q3-6. City efforts to meet its financial needs & maintain a balanced budget								
Very Satisfied	13.2%	14.6%	6.2%	8.1%	14.7%	10.7%	10.2%	10.5%
Satisfied	22.1%	36.9%	42.6%	40.8%	45.2%	37.1%	43.6%	40.1%
Neutral	36.8%	31.1%	33.8%	35.0%	27.2%	30.9%	32.4%	31.6%
Dissatisfied	20.6%	7.8%	12.8%	13.5%	7.0%	14.4%	8.8%	11.8%
Very Dissatisfied	7.4%	9.7%	4.6%	2.7%	5.9%	6.8%	5.0%	6.0%

Household Income and Gender

Q4. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate your feeling of safety in the following situations in the city: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q4-1. Walking in your neighborhood during the day								
Very safe	36.4%	45.4%	59.4%	63.7%	71.5%	62.4%	56.6%	59.5%
Safe	49.4%	43.7%	36.3%	31.0%	26.2%	33.0%	36.7%	34.8%
Neutral	10.4%	5.0%	2.4%	3.2%	1.3%	3.1%	3.2%	3.2%
Unsafe	1.3%	5.0%	1.4%	2.0%	1.0%	1.5%	2.6%	2.1%
Very unsafe	2.6%	0.8%	0.5%	0.0%	0.0%	0.0%	0.8%	0.4%
Q4-2. Walking in your neighborhood at night								
Very safe	13.0%	21.7%	19.5%	21.4%	36.2%	28.8%	19.6%	24.4%
Safe	27.3%	32.2%	40.0%	43.5%	41.9%	42.7%	36.0%	39.5%
Neutral	24.7%	17.4%	21.4%	19.8%	15.9%	16.6%	21.5%	19.0%
Unsafe	20.8%	22.6%	13.3%	12.5%	5.0%	9.7%	15.9%	12.7%
Very unsafe	14.3%	6.1%	5.7%	2.8%	1.0%	2.1%	7.0%	4.5%

Household Income and Gender

Q4. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate your feeling of safety in the following situations in the city: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q4-3. In Downtown Columbia during the day								
Very safe	32.9%	37.3%	38.8%	38.4%	46.0%	38.2%	39.8%	39.0%
Safe	38.2%	41.5%	48.8%	48.6%	41.0%	45.3%	45.4%	45.3%
Neutral	15.8%	13.6%	9.6%	7.8%	10.3%	11.2%	10.3%	10.7%
Unsafe	9.2%	6.8%	1.4%	4.9%	2.0%	4.5%	3.3%	3.9%
Very unsafe	3.9%	0.8%	1.4%	0.4%	0.7%	0.8%	1.2%	1.0%
Q4-4. In Downtown Columbia at night								
Very safe	6.5%	11.0%	6.5%	2.1%	7.2%	6.6%	5.4%	6.0%
Safe	22.1%	16.5%	20.4%	24.4%	32.8%	25.3%	23.2%	24.3%
Neutral	23.4%	24.8%	25.9%	31.2%	27.3%	26.9%	29.0%	27.9%
Unsafe	23.4%	33.9%	34.3%	29.9%	23.2%	29.5%	28.4%	29.0%
Very unsafe	24.7%	13.8%	12.9%	12.4%	9.6%	11.6%	14.1%	12.8%

Household Income and Gender

Q4. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate your feeling of safety in the following situations in the city: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q4-5. In City parks								
Very safe	16.2%	14.4%	17.3%	10.6%	15.9%	16.0%	12.2%	14.2%
Safe	20.3%	36.9%	34.5%	45.5%	50.3%	39.9%	42.9%	41.4%
Neutral	36.5%	22.5%	31.5%	28.1%	21.0%	26.5%	27.3%	26.9%
Unsafe	14.9%	22.5%	12.7%	10.6%	9.3%	13.6%	12.0%	12.8%
Very unsafe	12.2%	3.6%	4.1%	5.1%	3.4%	3.9%	5.6%	4.7%

Household Income and Gender

Q5. PUBLIC SAFETY CONCERNS. Using a scale of 1 to 5, where 5 means "Very Likely" and 1 means "Very Unlikely," please indicate how likely you think it is that the following will happen to you in the City of Columbia: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q5-1. You will hear gun shots								
Very Likely	28.4%	24.6%	19.4%	16.7%	10.7%	15.9%	19.5%	17.6%
Likely	18.9%	27.1%	28.4%	22.8%	20.1%	23.7%	24.6%	24.1%
Neutral	21.6%	17.8%	13.3%	19.1%	12.4%	17.6%	13.9%	15.8%
Unlikely	17.6%	16.9%	26.1%	30.1%	37.1%	28.4%	27.7%	28.1%
Very Unlikely	13.5%	13.6%	12.8%	11.4%	19.7%	14.3%	14.3%	14.3%
Q5-2. You will be a victim of property crime								
Very Likely	15.3%	9.4%	6.8%	7.0%	5.7%	5.8%	9.8%	7.7%
Likely	30.6%	26.5%	30.7%	28.8%	27.9%	30.0%	28.2%	29.1%
Neutral	29.2%	35.9%	33.7%	30.0%	32.2%	32.5%	31.3%	31.9%
Unlikely	18.1%	20.5%	24.4%	28.4%	27.9%	25.6%	24.6%	25.1%
Very Unlikely	6.9%	7.7%	4.4%	5.8%	6.4%	6.2%	6.1%	6.1%

Household Income and Gender

Q5. PUBLIC SAFETY CONCERNS. Using a scale of 1 to 5, where 5 means "Very Likely" and 1 means "Very Unlikely," please indicate how likely you think it is that the following will happen to you in the City of Columbia: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q5-3. You will be a victim of violent crime								
Very Likely	2.9%	1.8%	2.0%	0.8%	1.0%	1.6%	1.3%	1.4%
Likely	28.6%	9.6%	8.0%	4.9%	5.4%	7.0%	9.4%	8.1%
Neutral	22.9%	35.1%	27.9%	26.6%	20.6%	26.9%	26.2%	26.5%
Unlikely	32.9%	40.4%	46.8%	48.8%	43.2%	44.6%	43.4%	44.0%
Very Unlikely	12.9%	13.2%	15.4%	18.9%	29.7%	19.9%	19.8%	19.9%
Q5-4. You will be a victim of a fire								
Very Likely	0.0%	0.9%	0.5%	0.0%	1.0%	0.6%	0.4%	0.5%
Likely	5.6%	6.3%	3.9%	2.9%	1.4%	2.2%	4.3%	3.2%
Neutral	42.3%	32.1%	36.0%	27.7%	23.5%	28.6%	32.3%	30.4%
Unlikely	36.6%	45.5%	41.9%	51.7%	46.4%	46.4%	45.7%	46.1%
Very Unlikely	15.5%	15.2%	17.7%	17.8%	27.6%	22.2%	17.3%	19.8%

Household Income and Gender

Q6. PUBLIC SAFETY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q6-1. Police efforts to prevent crime								
Very Satisfied	12.3%	10.4%	6.1%	10.3%	11.4%	8.7%	10.3%	9.5%
Satisfied	38.4%	33.9%	48.5%	42.3%	39.1%	40.8%	41.5%	41.1%
Neutral	23.3%	34.8%	27.3%	26.1%	27.7%	26.2%	29.5%	27.8%
Dissatisfied	19.2%	15.7%	12.6%	14.5%	17.0%	16.9%	14.6%	15.8%
Very Dissatisfied	6.8%	5.2%	5.6%	6.8%	4.8%	7.4%	4.1%	5.8%
Q6-2. How quickly police respond to emergencies								
Very Satisfied	15.2%	13.5%	13.0%	10.3%	14.3%	10.4%	15.2%	12.6%
Satisfied	37.9%	35.6%	44.6%	41.7%	40.5%	36.9%	44.2%	40.3%
Neutral	33.3%	30.8%	24.9%	31.9%	28.2%	31.9%	26.3%	29.2%
Dissatisfied	7.6%	15.4%	14.1%	9.3%	11.5%	14.4%	9.8%	12.3%
Very Dissatisfied	6.1%	4.8%	3.4%	6.9%	5.6%	6.4%	4.5%	5.5%

Household Income and Gender

Q6. PUBLIC SAFETY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q6-3. Overall quality of local police services								
Very Satisfied	14.9%	9.6%	11.2%	9.4%	13.4%	10.5%	11.4%	10.9%
Satisfied	41.9%	43.5%	52.2%	49.1%	46.9%	46.6%	49.0%	47.8%
Neutral	20.3%	30.4%	22.4%	24.8%	23.1%	23.3%	25.3%	24.3%
Dissatisfied	20.3%	13.0%	11.2%	11.1%	12.4%	14.6%	11.2%	13.0%
Very Dissatisfied	2.7%	3.5%	2.9%	5.6%	4.1%	4.9%	3.0%	4.0%
Q6-4. How quickly Fire personnel respond to emergencies								
Very Satisfied	33.8%	35.9%	37.0%	31.1%	39.8%	36.6%	35.2%	35.9%
Satisfied	38.5%	48.5%	53.6%	54.1%	47.8%	49.7%	50.3%	49.9%
Neutral	20.0%	13.6%	8.3%	13.8%	11.6%	12.4%	12.3%	12.4%
Dissatisfied	7.7%	1.9%	1.1%	0.5%	0.8%	1.1%	2.0%	1.5%
Very Dissatisfied	0.0%	0.0%	0.0%	0.5%	0.0%	0.2%	0.3%	0.2%

Household Income and Gender

Q6. PUBLIC SAFETY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q6-5. Overall quality of City fire protection								
Very Satisfied	26.8%	26.4%	36.1%	29.8%	37.8%	33.8%	32.0%	33.0%
Satisfied	50.7%	59.1%	52.1%	57.8%	52.6%	54.2%	54.4%	54.3%
Neutral	19.7%	14.5%	11.3%	11.5%	9.6%	11.6%	12.7%	12.1%
Dissatisfied	2.8%	0.0%	0.5%	0.9%	0.0%	0.4%	0.9%	0.7%
Q6-6. City's municipal court								
Very Satisfied	13.6%	8.8%	9.6%	6.6%	12.9%	8.2%	11.4%	9.7%
Satisfied	27.1%	33.8%	35.6%	35.5%	36.1%	31.3%	36.0%	33.5%
Neutral	47.5%	45.0%	43.2%	52.0%	41.8%	49.6%	43.5%	46.8%
Dissatisfied	10.2%	6.3%	7.5%	3.9%	6.7%	7.6%	5.8%	6.8%
Very Dissatisfied	1.7%	6.3%	4.1%	2.0%	2.6%	3.4%	3.2%	3.3%

Household Income and Gender

Q7. Which THREE of the public safety services listed in Question 6 above do you think are the most important services for the City to provide? (top 3)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q7. Top choice								
Police efforts to prevent crime	59.5%	64.2%	70.0%	73.9%	74.5%	70.8%	68.3%	69.6%
How quickly police respond to emergencies	69.6%	65.8%	69.5%	63.9%	65.2%	64.8%	67.5%	66.1%
Overall quality of local police services	27.8%	31.7%	42.3%	42.6%	43.4%	43.7%	37.1%	40.5%
How quickly Fire personnel respond to emergencies	62.0%	59.2%	62.9%	57.0%	58.6%	56.2%	61.7%	58.9%
Overall quality of City fire protection	17.7%	18.3%	23.0%	26.9%	27.5%	26.5%	21.6%	24.1%
City's municipal court	17.7%	8.3%	10.3%	11.6%	12.6%	12.5%	11.1%	11.8%
None chosen	12.7%	16.7%	6.6%	6.8%	5.6%	7.1%	10.5%	8.8%

Household Income and Gender

Q8. PERCEPTIONS OF PARKS AND RECREATION. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q8-1. Quality of City parks								
Very Satisfied	31.1%	41.2%	46.6%	47.9%	52.2%	44.5%	47.4%	45.9%
Satisfied	37.8%	46.5%	46.1%	45.0%	45.1%	47.3%	43.0%	45.2%
Neutral	27.0%	12.3%	5.4%	6.6%	2.4%	6.6%	8.4%	7.5%
Dissatisfied	2.7%	0.0%	1.5%	0.4%	0.3%	1.2%	1.0%	1.1%
Very Dissatisfied	1.4%	0.0%	0.5%	0.0%	0.0%	0.4%	0.2%	0.3%
Q8-2. Quality of walking/biking trails in City								
Very Satisfied	30.9%	48.6%	50.3%	50.2%	62.1%	51.0%	51.4%	51.2%
Satisfied	33.8%	35.2%	39.5%	43.1%	34.8%	38.5%	38.5%	38.5%
Neutral	26.5%	13.3%	9.7%	5.4%	1.4%	7.2%	8.8%	8.0%
Dissatisfied	7.4%	1.9%	0.5%	1.3%	0.3%	2.3%	0.9%	1.6%
Very Dissatisfied	1.5%	1.0%	0.0%	0.0%	1.4%	1.0%	0.4%	0.7%

Household Income and Gender

Q8. PERCEPTIONS OF PARKS AND RECREATION. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q8-3. Quality of outdoor athletic fields								
Very Satisfied	26.2%	30.3%	33.9%	38.5%	40.2%	33.3%	37.5%	35.2%
Satisfied	41.5%	49.4%	47.9%	45.2%	49.4%	50.2%	44.7%	47.6%
Neutral	23.1%	20.2%	17.6%	15.4%	7.7%	14.4%	15.5%	14.9%
Dissatisfied	9.2%	0.0%	0.6%	1.0%	2.3%	1.8%	2.3%	2.1%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	0.4%	0.2%	0.0%	0.1%
Q8-4. Quality of recreation programs & classes								
Very Satisfied	21.2%	30.4%	34.7%	33.5%	39.8%	31.0%	36.8%	33.8%
Satisfied	40.9%	43.5%	47.6%	42.5%	47.5%	46.0%	44.1%	45.0%
Neutral	30.3%	21.7%	16.5%	22.5%	10.7%	21.2%	15.7%	18.5%
Dissatisfied	6.1%	4.3%	1.2%	1.0%	1.1%	1.2%	2.7%	1.9%
Very Dissatisfied	1.5%	0.0%	0.0%	0.5%	0.8%	0.7%	0.7%	0.7%

Household Income and Gender

Q8. PERCEPTIONS OF PARKS AND RECREATION. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q8-5. Availability of information about City parks & recreation programs								
Very Satisfied	18.1%	26.4%	35.9%	36.1%	39.4%	30.6%	37.2%	33.9%
Satisfied	45.8%	41.8%	47.5%	44.6%	46.0%	44.3%	46.5%	45.4%
Neutral	25.0%	22.7%	12.6%	15.9%	11.4%	19.7%	12.3%	16.0%
Dissatisfied	11.1%	6.4%	3.0%	2.6%	2.1%	3.9%	3.4%	3.7%
Very Dissatisfied	0.0%	2.7%	1.0%	0.9%	1.0%	1.4%	0.6%	1.1%
Q8-6. City pools & aquatic facilities								
Very Satisfied	21.5%	24.2%	29.6%	27.9%	29.7%	23.0%	31.2%	27.0%
Satisfied	41.5%	42.9%	42.6%	38.9%	43.5%	42.2%	42.9%	42.5%
Neutral	29.2%	23.1%	23.7%	26.8%	19.7%	27.2%	20.3%	23.8%
Dissatisfied	7.7%	6.6%	4.1%	5.3%	3.3%	5.4%	4.2%	4.8%
Very Dissatisfied	0.0%	3.3%	0.0%	1.1%	3.8%	2.2%	1.6%	1.9%

Household Income and Gender

Q9. Which TWO of the parks and recreation services listed in Question 8 above do you think are the most important services for the City to provide? (top 2)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q9. Top choice								
Quality of City parks	51.9%	60.0%	71.8%	68.7%	74.5%	67.3%	67.9%	67.6%
Quality of walking/biking trails in City	43.0%	46.7%	49.8%	49.8%	61.3%	51.3%	50.8%	51.1%
Quality of outdoor athletic fields	12.7%	13.3%	11.3%	19.7%	20.5%	20.2%	13.5%	16.9%
Quality of recreation programs & classes	22.8%	14.2%	21.1%	14.5%	13.9%	15.0%	18.1%	16.5%
Availability of information about City parks & recreation programs	17.7%	10.0%	8.9%	7.6%	3.6%	6.7%	8.9%	7.8%
City pools & aquatic facilities	16.5%	18.3%	17.4%	16.1%	11.3%	13.5%	17.5%	15.5%
None chosen	16.5%	17.5%	9.4%	10.8%	7.0%	12.3%	10.7%	11.5%

Household Income and Gender

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q10-1. City maintenance & repair services for major City streets								
Very Satisfied	3.9%	7.6%	3.8%	4.9%	6.4%	4.7%	5.8%	5.2%
Satisfied	34.2%	29.7%	40.0%	33.3%	41.6%	38.9%	34.8%	36.9%
Neutral	21.1%	28.8%	26.2%	22.6%	23.5%	24.8%	22.9%	23.9%
Dissatisfied	30.3%	24.6%	24.3%	31.7%	23.8%	24.6%	29.5%	27.0%
Very Dissatisfied	10.5%	9.3%	5.7%	7.4%	4.7%	7.0%	7.0%	7.0%
Q10-2. City maintenance & repair services for streets in your neighborhood								
Very Satisfied	5.1%	7.6%	10.5%	7.8%	9.1%	9.0%	7.6%	8.3%
Satisfied	35.4%	37.0%	38.6%	42.2%	38.7%	39.0%	38.9%	39.0%
Neutral	20.3%	25.2%	21.0%	17.6%	27.3%	23.6%	20.9%	22.3%
Dissatisfied	29.1%	21.8%	22.4%	25.4%	16.5%	19.5%	24.8%	22.1%
Very Dissatisfied	10.1%	8.4%	7.6%	7.0%	8.4%	9.0%	7.8%	8.4%

Household Income and Gender

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q10-3. Snow removal on major City streets								
Very Satisfied	16.9%	9.5%	13.9%	11.1%	12.4%	12.5%	11.3%	11.9%
Satisfied	36.4%	56.0%	50.5%	55.7%	54.0%	51.5%	54.4%	52.9%
Neutral	24.7%	16.4%	18.3%	21.7%	19.5%	17.8%	21.0%	19.4%
Dissatisfied	10.4%	9.5%	13.0%	9.4%	8.4%	12.3%	8.2%	10.3%
Very Dissatisfied	11.7%	8.6%	4.3%	2.0%	5.7%	5.9%	4.9%	5.4%
Q10-4. Snow removal on neighborhood streets								
Very Satisfied	5.1%	3.4%	5.7%	5.0%	3.4%	5.3%	3.3%	4.3%
Satisfied	21.8%	31.9%	22.5%	28.1%	28.3%	27.6%	26.0%	26.9%
Neutral	21.8%	20.7%	21.1%	21.1%	23.6%	20.2%	23.3%	21.7%
Dissatisfied	33.3%	23.3%	34.4%	29.8%	28.6%	28.2%	31.6%	29.9%
Very Dissatisfied	17.9%	20.7%	16.3%	16.1%	16.2%	18.6%	15.7%	17.2%

Household Income and Gender

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q10-5. City street cleaning services								
Very Satisfied	10.5%	8.8%	7.0%	7.4%	7.5%	7.9%	7.3%	7.6%
Satisfied	30.3%	38.9%	41.0%	37.8%	47.5%	40.2%	40.5%	40.4%
Neutral	34.2%	37.2%	38.5%	41.7%	29.6%	33.7%	39.4%	36.5%
Dissatisfied	19.7%	10.6%	10.0%	10.4%	10.7%	14.1%	8.1%	11.3%
Very Dissatisfied	5.3%	4.4%	3.5%	2.6%	4.6%	4.0%	4.6%	4.3%
Q10-6. Condition of City sidewalks								
Very Satisfied	8.1%	3.5%	4.4%	3.3%	5.4%	4.0%	5.3%	4.6%
Satisfied	29.7%	34.5%	37.1%	39.8%	39.1%	36.5%	37.6%	37.0%
Neutral	33.8%	27.4%	33.2%	38.6%	29.6%	34.7%	32.6%	33.6%
Dissatisfied	17.6%	21.2%	20.5%	12.4%	20.1%	17.5%	17.9%	17.7%
Very Dissatisfied	10.8%	13.3%	4.9%	5.8%	5.8%	7.4%	6.7%	7.1%

Household Income and Gender

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q10-7. Availability of sidewalks in City								
Very Satisfied	6.6%	9.6%	5.8%	7.4%	10.2%	7.9%	7.9%	7.9%
Satisfied	28.9%	36.5%	38.3%	41.7%	46.4%	38.7%	42.1%	40.3%
Neutral	38.2%	20.0%	30.6%	38.0%	27.8%	34.1%	28.5%	31.4%
Dissatisfied	19.7%	21.7%	20.9%	9.1%	11.9%	14.5%	15.9%	15.2%
Very Dissatisfied	6.6%	12.2%	4.4%	3.7%	3.7%	4.8%	5.6%	5.2%
Q10-8. Condition of pavement markings								
Very Satisfied	1.3%	6.0%	3.9%	2.5%	5.3%	4.2%	3.6%	3.9%
Satisfied	28.9%	26.7%	26.1%	27.9%	32.3%	29.6%	26.8%	28.2%
Neutral	34.2%	23.3%	30.0%	32.5%	27.0%	27.6%	31.3%	29.4%
Dissatisfied	23.7%	28.4%	26.1%	22.5%	23.9%	24.9%	24.4%	24.6%
Very Dissatisfied	11.8%	15.5%	13.8%	14.6%	11.6%	13.7%	13.9%	13.8%

Household Income and Gender

Q11. Which THREE of the street and sidewalk services listed in Question 10 do you think are the most important services for the City to provide? (top 3)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q11. Top choice								
City maintenance & repair services for major City streets	55.7%	67.5%	77.0%	80.3%	83.1%	75.4%	76.4%	75.9%
City maintenance & repair services for streets in your neighborhood	30.4%	27.5%	34.3%	36.5%	42.1%	39.0%	32.9%	36.0%
Snow removal on major City streets	49.4%	46.7%	53.5%	55.0%	63.9%	53.7%	56.9%	55.2%
Snow removal on neighborhood streets	49.4%	36.7%	36.6%	31.7%	23.2%	32.1%	32.7%	32.4%
City street cleaning services	15.2%	9.2%	8.5%	5.2%	6.0%	8.5%	6.3%	7.4%
Condition of City sidewalks	20.3%	21.7%	24.4%	21.7%	22.5%	21.0%	22.8%	21.9%
Availability of sidewalks in City	13.9%	20.0%	16.0%	15.3%	12.3%	11.5%	17.7%	14.6%
Condition of pavement markings	22.8%	24.2%	25.8%	21.7%	25.8%	23.3%	25.2%	24.2%
None chosen	12.7%	14.2%	7.5%	10.4%	6.6%	11.3%	8.9%	10.1%

Household Income and Gender

Q12. CODE ENFORCEMENT AND NEIGHBORHOOD SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q12-1. Maintenance of residential property								
Very Satisfied	13.0%	12.0%	12.1%	6.4%	11.1%	9.3%	10.9%	10.1%
Satisfied	34.8%	39.0%	45.1%	50.5%	50.0%	46.2%	46.3%	46.2%
Neutral	37.7%	33.0%	32.4%	31.2%	27.0%	30.4%	31.3%	30.9%
Dissatisfied	13.0%	14.0%	8.8%	9.4%	9.4%	11.6%	9.2%	10.4%
Very Dissatisfied	1.4%	2.0%	1.6%	2.5%	2.5%	2.6%	2.2%	2.4%
Q12-2. Enforcement of residential building codes								
Very Satisfied	14.8%	7.8%	8.3%	6.0%	10.7%	9.2%	8.3%	8.7%
Satisfied	31.1%	41.1%	42.0%	45.6%	47.4%	41.1%	45.6%	43.2%
Neutral	39.3%	35.6%	36.3%	37.4%	31.2%	35.3%	35.0%	35.2%
Dissatisfied	13.1%	13.3%	8.9%	7.7%	7.0%	9.7%	8.8%	9.3%
Very Dissatisfied	1.6%	2.2%	4.5%	3.3%	3.7%	4.7%	2.3%	3.5%

Household Income and Gender

Q12. CODE ENFORCEMENT AND NEIGHBORHOOD SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q12-3. Maintenance of business property								
Very Satisfied	11.1%	9.0%	7.9%	5.0%	8.4%	7.6%	7.6%	7.6%
Satisfied	36.5%	36.0%	45.1%	47.8%	47.3%	42.2%	47.5%	44.7%
Neutral	39.7%	43.8%	37.8%	42.8%	37.6%	41.2%	38.5%	39.9%
Dissatisfied	11.1%	10.1%	9.1%	1.7%	4.9%	6.8%	5.6%	6.3%
Very Dissatisfied	1.6%	1.1%	0.0%	2.8%	1.8%	2.3%	0.8%	1.6%
Q12-4. Enforcement of business building codes								
Very Satisfied	9.8%	8.4%	5.4%	6.7%	9.6%	8.6%	6.4%	7.6%
Satisfied	32.8%	33.7%	39.2%	43.6%	45.0%	37.3%	44.0%	40.5%
Neutral	42.6%	37.3%	41.9%	42.3%	35.4%	40.9%	38.8%	39.9%
Dissatisfied	13.1%	18.1%	10.8%	3.7%	5.3%	9.5%	7.6%	8.6%
Very Dissatisfied	1.6%	2.4%	2.7%	3.7%	4.8%	3.6%	3.1%	3.4%

Household Income and Gender

Q12. CODE ENFORCEMENT AND NEIGHBORHOOD SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q12-5. Parking on neighborhood streets								
Very Satisfied	12.3%	6.5%	6.7%	6.1%	8.4%	6.9%	7.9%	7.4%
Satisfied	28.8%	35.2%	39.2%	40.4%	43.6%	38.7%	38.6%	38.6%
Neutral	32.9%	29.6%	34.0%	34.7%	31.6%	32.7%	34.6%	33.6%
Dissatisfied	17.8%	18.5%	15.5%	14.1%	13.2%	16.2%	14.3%	15.3%
Very Dissatisfied	8.2%	10.2%	4.6%	4.7%	3.2%	5.6%	4.7%	5.1%
Q12-6. Clean-up of trash & litter								
Very Satisfied	16.7%	10.2%	11.8%	9.1%	10.1%	11.3%	9.9%	10.6%
Satisfied	20.8%	43.5%	41.4%	43.6%	46.3%	42.3%	40.2%	41.3%
Neutral	34.7%	29.6%	26.1%	26.8%	29.5%	26.5%	30.3%	28.4%
Dissatisfied	18.1%	13.0%	13.3%	17.3%	10.4%	14.2%	14.8%	14.5%
Very Dissatisfied	9.7%	3.7%	7.4%	3.2%	3.7%	5.7%	4.7%	5.2%

Household Income and Gender

Q13. Which THREE of the code enforcement items listed in Question 12 above do you think are the most important services for the City to provide? (top 3)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q13. Top choice								
Maintenance of residential property	53.2%	47.5%	53.5%	51.4%	50.7%	53.7%	48.2%	51.0%
Enforcement of residential building codes	26.6%	35.0%	38.5%	43.8%	40.4%	37.7%	40.5%	39.1%
Maintenance of business property	24.1%	26.7%	39.9%	34.1%	41.1%	37.7%	33.7%	35.7%
Enforcement of business building codes	26.6%	30.8%	32.4%	39.0%	41.7%	35.4%	35.5%	35.4%
Parking on neighborhood streets	45.6%	38.3%	30.5%	26.5%	22.5%	28.7%	28.4%	28.5%
Clean-up of trash & litter	57.0%	49.2%	60.6%	56.6%	56.6%	57.1%	55.8%	56.5%
None chosen	19.0%	21.7%	12.7%	14.1%	13.9%	14.4%	17.1%	15.7%

Household Income and Gender

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q14-1. Columbia City government is democratic & representative								
Strongly Agree	12.7%	5.0%	7.0%	9.9%	12.2%	9.9%	8.3%	9.2%
Agree	20.6%	30.7%	38.4%	35.9%	41.6%	33.3%	38.3%	35.6%
Neutral	44.4%	42.6%	30.8%	31.4%	22.6%	27.8%	34.8%	31.1%
Disagree	12.7%	11.9%	17.3%	17.0%	16.1%	19.8%	13.6%	16.9%
Strongly Disagree	9.5%	9.9%	6.5%	5.8%	7.5%	9.3%	5.0%	7.3%
Q14-2. Columbia City government is transparent								
Strongly Agree	4.8%	3.8%	1.7%	5.0%	7.9%	5.9%	3.6%	4.8%
Agree	27.4%	22.9%	27.1%	24.1%	32.3%	26.5%	26.6%	26.5%
Neutral	41.9%	39.0%	37.0%	41.4%	31.5%	31.2%	44.0%	37.2%
Disagree	16.1%	18.1%	26.5%	22.3%	21.1%	25.3%	19.9%	22.7%
Strongly Disagree	9.7%	16.2%	7.7%	7.3%	7.2%	11.2%	6.0%	8.7%

Household Income and Gender

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q14-3. Columbia City government is efficient								
Strongly Agree	4.6%	4.0%	0.5%	4.1%	5.1%	3.4%	3.6%	3.5%
Agree	23.1%	24.8%	34.4%	27.1%	27.6%	26.4%	28.5%	27.4%
Neutral	43.1%	40.6%	36.6%	31.7%	33.8%	30.9%	41.1%	35.7%
Disagree	15.4%	17.8%	18.0%	28.4%	22.1%	25.6%	19.1%	22.5%
Strongly Disagree	13.8%	12.9%	10.4%	8.7%	11.4%	13.6%	7.7%	10.9%
Q14-4. Columbia City government is innovative								
Strongly Agree	8.3%	4.2%	3.3%	7.0%	7.4%	5.2%	6.7%	5.9%
Agree	23.3%	31.6%	26.0%	22.0%	25.7%	24.2%	24.7%	24.4%
Neutral	41.7%	38.9%	44.8%	46.7%	38.2%	38.6%	47.2%	42.6%
Disagree	15.0%	14.7%	18.8%	17.3%	21.3%	22.2%	16.0%	19.3%
Strongly Disagree	11.7%	10.5%	7.2%	7.0%	7.4%	9.8%	5.4%	7.8%

Household Income and Gender

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q14-5. Columbia City government values diversity								
Strongly Agree	10.0%	7.2%	10.1%	10.1%	13.8%	11.3%	9.6%	10.5%
Agree	30.0%	36.1%	37.1%	35.9%	43.9%	36.4%	38.8%	37.6%
Neutral	41.7%	41.2%	34.8%	44.2%	32.3%	37.8%	39.0%	38.4%
Disagree	8.3%	9.3%	13.5%	6.9%	7.4%	10.4%	8.9%	9.7%
Strongly Disagree	10.0%	6.2%	4.5%	2.8%	2.6%	4.0%	3.6%	3.8%
Q14-6. Columbia City employees are ethical & honest								
Strongly Agree	6.6%	6.1%	7.6%	8.8%	16.5%	10.3%	10.0%	10.2%
Agree	27.9%	33.7%	41.2%	42.6%	46.7%	42.6%	39.3%	41.1%
Neutral	47.5%	39.8%	41.8%	37.7%	30.7%	35.2%	39.8%	37.4%
Disagree	13.1%	13.3%	5.9%	8.3%	3.1%	8.3%	6.9%	7.7%
Strongly Disagree	4.9%	7.1%	3.5%	2.5%	3.1%	3.6%	3.9%	3.7%

Household Income and Gender

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q14-7. Columbia government leaders listen to what citizens have to say								
Strongly Agree	6.9%	3.8%	4.4%	6.4%	8.4%	5.2%	6.9%	6.0%
Agree	22.4%	23.8%	25.1%	27.1%	34.2%	27.7%	27.5%	27.6%
Neutral	34.5%	37.1%	35.0%	30.3%	25.1%	25.8%	36.7%	31.0%
Disagree	15.5%	18.1%	21.9%	22.0%	19.3%	22.8%	18.7%	20.9%
Strongly Disagree	20.7%	17.1%	13.7%	14.2%	13.1%	18.5%	10.2%	14.5%

Household Income and Gender

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q15-1. Columbia is a great place to live, work, learn & play								
Strongly Agree	27.3%	28.4%	34.4%	34.4%	43.7%	33.9%	36.2%	35.0%
Agree	41.6%	48.3%	51.2%	48.5%	44.7%	47.9%	46.1%	47.0%
Neutral	20.8%	17.2%	10.5%	12.0%	8.3%	12.8%	12.8%	12.8%
Disagree	7.8%	4.3%	3.3%	3.3%	2.7%	4.1%	3.7%	3.9%
Strongly Disagree	2.6%	1.7%	0.5%	1.7%	0.7%	1.2%	1.2%	1.2%
Q15-2. Columbia is a place where I can thrive								
Strongly Agree	25.0%	22.3%	28.8%	28.8%	38.0%	28.1%	31.3%	29.6%
Agree	34.2%	42.9%	41.8%	47.9%	47.3%	45.0%	43.9%	44.5%
Neutral	25.0%	24.1%	19.2%	16.3%	12.7%	18.9%	17.6%	18.3%
Disagree	13.2%	8.0%	9.1%	5.8%	1.3%	6.6%	6.0%	6.3%
Strongly Disagree	2.6%	2.7%	1.0%	1.3%	0.7%	1.4%	1.2%	1.3%

Household Income and Gender

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q15-3. I earn a living wage that allows me to meet basic needs for housing, food & utilities without assistance from others								
Strongly Agree	12.0%	17.0%	26.6%	35.9%	53.0%	34.5%	33.1%	33.8%
Agree	29.3%	38.4%	48.8%	49.1%	42.9%	45.8%	43.7%	44.8%
Neutral	30.7%	20.5%	15.5%	13.2%	3.7%	13.7%	13.0%	13.3%
Disagree	20.0%	15.2%	7.7%	0.9%	0.3%	4.4%	7.0%	5.7%
Strongly Disagree	8.0%	8.9%	1.4%	0.9%	0.0%	1.6%	3.2%	2.4%
Q15-4. I take advantage of Water & Light energy efficiency programs to manage my home energy use								
Strongly Agree	10.0%	15.2%	14.1%	19.8%	21.1%	16.2%	18.3%	17.2%
Agree	25.7%	33.3%	31.4%	31.3%	31.3%	32.7%	30.2%	31.5%
Neutral	34.3%	30.3%	33.0%	26.0%	24.0%	28.1%	28.7%	28.4%
Disagree	21.4%	14.1%	13.6%	16.7%	16.0%	15.4%	16.0%	15.7%
Strongly Disagree	8.6%	7.1%	7.9%	6.2%	7.6%	7.6%	6.8%	7.2%

Household Income and Gender

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q15-5. Columbia has jobs for which I am qualified								
Strongly Agree	10.4%	18.8%	21.4%	23.6%	35.3%	22.5%	26.7%	24.5%
Agree	41.8%	36.5%	47.4%	49.5%	45.0%	45.4%	46.4%	45.9%
Neutral	28.4%	28.1%	21.9%	22.3%	15.5%	24.0%	18.8%	21.5%
Disagree	16.4%	11.5%	7.3%	4.1%	2.5%	6.0%	6.3%	6.2%
Strongly Disagree	3.0%	5.2%	2.1%	0.5%	1.8%	2.2%	1.9%	2.0%
Q15-6. Columbia has job opportunities that would allow me to advance myself in my field								
Strongly Agree	13.8%	11.1%	18.2%	17.8%	25.1%	16.2%	20.9%	18.5%
Agree	21.5%	33.3%	38.0%	39.4%	39.4%	34.8%	38.5%	36.6%
Neutral	41.5%	31.3%	27.3%	27.2%	22.6%	30.4%	26.8%	28.7%
Disagree	16.9%	17.2%	11.8%	9.9%	8.6%	12.0%	9.9%	11.0%
Strongly Disagree	6.2%	7.1%	4.8%	5.6%	4.3%	6.6%	4.0%	5.3%

Household Income and Gender

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q15-7. Columbia offers opportunities to help people who want to start their own businesses								
Strongly Agree	9.4%	10.3%	9.4%	13.8%	16.3%	11.9%	13.5%	12.6%
Agree	28.3%	30.8%	47.0%	45.5%	43.6%	38.8%	45.7%	42.0%
Neutral	39.6%	44.9%	32.2%	32.3%	30.8%	37.2%	31.0%	34.3%
Disagree	20.8%	10.3%	8.7%	7.2%	4.4%	7.4%	8.6%	7.9%
Strongly Disagree	1.9%	3.8%	2.7%	1.2%	4.8%	4.7%	1.2%	3.1%
Q15-8. There are opportunities for women to go into business for themselves & be successful								
Strongly Agree	13.1%	17.1%	13.2%	20.6%	20.6%	18.3%	16.4%	17.4%
Agree	39.3%	38.2%	48.3%	47.1%	49.6%	45.7%	47.7%	46.6%
Neutral	32.8%	32.9%	29.8%	27.1%	24.1%	29.8%	26.9%	28.4%
Disagree	13.1%	10.5%	6.0%	4.1%	3.5%	3.5%	7.9%	5.6%
Strongly Disagree	1.6%	1.3%	2.6%	1.2%	2.2%	2.7%	1.2%	2.0%

Household Income and Gender

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q15-9. There are opportunities for minorities to go into business for themselves & be successful								
Strongly Agree	14.0%	9.1%	9.0%	21.6%	19.3%	17.8%	13.2%	15.7%
Agree	28.1%	39.0%	44.1%	42.0%	47.2%	42.5%	42.3%	42.4%
Neutral	47.4%	29.9%	35.2%	27.2%	25.5%	28.8%	33.4%	30.9%
Disagree	8.8%	16.9%	6.9%	4.9%	5.7%	6.6%	8.5%	7.5%
Strongly Disagree	1.8%	5.2%	4.8%	4.3%	2.4%	4.4%	2.5%	3.5%

Household Income and Gender

Q16. When you are sick or need advice about your health, where do you usually go?

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q16. Where do you usually go when you are sick or need advice about your health								
A doctor's office	70.9%	71.7%	77.5%	79.5%	82.1%	74.4%	80.6%	77.5%
An urgent care center	15.2%	17.5%	25.8%	25.3%	17.9%	22.1%	21.2%	21.7%
A hospital emergency room	10.1%	6.7%	3.3%	5.6%	1.3%	4.8%	4.4%	4.6%
No usual place	6.3%	8.3%	1.9%	2.8%	2.3%	4.0%	2.6%	3.3%
Other	10.1%	5.0%	4.2%	2.8%	2.6%	4.4%	3.8%	4.1%

Q17. Was there a time in the past 12 months when you needed medical care, but could not get it?

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q17. Was there a time in past 12 months when you needed medical care, but could not get it								
Yes	16.5%	13.3%	7.5%	1.2%	1.7%	4.2%	6.9%	5.5%
No	83.5%	86.7%	92.5%	98.8%	98.3%	95.8%	93.1%	94.5%

Household Income and Gender

Q17-2. (If YES to Question 17) What was the main reason you could not get medical care?

N=56	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q17-2. Main reason you could not get medical care								
Cost or no insurance	61.5%	56.3%	68.8%	0.0%	0.0%	40.9%	58.8%	51.8%
Office wasn't open when I could get there	15.4%	18.8%	0.0%	0.0%	20.0%	9.1%	14.7%	12.5%
Too long a wait in waiting room	15.4%	12.5%	12.5%	0.0%	20.0%	18.2%	11.8%	14.3%
No Transportation	7.7%	25.0%	6.3%	0.0%	0.0%	18.2%	8.8%	12.5%
Distance from medical provider	0.0%	18.8%	6.3%	0.0%	0.0%	9.1%	5.9%	7.1%
Too long a wait for an appointment	15.4%	25.0%	18.8%	66.7%	80.0%	36.4%	29.4%	32.1%
No childcare	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%	1.8%
Medical provider did not speak my language	0.0%	6.3%	0.0%	0.0%	20.0%	0.0%	5.9%	3.6%

Household Income and Gender

Q18. Was there any time in the past 12 months when you were not able to meet your basic needs, such as paying for food, housing or utilities?

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q18. Was there any time in past 12 months when you were not able to meet your basic needs								
Yes	22.8%	19.2%	6.6%	1.6%	0.7%	3.8%	8.5%	6.1%
No	77.2%	80.8%	93.4%	98.4%	99.3%	96.2%	91.5%	93.9%

Q19. During the past month, on average, how many times did you engage in physical activities or exercise each week? (without "not provided")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q19. How many times did you engage in physical activities or exercise each week								
0 times	10.5%	9.4%	8.1%	5.4%	5.4%	6.8%	7.8%	7.3%
1-2 times	42.1%	32.5%	35.4%	30.3%	29.5%	28.8%	34.8%	31.7%
3+ times	47.4%	58.1%	56.5%	64.3%	65.1%	64.4%	57.4%	61.0%

Household Income and Gender

Q20. During the past month, how many times per day (on average) did you eat fruit and or vegetables? (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q20. How many times per day did you eat fruit and/or vegetables								
Four or more times a day	28.2%	24.3%	25.9%	33.9%	40.8%	29.0%	36.4%	32.7%
Less than four times a day	70.4%	72.1%	73.6%	65.7%	58.5%	70.1%	62.5%	66.4%
Never	1.4%	3.6%	0.5%	0.4%	0.7%	0.8%	1.1%	1.0%

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q21-1. Crime, drugs, or violence								
Not a problem	28.6%	36.9%	45.3%	39.9%	50.9%	42.8%	43.4%	43.1%
Minor problem	34.3%	25.2%	28.4%	35.2%	27.6%	29.1%	29.8%	29.4%
Moderate problem	21.4%	18.0%	16.4%	13.7%	14.0%	16.0%	15.6%	15.8%
Major problem	15.7%	19.8%	10.0%	11.2%	7.5%	12.1%	11.2%	11.7%

Household Income and Gender

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q21-2. Unemployment								
Not a problem	31.6%	41.9%	50.9%	54.8%	69.5%	56.7%	55.3%	56.0%
Minor problem	28.1%	22.1%	29.8%	31.3%	22.4%	28.0%	25.0%	26.6%
Moderate problem	28.1%	27.9%	14.6%	11.5%	6.6%	12.0%	14.9%	13.4%
Major problem	12.3%	8.1%	4.7%	2.4%	1.5%	3.2%	4.8%	4.0%
Q21-3. Homelessness								
Not a problem	41.8%	57.6%	68.8%	70.7%	78.3%	70.4%	68.6%	69.5%
Minor problem	29.1%	15.2%	13.8%	16.9%	11.4%	16.1%	13.5%	14.8%
Moderate problem	12.7%	18.2%	12.2%	8.9%	8.3%	8.8%	12.3%	10.5%
Major problem	16.4%	9.1%	5.3%	3.6%	2.1%	4.7%	5.6%	5.1%

Household Income and Gender

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q21-4. Public schools not providing quality education								
Not a problem	43.3%	54.9%	69.1%	66.5%	68.9%	64.1%	65.7%	64.9%
Minor problem	25.0%	19.8%	11.0%	12.7%	17.7%	14.4%	16.7%	15.5%
Moderate problem	21.7%	14.3%	13.3%	11.3%	5.7%	10.6%	11.3%	10.9%
Major problem	10.0%	11.0%	6.6%	9.5%	7.8%	10.9%	6.3%	8.7%
Q21-5. Lack of cultural activities								
Not a problem	56.7%	61.1%	71.0%	73.0%	76.2%	70.5%	71.5%	71.0%
Minor problem	25.0%	23.2%	15.9%	14.7%	15.6%	18.2%	15.8%	17.1%
Moderate problem	13.3%	9.5%	11.4%	10.9%	7.1%	9.2%	9.8%	9.5%
Major problem	5.0%	6.3%	1.7%	1.4%	1.1%	2.0%	2.9%	2.4%

Household Income and Gender

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q21-6. Lack of recreational activities								
Not a problem	60.3%	69.2%	75.9%	81.7%	83.4%	78.2%	77.4%	77.8%
Minor problem	20.6%	16.3%	14.9%	9.6%	10.7%	15.1%	10.6%	12.9%
Moderate problem	8.8%	9.6%	8.7%	7.4%	4.1%	5.0%	8.6%	6.8%
Major problem	10.3%	4.8%	0.5%	1.3%	1.7%	1.7%	3.3%	2.5%
Q21-7. Lack of affordable, quality child care								
Not a problem	39.5%	50.0%	51.6%	52.1%	60.0%	53.6%	53.9%	53.8%
Minor problem	25.6%	20.3%	17.2%	20.5%	21.4%	21.0%	19.6%	20.3%
Moderate problem	20.9%	15.6%	14.8%	16.4%	12.7%	15.7%	14.7%	15.2%
Major problem	14.0%	14.1%	16.4%	11.0%	5.9%	9.7%	11.8%	10.7%

Household Income and Gender

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q21-8. Abandoned or run-down buildings								
Not a problem	55.2%	60.2%	66.0%	69.8%	77.4%	71.3%	66.8%	69.1%
Minor problem	25.4%	26.9%	20.8%	20.4%	17.0%	20.2%	21.2%	20.7%
Moderate problem	11.9%	10.2%	10.2%	7.2%	4.5%	6.3%	8.5%	7.4%
Major problem	7.5%	2.8%	3.0%	2.6%	1.0%	2.3%	3.5%	2.9%
Q21-9. Unsupervised children or teenagers								
Not a problem	35.7%	48.6%	56.4%	56.8%	62.2%	53.9%	57.0%	55.4%
Minor problem	28.6%	21.9%	21.5%	26.6%	26.7%	28.4%	22.2%	25.4%
Moderate problem	15.7%	15.2%	14.4%	11.8%	9.0%	11.6%	12.8%	12.2%
Major problem	20.0%	14.3%	7.7%	4.8%	2.1%	6.1%	7.9%	7.0%

Household Income and Gender

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q21-10. Speeding on neighborhood streets								
Not a problem	17.6%	22.8%	24.5%	24.6%	28.2%	27.3%	21.8%	24.6%
Minor problem	32.4%	36.0%	34.6%	36.7%	38.6%	37.1%	36.3%	36.7%
Moderate problem	28.4%	16.7%	21.6%	25.8%	20.8%	19.3%	24.9%	22.0%
Major problem	21.6%	24.6%	19.2%	12.9%	12.4%	16.3%	17.0%	16.6%
Q21-11. Lack of affordable housing								
Not a problem	35.6%	43.4%	50.9%	57.5%	60.5%	57.5%	49.4%	53.6%
Minor problem	22.0%	24.2%	20.0%	24.1%	22.9%	21.6%	24.1%	22.8%
Moderate problem	23.7%	18.2%	12.0%	10.4%	12.4%	12.5%	14.3%	13.3%
Major problem	18.6%	14.1%	17.1%	8.0%	4.1%	8.4%	12.3%	10.3%

Household Income and Gender

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q21-12. Tension between racial/ethnic groups								
Not a problem	48.4%	53.0%	62.4%	65.0%	73.6%	64.5%	65.4%	64.9%
Minor problem	17.2%	20.0%	16.4%	12.6%	10.1%	14.3%	12.7%	13.5%
Moderate problem	17.2%	15.0%	11.1%	14.8%	11.8%	13.5%	12.5%	13.0%
Major problem	17.2%	12.0%	10.1%	7.6%	4.5%	7.7%	9.5%	8.5%
Q21-13. Lack of good places to shop for food or other items								
Not a problem	70.8%	69.1%	80.8%	78.5%	80.3%	75.4%	80.0%	77.7%
Minor problem	19.4%	18.2%	11.1%	15.7%	11.6%	17.1%	10.5%	13.9%
Moderate problem	8.3%	8.2%	7.2%	5.0%	6.8%	5.4%	7.8%	6.6%
Major problem	1.4%	4.5%	1.0%	0.8%	1.4%	2.0%	1.7%	1.9%

Household Income and Gender

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q21-14. Roaming/loose animals								
Not a problem	45.8%	56.6%	64.4%	67.8%	75.5%	65.2%	65.9%	65.5%
Minor problem	38.9%	28.3%	26.8%	24.8%	20.1%	27.3%	24.6%	26.0%
Moderate problem	12.5%	8.0%	6.3%	5.8%	3.4%	5.1%	6.9%	6.0%
Major problem	2.8%	7.1%	2.4%	1.7%	1.0%	2.4%	2.5%	2.5%
Q21-15. Flooding								
Not a problem	55.1%	55.0%	66.0%	72.8%	75.3%	71.6%	65.3%	68.5%
Minor problem	26.1%	26.6%	21.0%	16.3%	17.5%	19.8%	19.0%	19.4%
Moderate problem	15.9%	11.9%	8.5%	7.5%	5.1%	6.7%	9.5%	8.1%
Major problem	2.9%	6.4%	4.5%	3.3%	2.1%	1.8%	6.3%	4.0%

Household Income and Gender

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q21-16. Overgrown lots								
Not a problem	61.4%	64.5%	65.8%	65.7%	71.5%	67.8%	65.6%	66.7%
Minor problem	22.9%	23.6%	26.7%	28.0%	21.0%	23.5%	26.0%	24.7%
Moderate problem	12.9%	9.1%	5.4%	5.4%	5.5%	6.5%	6.5%	6.5%
Major problem	2.9%	2.7%	2.0%	0.8%	2.1%	2.2%	1.9%	2.1%
Q21-17. Graffiti								
Not a problem	72.9%	74.1%	80.6%	81.4%	82.7%	78.8%	81.2%	80.0%
Minor problem	11.4%	17.9%	15.4%	14.8%	13.3%	15.6%	13.5%	14.6%
Moderate problem	11.4%	5.4%	2.5%	3.4%	3.7%	4.1%	4.1%	4.1%
Major problem	4.3%	2.7%	1.5%	0.4%	0.3%	1.4%	1.3%	1.4%

Household Income and Gender

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q21-18. Abandoned cars or vehicles								
Not a problem	60.0%	67.9%	74.7%	80.3%	84.2%	77.9%	76.0%	77.0%
Minor problem	24.3%	20.5%	19.2%	18.1%	13.4%	16.7%	18.4%	17.6%
Moderate problem	8.6%	8.9%	5.1%	1.7%	1.4%	3.5%	4.1%	3.8%
Major problem	7.1%	2.7%	1.0%	0.0%	1.0%	1.9%	1.5%	1.7%

Household Income and Gender

Q22. Which ONE of the following best describes your relationship with your neighbors? (without "not provided")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q22. Your relationship with your neighbors								
I have a close relationship with many of my neighbors	18.9%	18.1%	15.9%	21.8%	26.2%	21.7%	20.0%	20.9%
I have a close relationship with a few of my neighbors	27.0%	27.6%	33.3%	33.3%	33.6%	35.9%	29.3%	32.7%
I know several of my neighbors but I am not very close with any of them	21.6%	30.2%	30.4%	30.0%	31.2%	27.9%	31.0%	29.4%
I know a few people in my neighborhood but I am not very close with any of them	28.4%	20.7%	16.9%	12.8%	7.4%	12.9%	15.9%	14.4%
I don't know anyone in my neighborhood	4.1%	3.4%	3.4%	2.1%	1.7%	1.6%	3.7%	2.6%

Household Income and Gender

Q23. Which ONE of the following best describes how people in your neighborhood interact with one another? (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q23. How people in your neighborhood interact with one another								
They often help one another & have many social activities together	8.8%	15.4%	9.0%	15.7%	21.1%	15.5%	15.4%	15.4%
They often help one another but do not have many social activities together	27.9%	24.0%	28.5%	32.2%	32.7%	31.4%	28.4%	29.9%
They occasionally help one another but generally keep to themselves	32.4%	45.2%	45.5%	42.1%	39.8%	43.2%	41.1%	42.2%
They almost always keep to themselves	30.9%	15.4%	17.0%	9.9%	6.5%	10.0%	15.2%	12.5%

Household Income and Gender

Q24. NEIGHBORHOODS. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q24-1. Condition of housing								
Very Satisfied	36.1%	29.2%	41.9%	45.9%	54.2%	44.5%	44.7%	44.6%
Satisfied	45.8%	48.7%	44.3%	42.2%	38.0%	42.5%	42.1%	42.3%
Neutral	12.5%	15.9%	10.0%	8.2%	6.1%	9.9%	8.9%	9.4%
Dissatisfied	4.2%	5.3%	2.9%	3.3%	1.3%	2.4%	3.3%	2.8%
Very Dissatisfied	1.4%	0.9%	1.0%	0.4%	0.3%	0.6%	1.0%	0.8%
Q24-2. Condition of streets								
Very Satisfied	16.7%	18.3%	24.8%	21.3%	28.4%	22.3%	24.0%	23.2%
Satisfied	37.5%	45.2%	41.4%	43.4%	43.6%	45.0%	40.7%	42.9%
Neutral	20.8%	14.8%	16.2%	18.4%	13.5%	14.9%	16.8%	15.9%
Dissatisfied	19.4%	17.4%	11.9%	13.1%	11.1%	13.5%	14.0%	13.8%
Very Dissatisfied	5.6%	4.3%	5.7%	3.7%	3.4%	4.2%	4.5%	4.3%

Household Income and Gender

Q24. NEIGHBORHOODS. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q24-3. Availability of sidewalks								
Very Satisfied	22.2%	24.1%	33.0%	30.3%	40.1%	32.5%	32.2%	32.3%
Satisfied	30.6%	33.9%	32.0%	37.8%	35.0%	37.1%	32.4%	34.8%
Neutral	25.0%	13.4%	15.5%	14.9%	12.8%	15.9%	14.3%	15.1%
Dissatisfied	16.7%	20.5%	13.6%	12.0%	8.1%	10.5%	14.1%	12.3%
Very Dissatisfied	5.6%	8.0%	5.8%	5.0%	4.0%	4.0%	7.1%	5.5%
Q24-4. Neighborhood parks								
Very Satisfied	26.9%	27.9%	35.9%	35.6%	36.6%	32.9%	33.8%	33.3%
Satisfied	31.3%	41.4%	40.4%	42.1%	38.3%	39.1%	40.1%	39.6%
Neutral	26.9%	18.9%	15.7%	16.7%	15.9%	19.2%	16.8%	18.0%
Dissatisfied	11.9%	8.1%	6.6%	3.9%	6.9%	6.5%	6.8%	6.6%
Very Dissatisfied	3.0%	3.6%	1.5%	1.7%	2.4%	2.2%	2.6%	2.4%

Household Income and Gender

Q24. NEIGHBORHOODS. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q24-5. Overall appearance of your neighborhood								
Very Satisfied	25.7%	31.3%	35.2%	36.9%	42.1%	35.7%	36.1%	35.9%
Satisfied	47.3%	48.7%	52.4%	49.6%	50.5%	52.2%	48.9%	50.6%
Neutral	16.2%	13.9%	7.6%	9.8%	6.1%	8.3%	10.1%	9.2%
Dissatisfied	6.8%	4.3%	4.8%	3.3%	1.3%	3.2%	3.9%	3.5%
Very Dissatisfied	4.1%	1.7%	0.0%	0.4%	0.0%	0.6%	1.0%	0.8%
Q24-6. Overall quality of City services in your neighborhood								
Very Satisfied	20.8%	21.8%	30.4%	25.2%	32.8%	25.9%	28.6%	27.2%
Satisfied	47.2%	49.1%	45.9%	51.7%	49.3%	51.6%	46.8%	49.3%
Neutral	23.6%	16.4%	17.4%	16.9%	12.5%	15.7%	16.8%	16.2%
Dissatisfied	6.9%	10.9%	5.3%	5.0%	4.4%	5.6%	6.3%	6.0%
Very Dissatisfied	1.4%	1.8%	1.0%	1.2%	1.0%	1.2%	1.5%	1.3%

Household Income and Gender

Q25. CUSTOMER SERVICE. Have you called or visited the City with a question, problem, or complaint during the past year?

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q25. Have you called or visited City during past year								
Yes	31.6%	38.3%	45.5%	38.6%	47.7%	44.6%	40.3%	42.5%
No	68.4%	61.7%	54.5%	61.4%	52.3%	55.4%	59.7%	57.5%

Household Income and Gender

Q25-2. (If YES to Question 25) For which service did you contact the City most recently? (without "none chosen")

N=432	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q25-2. For which service did you contact City most recently								
Police	16.0%	19.6%	11.3%	16.7%	12.6%	13.9%	14.0%	13.9%
Fire	0.0%	0.0%	1.0%	1.0%	0.0%	0.9%	1.0%	0.9%
Water	12.0%	8.7%	8.2%	6.3%	5.6%	6.5%	8.0%	7.2%
Sewer	4.0%	2.2%	4.1%	1.0%	2.8%	3.0%	2.0%	2.6%
Stormwater	8.0%	0.0%	0.0%	3.1%	7.0%	4.8%	2.5%	3.7%
Parks & recreation	8.0%	4.3%	7.2%	5.2%	2.1%	5.2%	4.0%	4.6%
Code enforcement	16.0%	13.0%	12.4%	14.6%	9.1%	10.4%	13.5%	11.8%
Public health	0.0%	2.2%	2.1%	4.2%	3.5%	2.6%	3.5%	3.0%
Streets	12.0%	2.2%	15.5%	13.5%	9.8%	11.7%	11.0%	11.4%
Sidewalks	0.0%	4.3%	4.1%	3.1%	0.7%	3.0%	1.5%	2.3%
Electric service	8.0%	6.5%	11.3%	9.4%	14.0%	12.1%	9.5%	10.9%
Public transportation	4.0%	4.3%	0.0%	1.0%	0.0%	0.9%	1.0%	0.9%
Planning & zoning	0.0%	4.3%	4.1%	4.2%	2.8%	4.3%	2.5%	3.5%
Solid waste (trash, recycling, yard waste)	4.0%	13.0%	9.3%	9.4%	14.7%	12.1%	11.5%	11.8%
Monthly utility billing	8.0%	6.5%	5.2%	5.2%	7.0%	4.8%	7.5%	6.0%
Other	0.0%	8.7%	4.1%	2.1%	8.4%	3.9%	7.0%	5.3%

Household Income and Gender

Q25-3. (If YES to Question 25) Why did you contact the City about this service? (without "not provided")

N=432	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q25-3. Why did you contact City about this service								
Request service	20.0%	8.9%	16.8%	18.8%	16.3%	14.8%	18.8%	16.7%
Get information	20.0%	24.4%	20.0%	19.8%	17.7%	25.8%	13.2%	20.0%
Report a problem	36.0%	40.0%	46.3%	37.5%	39.0%	34.5%	46.2%	39.9%
Discuss a billing problem	16.0%	2.2%	4.2%	4.2%	7.1%	4.8%	6.6%	5.6%
Request emergency assistance	0.0%	4.4%	4.2%	4.2%	2.8%	3.5%	3.6%	3.5%
Request non-emergency assistance	4.0%	6.7%	3.2%	3.1%	7.8%	7.4%	2.5%	5.2%
Comply with City requirements	4.0%	4.4%	2.1%	7.3%	5.0%	3.9%	5.1%	4.5%
Other	0.0%	8.9%	3.2%	5.2%	4.3%	5.2%	4.1%	4.7%

Household Income and Gender

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q25-4.1. Hours City employees were available met my needs								
Strongly Agree	16.7%	17.5%	33.3%	29.7%	30.2%	26.0%	30.9%	28.3%
Agree	41.7%	62.5%	53.8%	50.5%	51.8%	56.6%	47.1%	52.2%
Neutral	33.3%	20.0%	10.8%	14.3%	13.7%	14.2%	17.8%	15.9%
Disagree	8.3%	0.0%	1.1%	4.4%	2.9%	2.7%	2.6%	2.7%
Strongly Disagree	0.0%	0.0%	1.1%	1.1%	1.4%	0.5%	1.6%	1.0%
Q25-4.2. It was easy to reach right person at City								
Strongly Agree	12.5%	12.2%	21.9%	22.2%	17.0%	14.2%	23.2%	18.3%
Agree	29.2%	46.3%	43.8%	36.7%	51.8%	45.8%	42.6%	44.3%
Neutral	37.5%	26.8%	18.8%	16.7%	12.8%	20.4%	15.8%	18.3%
Disagree	16.7%	7.3%	12.5%	20.0%	16.3%	16.0%	14.2%	15.2%
Strongly Disagree	4.2%	7.3%	3.1%	4.4%	2.1%	3.6%	4.2%	3.9%

Household Income and Gender

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q25-4.3. City employees who helped me were courteous & polite								
Strongly Agree	30.4%	25.0%	37.5%	35.2%	37.6%	33.8%	37.1%	35.3%
Agree	34.8%	56.8%	47.9%	48.9%	46.1%	47.7%	46.4%	47.1%
Neutral	26.1%	11.4%	11.5%	9.1%	12.1%	14.0%	9.3%	11.8%
Disagree	8.7%	4.5%	3.1%	3.4%	4.3%	2.7%	6.2%	4.3%
Strongly Disagree	0.0%	2.3%	0.0%	3.4%	0.0%	1.8%	1.0%	1.4%
Q25-4.4. City employees did what they said they would do in a timely manner								
Strongly Agree	19.0%	16.3%	32.6%	30.2%	35.3%	29.2%	30.6%	29.9%
Agree	38.1%	41.9%	42.4%	36.0%	36.8%	40.6%	37.6%	39.2%
Neutral	19.0%	20.9%	13.0%	16.3%	18.4%	16.0%	18.8%	17.3%
Disagree	23.8%	7.0%	9.8%	10.5%	5.1%	8.5%	8.6%	8.5%
Strongly Disagree	0.0%	14.0%	2.2%	7.0%	4.4%	5.7%	4.3%	5.0%

Household Income and Gender

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q25-4.5. City employees gave prompt, accurate & complete answers to your questions								
Strongly Agree	21.7%	18.2%	29.9%	29.5%	31.9%	24.8%	32.5%	28.4%
Agree	21.7%	45.5%	43.3%	30.7%	39.0%	40.1%	36.6%	38.5%
Neutral	30.4%	20.5%	15.5%	21.6%	15.6%	17.1%	19.1%	18.0%
Disagree	21.7%	2.3%	9.3%	13.6%	9.2%	12.2%	8.2%	10.3%
Strongly Disagree	4.3%	13.6%	2.1%	4.5%	4.3%	5.9%	3.6%	4.8%
Q25-4.6. City employees were knowledgeable								
Strongly Agree	26.1%	19.0%	31.2%	29.5%	34.5%	26.8%	34.0%	30.1%
Agree	26.1%	38.1%	46.2%	40.9%	43.2%	45.5%	36.7%	41.4%
Neutral	30.4%	33.3%	14.0%	18.2%	13.7%	17.7%	19.1%	18.4%
Disagree	13.0%	2.4%	6.5%	9.1%	6.5%	5.9%	8.0%	6.9%
Strongly Disagree	4.3%	7.1%	2.2%	2.3%	2.2%	4.1%	2.1%	3.2%

Household Income and Gender

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q25-4.7. Overall, I was satisfied with quality of customer service provided by City								
Strongly Agree	29.2%	18.6%	35.1%	29.7%	35.2%	26.7%	36.7%	31.4%
Agree	20.8%	41.9%	38.1%	31.9%	42.3%	42.2%	32.7%	37.8%
Neutral	25.0%	23.3%	14.4%	20.9%	10.6%	15.1%	16.3%	15.7%
Disagree	16.7%	4.7%	6.2%	7.7%	7.7%	8.4%	8.2%	8.3%
Strongly Disagree	8.3%	11.6%	6.2%	9.9%	4.2%	7.6%	6.1%	6.9%

Household Income and Gender

Q26. Overall, how do you rate the service provided by the City's Utility Billing Office? (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q26. How do you rate service provided City's Utility Billing Office								
Excellent	29.2%	29.5%	26.4%	25.5%	32.2%	27.6%	29.2%	28.4%
Good	35.4%	47.6%	52.2%	53.1%	44.3%	46.6%	49.8%	48.1%
Average	27.7%	19.0%	17.4%	17.7%	18.4%	19.9%	17.9%	18.9%
Poor	3.1%	3.8%	1.7%	3.1%	3.1%	4.2%	1.7%	3.0%
Very Poor	4.6%	0.0%	2.2%	0.5%	2.0%	1.6%	1.5%	1.6%

Household Income and Gender

Q27. How would you like to receive information about City issues, services and events?

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q27. How would you like to receive information about City issues, services & events								
City newsletter that comes with utility bill	63.3%	74.2%	76.1%	72.7%	68.9%	69.0%	74.6%	71.8%
Local newspaper	50.6%	39.2%	46.5%	52.2%	57.9%	53.5%	48.2%	50.9%
Television news	53.2%	46.7%	52.6%	55.4%	50.0%	50.0%	53.8%	51.9%
City cable channel	16.5%	8.3%	10.3%	8.4%	4.3%	9.4%	6.9%	8.2%
City website	24.1%	25.8%	27.2%	30.9%	33.4%	29.6%	28.8%	29.2%
Radio	29.1%	30.0%	32.4%	33.7%	29.5%	34.2%	27.8%	31.1%
Friends/neighbors	15.2%	10.0%	12.2%	8.8%	10.3%	10.0%	11.1%	10.5%
Neighborhood or homeowners associations	15.2%	12.5%	17.4%	20.9%	19.5%	16.0%	20.8%	18.3%
Facebook	17.7%	12.5%	15.0%	14.9%	16.6%	10.6%	20.0%	15.2%
Twitter	2.5%	1.7%	2.8%	5.2%	4.3%	3.7%	3.4%	3.5%
YouTube	1.3%	1.7%	1.4%	2.4%	0.3%	1.7%	1.0%	1.4%
Pinterest	0.0%	1.7%	0.5%	0.4%	0.3%	0.4%	0.8%	0.6%
Google+	7.6%	3.3%	2.8%	2.4%	0.3%	2.1%	2.4%	2.3%
Other	2.5%	2.5%	3.3%	4.4%	4.3%	3.7%	3.6%	3.6%

Household Income and Gender

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q28-1. City government is a trusted source of information about programs & services								
Strongly Agree	14.5%	9.3%	17.3%	13.6%	15.6%	13.2%	15.4%	14.3%
Agree	34.8%	54.2%	49.5%	50.0%	54.7%	46.4%	53.4%	49.8%
Neutral	37.7%	26.2%	26.5%	26.7%	20.4%	28.7%	24.4%	26.6%
Disagree	2.9%	7.5%	4.1%	8.5%	6.6%	8.5%	4.2%	6.4%
Strongly Disagree	10.1%	2.8%	2.6%	1.3%	2.8%	3.3%	2.6%	3.0%
Q28-2. It is easy to get information I need from City government								
Strongly Agree	10.6%	7.6%	12.5%	11.7%	11.1%	9.3%	12.4%	10.8%
Agree	30.3%	37.1%	45.7%	43.2%	48.9%	40.9%	45.8%	43.2%
Neutral	39.4%	38.1%	31.5%	35.6%	28.6%	35.4%	32.0%	33.8%
Disagree	15.2%	14.3%	9.8%	8.1%	8.9%	12.3%	8.2%	10.3%
Strongly Disagree	4.5%	2.9%	0.5%	1.4%	2.5%	2.1%	1.6%	1.9%

Household Income and Gender

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q28-3. Information is communicated clearly, accurately & in a form that meets my needs								
Strongly Agree	10.1%	9.4%	9.3%	7.5%	10.9%	7.6%	10.9%	9.2%
Agree	42.0%	38.7%	46.4%	46.9%	47.0%	42.1%	47.3%	44.6%
Neutral	34.8%	34.0%	32.5%	32.3%	30.5%	34.3%	31.9%	33.2%
Disagree	7.2%	14.2%	10.8%	11.9%	8.8%	13.1%	8.3%	10.7%
Strongly Disagree	5.8%	3.8%	1.0%	1.3%	2.8%	2.9%	1.6%	2.3%
Q28-4. City's cable television channel provides information that is useful to me								
Strongly Agree	10.7%	8.1%	11.5%	3.7%	1.3%	4.2%	7.5%	5.7%
Agree	32.1%	41.9%	31.9%	22.9%	19.5%	20.0%	35.4%	27.0%
Neutral	32.1%	33.9%	38.9%	45.9%	47.2%	42.1%	42.1%	42.1%
Disagree	10.7%	9.7%	8.8%	11.0%	12.6%	13.7%	7.9%	11.0%
Strongly Disagree	14.3%	6.5%	8.8%	16.5%	19.5%	20.0%	7.1%	14.1%

Household Income and Gender

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q28-5. City's website provides information that is useful to me								
Strongly Agree	13.1%	11.1%	12.4%	10.5%	13.7%	10.6%	13.9%	12.1%
Agree	41.0%	48.9%	53.4%	50.3%	47.3%	43.4%	54.1%	48.5%
Neutral	31.1%	34.4%	30.4%	32.5%	32.4%	35.0%	29.6%	32.4%
Disagree	11.5%	4.4%	3.7%	4.7%	3.5%	7.7%	1.9%	4.9%
Strongly Disagree	3.3%	1.1%	0.0%	2.1%	3.1%	3.4%	0.5%	2.0%
Q28-6. City newsletter provides information that is useful to me								
Strongly Agree	14.1%	12.3%	17.9%	10.1%	12.5%	8.7%	18.2%	13.3%
Agree	42.3%	57.5%	53.6%	53.7%	50.0%	48.5%	54.7%	51.5%
Neutral	29.6%	25.5%	23.0%	32.1%	29.2%	33.5%	23.0%	28.4%
Disagree	9.9%	2.8%	3.6%	3.2%	4.9%	6.1%	2.5%	4.3%
Strongly Disagree	4.2%	1.9%	2.0%	0.9%	3.4%	3.2%	1.6%	2.4%

Household Income and Gender

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q28-7. City's use of social media provides information that is useful to me								
Strongly Agree	5.4%	6.9%	9.5%	6.8%	4.7%	4.2%	8.8%	6.3%
Agree	26.8%	36.1%	34.1%	26.3%	29.2%	22.4%	37.7%	29.5%
Neutral	50.0%	48.6%	41.3%	50.4%	40.9%	47.9%	42.9%	45.6%
Disagree	14.3%	4.2%	8.7%	11.3%	12.3%	14.7%	6.6%	10.9%
Strongly Disagree	3.6%	4.2%	6.3%	5.3%	12.9%	10.9%	4.0%	7.7%
Q28-8. There are enough mobile apps to provide City information I need or conduct business with City								
Strongly Agree	8.7%	14.3%	6.4%	6.7%	5.9%	6.5%	8.1%	7.2%
Agree	28.3%	32.1%	26.6%	30.5%	28.7%	25.1%	32.7%	28.6%
Neutral	52.2%	53.6%	53.2%	49.5%	52.2%	53.8%	51.2%	52.6%
Disagree	10.9%	0.0%	9.6%	7.6%	8.1%	8.5%	7.1%	7.9%
Strongly Disagree	0.0%	0.0%	4.3%	5.7%	5.1%	6.1%	0.9%	3.7%

Household Income and Gender

Q29. UTILITIES. Please indicate if your household uses the following services provided by the City of Columbia.

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q29-1. Residential trash collection service								
Yes	92.4%	95.8%	97.2%	98.0%	99.3%	97.1%	97.8%	97.4%
No	7.6%	4.2%	2.8%	2.0%	0.7%	2.9%	2.2%	2.6%
Q29-2. Curbside recycling (blue bags)								
Yes	81.0%	83.3%	91.5%	95.2%	96.7%	92.9%	91.3%	92.1%
No	19.0%	16.7%	8.5%	4.8%	3.3%	7.1%	8.7%	7.9%
Q29-3. Drop-off recycling								
Yes	53.2%	46.7%	56.3%	56.6%	62.3%	58.1%	54.4%	56.3%
No	46.8%	53.3%	43.7%	43.4%	37.7%	41.9%	45.6%	43.7%
Q29-4. City electric service								
Yes	78.5%	84.2%	92.0%	85.1%	88.1%	86.0%	87.7%	86.8%
No	21.5%	15.8%	8.0%	14.9%	11.9%	14.0%	12.3%	13.2%

Household Income and Gender

Q29. UTILITIES. Please indicate if your household uses the following services provided by the City of Columbia.

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q29-5. City water service								
Yes	88.6%	90.8%	96.2%	95.2%	96.7%	94.2%	94.8%	94.5%
No	11.4%	9.2%	3.8%	4.8%	3.3%	5.8%	5.2%	5.5%
Q29-6. City sewer service								
Yes	87.3%	91.7%	95.8%	96.4%	96.7%	93.8%	95.4%	94.6%
No	12.7%	8.3%	4.2%	3.6%	3.3%	6.2%	4.6%	5.4%

Household Income and Gender

Q29. Title Q29. If you answer "YES," please rate your overall satisfaction with that service on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1001	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q29-1. Residential trash collection service								
Very Satisfied	48.6%	49.1%	51.5%	57.9%	54.0%	53.8%	53.4%	53.6%
Satisfied	34.7%	43.8%	39.3%	35.1%	39.9%	39.8%	37.6%	38.7%
Neutral	11.1%	1.8%	3.4%	3.3%	2.7%	3.0%	3.8%	3.4%
Dissatisfied	2.8%	3.6%	3.9%	2.9%	2.7%	2.6%	3.5%	3.1%
Very Dissatisfied	2.8%	1.8%	1.9%	0.8%	0.7%	0.8%	1.7%	1.2%
Q29-2. Curbside recycling (blue bags)								
Very Satisfied	50.8%	51.5%	50.0%	62.0%	53.8%	53.8%	56.3%	55.0%
Satisfied	36.5%	42.3%	41.8%	30.3%	37.8%	38.7%	35.4%	37.1%
Neutral	9.5%	2.1%	3.6%	4.7%	3.8%	3.6%	4.5%	4.0%
Dissatisfied	1.6%	4.1%	2.6%	2.1%	2.8%	2.3%	2.7%	2.5%
Very Dissatisfied	1.6%	0.0%	2.1%	0.9%	1.7%	1.7%	1.1%	1.4%

Household Income and Gender

Q29. Title Q29. If you answer "YES," please rate your overall satisfaction with that service on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1001	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q29-3. Drop-off recycling								
Very Satisfied	45.0%	35.8%	32.2%	39.1%	37.9%	36.7%	38.1%	37.4%
Satisfied	37.5%	43.4%	53.0%	45.1%	43.4%	45.2%	46.0%	45.6%
Neutral	15.0%	13.2%	9.6%	12.8%	11.5%	12.6%	10.7%	11.7%
Dissatisfied	0.0%	5.7%	3.5%	3.0%	5.5%	4.4%	3.2%	3.8%
Very Dissatisfied	2.5%	1.9%	1.7%	0.0%	1.6%	1.0%	2.0%	1.5%
Q29-4. City electric service								
Very Satisfied	47.5%	52.0%	44.8%	52.2%	46.2%	45.7%	50.7%	48.2%
Satisfied	32.8%	40.0%	44.8%	38.8%	47.7%	44.1%	41.4%	42.8%
Neutral	13.1%	5.0%	7.8%	6.2%	3.4%	6.6%	5.4%	6.0%
Dissatisfied	6.6%	2.0%	2.1%	2.9%	2.3%	3.2%	2.3%	2.8%
Very Dissatisfied	0.0%	1.0%	0.5%	0.0%	0.4%	0.5%	0.2%	0.3%

Household Income and Gender

Q29. Title Q29. If you answer "YES," please rate your overall satisfaction with that service on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1001	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q29-5. City water service								
Very Satisfied	47.8%	46.3%	42.9%	48.7%	45.8%	44.8%	47.4%	46.1%
Satisfied	29.0%	40.7%	49.3%	43.2%	49.3%	46.3%	44.0%	45.1%
Neutral	11.6%	7.4%	5.4%	6.4%	3.5%	6.0%	5.4%	5.7%
Dissatisfied	8.7%	4.6%	1.5%	1.7%	1.0%	2.3%	2.4%	2.3%
Very Dissatisfied	2.9%	0.9%	1.0%	0.0%	0.3%	0.6%	0.9%	0.7%
Q29-6. City sewer service								
Very Satisfied	47.8%	46.7%	40.6%	47.3%	45.3%	43.5%	46.2%	44.8%
Satisfied	29.9%	43.9%	51.0%	41.4%	48.1%	46.6%	43.7%	45.1%
Neutral	7.5%	4.7%	5.9%	6.8%	3.8%	5.8%	5.6%	5.7%
Dissatisfied	11.9%	3.7%	1.5%	3.8%	1.7%	3.1%	3.2%	3.2%
Very Dissatisfied	3.0%	0.9%	1.0%	0.8%	1.0%	1.0%	1.3%	1.2%

Household Income and Gender

Q30. Please indicate if you have done any of the following during the past year in the City of Columbia.

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q30. Please indicate if you have done any of the following during past year								
Used police services	19.0%	29.2%	24.4%	25.3%	18.5%	21.9%	23.8%	22.8%
Were a victim of any crime	7.6%	13.3%	9.9%	8.0%	7.0%	9.2%	8.1%	8.7%
Used fire or emergency medical services	21.5%	14.2%	13.6%	11.2%	8.9%	11.7%	12.7%	12.2%
Visited a community recreation center	31.6%	47.5%	57.3%	51.4%	55.0%	49.6%	53.4%	51.5%
Visited a city park	65.8%	78.3%	85.0%	91.6%	90.7%	85.2%	84.9%	85.0%
Used public transportation/ bus	12.7%	15.0%	9.4%	6.4%	4.0%	6.9%	8.7%	7.8%
Attended or watched any City meetings	8.9%	20.8%	24.9%	24.1%	32.5%	28.8%	20.8%	24.9%
Have you used Columbia Airport	15.2%	29.2%	29.1%	36.9%	57.0%	38.8%	37.3%	38.1%
Used public health services provided by City	25.3%	19.2%	20.7%	20.9%	16.6%	18.7%	20.8%	19.7%
Applied for a building permit from City	1.3%	1.7%	4.2%	3.2%	5.6%	5.4%	2.2%	3.8%

Household Income and Gender

Q31. Approximately how many years have you lived at your current address? (excluding not provided)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q31. Approximately how many years have you lived at your current address								
5 or less	28.6%	28.2%	28.0%	19.8%	12.3%	18.6%	22.7%	20.6%
6 to 10	20.8%	18.8%	20.9%	15.7%	19.5%	19.3%	17.8%	18.6%
11 to 15	9.1%	13.7%	15.6%	18.1%	19.9%	14.7%	18.6%	16.6%
16 to 20	13.0%	14.5%	8.5%	12.5%	16.9%	15.1%	11.4%	13.3%
21 to 30	15.6%	10.3%	13.7%	15.7%	18.2%	16.4%	15.1%	15.8%
31+	13.0%	14.5%	13.3%	18.1%	13.2%	15.9%	14.5%	15.2%

Q32. Are you a student in a college or university? (excluding not provided)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q32. Are you a student in a college or university								
Yes	20.5%	15.1%	11.8%	7.6%	3.6%	7.9%	10.3%	9.1%
No	79.5%	84.9%	88.2%	92.4%	96.4%	92.1%	89.7%	90.9%

Household Income and Gender

Q33. Do you own or rent your current residence?

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q33. Do you own or rent your current residence								
Own	50.6%	62.5%	71.4%	90.0%	87.1%	80.2%	76.4%	78.3%
Rent	49.4%	37.5%	28.6%	10.0%	12.9%	19.8%	23.6%	21.7%

Q34. What is your age? (excluding not provided)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q34. Your age								
Under 35 years	29.7%	35.8%	28.2%	23.7%	21.2%	24.2%	28.5%	26.3%
35-44 years	21.6%	12.5%	20.7%	19.7%	39.7%	21.3%	27.9%	24.5%
45-54 years	20.3%	20.8%	20.2%	24.9%	20.9%	23.4%	19.4%	21.5%
55-64 years	8.1%	17.5%	19.7%	20.1%	13.9%	20.2%	14.1%	17.2%
65+ years	20.3%	13.3%	11.3%	11.6%	4.3%	10.9%	10.1%	10.5%

Household Income and Gender

Q35. How many people live in your household? (excluding not provided)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q35. How many people live in your household								
1	38.0%	34.5%	27.3%	11.7%	4.4%	10.3%	26.0%	18.1%
2	42.3%	35.4%	41.6%	56.9%	51.0%	53.5%	41.2%	47.4%
3	12.7%	17.7%	19.1%	14.1%	19.8%	18.5%	16.0%	17.3%
4	2.8%	8.8%	8.1%	10.5%	16.1%	10.5%	11.7%	11.1%
5	4.2%	1.8%	2.9%	5.2%	5.7%	5.6%	3.3%	4.5%
6	0.0%	0.9%	0.5%	1.2%	2.0%	1.0%	1.2%	1.1%
7+	0.0%	0.9%	0.5%	0.4%	1.0%	0.6%	0.6%	0.6%

Household Income and Gender

Q36. How many people in your household are employed? (excluding not provided)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q36. How many people in your household are employed								
0	37.8%	24.8%	22.7%	19.6%	9.7%	18.7%	21.0%	19.9%
1	32.4%	50.4%	40.3%	37.6%	21.8%	33.1%	36.1%	34.5%
2	20.3%	18.6%	28.9%	35.9%	56.0%	38.8%	34.6%	36.8%
3	8.1%	2.7%	7.6%	5.7%	9.4%	7.0%	6.8%	6.9%
4	0.0%	2.7%	0.0%	0.8%	2.7%	1.8%	1.0%	1.4%
5	0.0%	0.0%	0.0%	0.0%	0.3%	0.2%	0.0%	0.1%
6	0.0%	0.9%	0.0%	0.4%	0.0%	0.2%	0.2%	0.2%
7+	1.4%	0.0%	0.5%	0.0%	0.0%	0.2%	0.2%	0.2%

Household Income and Gender

Q37. Which of the following best describes your employment status? (excluding not provided)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q37. Your employment status								
Employed full time	26.7%	41.9%	57.5%	58.6%	75.7%	62.5%	54.3%	58.4%
Employed part time	22.7%	20.5%	9.9%	11.6%	8.6%	10.2%	14.0%	12.1%
Not employed, looking for work	2.7%	1.7%	0.5%	1.2%	0.7%	1.0%	1.2%	1.1%
Not employed, not looking for work	6.7%	1.7%	2.8%	1.6%	2.3%	1.2%	4.1%	2.6%
Retired	25.3%	25.6%	27.8%	25.7%	12.3%	23.8%	22.0%	22.9%
Disabled, not able to work	16.0%	8.5%	1.4%	1.2%	0.3%	1.4%	4.5%	2.9%

Household Income and Gender

Q37-2. (If you are employed) How many paying jobs do you have? (excluding not provided)

N=706	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q37-2. How many paying jobs do you have								
1	82.4%	75.8%	83.3%	84.6%	86.9%	87.3%	80.9%	84.2%
2	11.8%	22.6%	13.6%	11.5%	11.4%	9.2%	16.8%	12.8%
3+	5.9%	1.6%	3.0%	3.8%	1.6%	3.6%	2.3%	2.9%

Q37-3. (If you are employed) Do you work inside or outside the city limits of Columbia? (excluding don't know)

N=706	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q37-3. Do you work inside or outside City limits of Columbia								
Inside	80.0%	88.7%	82.1%	74.5%	74.3%	72.0%	83.5%	77.5%
Outside	5.7%	4.8%	7.5%	13.1%	14.3%	14.2%	7.4%	11.0%
Both	14.3%	6.5%	10.4%	12.4%	11.4%	13.9%	9.1%	11.6%

Household Income and Gender

Q38. Would you say your total annual household income is: (excluding not provided)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q38. Your total annual household income								
Under $15K	100.0%	0.0%	0.0%	0.0%	0.0%	6.8%	9.6%	8.2%
$15K to $29,999	0.0%	100.0%	0.0%	0.0%	0.0%	10.3%	14.6%	12.5%
$30K to $59,999	0.0%	0.0%	100.0%	0.0%	0.0%	19.0%	25.3%	22.1%
$60K to $99,999	0.0%	0.0%	0.0%	100.0%	0.0%	28.5%	23.2%	25.9%
$100K+	0.0%	0.0%	0.0%	0.0%	100.0%	35.5%	27.2%	31.4%

Household Income and Gender

Q39. Which of the following best describes your race/ethnicity? (excluding not provided)

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q39. Your race/ethnicity								
Hispanic	3.8%	9.2%	2.8%	2.4%	3.3%	3.3%	3.8%	3.5%
White/Caucasian	64.6%	76.7%	81.7%	87.1%	87.7%	78.7%	83.9%	81.2%
African American/Black	22.8%	3.3%	8.0%	7.6%	5.3%	11.3%	6.9%	9.2%
Asian/Pacific Islander	3.8%	4.2%	5.2%	1.6%	2.3%	3.5%	2.4%	3.0%
Native American/Eskimo	2.5%	1.7%	0.9%	0.8%	0.7%	0.2%	1.8%	1.0%
Mixed Race	2.5%	2.5%	2.3%	1.2%	0.3%	1.3%	1.6%	1.5%
Other	2.5%	0.0%	0.9%	1.2%	0.7%	2.1%	0.6%	1.4%

Q40. What is your gender identity?

N=1016	Q38. Your total annual household income					Q40. Your gender		Total
	Under $15K	$15K to $29,999	$30K to $59,999	$60K to $99,999	$100K+	Male	Female	
Q40. Your gender								
Male	41.8%	41.7%	43.2%	55.4%	57.0%	100.0%	0.0%	51.2%
Female	58.2%	58.3%	56.8%	44.6%	43.0%	0.0%	100.0%	48.8%