2015 City of Columbia DirectionFinder® Survey

Appendix B – Crosstabular Data by Race and Ethnicity

Submitted to

The City of Columbia, MO

ETC INSTITUTE

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Race and Ethnicity

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q1-1. Public safety services provided by City (e.g., police & fire services)								
Very Satisfied	30.0%	17.2%	16.9%	33.3%	0.0%	21.4%	15.4%	17.8%
Satisfied	45.0%	50.5%	42.7%	40.0%	80.0%	28.6%	53.8%	49.3%
Neutral	15.0%	16.2%	18.0%	16.7%	10.0%	35.7%	7.7%	16.8%
Dissatisfied	5.0%	12.5%	19.1%	10.0%	10.0%	7.1%	23.1%	12.5%
Very Dissatisfied	5.0%	3.6%	3.4%	0.0%	0.0%	7.1%	0.0%	3.5%
Q1-2. Parks & recreation programs & facilities provided by City								
Very Satisfied	55.0%	49.8%	37.1%	37.9%	66.7%	26.7%	33.3%	47.6%
Satisfied	35.0%	40.6%	36.0%	44.8%	22.2%	60.0%	50.0%	40.4%
Neutral	5.0%	7.9%	19.1%	17.2%	11.1%	13.3%	8.3%	9.6%
Dissatisfied	0.0%	1.1%	5.6%	0.0%	0.0%	0.0%	8.3%	1.5%
Very Dissatisfied	5.0%	0.5%	2.2%	0.0%	0.0%	0.0%	0.0%	0.8%

Race and Ethnicity

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q1-3. Condition of City streets								
Very Satisfied	5.3%	3.0%	3.3%	13.3%	0.0%	13.3%	7.1%	3.5%
Satisfied	31.6%	28.3%	26.4%	40.0%	40.0%	20.0%	21.4%	28.4%
Neutral	21.1%	27.6%	28.6%	30.0%	30.0%	13.3%	28.6%	27.4%
Dissatisfied	36.8%	32.0%	29.7%	13.3%	20.0%	40.0%	28.6%	31.5%
Very Dissatisfied	5.3%	9.1%	12.1%	3.3%	10.0%	13.3%	14.3%	9.2%
Q1-4. Enforcement of City codes & ordinances								
Very Satisfied	17.6%	7.0%	7.7%	16.0%	12.5%	13.3%	7.1%	7.6%
Satisfied	29.4%	38.0%	39.7%	40.0%	25.0%	33.3%	35.7%	37.7%
Neutral	35.3%	39.5%	33.3%	32.0%	50.0%	53.3%	14.3%	38.5%
Dissatisfied	17.6%	11.1%	17.9%	12.0%	12.5%	0.0%	42.9%	12.3%
Very Dissatisfied	0.0%	4.4%	1.3%	0.0%	0.0%	0.0%	0.0%	3.9%

Race and Ethnicity

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q1-5. Quality of customer service you receive from City employees								
Very Satisfied	26.3%	23.9%	14.0%	7.7%	20.0%	20.0%	33.3%	22.9%
Satisfied	57.9%	49.3%	51.2%	61.5%	60.0%	33.3%	58.3%	49.1%
Neutral	15.8%	21.9%	27.9%	30.8%	20.0%	40.0%	8.3%	22.8%
Dissatisfied	0.0%	3.2%	4.7%	0.0%	0.0%	6.7%	0.0%	3.3%
Very Dissatisfied	0.0%	1.7%	2.3%	0.0%	0.0%	0.0%	0.0%	1.8%
Q1-6. Effectiveness of City communication with public								
Very Satisfied	5.3%	10.6%	9.1%	13.8%	10.0%	0.0%	8.3%	10.3%
Satisfied	52.6%	45.0%	46.6%	55.2%	40.0%	46.7%	50.0%	45.4%
Neutral	31.6%	30.6%	33.0%	27.6%	50.0%	40.0%	25.0%	30.8%
Dissatisfied	5.3%	9.7%	9.1%	0.0%	0.0%	13.3%	16.7%	9.7%
Very Dissatisfied	5.3%	4.0%	2.3%	3.4%	0.0%	0.0%	0.0%	3.9%

Race and Ethnicity

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q1-7. Quality of City permitting services for buildings								
Very Satisfied	16.7%	7.6%	7.4%	9.5%	25.0%	0.0%	12.5%	7.8%
Satisfied	16.7%	28.1%	26.5%	61.9%	0.0%	8.3%	25.0%	28.0%
Neutral	50.0%	46.3%	41.2%	23.8%	75.0%	58.3%	25.0%	45.3%
Dissatisfied	0.0%	12.2%	17.6%	4.8%	0.0%	33.3%	37.5%	13.0%
Very Dissatisfied	16.7%	5.7%	7.4%	0.0%	0.0%	0.0%	0.0%	5.9%
Q1-8. City's stormwater runoff/stormwater management system								
Very Satisfied	21.1%	7.8%	11.3%	10.3%	12.5%	7.1%	9.1%	8.3%
Satisfied	42.1%	34.4%	32.5%	51.7%	25.0%	50.0%	27.3%	34.8%
Neutral	15.8%	34.2%	23.8%	31.0%	62.5%	28.6%	27.3%	32.9%
Dissatisfied	21.1%	17.2%	28.8%	6.9%	0.0%	7.1%	36.4%	18.2%
Very Dissatisfied	0.0%	6.4%	3.8%	0.0%	0.0%	7.1%	0.0%	5.8%

Race and Ethnicity

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q1-9. Public health services provided by City								
Very Satisfied	33.3%	17.5%	24.4%	17.9%	0.0%	7.7%	30.0%	18.3%
Satisfied	40.0%	47.2%	33.3%	67.9%	57.1%	53.8%	40.0%	46.7%
Neutral	6.7%	31.4%	34.6%	7.1%	42.9%	30.8%	30.0%	30.4%
Dissatisfied	20.0%	2.3%	6.4%	7.1%	0.0%	7.7%	0.0%	3.2%
Very Dissatisfied	0.0%	1.7%	1.3%	0.0%	0.0%	0.0%	0.0%	1.5%
Q1-10. Solid waste services (trash, recycling, etc.)								
Very Satisfied	30.0%	36.8%	27.5%	20.0%	50.0%	20.0%	35.7%	35.6%
Satisfied	50.0%	49.6%	51.6%	60.0%	40.0%	46.7%	57.1%	49.8%
Neutral	5.0%	8.3%	12.1%	16.7%	10.0%	13.3%	0.0%	8.8%
Dissatisfied	10.0%	3.5%	6.6%	3.3%	0.0%	20.0%	7.1%	4.1%
Very Dissatisfied	5.0%	1.7%	2.2%	0.0%	0.0%	0.0%	0.0%	1.7%

Race and Ethnicity

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q1-11. City water, electric, & sewer services								
Very Satisfied	30.0%	32.5%	20.7%	23.3%	30.0%	13.3%	28.6%	30.5%
Satisfied	45.0%	53.3%	55.4%	63.3%	60.0%	33.3%	57.1%	53.6%
Neutral	25.0%	10.5%	17.4%	10.0%	10.0%	33.3%	0.0%	11.5%
Dissatisfied	0.0%	2.2%	5.4%	3.3%	0.0%	20.0%	14.3%	3.0%
Very Dissatisfied	0.0%	1.5%	1.1%	0.0%	0.0%	0.0%	0.0%	1.4%
Q1-12. Public transit services (bus)								
Very Satisfied	15.4%	11.5%	12.5%	13.0%	0.0%	0.0%	10.0%	11.4%
Satisfied	46.2%	27.5%	26.6%	26.1%	62.5%	27.3%	10.0%	27.7%
Neutral	30.8%	44.4%	43.8%	52.2%	37.5%	36.4%	50.0%	43.9%
Dissatisfied	7.7%	11.0%	12.5%	4.3%	0.0%	27.3%	20.0%	11.2%
Very Dissatisfied	0.0%	5.6%	4.7%	4.3%	0.0%	9.1%	10.0%	5.8%

Race and Ethnicity

Q2. Which FOUR of the major City services listed in Question 1 above do you think are the most important services for the City to provide? (top 4)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q2. Top choice								
Public safety services provided by City (police & fire services)	65.0%	87.3%	74.2%	86.7%	60.0%	73.3%	78.6%	85.0%
Parks & recreation programs & facilities provided by City	45.0%	30.2%	25.8%	30.0%	30.0%	33.3%	35.7%	29.7%
Condition of City streets	60.0%	60.6%	53.8%	60.0%	40.0%	46.7%	57.1%	59.3%
Enforcement of City codes & ordinances	20.0%	14.9%	11.8%	10.0%	30.0%	13.3%	35.7%	14.7%
Quality of customer service you receive from City employees	15.0%	6.7%	7.5%	6.7%	20.0%	0.0%	14.3%	6.8%
Effectiveness of City communication with public	10.0%	10.2%	8.6%	10.0%	10.0%	26.7%	7.1%	10.2%
Quality of City permitting services for buildings	0.0%	2.1%	3.2%	0.0%	0.0%	6.7%	14.3%	2.3%
City's stormwater runoff/ stormwater management system	5.0%	16.8%	8.6%	33.3%	0.0%	26.7%	7.1%	16.2%

Race and Ethnicity

Q2. Which FOUR of the major City services listed in Question 1 above do you think are the most important services for the City to provide? (top 4)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q2. Top choice (Cont.)								
Public health services provided by City	35.0%	21.5%	31.2%	36.7%	10.0%	26.7%	14.3%	23.1%
Solid waste services (trash, recycling, etc.)	40.0%	48.6%	41.9%	30.0%	50.0%	40.0%	28.6%	46.9%
City water, electric, & sewer services	75.0%	64.7%	61.3%	56.7%	40.0%	60.0%	50.0%	64.1%
Public transit services (bus)	25.0%	10.5%	11.8%	13.3%	50.0%	20.0%	21.4%	11.2%
None chosen	0.0%	4.7%	14.0%	6.7%	10.0%	6.7%	7.1%	5.9%

Race and Ethnicity

Q3. PERCEPTIONS OF THE CITY. Several items that may influence your perception of the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q3-1. Overall quality of services provided by City of Columbia								
Very Satisfied	25.0%	15.8%	14.3%	13.8%	20.0%	6.7%	7.1%	15.5%
Satisfied	60.0%	61.8%	48.4%	69.0%	80.0%	53.3%	71.4%	60.8%
Neutral	10.0%	16.6%	26.4%	13.8%	0.0%	40.0%	14.3%	17.4%
Dissatisfied	5.0%	5.3%	9.9%	0.0%	0.0%	0.0%	7.1%	5.6%
Very Dissatisfied	0.0%	0.5%	1.1%	3.4%	0.0%	0.0%	0.0%	0.6%
Q3-2. Overall value you receive for your City tax & fees								
Very Satisfied	15.0%	10.6%	7.9%	10.3%	10.0%	15.4%	7.1%	10.4%
Satisfied	45.0%	46.2%	36.0%	48.3%	50.0%	23.1%	57.1%	45.3%
Neutral	25.0%	24.2%	31.5%	24.1%	40.0%	23.1%	7.1%	24.6%
Dissatisfied	5.0%	14.3%	15.7%	13.8%	0.0%	30.8%	28.6%	14.7%
Very Dissatisfied	10.0%	4.6%	9.0%	3.4%	0.0%	7.7%	0.0%	4.9%

Race and Ethnicity

Q3. PERCEPTIONS OF THE CITY. Several items that may influence your perception of the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q3-3. Overall quality of life in City								
Very Satisfied	35.0%	27.3%	21.5%	20.0%	20.0%	13.3%	21.4%	26.2%
Satisfied	45.0%	54.2%	44.1%	46.7%	80.0%	53.3%	57.1%	52.8%
Neutral	15.0%	12.1%	22.6%	23.3%	0.0%	20.0%	21.4%	13.9%
Dissatisfied	5.0%	5.9%	10.8%	10.0%	0.0%	13.3%	0.0%	6.6%
Very Dissatisfied	0.0%	0.5%	1.1%	0.0%	0.0%	0.0%	0.0%	0.5%
Q3-4. Overall feeling of safety in City								
Very Satisfied	15.0%	11.0%	12.0%	13.3%	0.0%	6.7%	14.3%	11.0%
Satisfied	55.0%	42.8%	37.0%	46.7%	90.0%	33.3%	28.6%	42.5%
Neutral	10.0%	21.6%	20.7%	13.3%	0.0%	40.0%	21.4%	21.5%
Dissatisfied	15.0%	19.1%	20.7%	26.7%	10.0%	6.7%	35.7%	19.3%
Very Dissatisfied	5.0%	5.5%	9.8%	0.0%	0.0%	13.3%	0.0%	5.7%

Race and Ethnicity

Q3. PERCEPTIONS OF THE CITY. Several items that may influence your perception of the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q3-5. Local economic conditions								
Very Satisfied	15.0%	12.2%	8.8%	10.3%	0.0%	6.7%	14.3%	11.7%
Satisfied	50.0%	52.0%	44.0%	41.4%	100.0%	33.3%	42.9%	50.8%
Neutral	35.0%	25.0%	26.4%	37.9%	0.0%	40.0%	35.7%	25.7%
Dissatisfied	0.0%	8.9%	18.7%	6.9%	0.0%	20.0%	0.0%	9.8%
Very Dissatisfied	0.0%	1.9%	2.2%	3.4%	0.0%	0.0%	7.1%	2.0%
Q3-6. City efforts to meet its financial needs & maintain a balanced budget								
Very Satisfied	21.1%	10.7%	9.5%	7.4%	0.0%	21.4%	0.0%	10.5%
Satisfied	36.8%	40.7%	34.5%	40.7%	66.7%	14.3%	41.7%	40.1%
Neutral	31.6%	31.8%	29.8%	40.7%	33.3%	35.7%	25.0%	31.6%
Dissatisfied	10.5%	11.3%	15.5%	7.4%	0.0%	21.4%	33.3%	11.8%
Very Dissatisfied	0.0%	5.6%	10.7%	3.7%	0.0%	7.1%	0.0%	6.0%

Race and Ethnicity

Q4. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate your feeling of safety in the following situations in the city: (without "don't know")

N=1016	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q4-1. Walking in your neighborhood during the day								
Very safe	70.0%	63.0%	38.7%	43.3%	60.0%	33.3%	50.0%	59.5%
Safe	25.0%	32.3%	46.2%	50.0%	40.0%	60.0%	50.0%	34.8%
Neutral	5.0%	2.6%	8.6%	3.3%	0.0%	0.0%	0.0%	3.2%
Unsafe	0.0%	1.6%	6.5%	3.3%	0.0%	6.7%	0.0%	2.1%
Very unsafe	0.0%	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
Q4-2. Walking in your neighborhood at night								
Very safe	30.0%	25.8%	16.3%	14.3%	40.0%	13.3%	21.4%	24.4%
Safe	40.0%	40.2%	33.7%	46.4%	40.0%	20.0%	57.1%	39.5%
Neutral	15.0%	18.2%	22.8%	25.0%	20.0%	33.3%	7.1%	19.0%
Unsafe	10.0%	11.8%	18.5%	10.7%	0.0%	33.3%	7.1%	12.7%
Very unsafe	5.0%	4.0%	8.7%	3.6%	0.0%	0.0%	7.1%	4.5%

Race and Ethnicity

Q4. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate your feeling of safety in the following situations in the city: (without "don't know")

N=1016	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q4-3. In Downtown Columbia during the day								
Very safe	70.0%	40.2%	29.5%	17.2%	62.5%	35.7%	38.5%	39.0%
Safe	25.0%	46.1%	39.8%	55.2%	25.0%	42.9%	30.8%	45.3%
Neutral	5.0%	9.2%	19.3%	17.2%	12.5%	21.4%	23.1%	10.7%
Unsafe	0.0%	3.7%	8.0%	10.3%	0.0%	0.0%	7.7%	3.9%
Very unsafe	0.0%	0.9%	3.4%	0.0%	0.0%	0.0%	0.0%	1.0%
Q4-4. In Downtown Columbia at night								
Very safe	15.0%	6.0%	4.8%	0.0%	14.3%	15.4%	7.7%	6.0%
Safe	35.0%	23.9%	22.6%	25.0%	28.6%	30.8%	23.1%	24.3%
Neutral	25.0%	28.5%	25.0%	32.1%	57.1%	15.4%	23.1%	27.9%
Unsafe	25.0%	29.4%	29.8%	28.6%	0.0%	30.8%	30.8%	29.0%
Very unsafe	0.0%	12.3%	17.9%	14.3%	0.0%	7.7%	15.4%	12.8%

Race and Ethnicity

Q4. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate your feeling of safety in the following situations in the city: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q4-5. In City parks								
Very safe	35.0%	14.4%	7.1%	11.1%	30.0%	13.3%	18.2%	14.2%
Safe	35.0%	42.5%	40.0%	37.0%	30.0%	26.7%	27.3%	41.4%
Neutral	25.0%	26.3%	24.7%	37.0%	40.0%	33.3%	36.4%	26.9%
Unsafe	5.0%	11.8%	21.2%	14.8%	0.0%	26.7%	9.1%	12.8%
Very unsafe	0.0%	4.9%	7.1%	0.0%	0.0%	0.0%	9.1%	4.7%

Race and Ethnicity

Q5. PUBLIC SAFETY CONCERNS. Using a scale of 1 to 5, where 5 means "Very Likely" and 1 means "Very Unlikely," please indicate how likely you think it is that the following will happen to you in the City of Columbia: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q5-1. You will hear gun shots								
Very Likely	10.5%	17.0%	22.8%	6.9%	11.1%	26.7%	21.4%	17.6%
Likely	26.3%	22.8%	31.5%	24.1%	22.2%	46.7%	28.6%	24.1%
Neutral	15.8%	16.2%	13.0%	13.8%	11.1%	20.0%	35.7%	15.8%
Unlikely	31.6%	29.6%	25.0%	20.7%	55.6%	0.0%	0.0%	28.1%
Very Unlikely	15.8%	14.4%	7.6%	34.5%	0.0%	6.7%	14.3%	14.3%
Q5-2. You will be a victim of property crime								
Very Likely	0.0%	7.6%	9.3%	3.6%	0.0%	13.3%	7.7%	7.7%
Likely	31.6%	28.4%	31.4%	32.1%	10.0%	46.7%	23.1%	29.1%
Neutral	31.6%	31.5%	34.9%	32.1%	20.0%	13.3%	61.5%	31.9%
Unlikely	26.3%	26.7%	20.9%	14.3%	60.0%	20.0%	0.0%	25.1%
Very Unlikely	10.5%	5.7%	3.5%	17.9%	10.0%	6.7%	7.7%	6.1%

Race and Ethnicity

Q5. PUBLIC SAFETY CONCERNS. Using a scale of 1 to 5, where 5 means "Very Likely" and 1 means "Very Unlikely," please indicate how likely you think it is that the following will happen to you in the City of Columbia: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q5-3. You will be a victim of violent crime								
Very Likely	0.0%	1.4%	3.5%	0.0%	0.0%	0.0%	0.0%	1.4%
Likely	5.3%	6.8%	11.8%	25.0%	0.0%	33.3%	15.4%	8.1%
Neutral	10.5%	25.5%	35.3%	32.1%	20.0%	6.7%	53.8%	26.5%
Unlikely	52.6%	45.5%	37.6%	17.9%	70.0%	53.3%	15.4%	44.0%
Very Unlikely	31.6%	20.8%	11.8%	25.0%	10.0%	6.7%	15.4%	19.9%
Q5-4. You will be a victim of a fire								
Very Likely	0.0%	0.5%	0.0%	0.0%	0.0%	0.0%	8.3%	0.5%
Likely	0.0%	2.4%	8.3%	18.5%	0.0%	0.0%	0.0%	3.2%
Neutral	33.3%	29.5%	39.3%	25.9%	10.0%	20.0%	41.7%	30.4%
Unlikely	50.0%	47.1%	36.9%	33.3%	60.0%	53.3%	33.3%	46.1%
Very Unlikely	16.7%	20.5%	15.5%	22.2%	30.0%	26.7%	16.7%	19.8%

Race and Ethnicity

Q6. PUBLIC SAFETY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q6-1. Police efforts to prevent crime								
Very Satisfied	11.1%	9.4%	7.8%	14.3%	11.1%	7.1%	16.7%	9.5%
Satisfied	55.6%	41.8%	40.0%	53.6%	44.4%	14.3%	16.7%	41.1%
Neutral	11.1%	28.0%	23.3%	21.4%	22.2%	35.7%	41.7%	27.8%
Dissatisfied	16.7%	15.4%	18.9%	10.7%	22.2%	35.7%	16.7%	15.8%
Very Dissatisfied	5.6%	5.4%	10.0%	0.0%	0.0%	7.1%	8.3%	5.8%
Q6-2. How quickly police respond to emergencies								
Very Satisfied	5.6%	12.8%	11.6%	13.6%	33.3%	8.3%	27.3%	12.6%
Satisfied	55.6%	40.5%	38.4%	50.0%	50.0%	16.7%	18.2%	40.3%
Neutral	27.8%	29.9%	23.3%	27.3%	16.7%	41.7%	18.2%	29.2%
Dissatisfied	0.0%	11.9%	16.3%	9.1%	0.0%	25.0%	27.3%	12.3%
Very Dissatisfied	11.1%	5.0%	10.5%	0.0%	0.0%	8.3%	9.1%	5.5%

Race and Ethnicity

Q6. PUBLIC SAFETY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q6-3. Overall quality of local police services								
Very Satisfied	5.3%	11.1%	13.0%	11.1%	10.0%	6.7%	15.4%	10.9%
Satisfied	68.4%	47.5%	44.6%	63.0%	70.0%	26.7%	23.1%	47.8%
Neutral	15.8%	24.7%	18.5%	11.1%	10.0%	46.7%	38.5%	24.3%
Dissatisfied	5.3%	12.5%	18.5%	14.8%	10.0%	20.0%	23.1%	13.0%
Very Dissatisfied	5.3%	4.2%	5.4%	0.0%	0.0%	0.0%	0.0%	4.0%
Q6-4. How quickly Fire personnel respond to emergencies								
Very Satisfied	43.8%	35.2%	39.8%	33.3%	33.3%	23.1%	36.4%	35.9%
Satisfied	50.0%	50.0%	47.0%	54.2%	66.7%	69.2%	45.5%	49.9%
Neutral	6.3%	13.2%	9.6%	8.3%	0.0%	7.7%	18.2%	12.4%
Dissatisfied	0.0%	1.5%	2.4%	4.2%	0.0%	0.0%	0.0%	1.5%
Very Dissatisfied	0.0%	0.1%	1.2%	0.0%	0.0%	0.0%	0.0%	0.2%

Race and Ethnicity

Q6. PUBLIC SAFETY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q6-5. Overall quality of City fire protection								
Very Satisfied	37.5%	32.8%	40.0%	20.8%	30.0%	21.4%	36.4%	33.0%
Satisfied	62.5%	54.9%	42.4%	62.5%	70.0%	57.1%	45.5%	54.3%
Neutral	0.0%	11.7%	16.5%	12.5%	0.0%	21.4%	18.2%	12.1%
Dissatisfied	0.0%	0.5%	1.2%	4.2%	0.0%	0.0%	0.0%	0.7%
Q6-6. City's municipal court								
Very Satisfied	7.7%	10.0%	9.0%	4.5%	0.0%	0.0%	22.2%	9.7%
Satisfied	38.5%	33.5%	28.4%	68.2%	66.7%	0.0%	11.1%	33.5%
Neutral	30.8%	46.6%	50.7%	22.7%	33.3%	91.7%	33.3%	46.8%
Dissatisfied	15.4%	6.8%	6.0%	0.0%	0.0%	8.3%	11.1%	6.8%
Very Dissatisfied	7.7%	3.0%	6.0%	4.5%	0.0%	0.0%	22.2%	3.3%

Race and Ethnicity

Q7. Which THREE of the public safety services listed in Question 6 above do you think are the most important services for the City to provide? (top 3)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q7. Top choice								
Police efforts to prevent crime	95.0%	69.7%	63.4%	76.7%	70.0%	73.3%	64.3%	69.6%
How quickly police respond to emergencies	80.0%	66.2%	63.4%	76.7%	50.0%	60.0%	57.1%	66.1%
Overall quality of local police services	30.0%	42.4%	35.5%	33.3%	20.0%	33.3%	28.6%	40.5%
How quickly Fire personnel respond to emergencies	65.0%	59.8%	49.5%	56.7%	70.0%	60.0%	35.7%	58.9%
Overall quality of City fire protection	30.0%	23.8%	29.0%	10.0%	30.0%	26.7%	50.0%	24.1%
City's municipal court	0.0%	11.6%	14.0%	20.0%	0.0%	26.7%	14.3%	11.8%
None chosen	0.0%	8.0%	14.0%	6.7%	20.0%	6.7%	14.3%	8.8%

Race and Ethnicity

Q8. PERCEPTIONS OF PARKS AND RECREATION. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q8-1. Quality of City parks								
Very Satisfied	55.0%	48.7%	30.3%	33.3%	40.0%	46.7%	23.1%	45.9%
Satisfied	40.0%	44.0%	53.9%	44.4%	60.0%	33.3%	61.5%	45.2%
Neutral	5.0%	6.4%	10.1%	18.5%	0.0%	20.0%	7.7%	7.5%
Dissatisfied	0.0%	0.8%	3.4%	3.7%	0.0%	0.0%	7.7%	1.1%
Very Dissatisfied	0.0%	0.1%	2.2%	0.0%	0.0%	0.0%	0.0%	0.3%
Q8-2. Quality of walking/biking trails in City								
Very Satisfied	50.0%	54.2%	34.5%	32.1%	33.3%	50.0%	45.5%	51.2%
Satisfied	45.0%	37.3%	45.2%	42.9%	66.7%	42.9%	36.4%	38.5%
Neutral	5.0%	6.6%	14.3%	25.0%	0.0%	7.1%	9.1%	8.0%
Dissatisfied	0.0%	1.4%	3.6%	0.0%	0.0%	0.0%	9.1%	1.6%
Very Dissatisfied	0.0%	0.4%	2.4%	0.0%	0.0%	0.0%	0.0%	0.7%

Race and Ethnicity

Q8. PERCEPTIONS OF PARKS AND RECREATION. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q8-3. Quality of outdoor athletic fields								
Very Satisfied	43.8%	37.4%	21.3%	22.7%	11.1%	28.6%	16.7%	35.2%
Satisfied	43.8%	47.4%	56.0%	54.5%	44.4%	28.6%	50.0%	47.6%
Neutral	6.3%	13.5%	18.7%	22.7%	44.4%	42.9%	25.0%	14.9%
Dissatisfied	6.3%	1.8%	4.0%	0.0%	0.0%	0.0%	8.3%	2.1%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
Q8-4. Quality of recreation programs & classes								
Very Satisfied	31.3%	35.5%	24.7%	28.0%	22.2%	15.4%	27.3%	33.8%
Satisfied	56.3%	45.2%	44.4%	32.0%	44.4%	53.8%	45.5%	45.0%
Neutral	6.3%	17.5%	24.7%	36.0%	22.2%	30.8%	18.2%	18.5%
Dissatisfied	0.0%	1.5%	3.7%	4.0%	11.1%	0.0%	9.1%	1.9%
Very Dissatisfied	6.3%	0.3%	2.5%	0.0%	0.0%	0.0%	0.0%	0.7%

Race and Ethnicity

Q8. PERCEPTIONS OF PARKS AND RECREATION. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q8-5. Availability of information about City parks & recreation programs								
Very Satisfied	30.0%	35.4%	24.7%	26.9%	22.2%	33.3%	30.8%	33.9%
Satisfied	55.0%	45.7%	43.5%	46.2%	55.6%	33.3%	46.2%	45.4%
Neutral	10.0%	15.0%	24.7%	23.1%	0.0%	13.3%	15.4%	16.0%
Dissatisfied	0.0%	3.2%	5.9%	3.8%	22.2%	20.0%	7.7%	3.7%
Very Dissatisfied	5.0%	0.6%	1.2%	0.0%	0.0%	0.0%	0.0%	1.1%
Q8-6. City pools & aquatic facilities								
Very Satisfied	26.7%	29.8%	14.3%	17.4%	0.0%	8.3%	22.2%	27.0%
Satisfied	46.7%	41.4%	49.4%	47.8%	75.0%	50.0%	11.1%	42.5%
Neutral	20.0%	22.6%	28.6%	26.1%	12.5%	33.3%	55.6%	23.8%
Dissatisfied	0.0%	4.4%	6.5%	8.7%	12.5%	8.3%	11.1%	4.8%
Very Dissatisfied	6.7%	1.9%	1.3%	0.0%	0.0%	0.0%	0.0%	1.9%

Race and Ethnicity

Q9. Which TWO of the parks and recreation services listed in Question 8 above do you think are the most important services for the City to provide? (top 2)

N=1016	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q9. Top choice								
Quality of City parks	70.0%	69.2%	58.1%	66.7%	60.0%	60.0%	64.3%	67.6%
Quality of walking/biking trails in City	45.0%	51.6%	41.9%	80.0%	20.0%	60.0%	50.0%	51.1%
Quality of outdoor athletic fields	10.0%	17.0%	20.4%	10.0%	10.0%	6.7%	14.3%	16.9%
Quality of recreation programs & classes	35.0%	16.2%	15.1%	16.7%	30.0%	20.0%	14.3%	16.5%
Availability of information about City parks & recreation programs	15.0%	7.2%	10.8%	6.7%	20.0%	13.3%	0.0%	7.8%
City pools & aquatic facilities	15.0%	15.9%	15.1%	6.7%	0.0%	26.7%	14.3%	15.5%
None chosen	5.0%	10.5%	19.4%	6.7%	30.0%	6.7%	21.4%	11.5%

Race and Ethnicity

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q10-1. City maintenance & repair services for major City streets								
Very Satisfied	15.0%	5.1%	5.4%	14.3%	0.0%	6.7%	0.0%	5.2%
Satisfied	40.0%	37.0%	34.4%	46.4%	40.0%	53.3%	30.8%	36.9%
Neutral	5.0%	24.2%	21.5%	35.7%	40.0%	6.7%	30.8%	23.9%
Dissatisfied	30.0%	27.1%	31.2%	0.0%	20.0%	20.0%	23.1%	27.0%
Very Dissatisfied	10.0%	6.7%	7.5%	3.6%	0.0%	13.3%	15.4%	7.0%
Q10-2. City maintenance & repair services for streets in your neighborhood								
Very Satisfied	5.0%	8.6%	5.4%	10.7%	0.0%	6.7%	7.1%	8.3%
Satisfied	40.0%	39.2%	37.6%	46.4%	60.0%	33.3%	57.1%	39.0%
Neutral	10.0%	22.9%	22.6%	25.0%	10.0%	13.3%	21.4%	22.3%
Dissatisfied	30.0%	21.2%	24.7%	14.3%	30.0%	40.0%	0.0%	22.1%
Very Dissatisfied	15.0%	8.1%	9.7%	3.6%	0.0%	6.7%	14.3%	8.4%

Race and Ethnicity

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q10-3. Snow removal on major City streets								
Very Satisfied	20.0%	11.9%	9.7%	17.2%	0.0%	28.6%	21.4%	11.9%
Satisfied	30.0%	53.7%	46.2%	51.7%	70.0%	42.9%	57.1%	52.9%
Neutral	20.0%	19.8%	20.4%	20.7%	10.0%	14.3%	0.0%	19.4%
Dissatisfied	25.0%	9.9%	15.1%	3.4%	20.0%	14.3%	14.3%	10.3%
Very Dissatisfied	5.0%	4.7%	8.6%	6.9%	0.0%	0.0%	7.1%	5.4%
Q10-4. Snow removal on neighborhood streets								
Very Satisfied	5.0%	4.7%	2.2%	6.9%	0.0%	7.1%	0.0%	4.3%
Satisfied	40.0%	27.3%	19.6%	34.5%	10.0%	28.6%	42.9%	26.9%
Neutral	15.0%	21.1%	23.9%	24.1%	30.0%	28.6%	14.3%	21.7%
Dissatisfied	15.0%	30.4%	35.9%	31.0%	40.0%	21.4%	14.3%	29.9%
Very Dissatisfied	25.0%	16.6%	18.5%	3.4%	20.0%	14.3%	28.6%	17.2%

Race and Ethnicity

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q10-5. City street cleaning services								
Very Satisfied	11.1%	8.0%	3.3%	13.8%	10.0%	14.3%	7.7%	7.6%
Satisfied	44.4%	40.7%	38.5%	41.4%	10.0%	42.9%	53.8%	40.4%
Neutral	33.3%	36.8%	29.7%	34.5%	60.0%	35.7%	30.8%	36.5%
Dissatisfied	5.6%	10.6%	19.8%	10.3%	10.0%	7.1%	0.0%	11.3%
Very Dissatisfied	5.6%	3.9%	8.8%	0.0%	10.0%	0.0%	7.7%	4.3%
Q10-6. Condition of City sidewalks								
Very Satisfied	10.0%	4.4%	4.5%	7.4%	0.0%	6.7%	7.1%	4.6%
Satisfied	50.0%	37.1%	31.5%	48.1%	44.4%	53.3%	42.9%	37.0%
Neutral	20.0%	33.5%	38.2%	25.9%	33.3%	20.0%	28.6%	33.6%
Dissatisfied	0.0%	18.5%	15.7%	14.8%	22.2%	20.0%	14.3%	17.7%
Very Dissatisfied	20.0%	6.5%	10.1%	3.7%	0.0%	0.0%	7.1%	7.1%

Race and Ethnicity

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q10-7. Availability of sidewalks in City								
Very Satisfied	20.0%	7.8%	6.9%	7.1%	0.0%	6.7%	14.3%	7.9%
Satisfied	20.0%	41.9%	28.7%	53.6%	40.0%	40.0%	21.4%	40.3%
Neutral	40.0%	30.7%	37.9%	25.0%	30.0%	33.3%	28.6%	31.4%
Dissatisfied	15.0%	15.1%	16.1%	10.7%	20.0%	13.3%	28.6%	15.2%
Very Dissatisfied	5.0%	4.5%	10.3%	3.6%	10.0%	6.7%	7.1%	5.2%
Q10-8. Condition of pavement markings								
Very Satisfied	0.0%	3.9%	2.2%	10.7%	0.0%	6.7%	0.0%	3.9%
Satisfied	35.0%	28.5%	28.1%	28.6%	22.2%	33.3%	14.3%	28.2%
Neutral	20.0%	29.1%	32.6%	35.7%	33.3%	20.0%	28.6%	29.4%
Dissatisfied	40.0%	24.8%	21.3%	25.0%	22.2%	33.3%	28.6%	24.6%
Very Dissatisfied	5.0%	13.7%	15.7%	0.0%	22.2%	6.7%	28.6%	13.8%

Race and Ethnicity

Q11. Which THREE of the street and sidewalk services listed in Question 10 do you think are the most important services for the City to provide? (top 3)

N=1016	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q11. Top choice								
City maintenance & repair services for major City streets	85.0%	77.9%	61.3%	70.0%	70.0%	86.7%	64.3%	75.9%
City maintenance & repair services for streets in your neighborhood	35.0%	35.5%	41.9%	33.3%	20.0%	46.7%	42.9%	36.0%
Snow removal on major City streets	55.0%	56.2%	49.5%	66.7%	70.0%	53.3%	35.7%	55.2%
Snow removal on neighborhood streets	30.0%	32.1%	32.3%	53.3%	40.0%	13.3%	42.9%	32.4%
City street cleaning services	15.0%	7.2%	6.5%	20.0%	0.0%	6.7%	7.1%	7.4%
Condition of City sidewalks	20.0%	22.5%	15.1%	20.0%	20.0%	33.3%	14.3%	21.9%
Availability of sidewalks in City	25.0%	15.5%	8.6%	3.3%	10.0%	33.3%	7.1%	14.6%
Condition of pavement markings	20.0%	24.5%	17.2%	23.3%	40.0%	26.7%	42.9%	24.2%
None chosen	5.0%	8.7%	22.6%	3.3%	10.0%	0.0%	14.3%	10.1%

Race and Ethnicity

Q12. CODE ENFORCEMENT AND NEIGHBORHOOD SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q12-1. Maintenance of residential property								
Very Satisfied	20.0%	9.9%	10.4%	8.0%	12.5%	7.1%	8.3%	10.1%
Satisfied	53.3%	46.8%	41.6%	56.0%	62.5%	57.1%	33.3%	46.2%
Neutral	6.7%	30.2%	36.4%	32.0%	12.5%	35.7%	33.3%	30.9%
Dissatisfied	20.0%	10.7%	7.8%	4.0%	12.5%	0.0%	25.0%	10.4%
Very Dissatisfied	0.0%	2.4%	3.9%	0.0%	0.0%	0.0%	0.0%	2.4%
Q12-2. Enforcement of residential building codes								
Very Satisfied	14.3%	8.2%	9.9%	4.5%	16.7%	8.3%	25.0%	8.7%
Satisfied	50.0%	44.9%	32.4%	59.1%	33.3%	58.3%	12.5%	43.2%
Neutral	14.3%	34.2%	40.8%	31.8%	33.3%	25.0%	62.5%	35.2%
Dissatisfied	21.4%	8.9%	12.7%	4.5%	16.7%	8.3%	0.0%	9.3%
Very Dissatisfied	0.0%	3.7%	4.2%	0.0%	0.0%	0.0%	0.0%	3.5%

Race and Ethnicity

Q12. CODE ENFORCEMENT AND NEIGHBORHOOD SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q12-3. Maintenance of business property								
Very Satisfied	15.4%	6.9%	9.6%	8.7%	12.5%	8.3%	22.2%	7.6%
Satisfied	38.5%	46.0%	39.7%	52.2%	37.5%	41.7%	11.1%	44.7%
Neutral	15.4%	39.8%	39.7%	34.8%	37.5%	50.0%	66.7%	39.9%
Dissatisfied	23.1%	5.8%	9.6%	4.3%	12.5%	0.0%	0.0%	6.3%
Very Dissatisfied	7.7%	1.5%	1.4%	0.0%	0.0%	0.0%	0.0%	1.6%
Q12-4. Enforcement of business building codes								
Very Satisfied	8.3%	7.1%	9.5%	9.5%	0.0%	10.0%	25.0%	7.6%
Satisfied	41.7%	42.1%	33.3%	52.4%	25.0%	20.0%	12.5%	40.5%
Neutral	25.0%	38.5%	47.6%	33.3%	50.0%	60.0%	62.5%	39.9%
Dissatisfied	16.7%	8.7%	9.5%	0.0%	25.0%	10.0%	0.0%	8.6%
Very Dissatisfied	8.3%	3.6%	0.0%	4.8%	0.0%	0.0%	0.0%	3.4%

Race and Ethnicity

Q12. CODE ENFORCEMENT AND NEIGHBORHOOD SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q12-5. Parking on neighborhood streets								
Very Satisfied	16.7%	7.0%	6.3%	12.0%	0.0%	6.7%	16.7%	7.4%
Satisfied	38.9%	40.2%	36.3%	44.0%	33.3%	20.0%	8.3%	38.6%
Neutral	33.3%	33.6%	31.3%	28.0%	33.3%	33.3%	58.3%	33.6%
Dissatisfied	11.1%	14.3%	20.0%	8.0%	33.3%	40.0%	8.3%	15.3%
Very Dissatisfied	0.0%	4.8%	6.3%	8.0%	0.0%	0.0%	8.3%	5.1%
Q12-6. Clean-up of trash & litter								
Very Satisfied	16.7%	10.0%	15.5%	14.8%	11.1%	0.0%	8.3%	10.6%
Satisfied	50.0%	42.0%	38.1%	44.4%	33.3%	40.0%	33.3%	41.3%
Neutral	0.0%	28.5%	25.0%	22.2%	44.4%	20.0%	50.0%	28.4%
Dissatisfied	27.8%	14.3%	14.3%	14.8%	0.0%	40.0%	8.3%	14.5%
Very Dissatisfied	5.6%	5.2%	7.1%	3.7%	11.1%	0.0%	0.0%	5.2%

Race and Ethnicity

Q13. Which THREE of the code enforcement items listed in Question 12 above do you think are the most important services for the City to provide? (top 3)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q13. Top choice								
Maintenance of residential property	70.0%	50.5%	49.5%	73.3%	50.0%	40.0%	50.0%	51.0%
Enforcement of residential building codes	45.0%	40.4%	38.7%	20.0%	40.0%	33.3%	35.7%	39.1%
Maintenance of business property	20.0%	36.6%	26.9%	43.3%	30.0%	33.3%	28.6%	35.7%
Enforcement of business building codes	50.0%	38.3%	24.7%	16.7%	10.0%	26.7%	28.6%	35.4%
Parking on neighborhood streets	30.0%	26.9%	29.0%	43.3%	30.0%	86.7%	42.9%	28.5%
Clean-up of trash & litter	55.0%	56.4%	58.1%	66.7%	70.0%	53.3%	50.0%	56.5%
None chosen	10.0%	15.2%	21.5%	10.0%	10.0%	6.7%	21.4%	15.7%

Race and Ethnicity

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q14-1. Columbia City government is democratic & representative								
Strongly Agree	0.0%	10.1%	2.7%	4.2%	0.0%	0.0%	16.7%	9.2%
Agree	25.0%	36.6%	29.3%	58.3%	28.6%	16.7%	16.7%	35.6%
Neutral	56.3%	29.5%	41.3%	33.3%	57.1%	50.0%	33.3%	31.1%
Disagree	18.8%	16.8%	17.3%	0.0%	14.3%	25.0%	25.0%	16.9%
Strongly Disagree	0.0%	7.0%	9.3%	4.2%	0.0%	8.3%	8.3%	7.3%
Q14-2. Columbia City government is transparent								
Strongly Agree	0.0%	4.9%	3.9%	8.3%	0.0%	0.0%	9.1%	4.8%
Agree	27.8%	25.8%	24.7%	62.5%	14.3%	8.3%	27.3%	26.5%
Neutral	44.4%	37.5%	44.2%	20.8%	57.1%	41.7%	36.4%	37.2%
Disagree	16.7%	23.1%	19.5%	4.2%	28.6%	41.7%	18.2%	22.7%
Strongly Disagree	11.1%	8.7%	7.8%	4.2%	0.0%	8.3%	9.1%	8.7%

Race and Ethnicity

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q14-3. Columbia City government is efficient								
Strongly Agree	0.0%	3.9%	0.0%	4.3%	0.0%	8.3%	8.3%	3.5%
Agree	38.9%	26.8%	28.6%	52.2%	12.5%	0.0%	25.0%	27.4%
Neutral	33.3%	35.4%	41.6%	34.8%	75.0%	41.7%	33.3%	35.7%
Disagree	11.1%	23.0%	19.5%	4.3%	12.5%	41.7%	25.0%	22.5%
Strongly Disagree	16.7%	10.9%	10.4%	4.3%	0.0%	8.3%	8.3%	10.9%
Q14-4. Columbia City government is innovative								
Strongly Agree	0.0%	6.8%	1.4%	4.2%	0.0%	8.3%	0.0%	5.9%
Agree	56.3%	22.9%	27.0%	45.8%	12.5%	8.3%	40.0%	24.4%
Neutral	31.3%	43.2%	43.2%	41.7%	75.0%	33.3%	20.0%	42.6%
Disagree	6.3%	19.5%	18.9%	4.2%	12.5%	41.7%	30.0%	19.3%
Strongly Disagree	6.3%	7.6%	9.5%	4.2%	0.0%	8.3%	10.0%	7.8%

Race and Ethnicity

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q14-5. Columbia City government values diversity								
Strongly Agree	5.9%	10.9%	5.5%	12.5%	0.0%	0.0%	10.0%	10.5%
Agree	41.2%	39.6%	26.0%	41.7%	14.3%	16.7%	20.0%	37.6%
Neutral	52.9%	36.9%	43.8%	41.7%	71.4%	50.0%	60.0%	38.4%
Disagree	0.0%	8.5%	20.5%	4.2%	14.3%	25.0%	10.0%	9.7%
Strongly Disagree	0.0%	4.1%	4.1%	0.0%	0.0%	8.3%	0.0%	3.8%
Q14-6. Columbia City employees are ethical & honest								
Strongly Agree	12.5%	10.5%	6.9%	14.3%	0.0%	9.1%	20.0%	10.2%
Agree	50.0%	42.4%	30.6%	52.4%	28.6%	18.2%	40.0%	41.1%
Neutral	25.0%	36.8%	45.8%	28.6%	57.1%	45.5%	30.0%	37.4%
Disagree	6.3%	6.7%	13.9%	4.8%	14.3%	27.3%	10.0%	7.7%
Strongly Disagree	6.3%	3.6%	2.8%	0.0%	0.0%	0.0%	0.0%	3.7%

Race and Ethnicity

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q14-7. Columbia government leaders listen to what citizens have to say								
Strongly Agree	5.9%	6.4%	2.6%	9.1%	0.0%	0.0%	0.0%	6.0%
Agree	29.4%	27.8%	26.0%	50.0%	11.1%	27.3%	0.0%	27.6%
Neutral	29.4%	30.2%	36.4%	27.3%	44.4%	27.3%	45.5%	31.0%
Disagree	29.4%	20.9%	19.5%	9.1%	44.4%	18.2%	45.5%	20.9%
Strongly Disagree	5.9%	14.6%	15.6%	4.5%	0.0%	27.3%	9.1%	14.5%

Race and Ethnicity

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q15-1. Columbia is a great place to live, work, learn & play								
Strongly Agree	31.6%	36.1%	26.7%	28.6%	30.0%	33.3%	42.9%	35.0%
Agree	36.8%	48.7%	35.6%	57.1%	70.0%	40.0%	21.4%	47.0%
Neutral	31.6%	10.6%	25.6%	14.3%	0.0%	20.0%	21.4%	12.8%
Disagree	0.0%	3.5%	8.9%	0.0%	0.0%	6.7%	14.3%	3.9%
Strongly Disagree	0.0%	1.1%	3.3%	0.0%	0.0%	0.0%	0.0%	1.2%
Q15-2. Columbia is a place where I can thrive								
Strongly Agree	31.6%	30.5%	25.8%	14.3%	20.0%	20.0%	42.9%	29.6%
Agree	42.1%	47.1%	28.1%	50.0%	50.0%	40.0%	14.3%	44.5%
Neutral	21.1%	16.4%	27.0%	21.4%	30.0%	13.3%	35.7%	18.3%
Disagree	5.3%	4.5%	18.0%	14.3%	0.0%	26.7%	7.1%	6.3%
Strongly Disagree	0.0%	1.5%	1.1%	0.0%	0.0%	0.0%	0.0%	1.3%

Race and Ethnicity

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q15-3. I earn a living wage that allows me to meet basic needs for housing, food & utilities without assistance from others								
Strongly Agree	47.4%	35.4%	25.3%	34.5%	10.0%	7.1%	38.5%	33.8%
Agree	26.3%	45.5%	42.5%	44.8%	50.0%	64.3%	30.8%	44.8%
Neutral	5.3%	12.0%	18.4%	17.2%	40.0%	14.3%	23.1%	13.3%
Disagree	15.8%	5.1%	8.0%	3.4%	0.0%	7.1%	7.7%	5.7%
Strongly Disagree	5.3%	2.0%	5.7%	0.0%	0.0%	7.1%	0.0%	2.4%
Q15-4. I take advantage of Water & Light energy efficiency programs to manage my home energy use								
Strongly Agree	37.5%	18.0%	11.0%	12.5%	0.0%	28.6%	11.1%	17.2%
Agree	25.0%	31.1%	32.9%	45.8%	20.0%	35.7%	33.3%	31.5%
Neutral	18.8%	28.0%	28.0%	29.2%	60.0%	14.3%	44.4%	28.4%
Disagree	12.5%	16.4%	15.9%	4.2%	20.0%	0.0%	11.1%	15.7%
Strongly Disagree	6.3%	6.5%	12.2%	8.3%	0.0%	21.4%	0.0%	7.2%

Race and Ethnicity

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q15-5. Columbia has jobs for which I am qualified								
Strongly Agree	33.3%	25.2%	15.9%	15.4%	22.2%	23.1%	25.0%	24.5%
Agree	38.9%	47.3%	39.0%	46.2%	55.6%	53.8%	41.7%	45.9%
Neutral	11.1%	20.9%	29.3%	11.5%	11.1%	7.7%	25.0%	21.5%
Disagree	11.1%	5.2%	11.0%	19.2%	11.1%	7.7%	8.3%	6.2%
Strongly Disagree	5.6%	1.4%	4.9%	7.7%	0.0%	7.7%	0.0%	2.0%
Q15-6. Columbia has job opportunities that would allow me to advance myself in my field								
Strongly Agree	27.8%	18.5%	14.8%	14.8%	11.1%	15.4%	25.0%	18.5%
Agree	27.8%	39.4%	23.5%	40.7%	33.3%	15.4%	16.7%	36.6%
Neutral	27.8%	26.2%	42.0%	18.5%	44.4%	30.8%	58.3%	28.7%
Disagree	11.1%	10.7%	12.3%	18.5%	11.1%	30.8%	0.0%	11.0%
Strongly Disagree	5.6%	5.2%	7.4%	7.4%	0.0%	7.7%	0.0%	5.3%

Race and Ethnicity

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q15-7. Columbia offers opportunities to help people who want to start their own businesses								
Strongly Agree	6.7%	12.9%	11.6%	9.1%	0.0%	10.0%	10.0%	12.6%
Agree	40.0%	43.7%	34.8%	36.4%	50.0%	30.0%	20.0%	42.0%
Neutral	46.7%	33.5%	31.9%	36.4%	50.0%	50.0%	50.0%	34.3%
Disagree	6.7%	6.7%	18.8%	9.1%	0.0%	10.0%	20.0%	7.9%
Strongly Disagree	0.0%	3.2%	2.9%	9.1%	0.0%	0.0%	0.0%	3.1%
Q15-8. There are opportunities for women to go into business for themselves & be successful								
Strongly Agree	17.6%	17.6%	15.9%	17.4%	12.5%	7.7%	20.0%	17.4%
Agree	47.1%	47.6%	46.4%	30.4%	50.0%	53.8%	40.0%	46.6%
Neutral	29.4%	27.8%	23.2%	39.1%	37.5%	23.1%	40.0%	28.4%
Disagree	5.9%	4.9%	13.0%	8.7%	0.0%	15.4%	0.0%	5.6%
Strongly Disagree	0.0%	2.1%	1.4%	4.3%	0.0%	0.0%	0.0%	2.0%

Race and Ethnicity

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q15-9. There are opportunities for minorities to go into business for themselves & be successful								
Strongly Agree	18.8%	15.9%	15.7%	9.1%	0.0%	7.7%	20.0%	15.7%
Agree	37.5%	44.9%	32.9%	31.8%	20.0%	30.8%	20.0%	42.4%
Neutral	25.0%	29.8%	30.0%	50.0%	80.0%	30.8%	50.0%	30.9%
Disagree	18.8%	6.7%	10.0%	4.5%	0.0%	30.8%	10.0%	7.5%
Strongly Disagree	0.0%	2.8%	11.4%	4.5%	0.0%	0.0%	0.0%	3.5%

Race and Ethnicity

Q16. When you are sick or need advice about your health, where do you usually go?

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q16. Where do you usually go when you are sick or need advice about your health								
A doctor's office	60.0%	78.7%	79.6%	66.7%	70.0%	60.0%	71.4%	77.5%
An urgent care center	15.0%	22.2%	21.5%	23.3%	30.0%	13.3%	21.4%	21.7%
A hospital emergency room	5.0%	4.2%	7.5%	6.7%	0.0%	0.0%	0.0%	4.6%
No usual place	5.0%	3.5%	1.1%	3.3%	0.0%	6.7%	0.0%	3.3%
Other	10.0%	3.6%	3.2%	6.7%	0.0%	20.0%	0.0%	4.1%

Q17. Was there a time in the past 12 months when you needed medical care, but could not get it?

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q17. Was there a time in past 12 months when you needed medical care, but could not get it								
Yes	5.0%	4.6%	7.5%	16.7%	0.0%	26.7%	0.0%	5.5%
No	95.0%	95.4%	92.5%	83.3%	100.0%	73.3%	100.0%	94.5%

Race and Ethnicity

Q17-2. (If YES to Question 17) What was the main reason you could not get medical care?

N=56	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 6th Mixed Race	Total
Q17-2. Main reason you could not get medical care						
Cost or no insurance	100.0%	47.4%	57.1%	40.0%	50.0%	51.8%
Office wasn't open when I could get there	0.0%	13.2%	14.3%	0.0%	25.0%	12.5%
Too long a wait in waiting room	0.0%	7.9%	42.9%	40.0%	25.0%	14.3%
No Transportation	0.0%	10.5%	14.3%	0.0%	50.0%	12.5%
Distance from medical provider	0.0%	5.3%	14.3%	0.0%	25.0%	7.1%
Too long a wait for an appointment	0.0%	34.2%	57.1%	0.0%	25.0%	32.1%
No childcare	0.0%	0.0%	14.3%	0.0%	0.0%	1.8%
Medical provider did not speak my language	0.0%	5.3%	0.0%	0.0%	0.0%	3.6%

Race and Ethnicity

Q18. Was there any time in the past 12 months when you were not able to meet your basic needs, such as paying for food, housing or utilities?

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q18. Was there any time in past 12 months when you were not able to meet your basic needs								
Yes	15.0%	5.0%	14.0%	0.0%	0.0%	13.3%	7.1%	6.1%
No	85.0%	95.0%	86.0%	100.0%	100.0%	86.7%	92.9%	93.9%

Q19. During the past month, on average, how many times did you engage in physical activities or exercise each week? (without "not provided")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q19. How many times did you engage in physical activities or exercise each week								
0 times	10.0%	6.2%	14.9%	17.2%	10.0%	6.7%	0.0%	7.3%
1-2 times	30.0%	31.9%	29.9%	41.4%	30.0%	26.7%	15.4%	31.7%
3+ times	60.0%	61.9%	55.2%	41.4%	60.0%	66.7%	84.6%	61.0%

Race and Ethnicity

Q20. During the past month, how many times per day (on average) did you eat fruit and or vegetables? (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q20. How many times per day did you eat fruit and/or vegetables								
Four or more times a day	36.8%	33.3%	23.2%	30.8%	40.0%	26.7%	69.2%	32.7%
Less than four times a day	63.2%	65.7%	75.6%	69.2%	60.0%	73.3%	30.8%	66.4%
Never	0.0%	1.0%	1.2%	0.0%	0.0%	0.0%	0.0%	1.0%

Race and Ethnicity

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q21-1. Crime, drugs, or violence								
Not a problem	27.8%	43.8%	41.0%	46.2%	66.7%	35.7%	27.3%	43.1%
Minor problem	27.8%	30.9%	20.5%	23.1%	33.3%	35.7%	45.5%	29.4%
Moderate problem	27.8%	15.5%	12.8%	15.4%	0.0%	14.3%	9.1%	15.8%
Major problem	16.7%	9.8%	25.6%	15.4%	0.0%	14.3%	18.2%	11.7%
Q21-2. Unemployment								
Not a problem	33.3%	58.4%	48.6%	33.3%	75.0%	35.7%	44.4%	56.0%
Minor problem	40.0%	26.4%	26.4%	37.5%	25.0%	21.4%	44.4%	26.6%
Moderate problem	20.0%	12.2%	16.7%	16.7%	0.0%	28.6%	11.1%	13.4%
Major problem	6.7%	2.9%	8.3%	12.5%	0.0%	14.3%	0.0%	4.0%

Race and Ethnicity

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q21-3. Homelessness								
Not a problem	50.0%	71.3%	67.6%	55.6%	80.0%	41.7%	72.7%	69.5%
Minor problem	22.2%	14.4%	10.8%	25.9%	20.0%	33.3%	9.1%	14.8%
Moderate problem	16.7%	9.8%	12.2%	14.8%	0.0%	0.0%	18.2%	10.5%
Major problem	11.1%	4.5%	9.5%	3.7%	0.0%	25.0%	0.0%	5.1%
Q21-4. Public schools not providing quality education								
Not a problem	42.1%	66.7%	55.1%	64.0%	77.8%	41.7%	63.6%	64.9%
Minor problem	10.5%	15.8%	14.1%	8.0%	22.2%	16.7%	18.2%	15.5%
Moderate problem	31.6%	9.1%	24.4%	16.0%	0.0%	25.0%	0.0%	10.9%
Major problem	15.8%	8.5%	6.4%	12.0%	0.0%	16.7%	18.2%	8.7%

Race and Ethnicity

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q21-5. Lack of cultural activities								
Not a problem	50.0%	72.9%	64.8%	45.8%	62.5%	54.5%	88.9%	71.0%
Minor problem	22.2%	16.7%	14.1%	33.3%	25.0%	36.4%	11.1%	17.1%
Moderate problem	16.7%	9.0%	11.3%	16.7%	12.5%	9.1%	0.0%	9.5%
Major problem	11.1%	1.4%	9.9%	4.2%	0.0%	0.0%	0.0%	2.4%
Q21-6. Lack of recreational activities								
Not a problem	50.0%	80.1%	72.7%	48.0%	80.0%	61.5%	100.0%	77.8%
Minor problem	35.0%	11.5%	14.3%	32.0%	10.0%	30.8%	0.0%	12.9%
Moderate problem	10.0%	6.1%	7.8%	20.0%	10.0%	7.7%	0.0%	6.8%
Major problem	5.0%	2.3%	5.2%	0.0%	0.0%	0.0%	0.0%	2.5%

Race and Ethnicity

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q21-7. Lack of affordable, quality child care								
Not a problem	30.8%	55.0%	50.8%	47.6%	60.0%	22.2%	16.7%	53.8%
Minor problem	46.2%	20.0%	20.3%	19.0%	20.0%	11.1%	16.7%	20.3%
Moderate problem	15.4%	15.2%	11.9%	23.8%	20.0%	33.3%	33.3%	15.2%
Major problem	7.7%	9.7%	16.9%	9.5%	0.0%	33.3%	33.3%	10.7%
Q21-8. Abandoned or run-down buildings								
Not a problem	52.6%	70.5%	65.4%	48.0%	100.0%	28.6%	61.5%	69.1%
Minor problem	31.6%	20.3%	17.9%	32.0%	0.0%	42.9%	30.8%	20.7%
Moderate problem	10.5%	6.9%	7.7%	16.0%	0.0%	28.6%	7.7%	7.4%
Major problem	5.3%	2.3%	9.0%	4.0%	0.0%	0.0%	0.0%	2.9%

Race and Ethnicity

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q21-9. Unsupervised children or teenagers								
Not a problem	50.0%	56.1%	51.9%	45.8%	77.8%	46.7%	45.5%	55.4%
Minor problem	30.0%	26.3%	19.0%	37.5%	11.1%	13.3%	9.1%	25.4%
Moderate problem	10.0%	11.4%	15.2%	8.3%	0.0%	33.3%	27.3%	12.2%
Major problem	10.0%	6.2%	13.9%	8.3%	11.1%	6.7%	18.2%	7.0%
Q21-10. Speeding on neighborhood streets								
Not a problem	25.0%	24.7%	24.1%	35.7%	37.5%	20.0%	15.4%	24.6%
Minor problem	30.0%	37.2%	27.6%	39.3%	25.0%	26.7%	30.8%	36.7%
Moderate problem	10.0%	21.9%	28.7%	21.4%	37.5%	20.0%	15.4%	22.0%
Major problem	35.0%	16.3%	19.5%	3.6%	0.0%	33.3%	38.5%	16.6%

Race and Ethnicity

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q21-11. Lack of affordable housing								
Not a problem	41.2%	54.7%	49.3%	33.3%	83.3%	38.5%	50.0%	53.6%
Minor problem	35.3%	23.3%	12.3%	37.5%	16.7%	30.8%	20.0%	22.8%
Moderate problem	5.9%	12.8%	15.1%	25.0%	0.0%	7.7%	20.0%	13.3%
Major problem	17.6%	9.2%	23.3%	4.2%	0.0%	23.1%	10.0%	10.3%
Q21-12. Tension between racial/ethnic groups								
Not a problem	35.0%	67.8%	49.3%	44.0%	100.0%	46.2%	55.6%	64.9%
Minor problem	25.0%	12.6%	18.7%	28.0%	0.0%	7.7%	11.1%	13.5%
Moderate problem	30.0%	11.7%	18.7%	12.0%	0.0%	38.5%	22.2%	13.0%
Major problem	10.0%	7.9%	13.3%	16.0%	0.0%	7.7%	11.1%	8.5%

Race and Ethnicity

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q21-13. Lack of good places to shop for food or other items								
Not a problem	70.0%	79.0%	70.7%	57.1%	88.9%	60.0%	92.3%	77.7%
Minor problem	15.0%	12.9%	17.1%	32.1%	11.1%	26.7%	0.0%	13.9%
Moderate problem	10.0%	6.4%	8.5%	10.7%	0.0%	13.3%	0.0%	6.6%
Major problem	5.0%	1.6%	3.7%	0.0%	0.0%	0.0%	7.7%	1.9%
Q21-14. Roaming/loose animals								
Not a problem	70.0%	66.8%	54.9%	55.6%	60.0%	60.0%	75.0%	65.5%
Minor problem	25.0%	26.3%	23.2%	33.3%	30.0%	26.7%	16.7%	26.0%
Moderate problem	5.0%	4.8%	18.3%	7.4%	10.0%	0.0%	8.3%	6.0%
Major problem	0.0%	2.1%	3.7%	3.7%	0.0%	13.3%	0.0%	2.5%

Race and Ethnicity

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q21-15. Flooding								
Not a problem	45.0%	71.0%	62.0%	60.0%	90.0%	26.7%	58.3%	68.5%
Minor problem	35.0%	18.6%	21.5%	24.0%	10.0%	40.0%	25.0%	19.4%
Moderate problem	20.0%	6.5%	12.7%	12.0%	0.0%	26.7%	16.7%	8.1%
Major problem	0.0%	3.8%	3.8%	4.0%	0.0%	6.7%	0.0%	4.0%
Q21-16. Overgrown lots								
Not a problem	40.0%	67.4%	63.8%	59.3%	90.0%	66.7%	84.6%	66.7%
Minor problem	40.0%	25.1%	22.5%	22.2%	10.0%	20.0%	7.7%	24.7%
Moderate problem	20.0%	5.5%	11.3%	18.5%	0.0%	6.7%	0.0%	6.5%
Major problem	0.0%	2.0%	2.5%	0.0%	0.0%	6.7%	7.7%	2.1%

Race and Ethnicity

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q21-17. Graffiti								
Not a problem	63.2%	81.6%	71.1%	70.4%	100.0%	71.4%	76.9%	80.0%
Minor problem	21.1%	13.6%	19.7%	18.5%	0.0%	21.4%	23.1%	14.6%
Moderate problem	15.8%	3.6%	6.6%	11.1%	0.0%	7.1%	0.0%	4.1%
Major problem	0.0%	1.3%	2.6%	0.0%	0.0%	0.0%	0.0%	1.4%
Q21-18. Abandoned cars or vehicles								
Not a problem	60.0%	78.7%	69.6%	70.4%	100.0%	66.7%	76.9%	77.0%
Minor problem	30.0%	16.7%	17.7%	22.2%	0.0%	20.0%	23.1%	17.6%
Moderate problem	10.0%	3.5%	7.6%	3.7%	0.0%	0.0%	0.0%	3.8%
Major problem	0.0%	1.2%	5.1%	3.7%	0.0%	13.3%	0.0%	1.7%

Race and Ethnicity

Q22. Which ONE of the following best describes your relationship with your neighbors? (without "not provided")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q22. Your relationship with your neighbors								
I have a close relationship with many of my neighbors	16.7%	21.6%	22.1%	10.7%	10.0%	6.7%	38.5%	20.9%
I have a close relationship with a few of my neighbors	50.0%	32.6%	26.7%	28.6%	20.0%	33.3%	23.1%	32.7%
I know several of my neighbors but I am not very close with any of them	27.8%	28.8%	32.6%	46.4%	40.0%	33.3%	15.4%	29.4%
I know a few people in my neighborhood but I am not very close with any of them	5.6%	14.3%	15.1%	7.1%	10.0%	26.7%	15.4%	14.4%
I don't know anyone in my neighborhood	0.0%	2.6%	3.5%	7.1%	20.0%	0.0%	7.7%	2.6%

Race and Ethnicity

Q23. Which ONE of the following best describes how people in your neighborhood interact with one another? (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q23. How people in your neighborhood interact with one another								
They often help one another & have many social activities together	15.8%	16.0%	10.0%	4.0%	20.0%	20.0%	8.3%	15.4%
They often help one another but do not have many social activities together	42.1%	29.6%	30.0%	44.0%	20.0%	20.0%	41.7%	29.9%
They occasionally help one another but generally keep to themselves	26.3%	41.9%	43.8%	44.0%	40.0%	53.3%	41.7%	42.2%
They almost always keep to themselves	15.8%	12.6%	16.3%	8.0%	20.0%	6.7%	8.3%	12.5%

Race and Ethnicity

Q24. NEIGHBORHOODS. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q24-1. Condition of housing								
Very Satisfied	36.8%	46.0%	36.0%	46.4%	30.0%	33.3%	46.2%	44.6%
Satisfied	47.4%	41.0%	50.6%	39.3%	60.0%	46.7%	53.8%	42.3%
Neutral	5.3%	9.4%	7.9%	14.3%	10.0%	13.3%	0.0%	9.4%
Dissatisfied	10.5%	2.8%	3.4%	0.0%	0.0%	6.7%	0.0%	2.8%
Very Dissatisfied	0.0%	0.7%	2.2%	0.0%	0.0%	0.0%	0.0%	0.8%
Q24-2. Condition of streets								
Very Satisfied	21.1%	24.4%	14.4%	35.7%	10.0%	13.3%	23.1%	23.2%
Satisfied	36.8%	42.0%	47.8%	39.3%	70.0%	60.0%	46.2%	42.9%
Neutral	10.5%	15.8%	20.0%	17.9%	0.0%	0.0%	7.7%	15.9%
Dissatisfied	31.6%	13.1%	14.4%	3.6%	20.0%	26.7%	15.4%	13.8%
Very Dissatisfied	0.0%	4.7%	3.3%	3.6%	0.0%	0.0%	7.7%	4.3%

Race and Ethnicity

Q24. NEIGHBORHOODS. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q24-3. Availability of sidewalks								
Very Satisfied	31.6%	34.0%	21.3%	42.9%	10.0%	33.3%	23.1%	32.3%
Satisfied	31.6%	34.0%	41.6%	42.9%	20.0%	26.7%	38.5%	34.8%
Neutral	15.8%	14.3%	20.2%	10.7%	40.0%	13.3%	15.4%	15.1%
Dissatisfied	21.1%	12.1%	10.1%	0.0%	0.0%	20.0%	15.4%	12.3%
Very Dissatisfied	0.0%	5.5%	6.7%	3.6%	30.0%	6.7%	7.7%	5.5%
Q24-4. Neighborhood parks								
Very Satisfied	44.4%	34.7%	21.4%	32.0%	12.5%	26.7%	50.0%	33.3%
Satisfied	33.3%	39.3%	44.0%	44.0%	37.5%	33.3%	33.3%	39.6%
Neutral	16.7%	16.9%	25.0%	16.0%	25.0%	20.0%	16.7%	18.0%
Dissatisfied	5.6%	6.7%	7.1%	0.0%	25.0%	20.0%	0.0%	6.6%
Very Dissatisfied	0.0%	2.4%	2.4%	8.0%	0.0%	0.0%	0.0%	2.4%

Race and Ethnicity

Q24. NEIGHBORHOODS. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q24-5. Overall appearance of your neighborhood								
Very Satisfied	21.1%	37.7%	27.8%	31.0%	40.0%	26.7%	30.8%	35.9%
Satisfied	57.9%	49.8%	51.1%	51.7%	50.0%	46.7%	61.5%	50.6%
Neutral	10.5%	9.0%	10.0%	13.8%	10.0%	6.7%	7.7%	9.2%
Dissatisfied	10.5%	3.0%	7.8%	0.0%	0.0%	20.0%	0.0%	3.5%
Very Dissatisfied	0.0%	0.5%	3.3%	3.4%	0.0%	0.0%	0.0%	0.8%
Q24-6. Overall quality of City services in your neighborhood								
Very Satisfied	21.1%	28.8%	20.0%	21.4%	10.0%	20.0%	33.3%	27.2%
Satisfied	47.4%	48.7%	53.3%	50.0%	50.0%	40.0%	41.7%	49.3%
Neutral	21.1%	15.6%	17.8%	17.9%	30.0%	40.0%	8.3%	16.2%
Dissatisfied	10.5%	5.7%	6.7%	7.1%	10.0%	0.0%	16.7%	6.0%
Very Dissatisfied	0.0%	1.3%	2.2%	3.6%	0.0%	0.0%	0.0%	1.3%

Race and Ethnicity

Q25. CUSTOMER SERVICE. Have you called or visited the City with a question, problem, or complaint during the past year?

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q25. Have you called or visited City during past year								
Yes	50.0%	43.4%	35.5%	36.7%	50.0%	60.0%	35.7%	42.5%
No	50.0%	56.6%	64.5%	63.3%	50.0%	40.0%	64.3%	57.5%

Race and Ethnicity

Q25-2. (If YES to Question 25) For which service did you contact the City most recently? (without "none chosen")

N=432	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q25-2. For which service did you contact City most recently								
Police	0.0%	14.8%	21.2%	0.0%	0.0%	11.1%	0.0%	13.9%
Fire	0.0%	0.8%	3.0%	0.0%	0.0%	0.0%	0.0%	0.9%
Water	20.0%	6.7%	6.1%	0.0%	20.0%	11.1%	20.0%	7.2%
Sewer	0.0%	2.5%	0.0%	0.0%	0.0%	11.1%	20.0%	2.6%
Stormwater	0.0%	3.9%	3.0%	0.0%	0.0%	11.1%	0.0%	3.7%
Parks & recreation	0.0%	4.8%	3.0%	9.1%	0.0%	0.0%	0.0%	4.6%
Code enforcement	10.0%	11.5%	18.2%	0.0%	40.0%	22.2%	0.0%	11.8%
Public health	10.0%	2.8%	3.0%	0.0%	0.0%	11.1%	20.0%	3.0%
Streets	30.0%	11.8%	3.0%	27.3%	20.0%	0.0%	0.0%	11.4%
Sidewalks	0.0%	2.5%	3.0%	0.0%	0.0%	0.0%	0.0%	2.3%
Electric service	0.0%	11.5%	3.0%	27.3%	0.0%	11.1%	20.0%	10.9%
Public transportation	10.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%
Planning & zoning	0.0%	3.6%	3.0%	0.0%	0.0%	0.0%	0.0%	3.5%
Solid waste (trash, recycling, yard waste)	0.0%	10.6%	30.3%	9.1%	0.0%	0.0%	0.0%	11.8%

Race and Ethnicity

Q25-2. (If YES to Question 25) For which service did you contact the City most recently? (without "none chosen")

N=432	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q25-2. For which service did you contact City most recently (Cont.)								
Monthly utility billing	10.0%	5.9%	0.0%	9.1%	20.0%	11.1%	20.0%	6.0%
Other	10.0%	5.9%	0.0%	18.2%	0.0%	0.0%	0.0%	5.3%

Race and Ethnicity

Q25-3. (If YES to Question 25) Why did you contact the City about this service? (without "not provided")

N=432	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q25-3. Why did you contact City about this service								
Request service	10.0%	15.9%	18.2%	36.4%	20.0%	0.0%	20.0%	16.7%
Get information	30.0%	19.0%	30.3%	18.2%	40.0%	33.3%	0.0%	20.0%
Report a problem	50.0%	40.2%	36.4%	36.4%	40.0%	55.6%	60.0%	39.9%
Discuss a billing problem	10.0%	5.9%	0.0%	0.0%	0.0%	11.1%	20.0%	5.6%
Request emergency assistance	0.0%	4.0%	3.0%	0.0%	0.0%	0.0%	0.0%	3.5%
Request non-emergency assistance	0.0%	5.9%	3.0%	0.0%	0.0%	0.0%	0.0%	5.2%
Comply with City requirements	0.0%	4.2%	3.0%	0.0%	0.0%	0.0%	0.0%	4.5%
Other	0.0%	4.8%	6.1%	9.1%	0.0%	0.0%	0.0%	4.7%

Race and Ethnicity

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q25-4.1. Hours City employees were available met my needs								
Strongly Agree	30.0%	30.3%	21.9%	18.2%	0.0%	33.3%	20.0%	28.3%
Agree	40.0%	51.9%	56.3%	72.7%	60.0%	33.3%	60.0%	52.2%
Neutral	10.0%	14.5%	18.8%	9.1%	40.0%	22.2%	0.0%	15.9%
Disagree	20.0%	2.4%	3.1%	0.0%	0.0%	11.1%	0.0%	2.7%
Strongly Disagree	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	20.0%	1.0%
Q25-4.2. It was easy to reach right person at City								
Strongly Agree	10.0%	19.3%	21.9%	9.1%	0.0%	33.3%	20.0%	18.3%
Agree	40.0%	44.4%	43.8%	45.5%	80.0%	22.2%	40.0%	44.3%
Neutral	20.0%	17.5%	9.4%	27.3%	20.0%	33.3%	0.0%	18.3%
Disagree	30.0%	14.9%	18.8%	18.2%	0.0%	11.1%	20.0%	15.2%
Strongly Disagree	0.0%	3.8%	6.3%	0.0%	0.0%	0.0%	20.0%	3.9%

Race and Ethnicity

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q25-4.3. City employees who helped me were courteous & polite								
Strongly Agree	20.0%	36.3%	41.9%	18.2%	20.0%	33.3%	40.0%	35.3%
Agree	60.0%	46.8%	32.3%	54.5%	80.0%	55.6%	60.0%	47.1%
Neutral	20.0%	11.3%	12.9%	27.3%	0.0%	11.1%	0.0%	11.8%
Disagree	0.0%	4.4%	6.5%	0.0%	0.0%	0.0%	0.0%	4.3%
Strongly Disagree	0.0%	1.2%	6.5%	0.0%	0.0%	0.0%	0.0%	1.4%
Q25-4.4. City employees did what they said they would do in a timely manner								
Strongly Agree	22.2%	31.8%	30.0%	10.0%	20.0%	33.3%	25.0%	29.9%
Agree	55.6%	38.8%	30.0%	60.0%	60.0%	44.4%	50.0%	39.2%
Neutral	22.2%	14.8%	30.0%	20.0%	20.0%	22.2%	0.0%	17.3%
Disagree	0.0%	8.8%	10.0%	10.0%	0.0%	0.0%	25.0%	8.5%
Strongly Disagree	0.0%	5.8%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%

Race and Ethnicity

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q25-4.5. City employees gave prompt, accurate & complete answers to your questions								
Strongly Agree	10.0%	30.2%	32.3%	9.1%	20.0%	22.2%	20.0%	28.4%
Agree	70.0%	36.9%	32.3%	63.6%	60.0%	33.3%	60.0%	38.5%
Neutral	10.0%	17.2%	22.6%	9.1%	0.0%	44.4%	20.0%	18.0%
Disagree	0.0%	11.0%	9.7%	9.1%	20.0%	0.0%	0.0%	10.3%
Strongly Disagree	10.0%	4.7%	3.2%	9.1%	0.0%	0.0%	0.0%	4.8%
Q25-4.6. City employees were knowledgeable								
Strongly Agree	20.0%	31.8%	35.5%	9.1%	20.0%	22.2%	20.0%	30.1%
Agree	60.0%	40.7%	32.3%	63.6%	60.0%	44.4%	40.0%	41.4%
Neutral	20.0%	17.5%	22.6%	18.2%	20.0%	22.2%	20.0%	18.4%
Disagree	0.0%	7.1%	3.2%	9.1%	0.0%	11.1%	20.0%	6.9%
Strongly Disagree	0.0%	3.0%	6.5%	0.0%	0.0%	0.0%	0.0%	3.2%

Race and Ethnicity

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q25-4.7. Overall, I was satisfied with quality of customer service provided by City								
Strongly Agree	20.0%	32.8%	37.5%	9.1%	20.0%	22.2%	20.0%	31.4%
Agree	70.0%	37.4%	25.0%	63.6%	40.0%	55.6%	20.0%	37.8%
Neutral	0.0%	14.7%	18.8%	9.1%	40.0%	11.1%	60.0%	15.7%
Disagree	0.0%	8.3%	9.4%	9.1%	0.0%	11.1%	0.0%	8.3%
Strongly Disagree	10.0%	6.9%	9.4%	9.1%	0.0%	0.0%	0.0%	6.9%

Race and Ethnicity

Q26. Overall, how do you rate the service provided by the City's Utility Billing Office? (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q26. How do you rate service provided City's Utility Billing Office								
Excellent	25.0%	30.4%	18.6%	23.8%	25.0%	7.1%	27.3%	28.4%
Good	50.0%	48.0%	45.7%	52.4%	75.0%	50.0%	27.3%	48.1%
Average	18.8%	17.5%	30.0%	19.0%	0.0%	42.9%	36.4%	18.9%
Poor	6.3%	2.5%	2.9%	4.8%	0.0%	0.0%	9.1%	3.0%
Very Poor	0.0%	1.6%	2.9%	0.0%	0.0%	0.0%	0.0%	1.6%

Race and Ethnicity

Q27. How would you like to receive information about City issues, services and events?

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q27. How would you like to receive information about City issues, services & events								
City newsletter that comes with utility bill	70.0%	71.6%	74.2%	73.3%	80.0%	80.0%	57.1%	71.8%
Local newspaper	55.0%	51.9%	48.4%	36.7%	50.0%	33.3%	42.9%	50.9%
Television news	50.0%	53.6%	45.2%	53.3%	50.0%	33.3%	21.4%	51.9%
City cable channel	15.0%	6.7%	18.3%	6.7%	10.0%	13.3%	7.1%	8.2%
City website	35.0%	29.2%	25.8%	33.3%	30.0%	26.7%	35.7%	29.2%
Radio	25.0%	32.2%	26.9%	30.0%	40.0%	13.3%	28.6%	31.1%
Friends/neighbors	15.0%	10.8%	8.6%	10.0%	20.0%	6.7%	0.0%	10.5%
Neighborhood or homeowners associations	40.0%	19.3%	9.7%	10.0%	30.0%	13.3%	7.1%	18.3%
Facebook	15.0%	16.4%	4.3%	13.3%	30.0%	20.0%	7.1%	15.2%
Twitter	0.0%	3.9%	0.0%	0.0%	20.0%	13.3%	0.0%	3.5%
YouTube	0.0%	1.3%	1.1%	0.0%	10.0%	6.7%	0.0%	1.4%
Pinterest	0.0%	0.6%	0.0%	0.0%	10.0%	0.0%	0.0%	0.6%
Google+	5.0%	2.3%	0.0%	3.3%	10.0%	0.0%	0.0%	2.3%
Other	15.0%	3.6%	1.1%	0.0%	0.0%	13.3%	0.0%	3.6%

Race and Ethnicity

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q28-1. City government is a trusted source of information about programs & services								
Strongly Agree	10.5%	14.8%	9.8%	25.9%	12.5%	7.1%	27.3%	14.3%
Agree	42.1%	51.4%	40.2%	48.1%	37.5%	35.7%	54.5%	49.8%
Neutral	31.6%	24.6%	37.8%	22.2%	50.0%	57.1%	18.2%	26.6%
Disagree	15.8%	6.2%	7.3%	3.7%	0.0%	0.0%	0.0%	6.4%
Strongly Disagree	0.0%	3.0%	4.9%	0.0%	0.0%	0.0%	0.0%	3.0%
Q28-2. It is easy to get information I need from City government								
Strongly Agree	10.5%	11.5%	6.4%	15.4%	0.0%	16.7%	18.2%	10.8%
Agree	36.8%	43.5%	44.9%	57.7%	25.0%	16.7%	45.5%	43.2%
Neutral	31.6%	34.0%	29.5%	23.1%	75.0%	50.0%	18.2%	33.8%
Disagree	21.1%	9.3%	16.7%	3.8%	0.0%	16.7%	18.2%	10.3%
Strongly Disagree	0.0%	1.8%	2.6%	0.0%	0.0%	0.0%	0.0%	1.9%

Race and Ethnicity

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q28-3. Information is communicated clearly, accurately & in a form that meets my needs								
Strongly Agree	10.5%	9.8%	4.9%	14.8%	0.0%	7.1%	20.0%	9.2%
Agree	31.6%	44.8%	45.1%	48.1%	28.6%	35.7%	40.0%	44.6%
Neutral	47.4%	32.5%	31.7%	33.3%	71.4%	42.9%	30.0%	33.2%
Disagree	10.5%	10.8%	14.6%	3.7%	0.0%	14.3%	10.0%	10.7%
Strongly Disagree	0.0%	2.0%	3.7%	0.0%	0.0%	0.0%	0.0%	2.3%
Q28-4. City's cable television channel provides information that is useful to me								
Strongly Agree	8.3%	5.8%	3.5%	12.5%	0.0%	0.0%	33.3%	5.7%
Agree	41.7%	24.6%	38.6%	29.2%	28.6%	14.3%	66.7%	27.0%
Neutral	25.0%	43.9%	35.1%	33.3%	57.1%	28.6%	0.0%	42.1%
Disagree	0.0%	11.3%	8.8%	12.5%	0.0%	42.9%	0.0%	11.0%
Strongly Disagree	25.0%	14.5%	14.0%	12.5%	14.3%	14.3%	0.0%	14.1%

Race and Ethnicity

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q28-5. City's website provides information that is useful to me								
Strongly Agree	22.2%	12.7%	9.1%	7.4%	12.5%	9.1%	12.5%	12.1%
Agree	38.9%	48.5%	48.5%	48.1%	25.0%	45.5%	75.0%	48.5%
Neutral	27.8%	31.8%	33.3%	40.7%	62.5%	36.4%	12.5%	32.4%
Disagree	11.1%	4.8%	7.6%	3.7%	0.0%	9.1%	0.0%	4.9%
Strongly Disagree	0.0%	2.3%	1.5%	0.0%	0.0%	0.0%	0.0%	2.0%
Q28-6. City newsletter provides information that is useful to me								
Strongly Agree	16.7%	13.5%	14.8%	6.9%	12.5%	7.1%	22.2%	13.3%
Agree	38.9%	50.5%	53.1%	69.0%	87.5%	64.3%	33.3%	51.5%
Neutral	27.8%	29.4%	23.5%	20.7%	0.0%	21.4%	44.4%	28.4%
Disagree	16.7%	4.2%	4.9%	3.4%	0.0%	0.0%	0.0%	4.3%
Strongly Disagree	0.0%	2.3%	3.7%	0.0%	0.0%	7.1%	0.0%	2.4%

Race and Ethnicity

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q28-7. City's use of social media provides information that is useful to me								
Strongly Agree	9.1%	6.6%	1.7%	8.3%	14.3%	0.0%	50.0%	6.3%
Agree	27.3%	29.6%	24.1%	41.7%	14.3%	57.1%	25.0%	29.5%
Neutral	45.5%	45.2%	46.6%	41.7%	71.4%	28.6%	25.0%	45.6%
Disagree	9.1%	11.2%	17.2%	0.0%	0.0%	0.0%	0.0%	10.9%
Strongly Disagree	9.1%	7.4%	10.3%	8.3%	0.0%	14.3%	0.0%	7.7%
Q28-8. There are enough mobile apps to provide City information I need or conduct business with City								
Strongly Agree	7.1%	7.5%	4.1%	5.6%	20.0%	0.0%	40.0%	7.2%
Agree	35.7%	26.7%	32.7%	38.9%	0.0%	33.3%	40.0%	28.6%
Neutral	50.0%	54.0%	49.0%	50.0%	80.0%	50.0%	20.0%	52.6%
Disagree	7.1%	8.1%	10.2%	0.0%	0.0%	16.7%	0.0%	7.9%
Strongly Disagree	0.0%	3.6%	4.1%	5.6%	0.0%	0.0%	0.0%	3.7%

Race and Ethnicity

Q29. UTILITIES. Please indicate if your household uses the following services provided by the City of Columbia.

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q29-1. Residential trash collection service								
Yes	90.0%	98.1%	95.7%	100.0%	90.0%	100.0%	92.9%	97.4%
No	10.0%	1.9%	4.3%	0.0%	10.0%	0.0%	7.1%	2.6%
Q29-2. Curbside recycling (blue bags)								
Yes	80.0%	93.0%	89.2%	96.7%	80.0%	93.3%	92.9%	92.1%
No	20.0%	7.0%	10.8%	3.3%	20.0%	6.7%	7.1%	7.9%
Q29-3. Drop-off recycling								
Yes	40.0%	57.6%	50.5%	66.7%	20.0%	53.3%	42.9%	56.3%
No	60.0%	42.4%	49.5%	33.3%	80.0%	46.7%	57.1%	43.7%
Q29-4. City electric service								
Yes	85.0%	87.3%	82.8%	90.0%	80.0%	100.0%	78.6%	86.8%
No	15.0%	12.7%	17.2%	10.0%	20.0%	0.0%	21.4%	13.2%

Race and Ethnicity

Q29. UTILITIES. Please indicate if your household uses the following services provided by the City of Columbia.

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q29-5. City water service								
Yes	95.0%	94.9%	92.5%	100.0%	80.0%	100.0%	78.6%	94.5%
No	5.0%	5.1%	7.5%	0.0%	20.0%	0.0%	21.4%	5.5%
Q29-6. City sewer service								
Yes	90.0%	95.3%	91.4%	93.3%	90.0%	100.0%	92.9%	94.6%
No	10.0%	4.7%	8.6%	6.7%	10.0%	0.0%	7.1%	5.4%

Race and Ethnicity

Q29. Title Q29. If you answer "YES," please rate your overall satisfaction with that service on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1001	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q29-1. Residential trash collection service								
Very Satisfied	44.4%	54.4%	50.0%	50.0%	44.4%	20.0%	58.3%	53.6%
Satisfied	50.0%	38.4%	40.9%	36.7%	44.4%	66.7%	33.3%	38.7%
Neutral	5.6%	2.9%	5.7%	10.0%	0.0%	6.7%	0.0%	3.4%
Dissatisfied	0.0%	3.0%	2.3%	3.3%	11.1%	6.7%	8.3%	3.1%
Very Dissatisfied	0.0%	1.4%	1.1%	0.0%	0.0%	0.0%	0.0%	1.2%
Q29-2. Curbside recycling (blue bags)								
Very Satisfied	50.0%	56.3%	46.3%	44.8%	50.0%	28.6%	66.7%	55.0%
Satisfied	37.5%	36.3%	40.2%	48.3%	37.5%	64.3%	25.0%	37.1%
Neutral	6.3%	3.7%	6.1%	6.9%	0.0%	0.0%	0.0%	4.0%
Dissatisfied	0.0%	2.5%	4.9%	0.0%	12.5%	0.0%	0.0%	2.5%
Very Dissatisfied	6.3%	1.2%	2.4%	0.0%	0.0%	7.1%	8.3%	1.4%

Race and Ethnicity

Q29. Title Q29. If you answer "YES," please rate your overall satisfaction with that service on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1001	Q39. Your race/ ethnicity	Q39. 2nd	Q39. 3rd	Q39. 4th	Q39. 5th	Q39. 6th	Q39. 7th	Total
	Hispanic	White/ Caucasian	African American/ Black	Asian/ Pacific Islander	Native American/ Eskimo	Mixed Race	Other	
Q29-3. Drop-off recycling								
Very Satisfied	12.5%	38.9%	28.3%	30.0%	0.0%	12.5%	66.7%	37.4%
Satisfied	50.0%	45.3%	50.0%	55.0%	100.0%	50.0%	16.7%	45.6%
Neutral	25.0%	10.9%	15.2%	10.0%	0.0%	12.5%	0.0%	11.7%
Dissatisfied	0.0%	4.0%	2.2%	0.0%	0.0%	25.0%	16.7%	3.8%
Very Dissatisfied	12.5%	0.9%	4.3%	5.0%	0.0%	0.0%	0.0%	1.5%
Q29-4. City electric service								
Very Satisfied	47.1%	50.3%	42.9%	33.3%	50.0%	33.3%	36.4%	48.2%
Satisfied	52.9%	41.8%	45.5%	59.3%	50.0%	40.0%	27.3%	42.8%
Neutral	0.0%	5.1%	6.5%	7.4%	0.0%	26.7%	27.3%	6.0%
Dissatisfied	0.0%	2.4%	5.2%	0.0%	0.0%	0.0%	9.1%	2.8%
Very Dissatisfied	0.0%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Race and Ethnicity

Q29. Title Q29. If you answer "YES," please rate your overall satisfaction with that service on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1001	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q29-5. City water service								
Very Satisfied	31.6%	47.6%	40.7%	46.7%	50.0%	33.3%	36.4%	46.1%
Satisfied	63.2%	45.0%	50.0%	46.7%	50.0%	40.0%	18.2%	45.1%
Neutral	0.0%	4.8%	5.8%	6.7%	0.0%	26.7%	27.3%	5.7%
Dissatisfied	5.3%	1.7%	3.5%	0.0%	0.0%	0.0%	18.2%	2.3%
Very Dissatisfied	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%
Q29-6. City sewer service								
Very Satisfied	38.9%	46.2%	41.2%	48.1%	44.4%	26.7%	33.3%	44.8%
Satisfied	61.1%	44.6%	49.4%	48.1%	55.6%	40.0%	25.0%	45.1%
Neutral	0.0%	5.0%	5.9%	0.0%	0.0%	26.7%	25.0%	5.7%
Dissatisfied	0.0%	3.0%	3.5%	3.7%	0.0%	0.0%	8.3%	3.2%
Very Dissatisfied	0.0%	1.2%	0.0%	0.0%	0.0%	6.7%	8.3%	1.2%

Race and Ethnicity

Q30. Please indicate if you have done any of the following during the past year in the City of Columbia.

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q30. Please indicate if you have done any of the following during past year								
Used police services	15.0%	22.4%	26.9%	20.0%	10.0%	40.0%	28.6%	22.8%
Were a victim of any crime	5.0%	8.5%	5.4%	13.3%	0.0%	26.7%	0.0%	8.7%
Used fire or emergency medical services	10.0%	11.6%	16.1%	10.0%	0.0%	6.7%	21.4%	12.2%
Visited a community recreation center	40.0%	52.7%	39.8%	46.7%	40.0%	53.3%	42.9%	51.5%
Visited a city park	90.0%	86.1%	77.4%	76.7%	90.0%	86.7%	100.0%	85.0%
Used public transportation/ bus	15.0%	6.7%	10.8%	6.7%	10.0%	26.7%	7.1%	7.8%
Attended or watched any City meetings	20.0%	24.8%	23.7%	26.7%	30.0%	40.0%	14.3%	24.9%
Have you used Columbia Airport	40.0%	38.3%	29.0%	53.3%	50.0%	33.3%	21.4%	38.1%
Used public health services provided by City	30.0%	18.8%	23.7%	30.0%	10.0%	33.3%	14.3%	19.7%
Applied for a building permit from City	0.0%	3.8%	5.4%	3.3%	0.0%	0.0%	7.1%	3.8%

Race and Ethnicity

Q31. Approximately how many years have you lived at your current address? (excluding not provided)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q31. Approximately how many years have you lived at your current address								
5 or less	50.0%	20.6%	15.6%	23.3%	10.0%	53.3%	0.0%	20.6%
6 to 10	5.0%	18.9%	14.4%	30.0%	30.0%	0.0%	23.1%	18.6%
11 to 15	10.0%	17.0%	20.0%	3.3%	30.0%	26.7%	23.1%	16.6%
16 to 20	25.0%	12.4%	15.6%	16.7%	0.0%	13.3%	23.1%	13.3%
21 to 30	5.0%	15.6%	16.7%	20.0%	10.0%	0.0%	7.7%	15.8%
31+	5.0%	15.5%	17.8%	6.7%	20.0%	6.7%	23.1%	15.2%

Q32. Are you a student in a college or university? (excluding not provided)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q32. Are you a student in a college or university								
Yes	20.0%	9.0%	6.5%	10.0%	11.1%	20.0%	7.1%	9.1%
No	80.0%	91.0%	93.5%	90.0%	88.9%	80.0%	92.9%	90.9%

Race and Ethnicity

Q33. Do you own or rent your current residence?

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q33. Do you own or rent your current residence								
Own	80.0%	80.1%	71.0%	73.3%	60.0%	46.7%	78.6%	78.3%
Rent	20.0%	19.9%	29.0%	26.7%	40.0%	53.3%	21.4%	21.7%

Q34. What is your age? (excluding not provided)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q34. Your age								
Under 35 years	30.0%	25.6%	20.9%	37.9%	20.0%	46.7%	30.8%	26.3%
35-44 years	45.0%	22.8%	30.8%	37.9%	30.0%	20.0%	23.1%	24.5%
45-54 years	20.0%	21.6%	20.9%	20.7%	20.0%	20.0%	30.8%	21.5%
55-64 years	0.0%	18.8%	17.6%	0.0%	20.0%	0.0%	7.7%	17.2%
65+ years	5.0%	11.2%	9.9%	3.4%	10.0%	13.3%	7.7%	10.5%

Race and Ethnicity

Q35. How many people live in your household? (excluding not provided)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q35. How many people live in your household								
1	20.0%	17.7%	24.1%	0.0%	30.0%	33.3%	25.0%	18.1%
2	40.0%	49.4%	42.2%	31.0%	40.0%	33.3%	16.7%	47.4%
3	15.0%	15.9%	21.7%	37.9%	10.0%	13.3%	33.3%	17.3%
4	5.0%	10.8%	8.4%	24.1%	10.0%	20.0%	16.7%	11.1%
5	15.0%	4.3%	3.6%	3.4%	10.0%	0.0%	8.3%	4.5%
6	5.0%	1.1%	0.0%	3.4%	0.0%	0.0%	0.0%	1.1%
7+	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%

Race and Ethnicity

Q36. How many people in your household are employed? (excluding not provided)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q36. How many people in your household are employed								
0	5.0%	21.2%	20.0%	6.7%	30.0%	6.7%	0.0%	19.9%
1	55.0%	32.6%	41.2%	33.3%	30.0%	53.3%	41.7%	34.5%
2	25.0%	37.9%	30.6%	36.7%	20.0%	26.7%	50.0%	36.8%
3	15.0%	6.7%	3.5%	23.3%	10.0%	13.3%	0.0%	6.9%
4	0.0%	1.1%	3.5%	0.0%	0.0%	0.0%	8.3%	1.4%
5	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
6	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%
7+	0.0%	0.1%	1.2%	0.0%	10.0%	0.0%	0.0%	0.2%

Race and Ethnicity

Q37. Which of the following best describes your employment status? (excluding not provided)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q37. Your employment status								
Employed full time	60.0%	58.4%	54.7%	72.4%	30.0%	53.3%	84.6%	58.4%
Employed part time	20.0%	12.2%	9.3%	17.2%	0.0%	20.0%	7.7%	12.1%
Not employed, looking for work	10.0%	1.0%	1.2%	0.0%	0.0%	0.0%	0.0%	1.1%
Not employed, not looking for work	0.0%	2.3%	3.5%	6.9%	20.0%	6.7%	0.0%	2.6%
Retired	5.0%	24.1%	24.4%	3.4%	40.0%	13.3%	7.7%	22.9%
Disabled, not able to work	5.0%	2.1%	7.0%	0.0%	10.0%	6.7%	0.0%	2.9%

Race and Ethnicity

Q37-2. (If you are employed) How many paying jobs do you have? (excluding not provided)

N=706	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q37-2. How many paying jobs do you have								
1	86.7%	83.7%	74.5%	100.0%	100.0%	77.8%	90.9%	84.2%
2	13.3%	13.3%	21.3%	0.0%	0.0%	11.1%	9.1%	12.8%
3+	0.0%	3.0%	4.3%	0.0%	0.0%	11.1%	0.0%	2.9%

Q37-3. (If you are employed) Do you work inside or outside the city limits of Columbia? (excluding don't know)

N=706	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q37-3. Do you work inside or outside City limits of Columbia								
Inside	80.0%	77.3%	70.8%	83.3%	100.0%	80.0%	54.5%	77.5%
Outside	13.3%	11.6%	10.4%	8.3%	0.0%	10.0%	0.0%	11.0%
Both	6.7%	11.0%	18.8%	8.3%	0.0%	10.0%	45.5%	11.6%

Race and Ethnicity

Q38. Would you say your total annual household income is: (excluding not provided)

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q38. Your total annual household income								
Under $15K	15.0%	6.4%	24.3%	10.0%	20.0%	14.3%	22.2%	8.2%
$15K to $29,999	20.0%	11.5%	5.4%	16.7%	20.0%	21.4%	0.0%	12.5%
$30K to $59,999	10.0%	21.8%	23.0%	36.7%	20.0%	35.7%	22.2%	22.1%
$60K to $99,999	25.0%	27.2%	25.7%	13.3%	20.0%	21.4%	33.3%	25.9%
$100K+	30.0%	33.2%	21.6%	23.3%	20.0%	7.1%	22.2%	31.4%

Q40. What is your gender identity?

N=1016	Q39. Your race/ ethnicity Hispanic	Q39. 2nd White/ Caucasian	Q39. 3rd African American/ Black	Q39. 4th Asian/ Pacific Islander	Q39. 5th Native American/ Eskimo	Q39. 6th Mixed Race	Q39. 7th Other	Total
Q40. Your gender								
Male	50.0%	49.6%	63.4%	60.0%	10.0%	46.7%	78.6%	51.2%
Female	50.0%	50.4%	36.6%	40.0%	90.0%	53.3%	21.4%	48.8%