2015 City of Columbia DirectionFinder® Survey

Appendix A – Crosstabular Data by Ward

Submitted to

The City of Columbia, MO

ETC Institute

725 W. Frontier Circle

Olathe, KS 66061

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February 2016

WARD

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q1-1. Public safety services provided by City (e.g., police & fire services)							
Very Satisfied	15.2%	16.9%	22.8%	15.1%	16.0%	23.0%	17.8%
Satisfied	52.7%	47.5%	49.7%	52.7%	48.9%	42.5%	49.3%
Neutral	16.1%	18.6%	14.8%	19.2%	12.2%	20.4%	16.8%
Dissatisfied	13.4%	13.0%	8.7%	9.2%	19.1%	11.5%	12.5%
Very Dissatisfied	2.7%	4.0%	4.0%	3.8%	3.7%	2.7%	3.5%
Q1-2. Parks & recreation programs & facilities provided by City							
Very Satisfied	43.0%	51.1%	52.0%	45.8%	47.4%	44.6%	47.6%
Satisfied	43.9%	36.5%	39.2%	44.5%	42.6%	33.9%	40.4%
Neutral	10.3%	9.6%	6.8%	7.6%	8.4%	17.9%	9.6%
Dissatisfied	1.9%	2.2%	1.4%	0.8%	1.1%	2.7%	1.5%
Very Dissatisfied	0.9%	0.6%	0.7%	1.3%	0.5%	0.9%	0.8%

WARD

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q1-3. Condition of City streets							
Very Satisfied	5.4%	4.4%	2.6%	2.5%	3.1%	4.3%	3.5%
Satisfied	28.6%	33.7%	32.2%	27.6%	22.6%	25.2%	28.4%
Neutral	33.0%	26.0%	23.0%	27.6%	32.8%	21.7%	27.4%
Dissatisfied	25.0%	29.3%	32.9%	32.1%	31.8%	37.4%	31.5%
Very Dissatisfied	8.0%	6.6%	9.2%	10.3%	9.7%	11.3%	9.2%
Q1-4. Enforcement of City codes & ordinances							
Very Satisfied	8.3%	6.9%	10.8%	6.2%	6.4%	7.5%	7.6%
Satisfied	35.4%	43.4%	35.4%	39.1%	35.7%	35.8%	37.7%
Neutral	35.4%	34.0%	35.4%	43.1%	40.4%	38.7%	38.5%
Dissatisfied	13.5%	13.2%	15.4%	8.0%	14.0%	13.2%	12.3%
Very Dissatisfied	7.3%	2.5%	3.1%	3.6%	3.5%	4.7%	3.9%

WARD

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q1-5. Quality of customer service you receive from City employees							
Very Satisfied	21.9%	22.9%	25.4%	22.3%	23.9%	19.1%	22.9%
Satisfied	43.8%	47.6%	49.3%	48.4%	51.1%	56.4%	49.1%
Neutral	25.7%	24.7%	22.5%	21.9%	21.2%	20.9%	22.8%
Dissatisfied	4.8%	3.0%	2.2%	4.7%	2.7%	2.7%	3.3%
Very Dissatisfied	3.8%	1.8%	0.7%	2.8%	1.1%	0.9%	1.8%
Q1-6. Effectiveness of City communication with public							
Very Satisfied	8.3%	10.6%	17.0%	9.4%	6.9%	10.5%	10.3%
Satisfied	46.8%	46.4%	44.0%	47.2%	45.2%	39.5%	45.4%
Neutral	29.4%	26.3%	29.1%	29.4%	38.8%	33.3%	30.8%
Dissatisfied	10.1%	11.2%	7.8%	12.3%	6.9%	7.0%	9.7%
Very Dissatisfied	5.5%	5.6%	2.1%	1.7%	2.1%	9.6%	3.9%

WARD

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q1-7. Quality of City permitting services for buildings							
Very Satisfied	7.8%	9.1%	10.8%	8.6%	3.3%	6.5%	7.8%
Satisfied	24.7%	28.1%	26.5%	30.3%	31.4%	23.4%	28.0%
Neutral	45.5%	37.2%	46.1%	48.0%	46.3%	50.6%	45.3%
Dissatisfied	10.4%	19.0%	12.7%	10.5%	11.6%	13.0%	13.0%
Very Dissatisfied	11.7%	6.6%	3.9%	2.6%	7.4%	6.5%	5.9%
Q1-8. City's stormwater runoff/stormwater management system							
Very Satisfied	6.1%	9.0%	10.9%	8.7%	5.7%	9.9%	8.3%
Satisfied	36.4%	38.3%	35.9%	32.9%	36.2%	27.7%	34.8%
Neutral	30.3%	29.9%	29.7%	35.3%	35.1%	35.6%	32.9%
Dissatisfied	21.2%	15.0%	19.5%	18.4%	16.1%	21.8%	18.2%
Very Dissatisfied	6.1%	7.8%	3.9%	4.8%	6.9%	5.0%	5.8%

WARD

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q1-9. Public health services provided by City							
Very Satisfied	13.2%	16.6%	22.3%	17.8%	17.4%	23.7%	18.3%
Satisfied	47.3%	51.0%	40.5%	49.2%	47.2%	41.2%	46.7%
Neutral	37.4%	24.5%	33.9%	28.4%	30.4%	32.0%	30.4%
Dissatisfied	2.2%	4.0%	1.7%	3.6%	3.7%	3.1%	3.2%
Very Dissatisfied	0.0%	4.0%	1.7%	1.0%	1.2%	0.0%	1.5%
Q1-10. Solid waste services (trash, recycling, etc.)							
Very Satisfied	30.4%	38.1%	38.7%	37.4%	30.3%	37.9%	35.6%
Satisfied	56.3%	47.0%	48.0%	47.3%	55.4%	46.6%	49.8%
Neutral	9.8%	7.7%	6.7%	9.1%	10.8%	8.6%	8.8%
Dissatisfied	1.8%	3.9%	6.7%	4.5%	2.6%	5.2%	4.1%
Very Dissatisfied	1.8%	3.3%	0.0%	1.6%	1.0%	1.7%	1.7%

WARD

Q1. Major categories of services provided by the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q1-11. City water, electric, & sewer services							
Very Satisfied	26.1%	34.8%	32.9%	32.8%	24.2%	31.6%	30.5%
Satisfied	63.1%	50.3%	53.9%	48.1%	59.3%	50.9%	53.6%
Neutral	8.1%	9.9%	7.9%	13.7%	12.9%	14.9%	11.5%
Dissatisfied	0.9%	2.8%	5.3%	4.1%	2.1%	0.9%	3.0%
Very Dissatisfied	1.8%	2.2%	0.0%	1.2%	1.5%	1.8%	1.4%
Q1-12. Public transit services (bus)							
Very Satisfied	13.5%	9.6%	9.6%	12.7%	8.7%	15.4%	11.4%
Satisfied	27.0%	28.8%	29.8%	29.7%	27.8%	19.2%	27.7%
Neutral	41.9%	40.0%	45.2%	47.5%	46.0%	41.0%	43.9%
Dissatisfied	10.8%	12.0%	11.5%	6.3%	11.1%	19.2%	11.2%
Very Dissatisfied	6.8%	9.6%	3.8%	3.8%	6.3%	5.1%	5.8%

WARD

Q2. Which FOUR of the major City services listed in Question 1 above do you think are the most important services for the City to provide? (top 4)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q2. Top choice							
Public safety services provided by City (police & fire services)	82.1%	87.4%	82.4%	87.8%	88.4%	77.6%	85.0%
Parks & recreation programs & facilities provided by City	25.9%	28.4%	34.0%	33.1%	31.3%	19.8%	29.7%
Condition of City streets	64.3%	66.7%	57.5%	58.8%	55.6%	53.4%	59.3%
Enforcement of City codes & ordinances	16.1%	16.4%	11.1%	14.3%	13.6%	17.2%	14.7%
Quality of customer service you receive from City employees	11.6%	8.7%	5.9%	5.7%	5.1%	6.0%	6.8%
Effectiveness of City communication with public	11.6%	12.0%	5.9%	12.7%	8.6%	8.6%	10.2%
Quality of City permitting services for buildings	2.7%	2.2%	2.6%	0.4%	3.5%	2.6%	2.3%
City's stormwater runoff/ stormwater management system	14.3%	18.0%	15.0%	16.7%	17.2%	12.9%	16.2%

WARD

Q2. Which FOUR of the major City services listed in Question 1 above do you think are the most important services for the City to provide? (top 4)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q2. Top choice (Cont.)							
Public health services provided by City	21.4%	24.6%	26.1%	24.1%	21.2%	21.6%	23.1%
Solid waste services (trash, recycling, etc.)	37.5%	43.7%	54.2%	50.6%	47.0%	43.1%	46.9%
City water, electric, & sewer services	64.3%	62.3%	63.4%	67.8%	64.6%	60.3%	64.1%
Public transit services (bus)	8.0%	10.4%	13.7%	9.0%	13.6%	12.9%	11.2%
None chosen	7.1%	2.7%	6.5%	3.7%	5.6%	13.8%	5.9%

WARD

Q3. PERCEPTIONS OF THE CITY. Several items that may influence your perception of the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q3-1. Overall quality of services provided by City of Columbia							
Very Satisfied	12.8%	16.9%	19.7%	14.1%	14.3%	15.7%	15.5%
Satisfied	62.4%	58.8%	59.2%	61.4%	63.3%	59.1%	60.8%
Neutral	19.3%	17.5%	17.8%	19.9%	14.3%	16.5%	17.4%
Dissatisfied	5.5%	6.2%	3.3%	3.3%	7.7%	7.8%	5.6%
Very Dissatisfied	0.0%	0.6%	0.0%	1.2%	0.5%	0.9%	0.6%
Q3-2. Overall value you receive for your City tax & fees							
Very Satisfied	8.2%	13.0%	14.1%	8.9%	7.2%	12.2%	10.4%
Satisfied	42.7%	46.3%	44.3%	49.2%	48.2%	33.9%	45.3%
Neutral	27.3%	23.7%	23.5%	23.7%	22.6%	31.3%	24.6%
Dissatisfied	15.5%	12.4%	13.4%	15.3%	16.9%	14.8%	14.7%
Very Dissatisfied	6.4%	4.5%	4.7%	3.0%	5.1%	7.8%	4.9%

WARD

Q3. PERCEPTIONS OF THE CITY. Several items that may influence your perception of the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q3-3. Overall quality of life in City							
Very Satisfied	18.2%	26.1%	31.1%	27.6%	26.4%	24.1%	26.2%
Satisfied	58.2%	51.1%	51.0%	53.5%	52.3%	52.6%	52.8%
Neutral	12.7%	17.2%	11.9%	12.8%	13.7%	14.7%	13.9%
Dissatisfied	10.9%	5.6%	6.0%	4.9%	7.1%	7.8%	6.6%
Very Dissatisfied	0.0%	0.0%	0.0%	1.2%	0.5%	0.9%	0.5%
Q3-4. Overall feeling of safety in City							
Very Satisfied	9.0%	12.3%	12.4%	9.5%	12.6%	9.5%	11.0%
Satisfied	43.2%	37.4%	42.5%	49.2%	36.9%	44.8%	42.5%
Neutral	20.7%	29.1%	20.9%	17.4%	20.7%	21.6%	21.5%
Dissatisfied	20.7%	17.9%	17.0%	19.8%	20.7%	19.8%	19.3%
Very Dissatisfied	6.3%	3.4%	7.2%	4.1%	9.1%	4.3%	5.7%

WARD

Q3. PERCEPTIONS OF THE CITY. Several items that may influence your perception of the City of Columbia are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q3-5. Local economic conditions							
Very Satisfied	15.6%	12.9%	10.7%	9.6%	11.5%	12.1%	11.7%
Satisfied	51.4%	51.1%	53.0%	52.9%	44.8%	52.6%	50.8%
Neutral	23.9%	20.8%	26.8%	25.0%	32.3%	24.1%	25.7%
Dissatisfied	7.3%	12.9%	8.7%	9.6%	9.4%	9.5%	9.8%
Very Dissatisfied	1.8%	2.2%	0.7%	2.9%	2.1%	1.7%	2.0%
Q3-6. City efforts to meet its financial needs & maintain a balanced budget							
Very Satisfied	9.0%	11.5%	12.8%	8.8%	10.6%	10.4%	10.5%
Satisfied	34.0%	43.0%	42.1%	44.0%	37.8%	35.8%	40.1%
Neutral	37.0%	29.1%	27.8%	30.1%	34.4%	34.0%	31.6%
Dissatisfied	11.0%	13.3%	11.3%	11.1%	11.1%	12.3%	11.8%
Very Dissatisfied	9.0%	3.0%	6.0%	6.0%	6.1%	7.5%	6.0%

WARD

Q4. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate your feeling of safety in the following situations in the city: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q4-1. Walking in your neighborhood during the day							
Very safe	57.1%	59.3%	61.4%	61.5%	62.1%	52.2%	59.5%
Safe	40.2%	36.8%	31.4%	33.6%	31.3%	39.1%	34.8%
Neutral	2.7%	1.1%	4.6%	3.3%	2.5%	6.1%	3.2%
Unsafe	0.0%	1.6%	2.6%	1.6%	3.0%	2.6%	2.1%
Very unsafe	0.0%	1.1%	0.0%	0.0%	1.0%	0.0%	0.4%
Q4-2. Walking in your neighborhood at night							
Very safe	17.3%	25.1%	26.0%	28.0%	24.9%	20.9%	24.4%
Safe	44.5%	38.0%	35.3%	39.1%	40.1%	40.0%	39.5%
Neutral	21.8%	22.3%	22.7%	17.7%	14.2%	17.4%	19.0%
Unsafe	13.6%	8.4%	12.0%	13.2%	14.7%	15.7%	12.7%
Very unsafe	2.7%	6.1%	4.0%	2.1%	6.1%	6.1%	4.5%

WARD

Q4. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate your feeling of safety in the following situations in the city: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q4-3. In Downtown Columbia during the day							
Very safe	36.7%	41.7%	41.7%	38.9%	38.8%	34.9%	39.0%
Safe	46.8%	46.1%	39.1%	46.3%	46.4%	46.8%	45.3%
Neutral	7.3%	8.9%	14.6%	9.8%	9.7%	16.5%	10.7%
Unsafe	6.4%	1.1%	4.6%	4.1%	4.6%	1.8%	3.9%
Very unsafe	2.8%	2.2%	0.0%	0.8%	0.5%	0.0%	1.0%
Q4-4. In Downtown Columbia at night							
Very safe	4.7%	8.6%	6.2%	4.7%	4.7%	8.5%	6.0%
Safe	17.0%	25.9%	28.3%	23.7%	23.7%	24.5%	24.3%
Neutral	33.0%	25.9%	26.2%	32.3%	26.8%	22.6%	27.9%
Unsafe	27.4%	28.2%	29.0%	25.9%	31.1%	34.0%	29.0%
Very unsafe	17.9%	11.5%	10.3%	13.4%	13.7%	10.4%	12.8%

WARD

Q4. PERCEPTIONS OF SAFETY. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate your feeling of safety in the following situations in the city: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q4-5. In City parks							
Very safe	8.5%	20.2%	17.9%	11.7%	12.6%	13.9%	14.2%
Safe	47.2%	37.6%	35.9%	46.3%	42.1%	38.9%	41.4%
Neutral	27.4%	30.6%	25.5%	21.2%	29.5%	30.6%	26.9%
Unsafe	13.2%	6.9%	17.2%	16.0%	10.4%	13.0%	12.8%
Very unsafe	3.8%	4.6%	3.4%	4.8%	5.5%	3.7%	4.7%

WARD

Q5. PUBLIC SAFETY CONCERNS. Using a scale of 1 to 5, where 5 means "Very Likely" and 1 means "Very Unlikely," please indicate how likely you think it is that the following will happen to you in the City of Columbia: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q5-1. You will hear gun shots							
Very Likely	15.5%	16.9%	16.0%	18.9%	19.5%	17.4%	17.6%
Likely	24.5%	22.5%	22.7%	21.8%	23.6%	34.8%	24.1%
Neutral	20.9%	12.9%	14.0%	14.8%	18.5%	16.5%	15.8%
Unlikely	29.1%	32.0%	30.7%	26.7%	25.6%	21.7%	28.1%
Very Unlikely	10.0%	15.7%	16.7%	17.7%	12.8%	9.6%	14.3%
Q5-2. You will be a victim of property crime							
Very Likely	7.4%	6.1%	8.8%	7.2%	9.8%	7.2%	7.7%
Likely	32.4%	31.8%	26.4%	22.4%	34.2%	31.5%	29.1%
Neutral	33.3%	32.4%	34.5%	35.0%	26.4%	29.7%	31.9%
Unlikely	21.3%	21.8%	23.6%	28.7%	24.4%	27.9%	25.1%
Very Unlikely	5.6%	7.8%	6.8%	6.8%	5.2%	3.6%	6.1%

WARD

Q5. PUBLIC SAFETY CONCERNS. Using a scale of 1 to 5, where 5 means "Very Likely" and 1 means "Very Unlikely," please indicate how likely you think it is that the following will happen to you in the City of Columbia: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q5-3. You will be a victim of violent crime							
Very Likely	0.9%	1.7%	4.0%	0.8%	0.5%	0.9%	1.4%
Likely	6.5%	10.7%	5.4%	5.9%	9.2%	12.5%	8.1%
Neutral	31.8%	25.4%	26.2%	26.3%	26.6%	24.1%	26.5%
Unlikely	43.9%	41.8%	40.9%	45.3%	44.0%	48.2%	44.0%
Very Unlikely	16.8%	20.3%	23.5%	21.6%	19.6%	14.3%	19.9%
Q5-4. You will be a victim of a fire							
Very Likely	0.0%	0.0%	1.4%	0.4%	1.1%	0.0%	0.5%
Likely	1.9%	3.4%	1.4%	3.4%	3.8%	5.4%	3.2%
Neutral	31.1%	29.5%	30.8%	27.1%	31.4%	34.2%	30.4%
Unlikely	45.6%	50.0%	45.2%	43.6%	47.6%	44.1%	46.1%
Very Unlikely	21.4%	17.0%	21.2%	25.4%	16.2%	16.2%	19.8%

WARD

Q6. PUBLIC SAFETY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q6-1. Police efforts to prevent crime							
Very Satisfied	11.3%	8.7%	9.2%	9.4%	7.4%	12.6%	9.5%
Satisfied	33.0%	41.9%	48.2%	44.9%	38.9%	33.3%	41.1%
Neutral	34.9%	26.7%	22.7%	26.1%	28.4%	32.4%	27.8%
Dissatisfied	14.2%	19.2%	15.6%	12.8%	18.9%	14.4%	15.8%
Very Dissatisfied	6.6%	3.5%	4.3%	6.8%	6.3%	7.2%	5.8%
Q6-2. How quickly police respond to emergencies							
Very Satisfied	12.0%	15.2%	10.3%	12.4%	9.9%	17.6%	12.6%
Satisfied	40.2%	33.8%	43.7%	43.1%	46.9%	28.4%	40.3%
Neutral	30.4%	31.8%	28.6%	31.1%	22.8%	32.4%	29.2%
Dissatisfied	12.0%	13.9%	10.3%	9.6%	15.4%	13.7%	12.3%
Very Dissatisfied	5.4%	5.3%	7.1%	3.8%	4.9%	7.8%	5.5%

WARD

Q6. PUBLIC SAFETY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q6-3. Overall quality of local police services							
Very Satisfied	14.2%	11.6%	10.4%	9.8%	8.9%	13.0%	10.9%
Satisfied	46.2%	48.6%	51.4%	47.7%	48.4%	42.6%	47.8%
Neutral	21.7%	20.8%	25.0%	26.4%	25.3%	25.2%	24.3%
Dissatisfied	12.3%	16.2%	11.1%	11.9%	13.2%	13.9%	13.0%
Very Dissatisfied	5.7%	2.9%	2.1%	4.3%	4.2%	5.2%	4.0%
Q6-4. How quickly Fire personnel respond to emergencies							
Very Satisfied	32.6%	42.8%	39.2%	37.4%	30.8%	30.8%	35.9%
Satisfied	55.4%	45.4%	46.7%	51.0%	53.3%	48.1%	49.9%
Neutral	12.0%	9.2%	13.3%	11.1%	12.4%	18.3%	12.4%
Dissatisfied	0.0%	2.6%	0.8%	0.5%	3.6%	1.0%	1.5%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	0.2%

WARD

Q6. PUBLIC SAFETY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q6-5. Overall quality of City fire protection							
Very Satisfied	35.0%	36.9%	34.8%	33.6%	28.2%	30.3%	33.0%
Satisfied	57.0%	55.0%	52.3%	50.9%	59.3%	51.4%	54.3%
Neutral	7.0%	7.5%	12.1%	15.0%	11.9%	17.4%	12.1%
Dissatisfied	1.0%	0.6%	0.8%	0.4%	0.6%	0.9%	0.7%
Q6-6. City's municipal court							
Very Satisfied	9.3%	9.5%	9.8%	10.5%	5.9%	12.9%	9.7%
Satisfied	38.7%	35.3%	27.5%	32.7%	37.0%	30.6%	33.5%
Neutral	44.0%	42.2%	52.0%	48.1%	47.9%	44.7%	46.8%
Dissatisfied	4.0%	9.5%	8.8%	5.6%	4.2%	9.4%	6.8%
Very Dissatisfied	4.0%	3.4%	2.0%	3.1%	5.0%	2.4%	3.3%

WARD

Q7. Which THREE of the public safety services listed in Question 6 above do you think are the most important services for the City to provide? (top 3)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q7. Top choice							
Police efforts to prevent crime	67.0%	66.1%	72.5%	74.3%	73.2%	57.8%	69.6%
How quickly police respond to emergencies	71.4%	63.9%	68.0%	70.6%	62.1%	59.5%	66.1%
Overall quality of local police services	37.5%	47.0%	43.8%	35.1%	41.9%	37.9%	40.5%
How quickly Fire personnel respond to emergencies	65.2%	57.4%	59.5%	60.8%	53.5%	59.5%	58.9%
Overall quality of City fire protection	24.1%	28.4%	19.6%	24.1%	25.8%	21.6%	24.1%
City's municipal court	11.6%	13.7%	10.5%	10.6%	10.1%	17.2%	11.8%
None chosen	7.1%	7.1%	8.5%	6.9%	9.6%	14.7%	8.8%

WARD

Q8. PERCEPTIONS OF PARKS AND RECREATION. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q8-1. Quality of City parks							
Very Satisfied	41.1%	46.3%	56.4%	44.9%	40.9%	45.9%	45.9%
Satisfied	49.5%	45.1%	38.3%	46.6%	50.8%	39.6%	45.2%
Neutral	8.4%	8.6%	4.0%	7.2%	6.7%	9.9%	7.5%
Dissatisfied	0.9%	0.0%	1.3%	0.8%	1.0%	3.6%	1.1%
Very Dissatisfied	0.0%	0.0%	0.0%	0.4%	0.5%	0.9%	0.3%
Q8-2. Quality of walking/biking trails in City							
Very Satisfied	49.5%	52.6%	56.6%	48.0%	52.7%	47.1%	51.2%
Satisfied	38.6%	37.6%	34.5%	43.2%	37.8%	38.2%	38.5%
Neutral	9.9%	7.5%	6.9%	6.6%	8.0%	10.8%	8.0%
Dissatisfied	1.0%	1.7%	2.1%	0.9%	1.6%	2.0%	1.6%
Very Dissatisfied	1.0%	0.6%	0.0%	1.3%	0.0%	2.0%	0.7%

WARD

Q8. PERCEPTIONS OF PARKS AND RECREATION. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q8-3. Quality of outdoor athletic fields							
Very Satisfied	32.2%	40.0%	42.7%	32.5%	32.7%	31.9%	35.2%
Satisfied	54.4%	46.2%	42.7%	47.3%	48.8%	47.9%	47.6%
Neutral	13.3%	11.0%	11.3%	17.7%	17.3%	18.1%	14.9%
Dissatisfied	0.0%	2.8%	3.2%	2.0%	1.2%	2.1%	2.1%
Very Dissatisfied	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.1%
Q8-4. Quality of recreation programs & classes							
Very Satisfied	30.8%	37.1%	39.8%	32.0%	32.3%	30.9%	33.8%
Satisfied	47.3%	41.7%	40.7%	49.2%	47.0%	43.3%	45.0%
Neutral	19.8%	17.9%	18.7%	16.2%	18.9%	20.6%	18.5%
Dissatisfied	2.2%	2.0%	0.8%	2.0%	1.2%	3.1%	1.9%
Very Dissatisfied	0.0%	1.3%	0.0%	0.5%	0.6%	2.1%	0.7%

WARD

Q8. PERCEPTIONS OF PARKS AND RECREATION. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q8-5. Availability of information about City parks & recreation programs							
Very Satisfied	24.3%	33.9%	41.0%	34.4%	31.7%	35.8%	33.9%
Satisfied	52.4%	43.1%	43.1%	46.3%	48.9%	38.5%	45.4%
Neutral	19.4%	16.7%	13.9%	15.0%	13.4%	21.1%	16.0%
Dissatisfied	1.9%	4.0%	2.1%	3.5%	5.4%	3.7%	3.7%
Very Dissatisfied	1.9%	2.3%	0.0%	0.9%	0.5%	0.9%	1.1%
Q8-6. City pools & aquatic facilities							
Very Satisfied	25.0%	25.5%	31.5%	26.9%	22.8%	31.9%	27.0%
Satisfied	47.7%	45.4%	37.9%	40.6%	48.3%	35.2%	42.5%
Neutral	21.6%	20.6%	23.4%	26.9%	23.4%	25.3%	23.8%
Dissatisfied	3.4%	7.8%	6.5%	4.1%	2.8%	3.3%	4.8%
Very Dissatisfied	2.3%	0.7%	0.8%	1.5%	2.8%	4.4%	1.9%

WARD

Q9. Which TWO of the parks and recreation services listed in Question 8 above do you think are the most important services for the City to provide? (top 2)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q9. Top choice							
Quality of City parks	61.6%	75.4%	66.7%	67.3%	69.7%	60.3%	67.6%
Quality of walking/biking trails in City	50.9%	44.3%	64.7%	53.1%	49.0%	44.8%	51.1%
Quality of outdoor athletic fields	11.6%	19.7%	13.7%	20.4%	16.2%	17.2%	16.9%
Quality of recreation programs & classes	20.5%	16.9%	12.4%	15.9%	17.2%	17.2%	16.5%
Availability of information about City parks & recreation programs	8.0%	8.7%	5.9%	6.9%	9.1%	7.8%	7.8%
City pools & aquatic facilities	17.9%	16.4%	11.1%	16.7%	12.6%	19.8%	15.5%
None chosen	12.5%	8.7%	12.4%	9.4%	12.1%	15.5%	11.5%

WARD

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q10-1. City maintenance & repair services for major City streets							
Very Satisfied	6.4%	5.6%	6.6%	5.1%	3.0%	6.0%	5.2%
Satisfied	36.4%	43.8%	39.1%	35.0%	31.3%	36.2%	36.9%
Neutral	25.5%	21.3%	19.9%	23.2%	30.8%	22.4%	23.9%
Dissatisfied	28.2%	21.9%	25.2%	29.1%	28.3%	28.4%	27.0%
Very Dissatisfied	3.6%	7.3%	9.3%	7.6%	6.6%	6.9%	7.0%
Q10-2. City maintenance & repair services for streets in your neighborhood							
Very Satisfied	8.2%	9.5%	7.9%	11.3%	4.0%	8.6%	8.3%
Satisfied	43.6%	37.4%	35.1%	38.9%	41.9%	37.1%	39.0%
Neutral	19.1%	22.9%	20.5%	23.4%	23.2%	23.3%	22.3%
Dissatisfied	22.7%	20.1%	28.5%	19.2%	21.7%	20.7%	22.1%
Very Dissatisfied	6.4%	10.1%	7.9%	7.1%	9.1%	10.3%	8.4%

WARD

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q10-3. Snow removal on major City streets							
Very Satisfied	11.7%	14.1%	16.7%	11.2%	6.2%	14.9%	11.9%
Satisfied	56.8%	54.2%	48.7%	51.5%	58.5%	45.6%	52.9%
Neutral	12.6%	15.3%	20.0%	22.4%	22.6%	20.2%	19.4%
Dissatisfied	12.6%	8.5%	9.3%	12.0%	8.7%	11.4%	10.3%
Very Dissatisfied	6.3%	7.9%	5.3%	2.9%	4.1%	7.9%	5.4%
Q10-4. Snow removal on neighborhood streets							
Very Satisfied	5.5%	4.5%	5.4%	5.0%	1.5%	5.3%	4.3%
Satisfied	28.2%	25.3%	29.9%	26.6%	22.1%	32.5%	26.9%
Neutral	21.8%	21.3%	21.8%	20.7%	24.1%	20.2%	21.7%
Dissatisfied	30.0%	30.9%	27.9%	32.0%	31.3%	24.6%	29.9%
Very Dissatisfied	14.5%	18.0%	15.0%	15.8%	21.0%	17.5%	17.2%

WARD

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q10-5. City street cleaning services							
Very Satisfied	5.7%	7.7%	9.8%	7.9%	7.4%	6.4%	7.6%
Satisfied	39.6%	42.9%	38.5%	42.7%	38.1%	39.1%	40.4%
Neutral	42.5%	32.1%	33.6%	37.0%	40.7%	32.7%	36.5%
Dissatisfied	8.5%	12.5%	12.6%	9.7%	10.6%	14.5%	11.3%
Very Dissatisfied	3.8%	4.8%	5.6%	2.6%	3.2%	7.3%	4.3%
Q10-6. Condition of City sidewalks							
Very Satisfied	5.6%	5.2%	5.3%	4.6%	1.6%	6.3%	4.6%
Satisfied	39.3%	35.3%	37.3%	41.8%	34.6%	30.4%	37.0%
Neutral	30.8%	34.1%	32.0%	33.5%	38.7%	30.4%	33.6%
Dissatisfied	20.6%	17.9%	16.7%	14.6%	17.8%	22.3%	17.7%
Very Dissatisfied	3.7%	7.5%	8.7%	5.4%	7.3%	10.7%	7.1%

WARD

Q10. STREETS AND SIDEWALKS. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q10-7. Availability of sidewalks in City							
Very Satisfied	7.3%	7.5%	9.3%	9.2%	6.2%	7.3%	7.9%
Satisfied	47.7%	40.8%	37.3%	44.6%	38.3%	30.0%	40.3%
Neutral	31.2%	32.2%	31.3%	26.7%	33.7%	37.3%	31.4%
Dissatisfied	11.9%	14.9%	15.3%	15.0%	15.5%	18.2%	15.2%
Very Dissatisfied	1.8%	4.6%	6.7%	4.6%	6.2%	7.3%	5.2%
Q10-8. Condition of pavement markings							
Very Satisfied	4.7%	5.1%	3.4%	3.9%	2.7%	3.5%	3.9%
Satisfied	34.6%	30.1%	26.4%	30.3%	26.1%	20.4%	28.2%
Neutral	27.1%	27.3%	30.4%	30.3%	28.7%	34.5%	29.4%
Dissatisfied	20.6%	25.6%	25.0%	21.6%	28.2%	26.5%	24.6%
Very Dissatisfied	13.1%	11.9%	14.9%	13.9%	14.4%	15.0%	13.8%

WARD

Q11. Which THREE of the street and sidewalk services listed in Question 10 do you think are the most important services for the City to provide? (top 3)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q11. Top choice							
City maintenance & repair services for major City streets	75.9%	74.9%	71.2%	77.1%	77.8%	78.4%	75.9%
City maintenance & repair services for streets in your neighborhood	33.0%	40.4%	35.3%	35.5%	37.4%	32.8%	36.0%
Snow removal on major City streets	58.0%	54.6%	51.0%	58.4%	51.5%	57.8%	55.2%
Snow removal on neighborhood streets	32.1%	34.4%	29.4%	35.9%	30.8%	27.6%	32.4%
City street cleaning services	8.9%	7.1%	5.9%	6.9%	8.6%	6.9%	7.4%
Condition of City sidewalks	19.6%	20.2%	23.5%	24.1%	19.7%	24.1%	21.9%
Availability of sidewalks in City	14.3%	13.1%	18.3%	12.2%	15.7%	16.4%	14.6%
Condition of pavement markings	25.0%	24.0%	24.8%	24.1%	25.3%	22.4%	24.2%
None chosen	9.8%	9.3%	13.1%	8.2%	10.6%	10.3%	10.1%

WARD

Q12. CODE ENFORCEMENT AND NEIGHBORHOOD SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q12-1. Maintenance of residential property							
Very Satisfied	6.8%	10.4%	10.9%	11.6%	8.3%	10.9%	10.1%
Satisfied	44.3%	49.4%	46.5%	47.5%	46.8%	38.6%	46.2%
Neutral	34.1%	29.9%	30.2%	30.3%	28.8%	35.6%	30.9%
Dissatisfied	10.2%	10.4%	8.5%	9.1%	12.2%	12.9%	10.4%
Very Dissatisfied	4.5%	0.0%	3.9%	1.5%	3.8%	2.0%	2.4%
Q12-2. Enforcement of residential building codes							
Very Satisfied	4.9%	8.9%	8.4%	10.7%	8.6%	9.7%	8.7%
Satisfied	45.1%	49.6%	42.0%	42.8%	41.0%	36.6%	43.2%
Neutral	41.5%	27.4%	31.9%	34.0%	39.6%	41.9%	35.2%
Dissatisfied	1.2%	11.1%	14.3%	9.4%	6.5%	10.8%	9.3%
Very Dissatisfied	7.3%	3.0%	3.4%	3.1%	4.3%	1.1%	3.5%

WARD

Q12. CODE ENFORCEMENT AND NEIGHBORHOOD SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q12-3. Maintenance of business property							
Very Satisfied	7.2%	7.0%	8.8%	7.5%	6.4%	8.4%	7.6%
Satisfied	47.0%	47.9%	44.2%	48.0%	40.0%	38.9%	44.7%
Neutral	39.8%	35.2%	38.9%	38.7%	46.4%	42.1%	39.9%
Dissatisfied	4.8%	7.7%	8.0%	4.0%	5.0%	9.5%	6.3%
Very Dissatisfied	1.2%	2.1%	0.0%	1.7%	2.1%	1.1%	1.6%
Q12-4. Enforcement of business building codes							
Very Satisfied	4.9%	6.1%	7.8%	9.1%	7.1%	9.5%	7.6%
Satisfied	44.4%	47.3%	38.8%	40.9%	33.9%	36.9%	40.5%
Neutral	38.3%	33.6%	42.7%	39.6%	45.7%	41.7%	39.9%
Dissatisfied	9.9%	8.4%	8.7%	7.1%	8.7%	9.5%	8.6%
Very Dissatisfied	2.5%	4.6%	1.9%	3.2%	4.7%	2.4%	3.4%

WARD

Q12. CODE ENFORCEMENT AND NEIGHBORHOOD SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q12-5. Parking on neighborhood streets							
Very Satisfied	6.5%	6.8%	6.2%	10.0%	5.8%	8.7%	7.4%
Satisfied	41.3%	39.5%	38.5%	39.8%	38.6%	30.8%	38.6%
Neutral	29.3%	34.0%	35.4%	33.6%	29.8%	43.3%	33.6%
Dissatisfied	18.5%	12.3%	17.7%	12.8%	18.7%	12.5%	15.3%
Very Dissatisfied	4.3%	7.4%	2.3%	3.8%	7.0%	4.8%	5.1%
Q12-6. Clean-up of trash & litter							
Very Satisfied	14.1%	7.6%	9.0%	13.6%	10.3%	8.2%	10.6%
Satisfied	42.4%	48.2%	47.0%	38.5%	34.5%	38.2%	41.3%
Neutral	29.3%	22.9%	21.6%	30.8%	32.2%	34.5%	28.4%
Dissatisfied	8.1%	14.1%	19.4%	13.6%	16.1%	13.6%	14.5%
Very Dissatisfied	6.1%	7.1%	3.0%	3.6%	6.9%	5.5%	5.2%

WARD

Q13. Which THREE of the code enforcement items listed in Question 12 above do you think are the most important services for the City to provide? (top 3)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q13. Top choice							
Maintenance of residential property	49.1%	51.4%	56.2%	50.2%	49.5%	50.0%	51.0%
Enforcement of residential building codes	35.7%	44.8%	37.9%	37.1%	39.9%	38.8%	39.1%
Maintenance of business property	32.1%	36.6%	37.3%	38.0%	35.9%	31.9%	35.7%
Enforcement of business building codes	34.8%	41.5%	34.0%	33.5%	33.8%	35.3%	35.4%
Parking on neighborhood streets	33.9%	29.0%	30.1%	27.3%	25.3%	27.6%	28.5%
Clean-up of trash & litter	57.1%	56.3%	59.5%	60.0%	52.0%	52.6%	56.5%
None chosen	17.0%	12.0%	14.4%	15.5%	17.7%	19.0%	15.7%

WARD

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q14-1. Columbia City government is democratic & representative							
Strongly Agree	8.7%	10.8%	9.6%	10.5%	5.4%	9.3%	9.2%
Agree	29.8%	38.9%	37.5%	33.5%	38.0%	34.3%	35.6%
Neutral	33.7%	28.7%	32.4%	30.1%	33.1%	30.6%	31.1%
Disagree	19.2%	16.8%	12.5%	17.7%	16.9%	18.5%	16.9%
Strongly Disagree	8.7%	4.8%	8.1%	8.1%	6.6%	7.4%	7.3%
Q14-2. Columbia City government is transparent							
Strongly Agree	2.9%	4.8%	6.5%	6.3%	1.8%	6.5%	4.8%
Agree	21.4%	30.4%	31.9%	25.7%	24.1%	23.1%	26.5%
Neutral	37.9%	35.1%	34.8%	38.3%	42.2%	34.3%	37.2%
Disagree	29.1%	21.4%	20.3%	21.4%	21.7%	25.0%	22.7%
Strongly Disagree	8.7%	8.3%	6.5%	8.3%	10.2%	11.1%	8.7%

WARD

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q14-3. Columbia City government is efficient							
Strongly Agree	3.9%	3.7%	2.2%	4.8%	1.8%	3.7%	3.5%
Agree	22.3%	31.1%	25.7%	32.9%	21.5%	27.8%	27.4%
Neutral	37.9%	34.8%	39.0%	32.4%	42.9%	27.8%	35.7%
Disagree	24.3%	19.9%	21.3%	19.8%	23.3%	29.6%	22.5%
Strongly Disagree	11.7%	10.6%	11.8%	10.1%	10.4%	11.1%	10.9%
Q14-4. Columbia City government is innovative							
Strongly Agree	9.0%	8.2%	1.6%	5.9%	3.0%	8.6%	5.9%
Agree	18.0%	22.0%	30.5%	24.8%	23.6%	27.6%	24.4%
Neutral	40.0%	43.4%	43.8%	42.6%	46.1%	38.1%	42.6%
Disagree	24.0%	20.1%	14.8%	19.3%	20.6%	17.1%	19.3%
Strongly Disagree	9.0%	6.3%	9.4%	7.4%	6.7%	8.6%	7.8%

WARD

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q14-5. Columbia City government values diversity							
Strongly Agree	8.9%	12.5%	9.1%	11.8%	6.3%	13.5%	10.5%
Agree	28.7%	35.6%	43.2%	38.9%	44.7%	28.8%	37.6%
Neutral	47.5%	35.6%	36.4%	36.9%	35.2%	45.2%	38.4%
Disagree	10.9%	10.6%	8.3%	8.9%	10.1%	9.6%	9.7%
Strongly Disagree	4.0%	5.6%	3.0%	3.4%	3.8%	2.9%	3.8%
Q14-6. Columbia City employees are ethical & honest							
Strongly Agree	9.3%	15.6%	10.9%	8.9%	8.1%	7.0%	10.2%
Agree	35.1%	37.0%	38.3%	46.4%	42.5%	45.0%	41.1%
Neutral	48.5%	33.8%	40.6%	34.9%	36.3%	35.0%	37.4%
Disagree	3.1%	10.4%	7.8%	5.2%	8.8%	10.0%	7.7%
Strongly Disagree	4.1%	3.2%	2.3%	4.7%	4.4%	3.0%	3.7%

WARD

Q14. CITY GOVERNMENT. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Columbia's City government: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q14-7. Columbia government leaders listen to what citizens have to say							
Strongly Agree	3.8%	5.5%	8.9%	6.3%	4.2%	6.7%	6.0%
Agree	24.0%	27.0%	27.4%	31.4%	26.2%	25.7%	27.6%
Neutral	32.7%	28.2%	34.8%	29.0%	35.1%	27.6%	31.0%
Disagree	25.0%	25.2%	13.3%	15.5%	22.6%	27.6%	20.9%
Strongly Disagree	14.4%	14.1%	15.6%	17.9%	11.9%	12.4%	14.5%

WARD

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q15-1. Columbia is a great place to live, work, learn & play							
Strongly Agree	27.3%	37.2%	34.2%	37.0%	33.7%	37.9%	35.0%
Agree	52.7%	43.9%	46.6%	48.1%	49.5%	42.2%	47.0%
Neutral	12.7%	15.0%	13.0%	9.5%	12.6%	14.7%	12.8%
Disagree	6.4%	2.2%	5.5%	4.1%	3.7%	2.6%	3.9%
Strongly Disagree	0.9%	1.7%	0.7%	1.2%	0.5%	2.6%	1.2%
Q15-2. Columbia is a place where I can thrive							
Strongly Agree	23.9%	31.1%	29.9%	31.0%	28.5%	31.9%	29.6%
Agree	42.2%	42.8%	47.2%	45.5%	43.5%	45.7%	44.5%
Neutral	26.6%	18.3%	16.0%	15.7%	19.9%	15.5%	18.3%
Disagree	6.4%	6.7%	6.9%	5.8%	6.5%	5.2%	6.3%
Strongly Disagree	0.9%	1.1%	0.0%	2.1%	1.6%	1.7%	1.3%

WARD

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q15-3. I earn a living wage that allows me to meet basic needs for housing, food & utilities without assistance from others							
Strongly Agree	30.8%	36.0%	36.8%	35.6%	32.8%	28.3%	33.8%
Agree	43.0%	45.3%	41.0%	44.8%	49.5%	44.2%	44.8%
Neutral	16.8%	10.5%	13.9%	14.2%	10.2%	15.0%	13.3%
Disagree	7.5%	5.2%	4.9%	4.2%	4.8%	9.7%	5.7%
Strongly Disagree	1.9%	2.9%	3.5%	1.3%	2.7%	2.7%	2.4%
Q15-4. I take advantage of Water & Light energy efficiency programs to manage my home energy use							
Strongly Agree	6.3%	18.2%	21.5%	19.5%	13.6%	21.9%	17.2%
Agree	37.9%	35.8%	35.6%	30.0%	27.7%	23.8%	31.5%
Neutral	28.4%	24.2%	25.9%	30.0%	29.4%	31.4%	28.4%
Disagree	20.0%	13.9%	11.9%	14.1%	20.3%	15.2%	15.7%
Strongly Disagree	7.4%	7.9%	5.2%	6.4%	9.0%	7.6%	7.2%

WARD

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q15-5. Columbia has jobs for which I am qualified							
Strongly Agree	22.1%	25.9%	24.8%	25.0%	26.0%	19.8%	24.5%
Agree	49.5%	43.2%	44.4%	49.6%	43.9%	45.5%	45.9%
Neutral	23.2%	21.6%	21.1%	18.3%	23.1%	23.8%	21.5%
Disagree	4.2%	6.8%	7.5%	5.8%	4.0%	8.9%	6.2%
Strongly Disagree	1.1%	2.5%	2.3%	1.3%	2.9%	2.0%	2.0%
Q15-6. Columbia has job opportunities that would allow me to advance myself in my field							
Strongly Agree	17.4%	21.3%	20.6%	18.1%	17.8%	15.2%	18.5%
Agree	35.9%	34.4%	33.1%	40.3%	37.3%	37.4%	36.6%
Neutral	30.4%	28.1%	31.6%	24.4%	26.6%	34.3%	28.7%
Disagree	14.1%	8.8%	11.8%	10.4%	13.0%	8.1%	11.0%
Strongly Disagree	2.2%	7.5%	2.9%	6.8%	5.3%	5.1%	5.3%

WARD

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q15-7. Columbia offers opportunities to help people who want to start their own businesses							
Strongly Agree	7.1%	14.7%	14.5%	13.6%	10.5%	14.8%	12.6%
Agree	48.2%	38.0%	38.2%	44.4%	43.6%	39.5%	42.0%
Neutral	35.3%	35.7%	36.4%	30.9%	33.8%	35.8%	34.3%
Disagree	7.1%	7.8%	8.2%	8.6%	8.3%	6.2%	7.9%
Strongly Disagree	2.4%	3.9%	2.7%	2.5%	3.8%	3.7%	3.1%
Q15-8. There are opportunities for women to go into business for themselves & be successful							
Strongly Agree	12.8%	15.4%	19.6%	21.5%	13.1%	20.2%	17.4%
Agree	56.4%	44.9%	43.8%	44.1%	53.3%	40.5%	46.6%
Neutral	24.4%	30.9%	29.5%	26.6%	27.0%	32.1%	28.4%
Disagree	6.4%	6.6%	3.6%	5.6%	5.7%	4.8%	5.6%
Strongly Disagree	0.0%	2.2%	3.6%	2.3%	0.8%	2.4%	2.0%

WARD

Q15. PERSONAL WELL-BEING. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q15-9. There are opportunities for minorities to go into business for themselves & be successful							
Strongly Agree	13.0%	15.8%	15.0%	18.7%	11.2%	20.5%	15.7%
Agree	48.1%	39.1%	43.0%	42.2%	47.4%	33.3%	42.4%
Neutral	31.2%	30.8%	29.9%	29.5%	29.3%	38.5%	30.9%
Disagree	7.8%	10.5%	6.5%	4.8%	9.5%	5.1%	7.5%
Strongly Disagree	0.0%	3.8%	5.6%	4.8%	2.6%	2.6%	3.5%

WARD

Q16. When you are sick or need advice about your health, where do you usually go?

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q16. Where do you usually go when you are sick or need advice about your health							
A doctor's office	74.1%	77.0%	79.7%	76.7%	78.8%	77.6%	77.5%
An urgent care center	23.2%	21.9%	19.6%	28.6%	16.7%	15.5%	21.7%
A hospital emergency room	5.4%	4.9%	7.2%	4.9%	1.0%	4.3%	4.6%
No usual place	4.5%	3.3%	2.6%	2.4%	4.0%	4.3%	3.3%
Other	5.4%	3.8%	1.3%	4.1%	4.5%	6.9%	4.1%

Q17. Was there a time in the past 12 months when you needed medical care, but could not get it?

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q17. Was there a time in past 12 months when you needed medical care, but could not get it							
Yes	5.4%	3.8%	5.9%	5.3%	6.6%	6.9%	5.5%
No	94.6%	96.2%	94.1%	94.7%	93.4%	93.1%	94.5%

WARD

Q17-2. (If YES to Question 17) What was the main reason you could not get medical care?

N=56	WARD (1-6)						Total
	1	2	3	4	5	6	
Q17-2. Main reason you could not get medical care							
Cost or no insurance	100.0%	71.4%	33.3%	38.5%	53.8%	37.5%	51.8%
Office wasn't open when I could get there	0.0%	14.3%	0.0%	15.4%	7.7%	37.5%	12.5%
Too long a wait in waiting room	0.0%	14.3%	11.1%	23.1%	15.4%	12.5%	14.3%
No Transportation	0.0%	28.6%	22.2%	0.0%	15.4%	12.5%	12.5%
Distance from medical provider	0.0%	14.3%	11.1%	7.7%	7.7%	0.0%	7.1%
Too long a wait for an appointment	0.0%	14.3%	44.4%	61.5%	23.1%	25.0%	32.1%
No childcare	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	1.8%
Medical provider did not speak my language	0.0%	0.0%	11.1%	0.0%	0.0%	12.5%	3.6%

WARD

Q18. Was there any time in the past 12 months when you were not able to meet your basic needs, such as paying for food, housing or utilities?

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q18. Was there any time in past 12 months when you were not able to meet your basic needs							
Yes	9.8%	7.7%	4.6%	5.3%	3.5%	8.6%	6.1%
No	90.2%	92.3%	95.4%	94.7%	96.5%	91.4%	93.9%

Q19. During the past month, on average, how many times did you engage in physical activities or exercise each week? (without "not provided")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q19. How many times did you engage in physical activities or exercise each week							
0 times	10.9%	8.5%	6.7%	6.2%	6.8%	5.3%	7.3%
1-2 times	23.6%	29.9%	25.5%	34.9%	34.0%	39.8%	31.7%
3+ times	65.5%	61.6%	67.8%	58.9%	59.2%	54.9%	61.0%

Q20. During the past month, how many times per day (on average) did you eat fruit and or vegetables? (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q20. How many times per day did you eat fruit and/or vegetables							
Four or more times a day	32.0%	32.9%	33.8%	31.2%	33.3%	33.0%	32.7%
Less than four times a day	66.0%	65.3%	66.2%	68.4%	66.7%	64.2%	66.4%
Never	1.9%	1.8%	0.0%	0.4%	0.0%	2.8%	1.0%

WARD

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q21-1. Crime, drugs, or violence							
Not a problem	52.9%	41.9%	38.2%	47.2%	43.9%	34.9%	43.1%
Minor problem	23.1%	29.1%	32.6%	28.8%	29.9%	30.3%	29.4%
Moderate problem	15.4%	18.6%	17.4%	12.7%	13.9%	18.3%	15.8%
Major problem	8.7%	10.5%	11.8%	11.4%	12.3%	16.5%	11.7%
Q21-2. Unemployment							
Not a problem	54.3%	55.4%	54.8%	60.5%	58.4%	49.0%	56.0%
Minor problem	29.8%	27.0%	29.0%	22.5%	27.3%	25.0%	26.6%
Moderate problem	13.8%	11.5%	12.9%	14.5%	9.9%	19.8%	13.4%
Major problem	2.1%	6.1%	3.2%	2.5%	4.3%	6.3%	4.0%

WARD

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q21-3. Homelessness							
Not a problem	69.4%	65.6%	65.9%	75.3%	75.1%	60.7%	69.5%
Minor problem	13.3%	18.5%	17.4%	11.4%	12.4%	16.8%	14.8%
Moderate problem	13.3%	12.1%	9.8%	10.0%	6.2%	14.0%	10.5%
Major problem	4.1%	3.8%	6.8%	3.2%	6.2%	8.4%	5.1%
Q21-4. Public schools not providing quality education							
Not a problem	68.0%	58.2%	72.8%	66.2%	65.9%	57.8%	64.9%
Minor problem	13.0%	15.7%	10.3%	16.0%	18.6%	16.7%	15.5%
Moderate problem	12.0%	17.6%	8.1%	8.9%	8.4%	12.7%	10.9%
Major problem	7.0%	8.5%	8.8%	8.9%	7.2%	12.7%	8.7%

WARD

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q21-5. Lack of cultural activities							
Not a problem	72.9%	64.9%	77.6%	72.9%	69.5%	70.5%	71.0%
Minor problem	13.5%	18.2%	12.0%	18.7%	19.5%	16.2%	17.1%
Moderate problem	12.5%	13.0%	6.4%	6.4%	10.3%	9.5%	9.5%
Major problem	1.0%	3.9%	4.0%	2.0%	0.6%	3.8%	2.4%
Q21-6. Lack of recreational activities							
Not a problem	80.6%	73.5%	82.5%	79.0%	78.3%	73.1%	77.8%
Minor problem	9.7%	14.2%	11.9%	11.6%	14.1%	15.7%	12.9%
Moderate problem	8.7%	7.4%	1.4%	8.0%	7.1%	7.4%	6.8%
Major problem	1.0%	4.9%	4.2%	1.3%	0.5%	3.7%	2.5%

WARD

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q21-7. Lack of affordable, quality child care							
Not a problem	44.2%	53.5%	57.0%	58.0%	57.1%	46.7%	53.8%
Minor problem	27.3%	16.7%	19.4%	14.7%	23.5%	25.3%	20.3%
Moderate problem	14.3%	17.5%	16.1%	16.1%	11.8%	14.7%	15.2%
Major problem	14.3%	12.3%	7.5%	11.2%	7.6%	13.3%	10.7%
Q21-8. Abandoned or run-down buildings							
Not a problem	71.8%	70.2%	67.9%	70.6%	69.6%	63.0%	69.1%
Minor problem	19.4%	18.5%	22.1%	22.9%	21.0%	17.6%	20.7%
Moderate problem	4.9%	10.1%	6.4%	4.3%	7.7%	12.0%	7.4%
Major problem	3.9%	1.2%	3.6%	2.2%	1.7%	7.4%	2.9%

WARD

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q21-9. Unsupervised children or teenagers							
Not a problem	54.3%	53.0%	54.3%	57.4%	60.7%	50.0%	55.4%
Minor problem	25.7%	26.5%	28.3%	23.9%	24.7%	22.6%	25.4%
Moderate problem	15.2%	13.9%	10.9%	11.7%	10.7%	12.3%	12.2%
Major problem	4.8%	6.6%	6.5%	7.0%	3.9%	15.1%	7.0%
Q21-10. Speeding on neighborhood streets							
Not a problem	20.9%	29.4%	24.3%	26.8%	23.7%	18.6%	24.6%
Minor problem	45.5%	36.2%	38.2%	33.1%	36.3%	33.6%	36.7%
Moderate problem	13.6%	20.3%	22.9%	27.6%	22.1%	21.2%	22.0%
Major problem	20.0%	14.1%	14.6%	12.6%	17.9%	26.5%	16.6%

WARD

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q21-11. Lack of affordable housing							
Not a problem	49.5%	51.7%	51.5%	60.2%	55.2%	49.0%	53.6%
Minor problem	17.9%	22.5%	21.5%	20.9%	25.2%	27.1%	22.8%
Moderate problem	21.1%	15.2%	13.1%	9.2%	12.9%	13.5%	13.3%
Major problem	11.6%	10.6%	13.8%	9.7%	6.7%	10.4%	10.3%
Q21-12. Tension between racial/ethnic groups							
Not a problem	67.3%	63.6%	64.1%	67.3%	69.5%	55.4%	64.9%
Minor problem	13.5%	12.1%	11.5%	14.5%	10.9%	17.8%	13.5%
Moderate problem	12.5%	14.5%	12.2%	12.7%	12.1%	13.9%	13.0%
Major problem	6.7%	9.7%	12.2%	5.5%	7.5%	12.9%	8.5%

WARD

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q21-13. Lack of good places to shop for food or other items							
Not a problem	78.5%	71.3%	82.5%	78.2%	80.6%	75.5%	77.7%
Minor problem	13.1%	17.2%	11.9%	14.6%	11.0%	14.5%	13.9%
Moderate problem	6.5%	10.3%	2.8%	5.9%	6.8%	6.4%	6.6%
Major problem	1.9%	1.1%	2.8%	1.3%	1.6%	3.6%	1.9%
Q21-14. Roaming/loose animals							
Not a problem	69.4%	59.6%	66.7%	66.9%	67.5%	63.4%	65.5%
Minor problem	19.4%	32.2%	26.4%	23.7%	24.1%	29.5%	26.0%
Moderate problem	8.3%	7.0%	3.5%	7.6%	4.7%	4.5%	6.0%
Major problem	2.8%	1.2%	3.5%	1.7%	3.7%	2.7%	2.5%

WARD

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q21-15. Flooding							
Not a problem	64.5%	66.1%	73.0%	72.4%	70.7%	60.4%	68.5%
Minor problem	25.2%	21.4%	15.3%	15.1%	18.8%	23.4%	19.4%
Moderate problem	5.6%	10.7%	5.8%	10.8%	5.8%	8.1%	8.1%
Major problem	4.7%	1.8%	5.8%	1.7%	4.7%	8.1%	4.0%
Q21-16. Overgrown lots							
Not a problem	66.0%	70.2%	66.7%	67.0%	66.1%	64.0%	66.7%
Minor problem	23.6%	25.1%	22.5%	25.3%	25.4%	23.4%	24.7%
Moderate problem	9.4%	3.5%	9.4%	5.6%	6.3%	7.2%	6.5%
Major problem	0.9%	1.2%	1.4%	2.1%	2.1%	5.4%	2.1%

WARD

Q21. NEIGHBORHOOD PROBLEMS. Please indicate the extent to which you think each of the following is a problem in your neighborhood: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q21-17. Graffiti							
Not a problem	80.6%	76.6%	78.8%	82.3%	84.2%	75.5%	80.0%
Minor problem	13.9%	17.0%	15.3%	12.1%	11.1%	20.0%	14.6%
Moderate problem	5.6%	4.7%	2.9%	4.3%	4.2%	2.7%	4.1%
Major problem	0.0%	1.8%	2.9%	1.3%	0.5%	1.8%	1.4%
Q21-18. Abandoned cars or vehicles							
Not a problem	81.1%	75.7%	77.5%	78.2%	78.3%	71.3%	77.0%
Minor problem	13.2%	18.3%	16.7%	17.1%	18.5%	18.5%	17.6%
Moderate problem	4.7%	4.7%	3.6%	3.8%	1.6%	5.6%	3.8%
Major problem	0.9%	1.2%	2.2%	0.9%	1.6%	4.6%	1.7%

WARD

Q22. Which ONE of the following best describes your relationship with your neighbors? (without "not provided")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q22. Your relationship with your neighbors							
I have a close relationship with many of my neighbors	20.9%	23.5%	23.8%	16.7%	21.2%	22.1%	20.9%
I have a close relationship with a few of my neighbors	30.0%	29.1%	29.9%	37.5%	33.3%	33.6%	32.7%
I know several of my neighbors but I am not very close with any of them	28.2%	30.2%	33.3%	29.6%	27.5%	26.5%	29.4%
I know a few people in my neighborhood but I am not very close with any of them	17.3%	14.0%	11.6%	14.2%	14.8%	15.0%	14.4%
I don't know anyone in my neighborhood	3.6%	3.4%	1.4%	2.1%	3.2%	2.7%	2.6%

WARD

Q23. Which ONE of the following best describes how people in your neighborhood interact with one another? (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q23. How people in your neighborhood interact with one another							
They often help one another & have many social activities together	17.8%	16.5%	16.2%	12.2%	17.7%	13.8%	15.4%
They often help one another but do not have many social activities together	29.0%	37.5%	32.4%	26.2%	28.7%	25.7%	29.9%
They occasionally help one another but generally keep to themselves	37.4%	37.5%	38.0%	51.1%	41.4%	43.1%	42.2%
They almost always keep to themselves	15.9%	8.5%	13.4%	10.5%	12.2%	17.4%	12.5%

WARD

Q24. NEIGHBORHOODS. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q24-1. Condition of housing							
Very Satisfied	50.0%	47.5%	50.3%	45.4%	40.3%	32.5%	44.6%
Satisfied	40.0%	37.4%	34.7%	44.1%	51.3%	43.9%	42.3%
Neutral	7.3%	11.7%	11.6%	8.8%	5.8%	12.3%	9.4%
Dissatisfied	2.7%	3.4%	2.7%	1.7%	1.6%	7.0%	2.8%
Very Dissatisfied	0.0%	0.0%	0.7%	0.0%	1.0%	4.4%	0.8%
Q24-2. Condition of streets							
Very Satisfied	20.9%	25.6%	19.7%	30.1%	20.0%	17.5%	23.2%
Satisfied	46.4%	38.3%	39.5%	42.3%	46.8%	44.7%	42.9%
Neutral	19.1%	17.8%	15.0%	13.8%	16.3%	15.8%	15.9%
Dissatisfied	13.6%	12.8%	19.7%	10.5%	13.2%	14.0%	13.8%
Very Dissatisfied	0.0%	5.6%	6.1%	3.3%	3.7%	7.9%	4.3%

WARD

Q24. NEIGHBORHOODS. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q24-3. Availability of sidewalks							
Very Satisfied	31.5%	36.5%	30.6%	36.6%	28.0%	26.5%	32.3%
Satisfied	36.1%	29.8%	29.2%	37.4%	40.2%	33.6%	34.8%
Neutral	19.4%	15.7%	21.5%	11.3%	11.6%	15.0%	15.1%
Dissatisfied	9.3%	14.0%	12.5%	11.8%	11.1%	15.9%	12.3%
Very Dissatisfied	3.7%	3.9%	6.3%	2.9%	9.0%	8.8%	5.5%
Q24-4. Neighborhood parks							
Very Satisfied	30.1%	33.7%	35.2%	36.5%	30.4%	32.4%	33.3%
Satisfied	38.8%	38.4%	42.3%	37.0%	40.8%	42.3%	39.6%
Neutral	20.4%	21.5%	14.8%	18.7%	17.9%	12.6%	18.0%
Dissatisfied	9.7%	4.7%	5.6%	7.0%	7.1%	6.3%	6.6%
Very Dissatisfied	1.0%	1.7%	2.1%	0.9%	3.8%	6.3%	2.4%

WARD

Q24. NEIGHBORHOODS. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q24-5. Overall appearance of your neighborhood							
Very Satisfied	33.3%	40.2%	36.5%	38.3%	31.9%	32.5%	35.9%
Satisfied	55.0%	44.7%	50.7%	50.4%	55.5%	48.2%	50.6%
Neutral	9.9%	12.8%	8.8%	8.3%	7.9%	6.1%	9.2%
Dissatisfied	1.8%	2.2%	3.4%	2.5%	3.7%	9.6%	3.5%
Very Dissatisfied	0.0%	0.0%	0.7%	0.4%	1.0%	3.5%	0.8%
Q24-6. Overall quality of City services in your neighborhood							
Very Satisfied	23.9%	27.7%	29.3%	29.8%	21.0%	31.0%	27.2%
Satisfied	50.5%	43.5%	48.3%	50.2%	57.5%	43.4%	49.3%
Neutral	18.3%	18.6%	17.7%	13.6%	15.6%	15.0%	16.2%
Dissatisfied	7.3%	7.9%	4.1%	5.5%	4.3%	8.0%	6.0%
Very Dissatisfied	0.0%	2.3%	0.7%	0.9%	1.6%	2.7%	1.3%

WARD

Q25. CUSTOMER SERVICE. Have you called or visited the City with a question, problem, or complaint during the past year?

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q25. Have you called or visited City during past year							
Yes	37.5%	49.7%	43.1%	40.4%	40.4%	45.7%	42.5%
No	62.5%	50.3%	56.9%	59.6%	59.6%	54.3%	57.5%

WARD

Q25-2. (If YES to Question 25) For which service did you contact the City most recently? (without "none chosen")

N=432	WARD (1-6)						Total
	1	2	3	4	5	6	
Q25-2. For which service did you contact City most recently							
Police	9.5%	20.0%	12.1%	9.1%	17.5%	11.3%	13.9%
Fire	0.0%	1.1%	1.5%	1.0%	1.3%	0.0%	0.9%
Water	2.4%	4.4%	12.1%	9.1%	7.5%	5.7%	7.2%
Sewer	2.4%	3.3%	1.5%	4.0%	2.5%	0.0%	2.6%
Stormwater	7.1%	3.3%	4.5%	4.0%	0.0%	5.7%	3.7%
Parks & recreation	2.4%	4.4%	3.0%	4.0%	6.3%	7.5%	4.6%
Code enforcement	11.9%	14.4%	12.1%	9.1%	8.8%	17.0%	11.8%
Public health	0.0%	0.0%	0.0%	3.0%	10.0%	3.8%	3.0%
Streets	11.9%	7.8%	13.6%	10.1%	17.5%	7.5%	11.4%
Sidewalks	2.4%	1.1%	3.0%	3.0%	2.5%	1.9%	2.3%
Electric service	11.9%	14.4%	6.1%	14.1%	7.5%	9.4%	10.9%
Public transportation	0.0%	0.0%	3.0%	0.0%	2.5%	0.0%	0.9%
Planning & zoning	4.8%	5.6%	4.5%	2.0%	2.5%	1.9%	3.5%
Solid waste (trash, recycling, yard waste)	19.0%	11.1%	13.6%	13.1%	6.3%	11.3%	11.8%
Monthly utility billing	9.5%	6.7%	4.5%	6.1%	5.0%	5.7%	6.0%
Other	4.8%	2.2%	4.5%	8.1%	2.5%	11.3%	5.3%

WARD

Q25-3. (If YES to Question 25) Why did you contact the City about this service? (without "not provided")

N=432	WARD (1-6)						Total
	1	2	3	4	5	6	
Q25-3. Why did you contact City about this service							
Request service	17.1%	12.5%	18.2%	14.1%	23.1%	17.0%	16.7%
Get information	26.8%	17.0%	19.7%	21.2%	16.7%	22.6%	20.0%
Report a problem	29.3%	44.3%	40.9%	40.4%	39.7%	39.6%	39.9%
Discuss a billing problem	2.4%	5.7%	9.1%	6.1%	2.6%	7.5%	5.6%
Request emergency assistance	2.4%	5.7%	3.0%	2.0%	6.4%	0.0%	3.5%
Request non-emergency assistance	9.8%	2.3%	3.0%	6.1%	5.1%	5.7%	5.2%
Comply with City requirements	4.9%	4.5%	1.5%	8.1%	3.8%	1.9%	4.5%
Other	7.3%	8.0%	4.5%	2.0%	2.6%	5.7%	4.7%

WARD

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	WARD (1-6)						Total
	1	2	3	4	5	6	
Q25-4.1. Hours City employees were available met my needs							
Strongly Agree	30.8%	29.4%	38.1%	20.0%	24.3%	32.1%	28.3%
Agree	51.3%	51.8%	46.0%	60.0%	47.3%	54.7%	52.2%
Neutral	15.4%	11.8%	14.3%	16.8%	23.0%	13.2%	15.9%
Disagree	2.6%	4.7%	1.6%	1.1%	5.4%	0.0%	2.7%
Strongly Disagree	0.0%	2.4%	0.0%	2.1%	0.0%	0.0%	1.0%
Q25-4.2. It was easy to reach right person at City							
Strongly Agree	25.0%	25.3%	22.2%	14.6%	9.3%	17.0%	18.3%
Agree	32.5%	35.6%	42.9%	53.1%	41.3%	58.5%	44.3%
Neutral	22.5%	17.2%	17.5%	15.6%	26.7%	9.4%	18.3%
Disagree	17.5%	16.1%	14.3%	13.5%	18.7%	11.3%	15.2%
Strongly Disagree	2.5%	5.7%	3.2%	3.1%	4.0%	3.8%	3.9%

WARD

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	WARD (1-6)						Total
	1	2	3	4	5	6	
Q25-4.3. City employees who helped me were courteous & polite							
Strongly Agree	31.7%	40.7%	38.1%	30.2%	33.8%	38.5%	35.3%
Agree	41.5%	43.0%	47.6%	53.1%	41.6%	53.8%	47.1%
Neutral	14.6%	11.6%	7.9%	10.4%	20.8%	3.8%	11.8%
Disagree	9.8%	4.7%	3.2%	6.3%	1.3%	1.9%	4.3%
Strongly Disagree	2.4%	0.0%	3.2%	0.0%	2.6%	1.9%	1.4%
Q25-4.4. City employees did what they said they would do in a timely manner							
Strongly Agree	25.6%	33.3%	33.9%	26.6%	27.8%	32.7%	29.9%
Agree	35.9%	33.3%	30.6%	43.6%	44.4%	44.9%	39.2%
Neutral	25.6%	16.0%	22.6%	17.0%	19.4%	4.1%	17.3%
Disagree	10.3%	8.6%	8.1%	9.6%	2.8%	14.3%	8.5%
Strongly Disagree	2.6%	8.6%	4.8%	3.2%	5.6%	4.1%	5.0%

WARD

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	WARD (1-6)						Total
	1	2	3	4	5	6	
Q25-4.5. City employees gave prompt, accurate & complete answers to your questions							
Strongly Agree	26.8%	27.9%	30.2%	25.8%	26.7%	35.8%	28.4%
Agree	39.0%	33.7%	44.4%	41.2%	32.0%	41.5%	38.5%
Neutral	14.6%	19.8%	11.1%	16.5%	28.0%	15.1%	18.0%
Disagree	12.2%	12.8%	7.9%	13.4%	6.7%	7.5%	10.3%
Strongly Disagree	7.3%	5.8%	6.3%	3.1%	6.7%	0.0%	4.8%
Q25-4.6. City employees were knowledgeable							
Strongly Agree	35.9%	28.9%	31.1%	27.1%	28.0%	35.8%	30.1%
Agree	30.8%	41.0%	47.5%	45.8%	34.7%	43.4%	41.4%
Neutral	12.8%	15.7%	14.8%	15.6%	32.0%	17.0%	18.4%
Disagree	12.8%	10.8%	4.9%	8.3%	4.0%	0.0%	6.9%
Strongly Disagree	7.7%	3.6%	1.6%	3.1%	1.3%	3.8%	3.2%

WARD

Q25-4. (If YES to Question 25) Please indicate your level of agreement with the following statements about the quality of service you received from City employees the last time you contacted the City, as indicated in Question 25-2, by circling the corresponding number below: (without "don't know")

N=432	WARD (1-6)						Total
	1	2	3	4	5	6	
Q25-4.7. Overall, I was satisfied with quality of customer service provided by City							
Strongly Agree	30.0%	27.3%	29.2%	29.9%	31.2%	45.3%	31.4%
Agree	35.0%	43.2%	35.4%	37.1%	36.4%	35.8%	37.8%
Neutral	17.5%	14.8%	13.8%	15.5%	20.8%	11.3%	15.7%
Disagree	5.0%	8.0%	13.8%	9.3%	5.2%	7.5%	8.3%
Strongly Disagree	12.5%	6.8%	7.7%	8.2%	6.5%	0.0%	6.9%

WARD

Q26. Overall, how do you rate the service provided by the City's Utility Billing Office? (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q26. How do you rate service provided City's Utility Billing Office							
Excellent	26.5%	35.1%	27.3%	25.7%	23.9%	33.3%	28.4%
Good	53.1%	41.6%	50.4%	49.5%	49.7%	45.6%	48.1%
Average	15.3%	19.5%	17.4%	19.8%	22.7%	16.7%	18.9%
Poor	4.1%	3.2%	3.3%	2.5%	1.8%	3.3%	3.0%
Very Poor	1.0%	0.6%	1.7%	2.5%	1.8%	1.1%	1.6%

WARD

Q27. How would you like to receive information about City issues, services and events?

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q27. How would you like to receive information about City issues, services & events							
City newsletter that comes with utility bill	75.0%	75.4%	64.1%	74.3%	72.7%	64.7%	71.8%
Local newspaper	42.9%	54.6%	54.2%	52.7%	50.0%	45.7%	50.9%
Television news	63.4%	43.2%	49.7%	53.5%	53.0%	52.6%	51.9%
City cable channel	8.9%	7.7%	8.5%	6.9%	8.6%	8.6%	8.2%
City website	26.8%	31.7%	30.1%	30.2%	30.8%	22.4%	29.2%
Radio	28.6%	28.4%	29.4%	28.6%	34.8%	37.9%	31.1%
Friends/neighbors	10.7%	10.4%	7.2%	11.0%	14.1%	6.9%	10.5%
Neighborhood or homeowners associations	19.6%	20.2%	16.3%	14.7%	23.2%	16.4%	18.3%
Facebook	17.0%	14.2%	14.4%	14.7%	15.2%	18.1%	15.2%
Twitter	4.5%	2.7%	3.9%	4.5%	3.0%	2.6%	3.5%
YouTube	0.9%	1.6%	1.3%	1.6%	0.0%	3.4%	1.4%
Pinterest	0.0%	0.0%	1.3%	0.8%	0.0%	1.7%	0.6%
Google+	0.0%	3.3%	3.9%	0.8%	3.0%	2.6%	2.3%
Other	2.7%	4.4%	2.6%	4.1%	4.0%	2.6%	3.6%

WARD

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q28-1. City government is a trusted source of information about programs & services							
Strongly Agree	14.0%	15.2%	13.7%	11.6%	15.6%	16.7%	14.3%
Agree	47.7%	50.9%	49.6%	54.5%	47.8%	43.5%	49.8%
Neutral	23.4%	28.1%	26.6%	24.6%	28.5%	28.7%	26.6%
Disagree	10.3%	4.1%	7.9%	5.4%	5.9%	7.4%	6.4%
Strongly Disagree	4.7%	1.8%	2.2%	4.0%	2.2%	3.7%	3.0%
Q28-2. It is easy to get information I need from City government							
Strongly Agree	10.1%	15.1%	9.0%	9.9%	7.9%	13.1%	10.8%
Agree	39.4%	36.7%	43.3%	50.0%	46.6%	39.3%	43.2%
Neutral	37.4%	32.5%	33.6%	31.1%	36.5%	32.7%	33.8%
Disagree	9.1%	13.9%	12.7%	7.5%	7.9%	12.1%	10.3%
Strongly Disagree	4.0%	1.8%	1.5%	1.4%	1.1%	2.8%	1.9%

WARD

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q28-3. Information is communicated clearly, accurately & in a form that meets my needs							
Strongly Agree	6.8%	12.3%	8.6%	10.0%	5.0%	12.1%	9.2%
Agree	46.6%	43.3%	47.9%	45.5%	46.9%	36.4%	44.6%
Neutral	32.0%	32.7%	31.4%	31.4%	36.9%	34.6%	33.2%
Disagree	9.7%	8.8%	10.0%	12.3%	10.1%	13.1%	10.7%
Strongly Disagree	4.9%	2.9%	2.1%	0.9%	1.1%	3.7%	2.3%
Q28-4. City's cable television channel provides information that is useful to me							
Strongly Agree	7.0%	4.9%	4.9%	8.3%	1.0%	10.0%	5.7%
Agree	35.1%	27.5%	23.5%	24.8%	25.5%	30.0%	27.0%
Neutral	31.6%	40.2%	42.0%	48.8%	46.9%	33.3%	42.1%
Disagree	8.8%	13.7%	9.9%	8.3%	14.3%	11.7%	11.0%
Strongly Disagree	17.5%	13.7%	19.8%	9.9%	12.2%	15.0%	14.1%

WARD

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q28-5. City's website provides information that is useful to me							
Strongly Agree	7.5%	13.4%	16.7%	12.6%	9.3%	12.5%	12.1%
Agree	50.0%	49.7%	48.3%	51.1%	48.4%	42.0%	48.5%
Neutral	33.8%	27.5%	26.7%	32.6%	37.3%	36.4%	32.4%
Disagree	3.8%	8.1%	6.7%	3.2%	3.1%	5.7%	4.9%
Strongly Disagree	5.0%	1.3%	1.7%	0.5%	1.9%	3.4%	2.0%
Q28-6. City newsletter provides information that is useful to me							
Strongly Agree	10.8%	16.5%	15.7%	13.5%	8.6%	14.7%	13.3%
Agree	51.0%	53.7%	50.0%	54.0%	55.4%	38.2%	51.5%
Neutral	31.4%	23.8%	26.9%	28.4%	29.1%	35.3%	28.4%
Disagree	4.9%	3.7%	6.0%	1.9%	4.6%	6.9%	4.3%
Strongly Disagree	2.0%	2.4%	1.5%	2.3%	2.3%	4.9%	2.4%

WARD

Q28. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements: (without "don't know")

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q28-7. City's use of social media provides information that is useful to me							
Strongly Agree	5.8%	4.6%	11.5%	4.4%	5.5%	8.6%	6.3%
Agree	27.5%	35.8%	23.0%	33.6%	27.5%	25.7%	29.5%
Neutral	44.9%	45.0%	44.8%	48.2%	47.7%	37.1%	45.6%
Disagree	13.0%	9.2%	9.2%	8.8%	12.8%	15.7%	10.9%
Strongly Disagree	8.7%	5.5%	11.5%	5.1%	6.4%	12.9%	7.7%
Q28-8. There are enough mobile apps to provide City information I need or conduct business with City							
Strongly Agree	3.9%	6.1%	11.8%	4.8%	7.9%	9.8%	7.2%
Agree	27.5%	29.3%	26.5%	29.8%	28.1%	31.1%	28.6%
Neutral	56.9%	53.7%	48.5%	55.8%	52.8%	45.9%	52.6%
Disagree	9.8%	8.5%	5.9%	4.8%	7.9%	11.5%	7.9%
Strongly Disagree	2.0%	2.4%	7.4%	4.8%	3.4%	1.6%	3.7%

WARD

Q29. UTILITIES. Please indicate if your household uses the following services provided by the City of Columbia.

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q29-1. Residential trash collection service							
Yes	97.3%	97.3%	96.1%	98.4%	99.0%	94.8%	97.4%
No	2.7%	2.7%	3.9%	1.6%	1.0%	5.2%	2.6%
Q29-2. Curbside recycling (blue bags)							
Yes	90.2%	93.4%	88.9%	95.1%	92.9%	88.8%	92.1%
No	9.8%	6.6%	11.1%	4.9%	7.1%	11.2%	7.9%
Q29-3. Drop-off recycling							
Yes	51.8%	54.6%	53.6%	62.4%	56.1%	55.2%	56.3%
No	48.2%	45.4%	46.4%	37.6%	43.9%	44.8%	43.7%
Q29-4. City electric service							
Yes	85.7%	88.0%	92.2%	87.3%	82.3%	85.3%	86.8%
No	14.3%	12.0%	7.8%	12.7%	17.7%	14.7%	13.2%

WARD

Q29. UTILITIES. Please indicate if your household uses the following services provided by the City of Columbia.

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q29-5. City water service							
Yes	94.6%	93.4%	96.1%	95.1%	94.4%	92.2%	94.5%
No	5.4%	6.6%	3.9%	4.9%	5.6%	7.8%	5.5%
Q29-6. City sewer service							
Yes	96.4%	95.1%	94.1%	95.5%	94.9%	89.7%	94.6%
No	3.6%	4.9%	5.9%	4.5%	5.1%	10.3%	5.4%

WARD

Q29. Title Q29. If you answer "YES," please rate your overall satisfaction with that service on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1001	WARD (1-6)						Total
	1	2	3	4	5	6	
Q29-1. Residential trash collection service							
Very Satisfied	42.2%	53.4%	59.9%	56.1%	52.6%	51.4%	53.6%
Satisfied	50.5%	39.9%	32.0%	34.6%	40.6%	42.2%	38.7%
Neutral	3.7%	1.7%	4.1%	5.1%	2.1%	2.8%	3.4%
Dissatisfied	1.8%	2.2%	4.1%	3.0%	4.2%	2.8%	3.1%
Very Dissatisfied	1.8%	2.8%	0.0%	1.3%	0.5%	0.9%	1.2%
Q29-2. Curbside recycling (blue bags)							
Very Satisfied	43.6%	56.1%	61.5%	55.1%	52.8%	56.9%	55.0%
Satisfied	46.5%	39.8%	26.7%	34.8%	40.6%	39.2%	37.1%
Neutral	5.9%	0.6%	8.1%	4.0%	3.9%	2.0%	4.0%
Dissatisfied	1.0%	1.2%	3.7%	4.0%	2.8%	1.0%	2.5%
Very Dissatisfied	3.0%	2.3%	0.0%	2.2%	0.0%	1.0%	1.4%

WARD

Q29. Title Q29. If you answer "YES," please rate your overall satisfaction with that service on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1001	WARD (1-6)						Total
	1	2	3	4	5	6	
Q29-3. Drop-off recycling							
Very Satisfied	28.6%	33.0%	45.5%	34.7%	38.5%	44.3%	37.4%
Satisfied	53.6%	55.7%	35.1%	42.9%	50.0%	37.7%	45.6%
Neutral	10.7%	5.2%	15.6%	15.0%	9.6%	13.1%	11.7%
Dissatisfied	3.6%	3.1%	3.9%	6.1%	1.9%	3.3%	3.8%
Very Dissatisfied	3.6%	3.1%	0.0%	1.4%	0.0%	1.6%	1.5%
Q29-4. City electric service							
Very Satisfied	44.2%	43.1%	53.6%	49.8%	49.4%	44.9%	48.2%
Satisfied	47.4%	46.3%	35.0%	40.7%	43.8%	48.0%	42.8%
Neutral	3.2%	5.6%	8.6%	6.2%	5.6%	6.1%	6.0%
Dissatisfied	5.3%	4.4%	2.9%	2.4%	1.3%	1.0%	2.8%
Very Dissatisfied	0.0%	0.6%	0.0%	1.0%	0.0%	0.0%	0.3%

WARD

Q29. Title Q29. If you answer "YES," please rate your overall satisfaction with that service on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied": (without "don't know")

N=1001	WARD (1-6)						Total
	1	2	3	4	5	6	
Q29-5. City water service							
Very Satisfied	41.5%	44.4%	50.0%	46.9%	48.4%	43.4%	46.1%
Satisfied	50.9%	47.4%	39.7%	42.5%	45.1%	49.1%	45.1%
Neutral	4.7%	4.7%	6.2%	6.6%	4.9%	5.7%	5.7%
Dissatisfied	1.9%	3.5%	3.4%	1.8%	1.6%	1.9%	2.3%
Very Dissatisfied	0.9%	0.0%	0.7%	2.2%	0.0%	0.0%	0.7%
Q29-6. City sewer service							
Very Satisfied	40.7%	42.2%	49.3%	45.4%	45.1%	44.7%	44.8%
Satisfied	48.1%	46.8%	39.6%	45.0%	48.9%	41.7%	45.1%
Neutral	4.6%	5.2%	6.9%	6.6%	3.3%	7.8%	5.7%
Dissatisfied	5.6%	4.0%	4.2%	1.7%	1.6%	3.9%	3.2%
Very Dissatisfied	0.9%	1.7%	0.0%	1.3%	1.1%	1.9%	1.2%

WARD

Q30. Please indicate if you have done any of the following during the past year in the City of Columbia.

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q30. Please indicate if you have done any of the following during past year							
Used police services	23.2%	24.6%	24.2%	21.6%	21.7%	22.4%	22.8%
Were a victim of any crime	9.8%	10.9%	7.8%	6.9%	10.6%	6.0%	8.7%
Used fire or emergency medical services	10.7%	13.7%	11.8%	11.4%	12.6%	12.9%	12.2%
Visited a community recreation center	56.3%	50.3%	47.7%	54.3%	55.1%	44.0%	51.5%
Visited a city park	86.6%	85.2%	86.9%	85.7%	88.9%	76.7%	85.0%
Used public transportation/ bus	8.0%	8.7%	11.1%	3.7%	9.1%	8.6%	7.8%
Attended or watched any City meetings	27.7%	27.3%	28.8%	24.1%	22.2%	21.6%	24.9%
Have you used Columbia Airport	37.5%	33.3%	39.9%	39.6%	39.4%	39.7%	38.1%
Used public health services provided by City	17.0%	18.0%	23.5%	21.2%	18.2%	20.7%	19.7%
Applied for a building permit from City	5.4%	3.8%	4.6%	3.3%	4.5%	1.7%	3.8%

WARD

Q31. Approximately how many years have you lived at your current address? (excluding not provided)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q31. Approximately how many years have you lived at your current address							
5 or less	20.9%	21.9%	19.7%	18.6%	20.2%	23.0%	20.6%
6 to 10	26.4%	18.6%	13.2%	19.0%	23.2%	10.6%	18.6%
11 to 15	18.2%	15.3%	12.5%	19.0%	17.7%	16.8%	16.6%
16 to 20	12.7%	15.3%	14.5%	11.6%	12.1%	14.2%	13.3%
21 to 30	12.7%	14.2%	23.7%	15.3%	12.6%	17.7%	15.8%
31+	9.1%	14.8%	16.4%	16.5%	14.1%	17.7%	15.2%

Q32. Are you a student in a college or university? (excluding not provided)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q32. Are you a student in a college or university							
Yes	7.1%	9.9%	7.2%	11.5%	8.1%	9.5%	9.1%
No	92.9%	90.1%	92.8%	88.5%	91.9%	90.5%	90.9%

WARD

Q33. Do you own or rent your current residence?

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q33. Do you own or rent your current residence							
Own	69.6%	77.6%	81.7%	79.2%	80.3%	77.6%	78.3%
Rent	30.4%	22.4%	18.3%	20.8%	19.7%	22.4%	21.7%

Q34. What is your age? (excluding not provided)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q34. Your age							
Under 35 years	30.4%	26.0%	24.8%	24.7%	28.8%	26.1%	26.3%
35-44 years	16.1%	24.9%	26.1%	27.6%	27.3%	20.9%	24.5%
45-54 years	26.8%	21.5%	17.0%	22.6%	19.2%	23.5%	21.5%
55-64 years	15.2%	17.7%	20.3%	16.5%	13.6%	20.9%	17.2%
65+ years	11.6%	9.9%	11.8%	8.6%	11.1%	8.7%	10.5%

WARD

Q35. How many people live in your household? (excluding not provided)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q35. How many people live in your household							
1	19.6%	16.2%	19.6%	16.2%	17.2%	19.1%	18.1%
2	44.9%	47.5%	47.3%	49.4%	41.9%	55.7%	47.4%
3	18.7%	18.4%	15.5%	20.3%	16.1%	13.0%	17.3%
4	10.3%	9.5%	12.2%	8.7%	18.3%	7.0%	11.1%
5	3.7%	5.6%	4.1%	3.7%	5.4%	4.3%	4.5%
6	2.8%	2.2%	0.7%	0.8%	0.0%	0.9%	1.1%
7+	0.0%	0.6%	0.7%	0.8%	1.1%	0.0%	0.6%

WARD

Q36. How many people in your household are employed? (excluding not provided)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q36. How many people in your household are employed							
0	17.8%	18.5%	21.1%	18.9%	19.0%	23.5%	19.9%
1	31.8%	39.3%	34.7%	32.1%	35.4%	33.0%	34.5%
2	42.1%	31.5%	38.1%	39.9%	33.9%	38.3%	36.8%
3	5.6%	10.1%	4.1%	7.0%	9.5%	2.6%	6.9%
4	0.9%	0.6%	0.7%	1.6%	2.1%	2.6%	1.4%
5	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
6	0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	0.2%
7+	0.9%	0.0%	0.0%	0.4%	0.0%	0.0%	0.2%

WARD

Q37. Which of the following best describes your employment status? (excluding not provided)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q37. Your employment status							
Employed full time	64.8%	54.9%	52.7%	64.9%	59.4%	52.2%	58.4%
Employed part time	12.0%	14.8%	17.3%	8.2%	10.9%	12.2%	12.1%
Not employed, looking for work	2.8%	0.5%	0.7%	1.6%	0.5%	0.9%	1.1%
Not employed, not looking for work	0.0%	3.3%	2.0%	2.4%	3.1%	4.3%	2.6%
Retired	17.6%	21.4%	24.7%	22.0%	23.4%	25.2%	22.9%
Disabled, not able to work	2.8%	4.9%	2.7%	0.8%	2.6%	5.2%	2.9%

Q37-2. (If you are employed) How many paying jobs do you have? (excluding not provided)

N=706	WARD (1-6)						Total
	1	2	3	4	5	6	
Q37-2. How many paying jobs do you have							
1	87.2%	84.5%	86.1%	81.0%	86.4%	80.9%	84.2%
2	11.5%	14.7%	12.9%	13.3%	11.2%	13.2%	12.8%
3+	1.3%	0.9%	1.0%	5.7%	2.4%	5.9%	2.9%

WARD

Q37-3. (If you are employed) Do you work inside or outside the city limits of Columbia? (excluding don't know)

N=706	WARD (1-6)						Total
	1	2	3	4	5	6	
Q37-3. Do you work inside or outside City limits of Columbia							
Inside	76.6%	74.1%	81.8%	77.4%	81.1%	72.1%	77.5%
Outside	11.7%	12.9%	8.1%	9.1%	10.7%	14.7%	11.0%
Both	11.7%	12.9%	10.1%	13.4%	8.2%	13.2%	11.6%

Q38. Would you say your total annual household income is: (excluding not provided)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q38. Your total annual household income							
Under $15K	9.3%	10.2%	7.0%	7.9%	3.8%	11.3%	8.2%
$15K to $29,999	13.0%	13.1%	15.5%	10.9%	12.4%	11.3%	12.5%
$30K to $59,999	19.4%	22.7%	19.7%	20.1%	27.0%	22.6%	22.1%
$60K to $99,999	26.9%	21.0%	26.1%	30.5%	25.9%	22.6%	25.9%
$100K+	31.5%	33.0%	31.7%	30.5%	30.8%	32.1%	31.4%

WARD

Q39. Which of the following best describes your race/ethnicity? (excluding not provided)

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q39. Your race/ethnicity							
Hispanic	2.7%	3.8%	7.8%	2.4%	2.5%	2.6%	3.5%
White/Caucasian	81.3%	81.4%	74.5%	82.0%	84.3%	81.0%	81.2%
African American/Black	10.7%	8.2%	11.1%	9.8%	6.6%	10.3%	9.2%
Asian/Pacific Islander	1.8%	4.4%	3.3%	2.9%	3.0%	1.7%	3.0%
Native American/Eskimo	0.0%	0.0%	2.0%	0.8%	1.5%	1.7%	1.0%
Mixed Race	0.9%	2.2%	2.0%	0.8%	1.0%	2.6%	1.5%
Other	2.7%	1.1%	0.0%	1.2%	1.5%	2.6%	1.4%

Q40. What is your gender identity?

N=1016	WARD (1-6)						Total
	1	2	3	4	5	6	
Q40. Your gender							
Male	57.1%	62.8%	47.1%	47.8%	47.5%	46.6%	51.2%
Female	42.9%	37.2%	52.9%	52.2%	52.5%	53.4%	48.8%