

Columbia/Boone County Public Health and Human Services



2023

Annual Report

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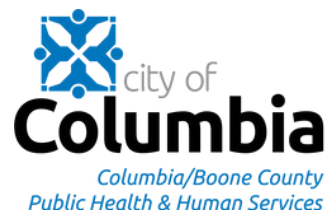




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Mission

To promote and protect the health, safety and well-being of the community.

Vision

Optimal health, safety and well-being for all.

Values

Service: We exist to provide the best possible service to all.

Communication: We listen and respond with clear, compassionate and timely communication.


Continuous Improvement: We value excellence through planning, learning and innovation.

Integrity: We are ethical, fair and responsible stewards of our community's resources.

Teamwork: We build trust and achieve results by working together.

Diversity: We champion diversity and inclusion to the benefit of our organization and community.

Equity: We believe in and strive for equitable opportunities for all.



Administration

The Administration Unit is responsible for the overall management of daily department operations. Staff within this Unit strive to achieve goals in the areas of strategic planning, departmental budget, vital records (issue birth and death certificates) and public communications. Staff support is also provided to assist with the Board of Health.

9,859 birth certificates printed

9,146 death certificates printed

128 Sunshine Law records requests

50 contracts processed

15 domestic partnership registries

Animal Control

The Animal Control Unit supports responsible pet ownership while helping keep animals and the public safe. Animal Control officers assist the public with a variety of services from investigating animal bite cases and educating the community on rabies prevention, to enforcing city, county, and state animal ordinances, handling animal cruelty investigations and distributing free spay/neuter vouchers.

3,247 calls for service answered by officers

2,457 in Columbia

790 in Boone County

825 animals impounded

622 in Columbia

203 in Boone County



Community Health



The Community Health Unit prevents and treats diseases in order to help our community stay healthy. Staff provides services ranging from gynecological/breast exams and reproductive health services, to immunizations and communicable disease investigations (i.e. food-borne disease outbreaks, sexually transmitted infections (STIs), tuberculosis (TB), etc.). The unit includes registered nurses to screen, assess, educate and promote the overall health of the community.

- 5,184** school influenza vaccines
- 5,061** nurse on call visits
- 4,868** child immunizations
- 4,745** adult vaccinations
- 1,827** STI office visits
- 892** TB tests conducted
 - 276** latent tuberculosis infections
 - 10** active cases
- 296** women's health visits
- 285** communicable disease reports
- 38** Healthy Promotion sessions (program for preschoolers)
 - 4** child care provider trainings

Environmental Health

The Environmental Public Health Unit enforces laws and ordinances that keep our surroundings safe and healthy. Staff members dedicate their time to educating the public and providing services such as restaurant inspections and food handler education; daycare, lodging, tobacco retail, and pool inspections; as well as enforcing county nuisance ordinances.

3,128 food handler cards issued

2,387 restaurant inspections conducted

1,787 food establishments inspected
(city and county)

210 nuisance complaints

137 lodging inspections

5 nuisance abatements

Epidemiology, Planning and Evaluation

The Epidemiology, Planning and Evaluation Unit is responsible for monitoring the public health needs of residents through disease surveillance, quality improvement and planning. The unit also addresses emergency and disaster preparedness through effective response planning and outreach efforts.

1,313 reported flu cases

13 ARPA community engagement activities

12 focus groups

1 community survey



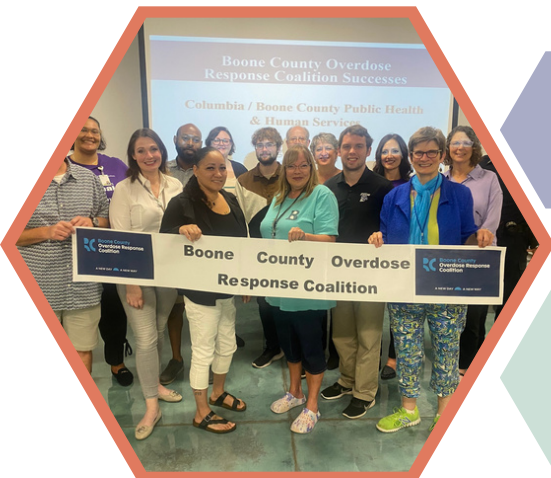
Health Promotion

The Community Health Promotion Unit provides evidence-based health promotion and education designed to empower individuals and positively influence community behavior, policies and environments to promote overall community health. Health program coordinators facilitate and implement programming focused on mental health, physical health, nutrition, adolescent health, substance use and overdose prevention, and chronic disease self-management and prevention.

3,410 naloxone doses distributed

44 press releases published

12 Save-A-Life events held



Intervention and Prevention

The Intervention and Prevention Division provides comprehensive HIV prevention, intervention and care coordination services to mid-Missouri. Prevention staff conduct evidence-based sexual health education as well as HIV, syphilis and hepatitis C testing events in 37 counties. Disease intervention staff meet with new clients to identify partners and minimize future transmission. HIV care coordination staff work with people living with HIV and their families to ensure they have the supportive services they need under the Ryan White Program.

352 HIV case management clients

131 clients in Boone County

217 HIV tests conducted outside clinic setting

133 rapid HIV self-test kits distributed


68 community outreach events

65 disease intervention clients since September 2023

Social Services

The Social Services Unit provides a number of social services including: utility assistance, medication/medical supplies assistance, pregnancy testing and support, and home visiting for pregnant and parenting families.

- 917** households that received utility assistance
- 729** home visits provided
- 520.75** hours of homeless street outreach and case management
- 455** people who received medication and medical supplies assistance
- 175** DIVERT referrals
- 96** Brighter Beginnings referrals
- 72** people who received pregnancy support services
- 49** clients who received pregnancy test counseling
- 17** social services contracts with community providers




WIC and Community Nutrition

The Women, Infants, and Children (WIC) and Community Nutrition Unit provides income-based nutrition services to pregnant women, new mothers, babies, and children up to their fifth birthday. WIC staff helps families eat well and stay healthy through the implementation of breastfeeding support, nutrition education and counseling, health screenings and risk assessments and referrals to health care as appropriate. This unit also sponsors the Lunch in the Park program which provides free lunches to children in the summer months. The WIC unit, in partnership with the USDA, provides vouchers to be redeemed for fruits and vegetables at our area farmers markets each year.

20,996 office visits by WIC participants

2,668 lunches served during summer lunch in the park program

205 clients who chestfeed/breastfeed



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