

# Get Ready to Roll!



*Instructions for your  
new roll cart*

# Table of Contents



Introduction.....	pg. 3
Using your new roll cart.....	pg. 4
Large item collections.....	pg. 5
Cart storage.....	pg. 6
Cart sizes and maintenance.....	pg. 7
Reduce, reuse, recycle.....	pg. 8

## City of Columbia Solid Waste Utility



CoMo.gov/utilities/  
solidwaste



573.874.CITY (2489)



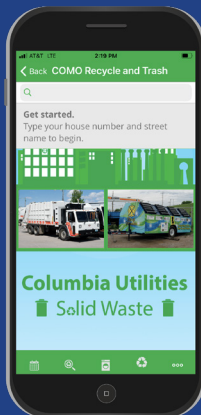
Waste-Mgmt@CoMo.gov



Columbia Recycle & Trash



## CoMo Recycle & Trash app



- Collection schedules
- Reminders & notifications
- WasteWizard recycling guide

available for  
Apple  
or Android

# Introduction

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The City of Columbia is excited to introduce automated collection as its residential curbside collection method.

The Solid Waste Utility's goal is to provide the best possible service to our customers. A proven method of solid waste collection, automated collection allows us to increase the efficiency of collection while improving safety for our workers.

The Solid Waste Utility has worked toward developing a viable residential refuse curbside collection operation that is efficient, reliable and effective for its customers and its employees.

Through the use of roll carts, customers can anticipate a system that is convenient and offers more maneuverability to meet their needs.



# Using Your New Roll Cart

## Things to remember on collection day:

Your roll cart is collected weekly on your scheduled collection day. Place the cart in the spot where the contractor placed it. For most customers, set your cart in the street with the wheel toward the curb or at the edge of the pavement.

[CoMo.gov/utilities](http://CoMo.gov/utilities)



### Only Use for Garbage



No Electronics



No Ashes Or Coals



No Hazardous Waste

### Lid Must Be Closed



3 Ft.  
Between Carts



15 Ft. Of  
Vertical Clearance

8 Ft. From  
Other Objects



This Side Toward Street



- Only City of Columbia-provided refuse carts will be collected. All refuse must fit inside the cart with the lid closed
- Set your roll cart out no earlier than 4 p.m. the day before your scheduled collection day and no later than 6:30 a.m. on your collection day
- It is recommended to secure your trash in a bag to reduce potential litter

## Trash will not be picked up if roll cart:



is overflowing



has trash placed  
on top



has trash  
surrounding  
roll cart

Customers who need their carts emptied and are unable to wait until the next scheduled collection day can contact the City and schedule an additional collection by calling 573.874.CITY (2489). Customer will be charged an additional collection fee as follows:

- 35 gallon: \$7.70 per collection
- 65 gallon: \$12.20 per collection
- 95 gallon: \$16.70 per collection

## Large item collections

To arrange a pickup of bulky items or major appliances, complete the online request form by selecting "Large Item Collection" on the CoMo Recycle and Trash app or call 573.874.CITY (2489).



# Cart Storage

## Keep carts off streets

Residents must store refuse carts on private property. Remove your cart from the street/walkway no later than 10 p.m. on your scheduled collection day.

For any questions about where to store your roll cart, visit the FAQ on the Solid Waste page.



on collection day



after collection day

We recommend you keep your roll cart in good repair with the lid closed. Keeping your cart reasonably clean will help contain odors and discourage insects, rodents and pests from getting into your cart.

# Cart Sizes and Maintenance

Customers who frequently exceed the capacity of their refuse cart should request a larger size refuse cart.

Customers with a 95-gallon refuse cart may request additional 95-gallon cart(s) for an additional \$13.50 per cart per month.

Customers may request to exchange their refuse cart one time at no charge within the first 120 days of the March 4 start date.

A \$25 exchange fee per cart will be charged for all refuse cart exchanges after the initial 120-day period has expired.

The refuse carts will have bar codes assigned to a specific address. Customers should notify the City at 573.874.CITY (2489) if their cart is missing or stolen. Once a missing or stolen cart is located, it will be brought back to its assigned location.

Damaged carts will be repaired or replaced by the City, but the customer may be charged for damages beyond "normal wear and tear."



# Reduce, Reuse, Recycle

For the Solid Waste Utility's dual-stream program to work most productively, correct waste separation in the home, office or community is an essential first step. In Columbia, fibers and containers are collected separately. Residents are asked to use the appropriate container at drop-off sites to keep the streams from mixing.

## What can be accepted

### Containers



### Fibers



## What cannot be accepted

### Non-recycleable waste

**These items cannot be accepted at our facility**



Styrofoam  
packaging



Plastic bags  
& wrappers



Aluminum  
foil/pie pans



Beverage &  
food cartons



Paper  
products

*\*wax paper products and products with food/grease should not be recycled*