

May 18, 2022

Mr. Cory Fischer, Applications Manager
City of Columbia
701 E Broadway, 2nd Floor
Columbia, MO 65201

Dear Cory:

We have reviewed the final edits to the City of Columbia Website located at <https://www.como.gov> and find the website to be in substantial conformance with WCAG 2.1 AA standards. As noted, the audits consisted of a review of the website and content within. The audits and compliance certification do not include content from external sources such as third party plugins, videos and PDF documents.

Website accessibility and compliance is a process. The audits were performed by myself and John Sweet. We both hold CPACC (Certified Professional in Accessibility Core Competences) certifications. Our team has performed 3 audits of the website with remediation work performed by your team after each audit. The time span of the audits and remediation work date from November 16, 2021 to May 11, 2022. Each audit pass of the website uncovered many common errors found on sites of this nature. Through a continuous improvement approach and with remediations performed after each audit pass, the website now substantially conforms to WCAG 2.1 AA standards and ultimately provides a better user experience for all constituents and website visitors. As noted in the final audit, there are a few issues with 3rd party plugins and applications. One item for follow-up with these providers would be to ask for a VPAT (Voluntary Product Accessibility Template). Most may not have this but if they do it will outline their products conformance with accessibility standards.

Thank you again for your consideration. It has been a pleasure working with you and your team. Please keep in mind accessibility is a process. Our team looks forward to working with you in the future as you look to maintain accessibility standards.

Sincerely,



John Mulvey, CPACC

