

Columbia/Boone County
Department of Public Health and
Human Services
2015 Annual Report

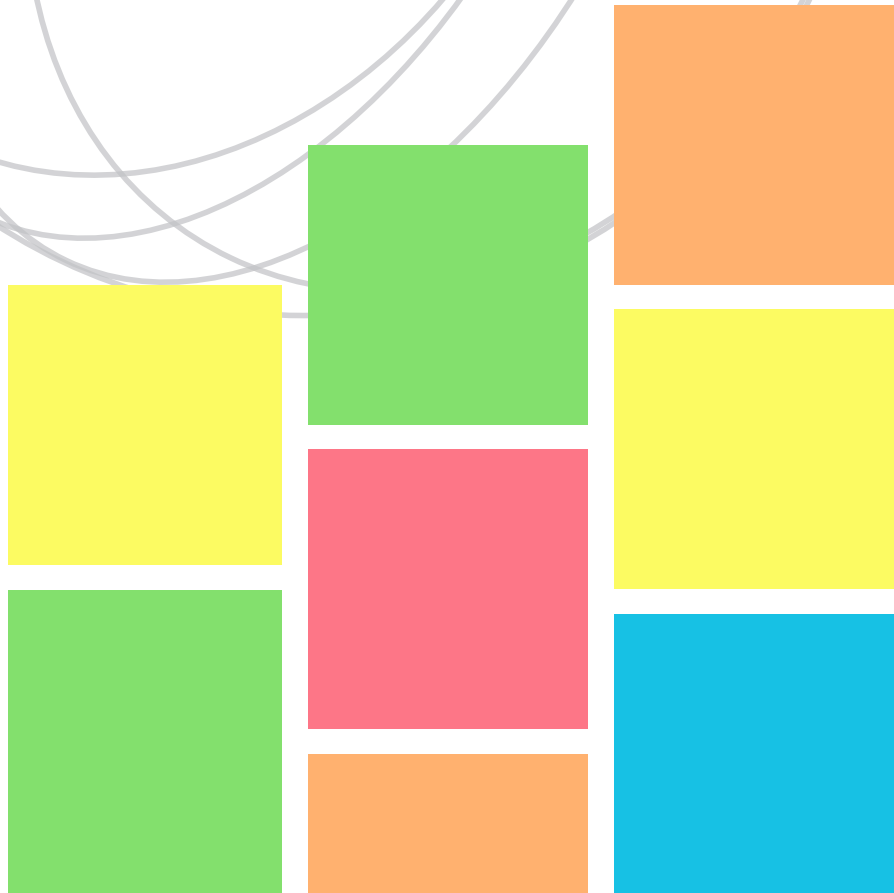
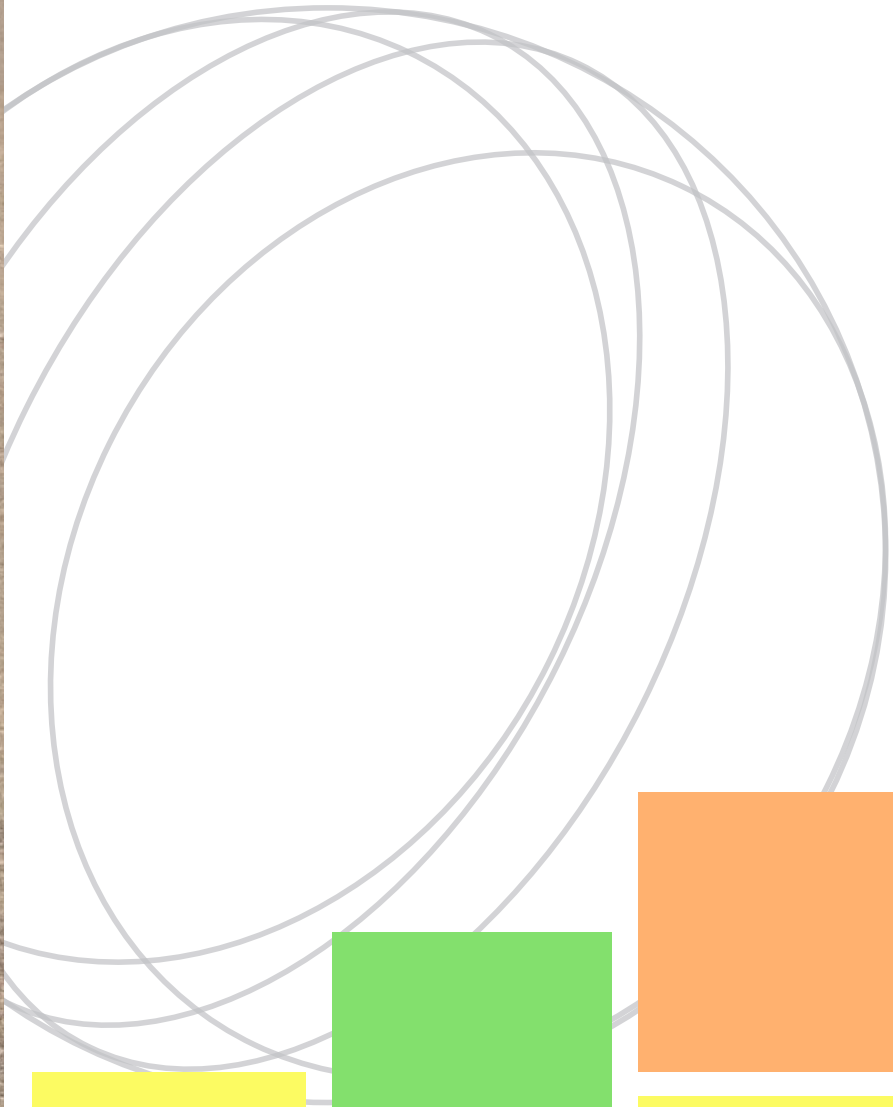




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A Note from the Director



The 2015 Annual Report is a snapshot of the work of the Columbia/Boone County Department of Public Health and Human Services. This report reflects some of the routine activities we track year in and year out, but the numbers don't reflect all of the amazing work that employees are doing to improve the health of the community. I can't sing the praises enough of our talented and dedicated Public Health and Human Services staff. I am proud of their public service spirit and their strong desire to grow, learn and improve every day.

In 2015 we encountered outbreaks that allowed us to test the preparedness and planning within our department, as well as our relationships with community partners. Because of this, we successfully navigated through an unprecedented number of mumps cases in the community and limited the spread of the gastrointestinal illness, shigella, in community child care facilities. As we wrap up 2015 and start a new year, we will continue to monitor infectious diseases and emerging public health threats on the horizon like the Zika virus. As always, our goal is to make sure that we have a strong public health system in place that is quick to respond and can easily communicate with our health care partners and the public so that we are able to protect our community when the need arises.

We continued our involvement with the Live Well Boone County Community Health Improvement Plan by supporting the work of five action teams: Safe and Healthy Neighborhoods, Access to Health Care, Behavioral Health, Healthy Lifestyles, and Health Disparities. On behalf of the teams, we submitted an application and received funding from the Boone County Community Health Fund for a two-year pilot program that includes Live Well by Faith, a wellness initiative for historically black churches; a Social Services Specialist to assist people in accessing health care; and a behavioral health awareness campaign to the community.

In August, we submitted our application for national accreditation to the Public Health Accreditation Board. Striving to meet the high standards for accreditation was a team effort across the department. I can confidently say that we are operating our programs based on the evidence of what works and what is efficient. Accreditation does not represent a one-time goal, but rather a process of continual improvement. It helps us to make sure we are serving our community in the best way possible over the long haul. We will have a site visit in 2016 and look forward to learning from the site visit team as to how we can continue to improve.

Our commitment to the overall health of the community remains strong as we continue to develop and implement plans that encourage the dismantling of institutional biases and address the disparities that impact health in our community. In doing so, we have joined with other departments in the City of Columbia to tackle a strategic plan to make Columbia the best place for everyone to live, work, learn, and play. There is much to be accomplished, but we know that working together as a community is the way toward true progress.

Our Mission, Vision, and Values



Mission

To promote and protect the health, safety, and well-being
of the community through leadership, partnership, and
service.

Vision

Optimal health, safety, and well-being for all.

Values

Customer Service
Communication
Continuous Improvement
Integrity
Teamwork
Stewardship

Administration



The Administration unit is responsible for the overall management of daily department operations. Staff within this unit strives to achieve goals in the areas of strategic planning, departmental budget, vital records (issue birth and death certificates), and public communications. Staff support is also provided to assist with the Board of Health.

Certified Copies of Birth
Certificates Issued

7,635

Media Interactions

219

Domestic Partnership
Registrations

14



Epidemiology, Planning, and Evaluation



The Epidemiology, Planning and Evaluation Unit is responsible for monitoring the public health needs of residents through disease surveillance, quality improvement, and planning. The unit also addresses emergency and disaster preparedness through effective response planning and outreach efforts.

3,554

Customer Services Surveys
Collected & Analyzed

4

Emergency Preparedness
Exercises Participated In

Community Health Promotion



The Community Health Promotion unit provides health and wellness education to our community through a number of outreach programs focused on physical health, nutrition, adolescent health, sexual health, and health literacy. Health educators place emphasis on evidence-based, comprehensive approaches to community-wide health promotion.

Community Services Learning Hours
by Youth in Teen Outreach Program

1,022

HIV Tests Performed Outside of
Clinic

376



Human Services



The Human Services unit works to address the causes and effects of poverty by purchasing, coordinating, and providing social services in our community. The staff provides a number of services such as medication and utility assistance, pregnancy testing and support through home visiting programs, and helping to access health insurance programs such as Medicaid and MC+.

388

Women Received Pregnancy Test
Counseling

305

Women Provided with Pregnancy
Support Services

63

Families were Provided with Home Visits

666

Home Visits in the Healthy Families America Home
Visitation Program

Community Health



The Community Health unit prevents and treats diseases in order to help our community stay healthy. Staff provides services ranging from gynecological/breast exams and reproductive health services, to immunizations and communicable disease investigations (i.e. foodborne disease outbreaks, STDs, TB, etc.). The unit provides registered nurses to screen, assess, educate, and promote the overall health of the community.

Immunizations Given

20,513

STD Office Visits

1,789

Annual Exams Performed

407

WIC & Community Nutrition



The Women, Infants, and Children (WIC) program provides income-based nutrition services to pregnant women, new mothers, babies, and children up to their 5th birthday. WIC staff helps families eat well and stay healthy through the implementation of breast feeding support, nutrition education and counseling, health screenings and risk assessments, and referrals to health care as appropriate. This unit also provides free lunch to children in Douglass Park through the Summer Lunch in the Park program.

29,742

Office Visits by WIC Participants

75.5%

Of WIC Participants Breastfeed

3,996

Lunches Served in the Park

Environmental Health



The Environmental Health unit enforces laws and ordinances that keep our surroundings safe and healthy. Environmental Health staff dedicates it's time to educating the public and providing services such as restaurant inspections and food handler education; daycare, lodging, and pool inspections; mosquito control during summer months; as well as enforcing county nuisance ordinances and wastewater permit programs.

Food Establishment Inspections

2,320

Food Handler Cards Issued

5,436

Onsite Wastewater Permits Issued

245

Animal Control



The Animal Control unit supports responsible pet ownership while helping keep animals and the public safe. Our Animal Control officers assist the public with a variety of services from investigating animal bite cases and educating the community on rabies prevention, to enforcing city and county animal ordinances, handling animal cruelty investigations, and distributing free spay/neuter vouchers.

3,642

Calls Responded To

639

Animals Impounded

Contact

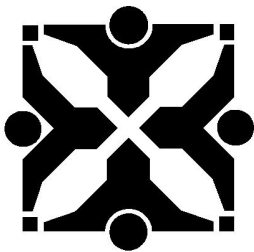
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www.GoColumbiaMO.com/Health



Public Health
Prevent. Promote. Protect.

Columbia/Boone County
Public Health & Human Services

February 2016