

COLUMBIA/BOONE COUNTY

DEPARTMENT OF PUBLIC
HEALTH & HUMAN SERVICES

ANNUAL REPORT

2014





Table of Contents

Note from the Director | 3

Our Mission, Vision, and
Values | 4

Administration | 5

Epidemiology, Planning, and
Evaluation | 6

Community Health Promotion | 7

Human Services | 8

Community Health | 9

WIC & Community Nutrition | 10

Environmental Health | 11

Animal Control | 12

A Note from the Director



In 2014, the Columbia/Boone County Department of Public Health and Human Services was involved with issues as diverse as the Ebola outbreak, food establishment inspections, and education regarding the merits of breastfeeding and proper nutrition. We have played the roles of educator, planner, communicator, nurse, organizer, and so much more throughout the year.

Last year, we spent much of our time engaging with our community to truly understand what's important to them and what's essential to living a healthy life in Boone County. Many said that feeling safe in their neighborhoods and having easy access to healthy foods were top priority. Others said that access to comprehensive health care and reducing the stigma of behavioral health took top billing. Some said digging deeper to identify and address root causes of health disparities was essential to health equity. After all of the conversations were held, surveys were collected, and data was gathered, five strategic priority areas were named and the work began. We are committed to working with our partners through the Live Well Boone County plan in order to address all of the issue areas necessary to achieve our vision of optimal health, safety, and well-being for all Boone County residents through a plan called Live Well Boone County.

In addition to the strategic priority areas, we are working toward becoming one of the highest performing public health organizations in the state through the Public Health Accreditation Board (PHAB). PHAB provides evidence-based standards for evaluation in order to improve and protect the health of the public by advancing the quality and performance of organizations just like ours.

We understand the role that public health plays in keeping our community healthy and safe and are committed to doing our part. We are grateful for the continual support from the community, and the unyielding effort from our staff. Together, we can build a culture of health in Boone County.

Our Mission, Vision, and Values



Mission

To promote and protect the health, safety, and well-being of the community through leadership, partnership, and service.

Vision

Optimal health, safety, and well-being for all.

Values

Customer Service
Communication
Continuous Improvement
Integrity
Teamwork
Stewardship

Administration



The Administration unit is responsible for the overall management of daily department operations. Staff within this unit strives to achieve goals in the areas of strategic planning, departmental budget, vital records (issue birth and death certificates), and public communications. Staff support is also provided to assist with the Board of Health.

**Certified Copies of Birth
Certificates Issued**

7,749

Media Interactions

248

**Domestic Partnership
Registrations**

17

Epidemiology, Planning, and Evaluation



The Epidemiology, Planning and Evaluation Unit is responsible for monitoring the public health needs of residents through disease surveillance, quality improvement, and planning. The unit also addresses emergency and disaster preparedness through effective response planning and outreach efforts.

3,247

**Customer Services
Surveys Collected &
Analyzed**

18

**Continuous Quality
Improvement Projects**

Community Health Promotion



The Community Health Promotion unit provides health and wellness education to our community through a number of outreach programs focused on physical health, nutrition, adolescent health, sexual health, and health literacy. Health educators place emphasis on evidence-based, comprehensive approaches to community-wide health promotion.

**Community Service
Learning Hours by
Youth in Teen Outreach
Program**

734

**HIV Tests Performed
Outside of Clinic**

631

Human Services



The Human Services unit works to address the causes and effects of poverty by purchasing, coordinating, and providing social services in our community. The staff provides a number of services such as medication and utility assistance, pregnancy testing and support through home visiting programs, and helping to access health insurance programs such as Medicaid and MC+.

279

**Women Received
Pregnancy Test Counseling**

462

**Women Provided with
Pregnancy Support Services**

61

Families were Provided with

573

**Home Visits in the Healthy Families America
Home Visitation Program**

Community Health



The Community Health unit prevents and treats diseases in order to help our community stay healthy. Staff provides services ranging from gynecological/breast exams and reproductive health services, to immunizations and communicable disease investigations (i.e. foodborne disease outbreaks, STDs, TB, etc.). The unit provides registered nurses to screen, assess, and educate, and promote the overall health of the community.

**Immunizations
Given**

22,839

STD Office Visits

1,698

**Annual Exams
Performed**

423

WIC & Community Nutrition



The Women, Infants, and Children (WIC) unit provides income-based nutrition services to pregnant women, new mothers, babies, and children up to their 5th birthday. WIC staff helps families eat well and stay healthy through the implementation of breast feeding support, nutrition education and counseling, health screenings and risk assessments, and referrals to health care as appropriate. This unit also provides free lunch to children in Douglass Park through the Summer Lunch in the Park program.

31,290

Office Visits by WIC
Participants

73%

Of WIC Participants
Breastfeed

Environmental Health



The Environmental Health unit enforces laws and ordinances that keep our surroundings safe and healthy. Environmental Health staff dedicates it's time to educating the public and providing services such as restaurant inspections and food handler education; daycare, lodging, and pool inspections; mosquito control during summer months; as well as enforcing county nuisance ordinances and wastewater permit programs.

**Food Establishment
Inspections**

1,894

**Food Handler Cards
Issued**

4,742

**Onsite Wastewater
Permits Issued**

190

Animal Control



The Animal Control unit supports responsible pet ownership while helping keep animals and the public safe. Our Animal Control officers assist the public with a variety of services from investigating animal bite cases and educating the community on rabies prevention, to enforcing city and county animal ordinances, handling animal cruelty investigations, and distributing free spay/neuter vouchers.

3,725

Calls Responded To

724

Animals Impounded

Contact

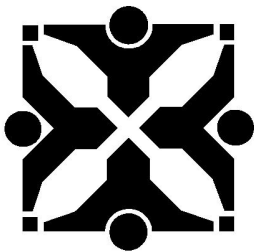
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www.GoColumbiaMO.com/Health



Public Health
Prevent. Promote. Protect.
Columbia/Boone County
Public Health & Human Services