

PARKS AND RECREATION DEPARTMENT

A Few Minutes of Your Time Will Help Make Columbia a Better Place to Live, Work and Play!

Dear City of Columbia Resident:

Your response to the enclosed survey is extremely important...

The City of Columbia Parks and Recreation Department is conducting a Community Attitude and Interest Survey to establish priorities for the future improvement of parks and recreation facilities, programs and services within the community. <u>Your household was one of a limited number selected at random to receive this survey, therefore, it is very important that you participate.</u>

We appreciate your time...

We realize that this survey will take approximately 10-15 minutes to complete, but each question is important. The time you invest in completing this survey will aid the City of Columbia Parks and Recreation Department in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of its residents.

Please complete and return your survey within the next two weeks...

We have selected Leisure Vision/ETC Institute, an independent consulting company, as our partner to administer this survey. They will compile the data received and present the results to the City. Your responses will remain confidential. Please return your completed survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061.

If you have any questions, please feel free to contact Becky Stidham in the Columbia Parks and Recreation Department at 573-874-7550. The Community Attitude and Interest Survey is a tool that will benefit all residents. Please take this opportunity to let your voice be heard!

Sincerely,

Michael J. Hood Director, Columbia Parks and Recreation Department

The Columbia Parks and Recreation Department would like your input to help determine green space, park and recreation priorities for our city. <u>This survey will take 10-15 minutes to complete</u>. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope. We greatly appreciate your time.

1.	Cou	nting yourself, how many people live ir	ı your household?			
 Have you or members of your household visited any of City of Columbia's parks during th year? (1) Yes [Please answer Questions #2a, #2b, & #2c.] (2) No [Please go to Question #5.] 						
	2a.	Which three parks do you visit most of Most Often: 2 nd Most	Often? Often: 3 rd Most Often:			
	2b.	Approximately how often did you or a during the past 12 months? (Check or (1) at least once a week (2) a few times per month (3) at least once per month	members of your household visit City of Columbia parks ne) (4) a few times during the year (5) None			
3.	2c.	visited? (1) Excellent (2) Good	ical condition of ALL City of Columbia's parks you have (3) Fair (4) Poor f City of Columbia's parks and recreation facilities you or			
3.	men	 a the following list, please check ALL of abers of your household have used or v (01) Walking, hiking, and biking trails (02) Nature trails (03) Mountain biking trails (04) Playgrounds (05) Swimming pools (06) Spraygrounds/spray parks (07) Boating and fishing areas (08) Stephens Lake swim beach (09) Off-leash areas/dog parks (10) Skateboard/roller hockey park (11) Picnic shelters (12) Tennis courts 	isited over the past 12 months.			

4. Which FOUR of the parks and outdoor recreation facilities listed in Question #3 do you and members of your household visit the most often? [Please write in the numbers below for your 1st, 2nd, 3rd and 4th choices using the numbers in Question #3 above, or circle NONE.]

 1^{st} Most Often 2^{nd} Most Often 3^{rd} Most Often 4^{th} Most Often NONE

5.	Please <u>CHECK ALL</u> the reasons that keep you or other members of your household from using
	Columbia's parks and recreation facilities:

(01) Parks do not contain the facilities we need	(08) Poor customer service by staff
(02) Facilities do not have the right equipment	(09) Facilities are not well maintained
(03) Security is insufficient	(10) City does not have quality programs
(04) Hours of operation are not convenient	(11) We are too busy or not
interested	
(05) Location of City facilities is not close to	(12) I do not know where the City
my home	facilities are located
(06) Fees are too expensive	(13) Rules are too restrictive
(07) Members of my household use facilities	(14) Not enough shade/trees
from other organizations	(15) Other:

- 6. Do you feel that there are sufficient parks and green space areas within <u>walking distance</u> of your residence? [Please check ONE.]
 - ____(1) Yes
 - ____ (2) No
 - (3) Not sure
- 7. From the following list, please check ALL the <u>recreation programs</u> you or members of your household have participated in over the past 12 months that are provided by the Columbia Parks and Recreation Department.
 - (01) Youth and adult sports (e.g. leagues, tournaments, camps)
 - (02) Outdoor/nature education (e.g. Camp Adventure, Star Gazing, Canoeing, Caving)
 - (03) Special events (e.g. Halloween, Heritage Festival, Family Fun Fest, Movies, Douglass Park events)
 - (04) Adaptive programming (e.g. Special Olympics, sports, social activities, arts & crafts)
 - (05) Volunteerism (e.g. coaches, TreeKeepers, instructors, special events)
 - (06) Golf programs (e.g. open play, tournaments, lessons)
 - (07) Aquatics (e.g. open swim, swim lessons, fitness classes, birthday parties)
 - (08) Fitness/exercise classes (e.g. ARC classes, group instruction, personal training)
 - (09) Life enrichment classes (e.g. crafts, trips, martial arts, dance, music, art, self improvement)
 - (10) Senior programs (e.g. social activities, crafts, trips, music, classes)
 - (11) Youth at-risk programs (e.g. Moonlight Hoops, Armory after school and youth groups)
 - (12) Community recreation programs (Armory classes, movies, music, sports)
 - ____(13) Other: _____
- 8. Which FOUR of the parks and recreation programs listed in Question #7 do you and members of your household use most often? [Please write in the numbers below for your 1st, 2nd, 3rd, and 4th choices using the numbers in Question #7 above, or circle NONE.]

 1^{st} Most Often 2^{nd} Most Often 3^{rd} Most Often 4^{th} Most Often NONE

9. Please indicate if <u>YOU or any member of your HOUSEHOLD</u> has a need for each of the parks and recreational facilities listed below by circling the YES or NO next to the park/facility.

If YES, please rate ALL the following parks and recreation FACILITIES of this type in Columbia on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.

Type of Facility		Do You Have a Need for this Facility?		If YES You Have a Need, How Well Are Your Needs Being Met?				
		Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
Α.	Small (2-10 acres) neighborhood parks	Yes	No	5	4	3	2	1
В.	Large community parks	Yes	No	5	4	3	2	1
C.	Off-leash dog parks	Yes	No	5	4	3	2	1
D.	Boating and fishing	Yes	No	5	4	3	2	1
Ε.	Golf courses	Yes	No	5	4	3	2	1
F.	Outdoor amphitheater/theater	Yes	No	5	4	3	2	1
G.	Soccer fields	Yes	No	5	4	3	2	1
Η.	Baseball and softball fields	Yes	No	5	4	3	2	1
Ι.	Football/Lacrosse fields	Yes	No	5	4	3	2	1
J.	Outdoor pool and aquatic area	Yes	No	5	4	3	2	1
Κ.	Spraygrounds/spray parks	Yes	No	5	4	3	2	1
L.	Playground equipment and play areas	Yes	No	5	4	3	2	1
М.	Park shelters and picnic areas	Yes	No	5	4	3	2	1
Ν.	Ice skating	Yes	No	5	4	3	2	1
0.	Outdoor basketball courts	Yes	No	5	4	3	2	1
Ρ.	Mountain bike trails	Yes	No	5	4	3	2	1
Q.	Walking and biking trails	Yes	No	5	4	3	2	1
R.	Equestrian trails	Yes	No	5	4	3	2	1
S.	Nature interpretive center	Yes	No	5	4	3	2	1
Τ.	Nature trails	Yes	No	5	4	3	2	1
U.	Outdoor tennis courts	Yes	No	5	4	3	2	1
۷.	Indoor basketball/volleyball courts	Yes	No	5	4	3	2	1
W.	Indoor shelters/meeting space	Yes No		5	4	3	2	1
Х.	Indoor swimming pools/leisure pool	Yes	No	5	4	3	2	1
Υ.	Indoor fitness and exercise facilities	Yes	No	5	4	3	2	1
1.	Outdoor running/walking track	Yes No		5	4	3	2	1
2.	Skateboard park/bike park	Yes	No	5	4	3	2	1
3.	Sledding hills & cross country skiing	Yes	No	5	4	3	2	1

10. Which FOUR of the facilities from the list in Question #9 are *most important* to your household? [Using the letters and numbers in Question #9 above, please write in the letters or numbers below for your 1st, 2nd, 3rd, and 4th choices, or circle 'NONE'.]

1st: _____ 2^{nd} : _____ 3^{rd} : _____ 4^{th} : _____ NONE 11. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the recreation

programs listed below by circling the YES or NO next to the recreation program.

If YES, please rate the following recreation PROGRAMS available in Columbia on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.

Type of Program		Do You Have a Need for this Program?		<u>If YES You Have a Need</u> , How Well Are Your Needs Being Met?				
		Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
Α.	Youth Learn to Swim programs	Yes	No	5	4	3	2	1
В.	Adult swim programs	Yes	No	5	4	3	2	1
C.	Pre-school programs	Yes	No	5	4	3	2	1
D.	Before and after school programs	Yes	No	5	4	3	2	1
Ε.	Youth/teen summer camp programs	Yes	No	5	4	3	2	1
F.	Youth/teen sports programs	Yes	No	5	4	3	2	1
G.	Youth/teen fitness and wellness programs	Yes	No	5	4	3	2	1
Н.	Youth/teen art, dance, performing arts	Yes	No	5	4	3	2	1
I.	Martial arts programs	Yes	No	5	4	3	2	1
J.	Adult fitness and wellness programs	Yes	No	5	4	3	2	1
Κ.	Water fitness programs	Yes	No	5	4	3	2	1
L.	Tennis lessons, clinics and leagues	Yes	No	5	4	3	2	1
М.	Adult art, dance, performing arts	Yes	No	5	4	3	2	1
N.	Adult sports programs	Yes	No	5	4	3	2	1
0.	Senior programs	Yes	No	5	4	3	2	1
Ρ.	Programs for people with disabilities	Yes	No	5	4	3	2	1
Q.	Gymnastics and tumbling programs	Yes	No	5	4	3	2	1
R.	Golf lessons	Yes	No	5	4	3	2	1
S.	Special events/festivals	Yes	No	5	4	3	2	1
Т.	Nature education programs/Outdoor adventure	Yes	No	5	4	3	2	1
U.	Education/Life skills programs such as cooking, budgeting, carpentry	Yes	No	5	4	3	2	1
V.	Travel programs	Yes	No	5	4	3	2	1
W.	At-risk programs for youth	Yes	No	5	4	3	2	1

12. Which FOUR of the programs from the list in Question #11 are *most important* to your household? [Using the letters in Question #11 above, please write in the letters below for your 1st, 2nd, 3rd, and 4th choices, or circle 'NONE'.]

 1^{st} : _____ 2^{nd} : _____ 3^{rd} : _____ 4^{th} : _____ NONE

13. Which FOUR of the facilities from the list in Question #11 *do you currently participate in MOST OFTEN at Columbia's parks and recreation facilities?* [Using the letters in Question #11 above, please write in the letters below for your 1st, 2nd, 3rd, and 4th choices, or circle 'NONE'.]

©Leisure Vision/ETC Institute for the City of Columbia – April 2010

 2^{nd} :_____ 3^{rd} :_____ 4^{th} :_____ NONE

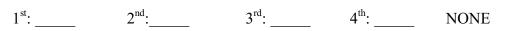
1st:_____ 14. Please check ALL the ways you learn about Columbia Parks and Recreation Department programs and activities.

(01) "Leisure Times" Activity Guide	(08) Conversations with P&R staff
(02) Parks & Recreation Website	(09) Facebook
(03) Newspaper articles/advertisements	(10) Twitter
(04) Radio	(11) Flyers/Newsletters in mail
(05) Television	(12) E-mail bulletins or E-newsletters
(06) From friends and neighbors	(13) Repeat Customer
(07) School flyers/newsletter	(14) Info displayed at P&R facility

15. Listed below is a list of actions the City of Columbia could take to improve the parks and recreation system. Please indicate whether you would be very supportive, somewhat supportive, or not supportive of each action.

	Very	Somewhat	Not	Not
How supportive are you of having Columbia:	Supportive Supportive	Supportive	Sure	Supportive Supportive
(A) Acquire land to preserve open space and protect the environment.	4		2	1
(B) Acquire land for preservation and develop walking/hiking trails	4		2	1
(C) Acquire land for developing athletic fields & recreational facilities	4		2	1
(D) Acquire land for developing neighborhood parks	4	3	2	1
(E) Fix-up/repair older park facilities/shelters/playgrounds	4		2	1
(F) Upgrade/improve existing pools/sports fields/golf courses				
(G) Develop new hard surface walking and biking trails that connect				
to regional trails	4		2	1
(H) Develop equestrian trails				
(I) Develop new indoor recreation center with pools, fitness equipme	nt,			
gyms, walking tracks, etc.	4		2	1
			•	
(J) Develop an outdoor ice-skating facility				
(K) Develop a permanent indoor ice-skating facility				
(L) Develop new youth and adult athletic fields	4	3	2	1
(M) Develop new indoor multi-sports center (basketball, volleyball,				
soccer, etc)	4		2	1
(N) Develop new nature/education trails	4		2	1
(O) Develop new outdoor swimming pool/aquatic facility	4		2	1
(P) Acquire and develop a new golf course				
(Q) Develop new off-leash dog parks				
(R) Begin development of the 320 acre Gans Creek Recreation Area				

16. From the list above, which FOUR of the actions would you be most willing to fund with your Columbia parks and recreation tax dollars? [Using the letters in Question #15 above, please write in the letters below for your 1st, 2nd, 3rd, and 4th choices, or circle 'NONE'.]



17. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the Columbia Parks and Recreation Department.

(5) Very Satisfied	(2) Somewhat Dissatisfied
(4) Somewhat Satisfied	(1) Very Dissatisfied
(3) Neutral	(9) Don't Know

18. Funding for capital improvements for parks, trails, recreation facilities and green space preservation comes from a dedicated 1/8-cent Park Sales Tax that was approved by voters in 2000 for a 5 year period and was renewed in 2005 for an additional 5 years. This tax amounts to 12.5-cents for every \$100 spent and is scheduled to expire March 2011. A vote to renew will not increase your taxes.

Renewing the tax at its current rate would allow Columbia to continue to protect open space, acquire and develop parkland, and renovate and maintain the condition of existing parks, trails, and recreation facilities. Knowing this, how supportive are you of renewing the 1/8-cent Park Sales Tax for the same period of five years?

(1) Very supportive	(3) Not sure
(2) Somewhat supportive	(4) Not supportive

19. The current 1/8-cent Park Sales Tax was passed for a five year period. The longer the funding period, the more improvements can be made to the parks and recreation system, including open space preservation. Knowing that, how supportive would you be of renewing the 1/8-cent Park Sales Tax for a ten (10) year period?

____(1) Very supportive

- (2) Somewhat supportive
- ____(3) Not sure
- (4) Not supportive
- 20. From the following options, how high of a priority do you feel city officials should place on maintaining the conditions of the existing parks, trails and recreation facilities in the Columbia Parks & Recreation system?
 - (1) Very high priority(3) Medium priority(5) Very low priority(2) High priority(4) Low priority
- 21. City officials want to know how you want to see the Park Sales Tax dollars spent. On the items listed below, please indicate how you would appropriate \$100 of the Park Sales Tax. (You may assign \$0 to any item, if you choose.)
 - **\$**_____ Acquiring, protecting and preserving parks, green space and stream corridors
 - S _____ Maintaining condition of existing parks, trails, and facilities
 - **\$**_____ Trails new construction, improvements, acquisition, and connections
 - \$ _____ New park/facility development
 - \$ 100 TOTAL

©Leisure Vision/ETC Institute for the City of Columbia – April 2010

22. During the past 12 months, have you and your family changed how much you make use of p parks, playgrounds, pools or other recreation facilities? (Check one)									
	(1) We use put	(1) We use public parks and facilities the same amount as in the past							
	(2) We make greater use of public parks and facilities								
	(3) We make le	ess use of public parks and fac	ilities						
	(4) We didn't u	We didn't use public parks and facilities before							
	(5) We don't u	se public parks and facilities n	OW						
<u>Der</u>	nographics								
23.	Counting yourself, h	ow many people in your ho	usehold are:						
	Under 5 years	15 – 19 years	35 – 44 years	65+ years					
	5 – 9 years	20 – 24 years	45 – 54 years	_					
	10 – 14 years	25 – 34 years	55 – 64 years	-					
24.	How would you deso (1) White	eribe your race/ethnicity (plo	ease check all that apply): _ (4) American Indian/Eskir	no					
	(2) Hispanic		(5) Black/African America	an					
	(3) Asian/Pacific	e Islander	(6) Other						
25.	What is your age? _								
26.	Your gender:(1	1) Male (2) Female	,						
27.	What is your home a	zip code?							
28.	How many members	s of your household are regis	stered voters?						
29.	What comes to mind	l when you hear "Columbia	Parks and Recreation"?						

This concludes the survey. Thank you for your time.

Please Return Your Completed Survey in the Enclosed Return-Reply Envelope Addressed to: ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your response will remain completely confidential. The address information on the sticker to the right will ONLY be used to help identify areas with special interests

 $\ensuremath{\mathbb C}\xspace$ Leisure Vision/ETC Institute for the City of Columbia – April 2010