## City of Columbia, Missouri

Parks and Recreation Department

## A Few Minutes of Your Time Will Help Make Columbia a Better Place to Live, Work and Play!

## Dear City of Columbia Resident:

## Your response to the enclosed survey is extremely important...

The City of Columbia Parks and Recreation Department is conducting a Community Attitude and Interest Survey to establish priorities for the future improvement of parks and recreation facilities, programs and services within the community. Your household was one of a limited number selected at random to receive this survep, therefore, it is very important that you participate.

## We appreciate your time...

We realize that this survey will take approximately $10-15$ minutes to complete, but each question is important. The time you invest in completing this survey will aid the City of Columbia Parks and Recreation Department in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of its residents.

## Please complete and return your survey within the next two weeks...

We have selected Leisure Vision/ETC Institute, an independent consulting company, as our partner to administer this surver. They will compile the data received and present the results to the City. Yout responses will remain confidential. Please return your completed survey in the enclosed postage-paid enrelope addressed to ETC Institute, 725 W . Frontier Circle, Olathe, KS 66061.

If pou have any questions, please feel free to contact Becky Stidham in the Columbia Parks and Recreation Department at 573-874-7550. The Community Attitude and Interest Survey is a tool that will benefit all residents. Please take this opportunty to let your voice be heard!


Director, Columbia Parks and Recreation Department

The Columbia Parks and Recreation Department would like your input to help determine green space, park and recreation priorities for our city. This survey will take 10-15 minutes to complete. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope. We greatly appreciate your time.

1. Counting yourself, how many people live in your household? $\qquad$
2. Have you or members of your household visited any of City of Columbia's parks during the past year?
(1) Yes [Please answer Questions \#2a, \#2b, \& \#2c.]
(2) No [Please go to Question \#5.]

2a. Which three parks do you visit most often?
Most Often: $\qquad$ $2^{\text {nd }}$ Most Often: $\qquad$ $3^{\text {rd }}$ Most Often: $\qquad$
2b. Approximately how often did you or members of your household visit City of Columbia parks during the past $\mathbf{1 2}$ months? (Check one)
(1) at least once a week
(4) a few times during the year
___(2) a few times per month
(5) None
___(3) at least once per month
2c. Overall, how would you rate the physical condition of ALL City of Columbia's parks you have visited?
___(1) Excellent
(3) Fair
(2) Good
(4) Poor
3. From the following list, please check ALL of City of Columbia's parks and recreation facilities you or members of your household have used or visited over the past 12 months.
___(01) Walking, hiking, and biking trails
(13) Golf courses (LA Nickell \& Lake of Woods)
___(02) Nature trails
(14) Football/lacrosse fields
(03) Mountain biking trails
(15) Softball/baseball fields
(04) Playgrounds
___(05) Swimming pools
(16) Soccer fields
(17) Natural areas (Grindstone, Forum, Garth)
__(06) Spraygrounds/spray parks
(18) Activity \& Recreation Center (ARC)
(07) Boating and fishing areas
___ (08) Stephens Lake swim beach
___(09) Off-leash areas/dog parks
___ (10) Skateboard/roller hockey park
(11) Picnic shelters
___(19) Armory Sports Center
-
(21) Disc (Nolf Park)
___ (22) Stephens Lake Activity Center
___(12) Tennis courts
___(23) Outdoor basketball courts
(24) Other: $\qquad$
___(25) None, we did not use any recreation facilities
4. Which FOUR of the parks and outdoor recreation facilities listed in Question \#3 do you and members of your household visit the most often? [Please write in the numbers below for your $1^{\text {st, }} 2^{\text {nd, }} 3^{\text {rd }}$ and $4^{\text {th }}$ choices using the numbers in Question \#3 above, or circle NONE.]

$$
1^{\text {st }} \overline{\text { Most Often }} \quad 2^{\text {nd }} \overline{\text { Most Often }} \quad 3^{\text {rd }} \overline{\text { Most Often }} \quad 4^{\text {th }} \overline{\text { Most Often }} \quad \text { NONE }
$$

5. Please CHECK ALL the reasons that keep you or other members of your household from using Columbia's parks and recreation facilities:
___(01) Parks do not contain the facilities we need
(02) Facilities do not have the right equipment
(03) Security is insufficient
___(04) Hours of operation are not convenient interested
___(05) Location of City facilities is not close to my home
(06) Fees are too expensive
(07) Members of my household use facilities from other organizations
(08) Poor customer service by staff
(09) Facilities are not well maintained
(10) City does not have quality programs
(11) We are too busy or not
_(12) I do not know where the City facilities are located
___ (13) Rules are too restrictive
(14) Not enough shade/trees
(15) Other: $\qquad$
6. Do you feel that there are sufficient parks and green space areas within walking distance of your residence? [Please check ONE.]
$\qquad$ (1) Yes
$\qquad$ (2) No
$\qquad$ (3) Not sure
7. From the following list, please check ALL the recreation programs you or members of your household have participated in over the past 12 months that are provided by the Columbia Parks and Recreation Department.
___(01) Youth and adult sports (e.g. leagues, tournaments, camps)
___(02) Outdoor/nature education (e.g. Camp Adventure, Star Gazing, Canoeing, Caving)
___(03) Special events (e.g. Halloween, Heritage Festival, Family Fun Fest, Movies, Douglass Park events)
__(04) Adaptive programming (e.g. Special Olympics, sports, social activities, arts \& crafts)
___(05) Volunteerism (e.g. coaches, TreeKeepers, instructors, special events)
___(06) Golf programs (e.g. open play, tournaments, lessons)
___(07) Aquatics (e.g. open swim, swim lessons, fitness classes, birthday parties)
___(08) Fitness/exercise classes (e.g. ARC classes, group instruction, personal training)
___(09) Life enrichment classes (e.g. crafts, trips, martial arts, dance, music, art, self improvement)
___(10) Senior programs (e.g. social activities, crafts, trips, music, classes)
(11) Youth at-risk programs (e.g. Moonlight Hoops, Armory after school and youth groups)
(12) Community recreation programs (Armory classes, movies, music, sports)
$\qquad$ (13) Other: $\qquad$
8. Which FOUR of the parks and recreation programs listed in Question \#7 do you and members of your household use most often? [Please write in the numbers below for your $1^{\text {st }}, 2^{\text {nd }}, 3^{\text {rd }}$, and $4^{\text {th }}$ choices using the numbers in Question \#7 above, or circle NONE.]

$$
1^{\text {st }} \overline{\text { Most Often }} \quad 2^{\text {nd }} \overline{\text { Most Often }} \quad 3^{\text {rd }} \overline{\text { Most Often }} \quad 4^{\text {th }} \overline{\text { Most Often }} \quad \text { NONE }
$$

9. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreational facilities listed below by circling the YES or NO next to the park/facility.

If YES, please rate ALL the following parks and recreation FACILITIES of this type in Columbia on a scale of 5 to 1 , where 5 means " $100 \%$ Meets Needs" and 1 means "Does Not Meet Needs" of your household.

| Type of Facility | Do You Have a Need for this Facility? |  | If YES You Have a Need, How Well Are Your Needs Being Met? |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} 100 \% \\ \text { Met } \end{gathered}$ | $\begin{aligned} & 75 \% \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & 50 \% \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & 25 \% \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & \text { 0\% } \\ & \text { Met } \end{aligned}$ |
| A. Small (2-10 acres) neighborhood parks | Yes | No | 5 | 4 | 3 | 2 | 1 |
| B. Large community parks | Yes | No | 5 | 4 | 3 | 2 | 1 |
| C. Off-leash dog parks | Yes | No | 5 | 4 | 3 | 2 | 1 |
| D. Boating and fishing | Yes | No | 5 | 4 | 3 | 2 | 1 |
| E. Golf courses | Yes | No | 5 | 4 | 3 | 2 | 1 |
| F. Outdoor amphitheater/theater | Yes | No | 5 | 4 | 3 | 2 | 1 |
| G. Soccer fields | Yes | No | 5 | 4 | 3 | 2 | 1 |
| H. Baseball and softball fields | Yes | No | 5 | 4 | 3 | 2 | 1 |
| I. Football/Lacrosse fields | Yes | No | 5 | 4 | 3 | 2 | 1 |
| J. Outdoor pool and aquatic area | Yes | No | 5 | 4 | 3 | 2 | 1 |
| K. Spraygrounds/spray parks | Yes | No | 5 | 4 | 3 | 2 | 1 |
| L. Playground equipment and play areas | Yes | No | 5 | 4 | 3 | 2 | 1 |
| M. Park shelters and picnic areas | Yes | No | 5 | 4 | 3 | 2 | 1 |
| N. Ice skating | Yes | No | 5 | 4 | 3 | 2 | 1 |
| O. Outdoor basketball courts | Yes | No | 5 | 4 | 3 | 2 | 1 |
| P. Mountain bike trails | Yes | No | 5 | 4 | 3 | 2 | 1 |
| Q. Walking and biking trails | Yes | No | 5 | 4 | 3 | 2 | 1 |
| R. Equestrian trails | Yes | No | 5 | 4 | 3 | 2 | 1 |
| S. Nature interpretive center | Yes | No | 5 | 4 | 3 | 2 | 1 |
| T. Nature trails | Yes | No | 5 | 4 | 3 | 2 | 1 |
| U. Outdoor tennis courts | Yes | No | 5 | 4 | 3 | 2 | 1 |
| V. Indoor basketball/volleyball courts | Yes | No | 5 | 4 | 3 | 2 | 1 |
| W. Indoor shelters/meeting space | Yes | No | 5 | 4 | 3 | 2 | 1 |
| X. Indoor swimming pools/leisure pool | Yes | No | 5 | 4 | 3 | 2 | 1 |
| Y. Indoor fitness and exercise facilities | Yes | No | 5 | 4 | 3 | 2 | 1 |
| 1. Outdoor running/walking track | Yes | No | 5 | 4 | 3 | 2 | 1 |
| 2. Skateboard park/bike park | Yes | No | 5 | 4 | 3 | 2 | 1 |
| 3. Sledding hills \& cross country skiing | Yes | No | 5 | 4 | 3 | 2 | 1 |

10. Which FOUR of the facilities from the list in Question \#9 are most important to your household?
[Using the letters and numbers in Question \#9 above, please write in the letters or numbers below for your $1^{\text {st }}$, $2^{\text {nd }}, 3^{\text {rd }}$, and $4^{\text {th }}$ choices, or circle 'NONE'.]
11. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the recreation programs listed below by circling the YES or NO next to the recreation program.

If YES, please rate the following recreation PROGRAMS available in Columbia on a scale of 5 to 1 , where 5 means " $100 \%$ Meets Needs" and 1 means "Does Not Meet Needs" of your household.

| Type of Program | Do You Have a Need for this Program? |  | If YES You Have a Need, How Well Are Your Needs Being Met? |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | $\begin{aligned} & 75 \% \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & 50 \% \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & 25 \% \\ & \text { Met } \end{aligned}$ | $\begin{aligned} & \text { 0\% } \\ & \text { Met } \end{aligned}$ |
| A. Youth Learn to Swim programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| B. Adult swim programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| C. Pre-school programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| D. Before and after school programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| E. Youth/teen summer camp programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| F. Youth/teen sports programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| G. Youth/teen fitness and wellness programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| H. Youth/teen art, dance, performing arts | Yes | No | 5 | 4 | 3 | 2 | 1 |
| I. Martial arts programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| J. Adult fitness and wellness programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| K. Water fitness programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| L. Tennis lessons, clinics and leagues | Yes | No | 5 | 4 | 3 | 2 | 1 |
| M. Adult art, dance, performing arts | Yes | No | 5 | 4 | 3 | 2 | 1 |
| N. Adult sports programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| O. Senior programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| P. Programs for people with disabilities | Yes | No | 5 | 4 | 3 | 2 | 1 |
| Q. Gymnastics and tumbling programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| R. Golf lessons | Yes | No | 5 | 4 | 3 | 2 | 1 |
| S. Special events/festivals | Yes | No | 5 | 4 | 3 | 2 | 1 |
| T. Nature education programs/Outdoor adventure | Yes | No | 5 | 4 | 3 | 2 | 1 |
| U. $\begin{aligned} & \text { Education/Life skills programs such as } \\ & \text { cooking, budgeting, carpentry }\end{aligned}$ | Yes | No | 5 | 4 | 3 | 2 | 1 |
| V. Travel programs | Yes | No | 5 | 4 | 3 | 2 | 1 |
| W. At-risk programs for youth | Yes | No | 5 | 4 | 3 | 2 | 1 |

12. Which FOUR of the programs from the list in Question \#11 are most important to your household? [Using the letters in Question \#11 above, please write in the letters below for your $1^{\text {st }}, 2^{\text {nd }}, 3^{\text {rd }}$, and 4 th choices, or circle 'NONE'.]
$1^{\text {st. }}$ $\qquad$ $2^{\text {nd }}:$ $\qquad$ $3^{\text {rd }}$ : $\qquad$ $4^{\text {th }}$ : $\qquad$ NONE
13. Which FOUR of the facilities from the list in Question \#11 do you currently participate in MOST OFTEN at Columbia's parks and recreation facilities? [Using the letters in Question \#11 above, please write in the letters below for your $1^{\text {st }}, 2^{\text {nd }}, 3$ rd , and $4^{\text {th }}$ choices, or circle 'NONE'.]
$1^{\text {st }}$ : $\qquad$ $2^{\text {nd }}$
$3^{\text {rd }}$ : $\qquad$ $4^{\text {th }}:$ $\qquad$ NONE
14. Please check ALL the ways you learn about Columbia Parks and Recreation Department programs and activities.
___(01) "Leisure Times" Activity Guide
(02) Parks \& Recreation Website
(03) Newspaper articles/advertisements
(04) Radio
(05) Television
(06) From friends and neighbors
(07) School flyers/newsletter
(08) Conversations with P\&R staff
(09) Facebook
(10) Twitter
(11) Flyers/Newsletters in mail
(12) E-mail bulletins or E-newsletters
(13) Repeat Customer
(14) Info displayed at P\&R facility
15. Listed below is a list of actions the City of Columbia could take to improve the parks and recreation system. Please indicate whether you would be very supportive, somewhat supportive, or not supportive of each action.

|  | upportive are you of having Columbia: | Very Supportive | Somewhat Supportive | Not <br> Sure | Not Supportive |
| :---: | :---: | :---: | :---: | :---: | :---: |
| (A) Acquire land to preserve open space and protect the environment....... 4............ 3 ......... 2........ 1 |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| (D) Acquire land for developing neighborhood parks ............................ $4 . . . . . . . . . . . . .3$......... $2 . . . . . . . .11$ |  |  |  |  |  |
| (E) Fix-up/repair older park facilities/shelters/playgrounds ...................... 4.............. 3 .......... 2........ 1 |  |  |  |  |  |
| (F) Upgrade/improve existing pools/sports fields/golf courses ................. $4 . . . . . . . . . . . . . .3$.......... 2......... 1 |  |  |  |  |  |
| (G) Develop new hard surface walking and biking trails that connect to regional trails |  |  |  |  |  |
|  |  |  |  |  |  |
| (I) Develop new indoor recreation center with pools, fitness equipment, gyms, walking tracks, etc. $\qquad$ 4.. $\qquad$ 3 $\qquad$ 2.. .1 |  |  |  |  |  |
| (J) Develop an outdoor ice-skating facility.......................................... 4.............. 3 .......... 2......... 1 |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| (M) Develop new indoor multi-sports center (basketball, volleyball, soccer, etc) $\qquad$ 4. $\qquad$ 3. $\qquad$ 2.......... 1 |  |  |  |  |  |
| (N) Develop new nature/education trails ............................................. 4.............. 3 .......... 2......... 1 |  |  |  |  |  |
| (O) Develop new outdoor swimming poo |  |  |  |  |  |
| (P) A |  |  |  |  |  |
| (Q) Develop new off-leash do |  |  |  |  |  |
| (R) Begin development of the 320 acre Gans Creek Recreation Area ........ 4.............. 3 ......... $2 \ldots . . . . . . .1$ |  |  |  |  |  |

16. From the list above, which FOUR of the actions would you be most willing to fund with your Columbia parks and recreation tax dollars? [Using the letters in Question \#15 above, please write in the letters below for your $1^{\text {st }}, 2^{\text {nd }}, 3^{\text {rd }}$, and $4^{\text {th }}$ choices, or circle 'NONE'.]

$$
1^{\text {st }}: \quad 2^{\text {nd }}: \quad 3^{\text {rd }}: \ldots \quad 4^{\text {th. }}: \quad \text { NONE }
$$

17. Please rate your satisfaction on a scale of 5 to 1 , where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the overall value your household receives from the Columbia Parks and Recreation Department.
__ (5) Very Satisfied
(2) Somewhat Dissatisfied
$\qquad$ (4) Somewhat Satisfied
(1) Very Dissatisfied
$\qquad$ (3) Neutral
(9) Don't Know
18. Funding for capital improvements for parks, trails, recreation facilities and green space preservation comes from a dedicated $1 / 8$-cent Park Sales Tax that was approved by voters in 2000 for a 5 year period and was renewed in 2005 for an additional 5 years. This tax amounts to $\mathbf{1 2 . 5}$-cents for every $\mathbf{\$ 1 0 0}$ spent and is scheduled to expire March 2011. A vote to renew will not increase your taxes.

Renewing the tax at its current rate would allow Columbia to continue to protect open space, acquire and develop parkland, and renovate and maintain the condition of existing parks, trails, and recreation facilities. Knowing this, how supportive are you of renewing the 1/8-cent Park Sales Tax for the same period of five years?
$\qquad$ (1) Very supportive
(3) Not sure
$\qquad$ (2) Somewhat supportive
(4) Not supportive
19. The current $1 / 8$-cent Park Sales Tax was passed for a five year period. The longer the funding period, the more improvements can be made to the parks and recreation system, including open space preservation. Knowing that, how supportive would you be of renewing the 1/8-cent Park Sales Tax for a ten (10) year period?
$\qquad$ (1) Very supportive
$\qquad$ (2) Somewhat supportive
(3) Not sure
$\qquad$ (4) Not supportive
20. From the following options, how high of a priority do you feel city officials should place on maintaining the conditions of the existing parks, trails and recreation facilities in the Columbia Parks \& Recreation system?
$\qquad$ (1) Very high priority
(3) Medium priority $\qquad$ (5) Very low priority
$\qquad$ (2) High priority
(4) Low priority
21. City officials want to know how you want to see the Park Sales Tax dollars spent. On the items listed below, please indicate how you would appropriate $\mathbf{\$ 1 0 0}$ of the Park Sales Tax. (You may assign $\$ 0$ to any item, if you choose.)
\$ $\qquad$ Acquiring, protecting and preserving parks, green space and stream corridors
\$ $\qquad$ Maintaining condition of existing parks, trails, and facilities
\$ $\qquad$ Trails - new construction, improvements, acquisition, and connections
\$ ___ New park/facility development
\$ 100 TOTAL
22. During the past 12 months, have you and your family changed how much you make use of public parks, playgrounds, pools or other recreation facilities? (Check one)
___(1) We use public parks and facilities the same amount as in the past
___(2) We make greater use of public parks and facilities
___(3) We make less use of public parks and facilities
(4) We didn't use public parks and facilities before
$\qquad$ (5) We don't use public parks and facilities now

## Demographics

23. Counting yourself, how many people in your household are:

Under 5 years___

$$
15-19 \text { years }
$$ $35-44$ years $\qquad$ $65+$ years $\qquad$

5-9 years $\qquad$ 20-24 years $\qquad$ 45 - 54 years $\qquad$
$10-14$ years
$25-34$ years $\qquad$ $55-64$ years $\qquad$
24. How would you describe your race/ethnicity (please check all that apply):
$\qquad$ (1) White
(4) American Indian/Eskimo
$\qquad$ (2) Hispanic
(5) Black/African American
$\qquad$ (3) Asian/Pacific Islander
(6) Other $\qquad$
25. What is your age? $\qquad$
26. Your gender: $\qquad$ (1) Male
$\qquad$ (2) Female
27. What is your home zip code? $\qquad$
28. How many members of your household are registered voters? $\qquad$
29. What comes to mind when you hear "Columbia Parks and Recreation"?

## This concludes the survey. Thank you for your time.

Please Return Your Completed Survey in the Enclosed Return-Reply Envelope Addressed to: ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your response will remain completely confidential.
The address information on the sticker to the right will
ONLY be used to help identify areas with special interests

