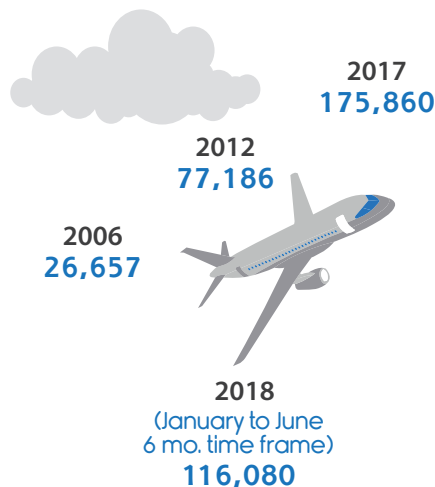




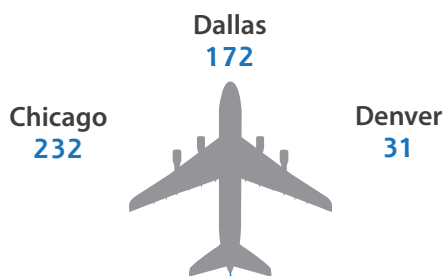
— City Stats —

The Columbia Regional Airport (COU) has grown rapidly over the past few years. The growth allows passengers to travel to many places in the world from the three hubs COU flies to and from.

Total passenger growth over time:



Average monthly flights from COU to hubs:



Places around the world you can travel to through a hub that COU flies to: LIMITLESS

Citizen Handbook delivery in October

During October, residents with a Columbia address will receive the 2018-2019 Citizen Handbook in the mail. This publication serves as an annual report to citizens about what the City of Columbia has accomplished and what the City is working towards.

Residents can expect to read interesting facts and information about each Ward, as well as overviews of the City's 2016-2019 Strategic Plan, Vision Zero and the Climate Action and Adaptation plan.

The programs and priorities report will show charts and graphs depicting various data points. Additionally, there will be a breakdown of the budget to show where money comes from and what tax dollars are spent on.

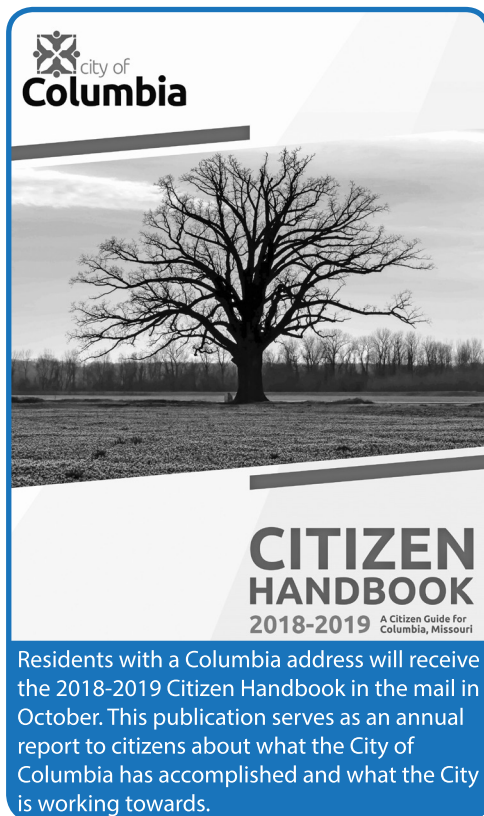
The Citizen Handbook will showcase work from local artists and the cover features the 2017 City of Columbia Commemorative Poster winner, "The Champion" by Svetlana Grobman.

New fiscal year begins Oct. 1

The City's fiscal year 2019 will begin on Oct. 1 with fiscal year 2018 ending Sept. 30. The annual budget process includes several steps that involve citizens and offers City Council an opportunity to do a full review. These steps include:

- A presentation of the proposed budget by the city manager.
- A City Council budget work session.
- Three public hearings to give community members the opportunity to give feedback about the budget.

After all those steps are complete, the City Council approves the proposed budget. To view the budget, please visit CoMo.gov, search "budget" and click on "financial reports."



Residents with a Columbia address will receive the 2018-2019 Citizen Handbook in the mail in October. This publication serves as an annual report to citizens about what the City of Columbia has accomplished and what the City is working towards.

Sustainable Living Fair, Fix-it Fair scheduled for Oct. 13

Join us Saturday, Oct. 13 from 10:30 a.m. to 5 p.m. for the Sustainable Living Fair at City Hall, 701 E. Broadway, for a full day of workshops, demonstrations and discussions about how to green up your daily life! Connect with professionals who can help you meet your sustainability goals and gather information from sustainable businesses and organizations. Tours will also be offered for residents interested in visiting energy efficient buildings and homes across the community.

In collaboration with this event, the Fix-it Fair will take place in the west lobby of City Hall from 1 to 4 p.m. on Oct. 13. Residents can learn how to fix items such as torn clothing, malfunctioning electronics, squeaky bikes and broken small appliances. Expert volunteers will be on hand to assist with repairs and share helpful knowledge necessary for fixing everyday items. Limit one item per person.

Follow [@CoMoSustainability](#) on Facebook for updates.



Fix-it Fairs allow for residents to learn how to fix broken or malfunctioning items, like this Columbia resident learning how to repair bike gears. Fix-it Fair attendees can learn how to fix many items.



The public-use CNG pumps at the City's self-serve CNG station accept all major credit cards for payment. CNG is a domestically produced, environmentally friendly fuel that burns cleaner and is less expensive than gasoline and diesel fuel.

Street Talk: Compressed Natural Gas station available to the public

Did you know that the City of Columbia Public Works Fleet Division operates the first and only Compressed Natural Gas (CNG) station in central Missouri? And it's not only for City vehicles.

"The fueling station dispenses the CNG equivalent of 500,000 gallons of gasoline annually, split almost fifty-fifty between the City of Columbia fleet and the general public," Fleet Operations Manager Mike Guilford said.

CNG is a domestically produced, environmentally friendly fuel that burns cleaner and is less expensive than gasoline and diesel fuel.

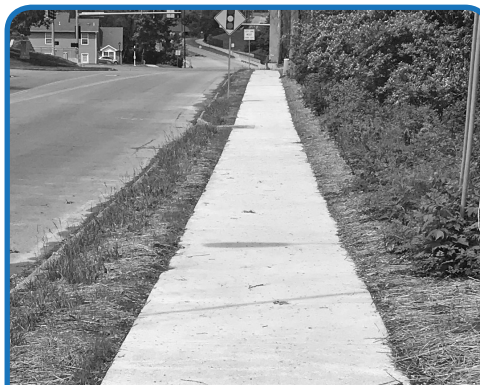
Opened in August 2015, the self-serve CNG station, located at 1900 Lake Ridgeway Road, is available 24 hours a day, seven days a week. Two pumps are available for City of Columbia fleet vehicles and one pump for public use. All major credit cards are accepted. The City Channel created a video with more information at [CoMo.gov/PublicWorks/CNG](#).

Progress as Promised: Two sidewalk gaps filled in this summer

Funded through the voter-approved 2015 Capital Improvement Sales Tax, two sidewalk gaps were filled in this summer to improve pedestrian safety.

In April, Cook Construction completed a new sidewalk section along the north side of Chapel Hill Road between Scott Boulevard and Glenbrook Court. In July, a new section of sidewalk gap was constructed along the east side of South Sinclair Road south of Muirfield Drive.

The total construction investment for the two projects was approximately \$100,000. Additional details are available at [CoMo.gov/PublicWorks/CIP-status](#).



New sections of sidewalk were completed on Chapel Hill Road and Sinclair Road to improve pedestrian safety by filling in gaps in the sidewalks. These projects were funded through the voter-approved 2015 Capital Improvement Sales Tax.

Boards & Commissions

The City is accepting applications for the following:

Application deadline is Oct. 5 at 5 p.m.

- Citizens Police Review Board
- Columbia Community Development Commission
- Commission on Cultural Affairs
- Substance Abuse Advisory Commission

Applications and information about current vacancies are available online at [CoMo.gov](#) or at the City Clerk's Office. Call 573.874.7208 for more information.

City's Housing Programs Division to offer credit counseling session Oct. 13

The City of Columbia values the importance supporting first-time homebuyers achieve successful homeownership. The City is partnering with Veterans United, Providence Bank and House of Brokers to provide credit education and credit counseling to Homeownership Assistance Program participants and future homebuyers of the Columbia Community Land Trust's next development at Cullimore Cottages.

The class is free of charge and will held Oct. 13 from 9:15 to 10:45 a.m. at Second Baptist Church, 407 E. Broadway. A free breakfast and registration will begin at 8:30 a.m. To sign up, please contact the City's Housing Programs Division by calling Darcie Clark at 573.874.7244.

Hinkson Clean Sweep scheduled for Oct. 13

Columbia residents are invited to join the City of Columbia on Saturday, Oct. 13 for the Hinkson Clean Sweep. This annual litter event focuses on litter cleanup of waterways throughout Columbia.

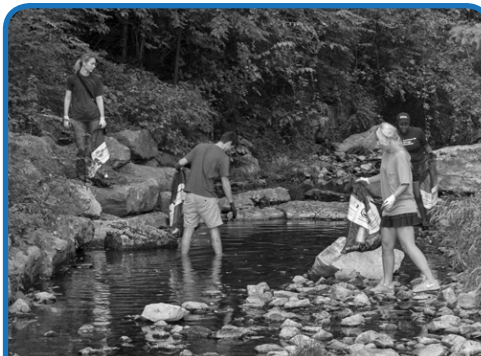
We will start at 10 a.m. at five locations throughout Columbia and conclude the work by noon. City staff and site leaders will provide the supplies and direction.

Litter pickup is an easy way to volunteer! Organized litter pickups are held the second Saturday morning of every month.

The City is also happy to help you find your own area to pick up through our Adopt-A-Spot Litter Control Program or one-time pickups in our parks, streams or along our streets.

To get involved or to learn more, contact Volunteer Programs at:

573.874.6271 or
volunteer@CoMo.gov



Volunteers from the University of Missouri College of Arts and Science Student Council helped during the Hinkson Clean Sweep in 2017 at the Flat Branch location. This annual litter event focuses on litter cleanup of waterways throughout Columbia.



The National Society of Black Engineers contributed 22.5 hours of service during the 2017 Hinkson Clean Sweep, which resulted in 22 bags of litter. Volunteers are needed for the 2018 Clean Sweep on Oct. 13.

Parks and Recreation Calendar

Call 573.874.7460
for more information

OCTOBER

- 7 Take a Kid Mountain Biking Day, Jay Dix Station Bike Skills Course, 1-3 p.m., ages 9-14, **FREE**
- 10 Neighborhood Park Fun Day, Downtown Optimist Park 5:30-7:30 p.m., **FREE**
- 13 Bear Creek Run Half Marathon, Bear Creek Trail, 8 a.m., ages 12 and older, \$55
- 24 Neighborhood Park Block Party, Indian Hills Park, 5:30-7:30 p.m., **FREE**

Code Corner: Gutters

While cleaning out the gutters may seem like a chore, it is important to your home! Clogged gutters can lead to damage to the roof and foundation, and may also create a mosquito harborage. Gutters are also a terrible place to grow trees, although you may find seedlings in neglected gutters.

The Office of Neighborhood Services inspects rental properties and receives complaints for all residential properties in Columbia. If we can help you, please contact us at 573.817.5050 or neighborhood@CoMo.gov.

Contact Center Connection

Do you have several requests and reports you'd like to submit to the City such as a pothole or a street light in need of maintenance? Do you have a question about if an issue should be reported to the City of Columbia, Boone County or MoDOT? The City of Columbia Contact Center is happy to receive your reports in one call, email or chat. Connect with us at 573.874.CITY (2489), email at City@CoMo.gov or live chat at **CoMo.gov**.

Volunteer of the Month: David Heidlage



David Heidlage

David Heidlage love for coaching is what led him to join Parks and Recreation's Smaller Ballers team as a youth coach. Smaller Ballers is a program for youth ages 4-7 to learn the fundamentals of basketball. Volunteer coaches, like David, share a few hours every week working with the kids and their basketball skills.

David believes coaching youth sports provides "an avenue to teach some of life's most important lessons such as dedication, being positive, focusing and failure. Failure is important." David's enthusiasm, dedication and consistency

is what Parks and Recreation Supervisor Camren Cross believes makes the program a success.

Over the past two years with the Smaller Ballers program, David said the best experience he has had with this program is "seeing the tremendous growth of such young people and the light of achievement on their faces. They remind me how incredible the world really can be and that simple joys are often the best."

Volunteers like David play such a vital role in our community. We thank David for his dedication to serving Columbia's youth. To learn more about youth coaching volunteer opportunities visit our website at CoMo.gov/volunteer or contact us at 573.874.7499 or volunteer@CoMo.gov.

Welcome new utility customers

Utility Customer Service (UCS) would like to welcome our new customers. We would also like to suggest that once you receive your first bill in the mail, please take a moment to make sure both your service address and your mailing address are correct. Although it's uncommon, occasionally a customer gets set up at an incorrect address. It's easier to fix these errors sooner than later.

Also, to protect your account integrity, customer service representatives may not speak to anyone who is not named as an authorized user. Please let us know it is okay to discuss account details with spouses, partners, roommates, parents or other parties.

If you need to change or update contact information, you may access a form online by visiting CoMo.gov/utilities/ucs and click on "update account information" or call 573.874.7380.

Protect yourself this flu season

It's (almost) that time of year again—flu season. Protect yourself from getting the flu with the flu vaccine. Thanks to generous support from MU Children's Hospital and the David B. Lichtenstein Foundation, the Columbia/Boone County Public Health and Human Services Department (PHHS) continues to offer free flu shots for all children age six months through 18 years.

For adults 19 and older, cost depends on insurance coverage. A high dose flu shot is also available specifically for persons age 65 and older. When the vaccine is available, no appointment is needed to receive the injectable flu vaccine in the PHHS clinic, 1005 W. Worley St., Monday through Friday from 8 a.m. to 4:30 p.m.

Follow us on Facebook, Twitter or CoMo.gov/health to know when we will offer flu shots.



OUR VISION

Columbia is the best place for everyone to live, work, learn and play.

OUR MISSION

To serve the public through democratic, transparent and efficient government.

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CONTACT CENTER
573-874-CITY
CONNECTING PEOPLE WITH ANSWERS

The City of Columbia does not discriminate on the basis of age, race, color, religion, sex, national origin, ancestry, marital status, disability, sexual orientation, gender identity or expression, familial status, receipt of governmental assistance, alienage or citizenship status, status as a victim of sexual or domestic violence or order of protection status.

CITY OF COLUMBIA

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