

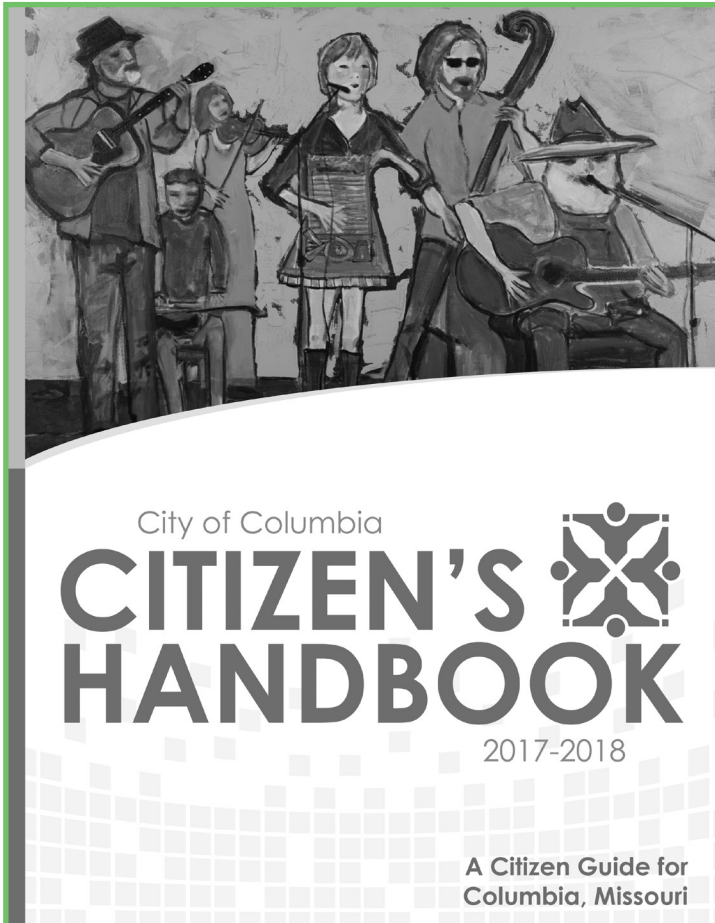
CITYSOURCE

www.CoMo.gov

September 2017



Your source for City news and information



Citizen Handbook delivery in October

During October, residents with a Columbia address will receive the 2017-2018 Citizen Handbook in the mail. This publication serves as an annual report to citizens about what the City of Columbia has accomplished and what the City is working towards.

Residents can expect to read about how the City's 2016-2019 Strategic Plan priorities are positively impacting the community and residents. The Strategic Plan focuses on five priorities: economy, social equity, public safety, infrastructure and operational excellence.

The programs and priorities report will show infographics depicting the rates of employment, graduation, crime and more. Additionally, there will be a breakdown of the budget to show where money comes from and what tax dollars are spent on.

The Citizen Handbook will showcase work from local artists and the cover features the 2016 City of Columbia Commemorative Poster winner, "Missouri Riverbilly Band" by Lisa Bartlett.

Additional copies of the Citizen Handbook will be available at City Hall, 701 E. Broadway, and the Convention and Visitors Bureau, 300 S. Providence Road.

One number answers all questions

All questions about City services can be answered by calling one number: **573-874-CITY (2489)**. The Contact Center customer service representatives can provide information and services regarding residential and commercial recycling and trash collection, street maintenance, transit services and bus routes, Columbia Regional Airport, streetlights, electrical outages, water distribution, energy efficiency programs, City of Columbia employment and City events.



Staff members Denise Nichols and Stephanie Brown assist a resident calling the Contact Center.

Columbia Regional Airport introduces direct, non-stop flights to Denver



A United passenger cuts the inaugural flight ribbon. Pictured with Chamber of Commerce representatives.

The excitement at 5 a.m. was palpable at Columbia Regional Airport (COU) on Wednesday, Aug. 2 as passengers arrived for the inaugural United Airlines flight from COU to Denver International Airport.

On Aug. 1, United Airlines began twice daily direct flights from COU to Chicago O'Hare and the next day began daily direct flights from COU to Denver International.

The addition of a second air service provider and a new destination is another milestone in the rebranding of Columbia Regional. In the past 10 years, new taxiways, new runways, upgrades in technology on the airfield, new air services providers and destinations and a reimagining of Columbia Regional Airport has made it competitive and attractive to many mid-Missourians.

Lock vehicle doors to prevent theft

Vehicles are a bad place to keep valuables — especially if those valuables are firearms. This year, several neighborhoods throughout Columbia were hit by a string of thefts from vehicles. Victims lost purses, money, electronics and several firearms.

All it takes is a jimmied door, a broken window, or as in many of these cases — an unlocked door, and now a criminal has a gun that can later be used to commit more crimes. The Columbia Police Department and the community must work together to combat gun violence in our community. If a resident must store a firearm in the vehicle, remember to lock the doors, roll up the windows and secure the firearm using a lockbox or placing it in the trunk of the vehicle. For more information on gun safety tips, visit CoMo.gov/Police/gun-safety-tips.



In 2018, Columbia Regional Airport will turn 50 years old. The air terminal is original to the airport and is grossly undersized for the record traffic every month. As the City completes the projects outlined in the 2009 Airport Master Plan, full attention turns to constructing a modern and efficient air terminal to serve current and future air service needs of Columbia, Jefferson City and the surrounding area.

When traveling, make sure to check out Columbia Regional Airport at FlyCOU.com. The options, competitive fares, free parking and short TSA lines are a welcome surprise to many customers. It's true - when you fly from COU, you're there faster and home sooner.



Columbia transit
system
rebranded to
Go COMO

Going forward, Go COMO is the new name of the City's transit service.

"We're excited about the new name," Transit and Parking Manager Drew Brooks said. "Go COMO reflects the forward momentum of our City's transit system as we seek to optimize the efficiency of our bus and paratransit services and routes for the future. Go COMO also accentuates the positives of public transportation as an option for going to and from many of Columbia's major shopping, business and recreational areas."

A new website and social media accounts have been launched at GoCOMOTransit.com, Facebook ([@GoCOMOTransit](https://www.facebook.com/GoCOMOTransit)) and Twitter ([@GoCOMOTransit](https://twitter.com/GoCOMOTransit)).

Sewer, stormwater management plan

The City of Columbia Sewer and Stormwater Utilities began developing an Integrated Management Plan (IMP) last fall to meet critical infrastructure needs and address regulatory requirements for improving community waterways. Once complete, the plan will organize the City's sewer and stormwater priorities over the next 20 years. The IMP will provide adaptable and affordable long-term recommendations for how to meet Columbia's wastewater and stormwater management needs and address Clean Water Act obligations.

Beginning last June, City staff and consultants from HDR, Inc. hosted four interactive workshops open to the public and conducted a community-wide survey to obtain input from residents.

Workshops and survey results identified the following to be the most prevalent issues to prioritize in the plan:

- maintaining existing sewer and stormwater infrastructure
- addressing sewage overflows
- protecting natural resources

Additionally, public health, trails/green space and flood reduction were found to be the desired outcomes of a well-managed system. When prioritizing local water bodies, respondents ranked Hinkson Creek, the Missouri River and Gans Creek/Rock Bridge State Park above the rest.

With this data, City staff and HDR, Inc. are working to establish funding levels for sewer and stormwater maintenance and identify projects and programs for treatment based on the community-wide expectations determined at the workshops. By establishing a plan based on these priorities, projects can be chosen that provide the greatest benefit to the community, and be implemented in a way that can minimize the impact on ratepayers.

Share the Light

The City of Columbia is known for coming together to improve the quality of life for our neighbors. Columbia residents are known for their generosity, too. **"Share the Light"** is an opportunity for City of Columbia utility customers to contribute to City programs and projects that are above and beyond essential City services. Residents who give can help others around them.

Residents can designate **Share the Light** donations to one of six giving areas: community arts programming, community beautification, youth recreation scholarships, health and dental care, fire prevention and education, and crime prevention and education. Every penny given goes directly to improve quality of life in our community in the area chosen.

To give to **Share the Light** simply mark choices on the flap of the **Share the Light** envelope enclosed with the September utility bill. Specify the option to make a one-time gift or on a monthly basis, and the amount desired to give.

Future utility bills will include **Share the Light** donations.

Let's give together, making Columbia an even more terrific place to live. For more information, please call City of Columbia Trust Administrator, John Baker at 573-817-5027.



Parks & Recreation Calendar

Call 573-874-7460 for more information.

OCTOBER

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| 7 | International Day, Auburn Hills Park, 10 a.m.-2 p.m., FREE |
| 8 | Take a Kid Mountain Biking Day, Jay Dix Station Bike Skills Course, 2-4 p.m., ages 9-14, FREE |
| 11 | Neighborhood Park Fun Day, Downtown Optimist Park, 5:30-7:15 p.m., FREE |
| 14 | Bear Creek Run Half Marathon and Team Relay, Bear Creek Trail, 8 a.m., Ages 12 and up, \$48 |
| 22 | Rocheport Fall Colors Trail Ride, meet at MKT trailhead at Stadium, 10 a.m.-3 p.m., FREE |
| 23 | Holiday toy drive begins |
| 25 | Neighborhood Park Fun Day, Indian Hills Park, 5:30-7:15 p.m., FREE |

Fall is the perfect time to plant native plants

As soon as temperatures begin averaging 70 degrees Fahrenheit and before the ground freezes, residents can plant Missouri native plants. Fall plantings give the plants time to establish a root system before going dormant during the winter months. When spring comes around they wake up and begin growing again. Because these plants have already established their roots they do not require as much care compared to if they were planted in the spring. Talk to a local nursery or check out **GrowNative.org** to find a native plant retailer.

Welcome new utility customers

Utility Customer Service (UCS) would like to welcome new customers. UCS would also like to suggest that once new customers receive their first bill in the mail, please take a moment to make sure both the service address and mailing address are correct. Although it's uncommon, occasionally a customer gets set up at an incorrect address. It's easier to fix these errors sooner than later. Also, to protect account integrity, customer service representatives may not speak to anyone who is not named as an authorized user. Please let UCS know it is okay to discuss account details with spouses, roommates, parents or other parties. To change or update contact information, customers may access a form online (<https://www.cmo.gov/CMS/WebForms/form.php?formid=163>) or call 573-874-7380.

Volunteer of the Month – The Froidl Family



The Froidl Family: (starting from the left) Tom Froidl, Drew Froidl, Molly Froidl and Josh Froidl

Northeast Missouri. Her sons have also participated in Youth In Action, which provides teens an organized chance to volunteer during the summer months.

"It's nice to see them do things that they would normally have to be nagged about at home, like picking up trash or making a meal," Froidl said.

Josh and Drew are also Boy Scouts, which requires them to be involved regularly, but Froidl said both of her sons are those kids who hear about a volunteer opportunity and has to sign up.

Volunteering gives her sons a chance to have fun. Two years ago they took turns dressing up as Mr. Bag-It at the Columbia Earth Day festival in Peace Park. "Drew was so little at the time that people kept saying that they were so cute," Froidl said. More than anything, Froidl appreciates that it allows them to be active members of society.

"Every time we volunteer, we love Columbia and its people even more," Froidl said. "We look forward to the next event when we can help spread our love of this great city."

Visit CoMo.gov/volunteer to learn more about volunteering with the City of Columbia, contact Volunteer Programs at 573-874-7499 or email volunteer@CoMo.gov.

Written by volunteer Laura Davis.

National Preparedness Month

September is National Preparedness Month, and the Columbia/Boone County Department of Public Health and Human Services (PHHS) reminds residents that everyone is able to help first responders by knowing how to respond during an emergency and what to do when a disaster strikes.

Because Public Health is all around us, PHHS routinely works with other agencies to plan against and respond to nearly every type of emergency or disaster. Individuals and organization can request a speaker or packet of information on pre-disaster planning. E-mail health@CoMo.gov for more information.

Code Corner – carbon monoxide detectors

Carbon monoxide (CO) detectors are another tool for life safety. CO is an odorless, colorless gas that can kill. Starting with the adoption of the 2012 International Fire Code, the City has required all rental properties to have carbon monoxide detectors in housing units that have fuel-burning appliances or attached garages. Installation of CO alarms is advised for owner occupied homes as well. They are inexpensive and easy to install.

To learn more about the City's rental inspection program, or for other residential code enforcement issues, contact Neighborhood Services at 573-817-5050 or at CoMo.gov.

Boards & Commissions

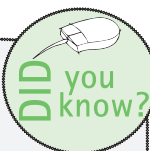
The City is accepting applications for the following:

Application deadline Oct. 6 at 5 p.m.

- Board of Adjustment
- Citizens Police Review Board
- Columbia Community Development Commission
- Commission on Cultural Affairs
- Substance Abuse Advisory Commission

Applications and information about current vacancies are available online at CoMo.gov or at the City Clerk's office. Call 573-874-7208 for more information.

Web did you know?



Plan your trail adventures this fall with the help of the online trail directory.

CoMo.gov/ParksandRec/Trails provides trail maps and information. The **Go CoMo Trails app** is available for download to provide information on the go.

The City does not discriminate on the basis of age, race, color, religion, sex, national origin, ancestry, marital status, disability, familial status, sexual orientation or gender identity.

City of Columbia
701 E. Broadway • Columbia, MO 65201
573-874-7111 • CoMo.gov

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Brian Treece

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Second Ward
Third Ward
Fourth Ward
Fifth Ward
Sixth Ward
City Manager

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Michael Trapp
Karl Skala
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