

— City Stats —

An average family uses
320 gallons
of water per day

Lower the usage of
water by taking
shorter showers.
Ideally no longer
than five minutes

Homeowners use
30% - 60%
of their water outdoors
on water irrigation systems

50%
of water used in
irrigation systems is
wasted, in part, due
to overwatering
the landscape

Information on Boil Advisories and Boil Orders

City of Columbia Water & Light maintains approximately 3.5 million feet of water distribution lines ranging from 1.5 inches to 36 inches in diameter. The utility has an on-going maintenance plan and strives to provide reliable water service. There are factors that can affect the system that are beyond the utility's control. Columbia's soil has a high clay content which can shift when there is high moisture content and/or drastic temperature changes. This shifting can lead to the pipes in the ground moving which can cause breaks.

What is a Boil Advisory?

Columbia Water & Light will issue a boil water advisory when there is concern that a problem with drinking water may exist, but it has not yet been confirmed. These are most commonly issued for major water main breaks or other low-pressure events where the possibility of contamination intrusion exists. They may also be issued while waiting for results of confirmation samples collected for bacteriological analysis, which can take up to two days plus the time required to transport samples to the laboratory.

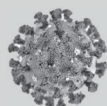
What is a Boil Order?

A boil water order is issued by the Missouri Department of Natural Resources to public water systems when a threat to the public health exists, or is likely to exist, that boiling the water will remedy. Columbia Water & Light is then required to notify consumers as soon as possible, and by the most effective methods, that they need to boil their drinking water until the boil order is lifted.

What should I do during a Boil Advisory/Order?

The following steps need to be taken:

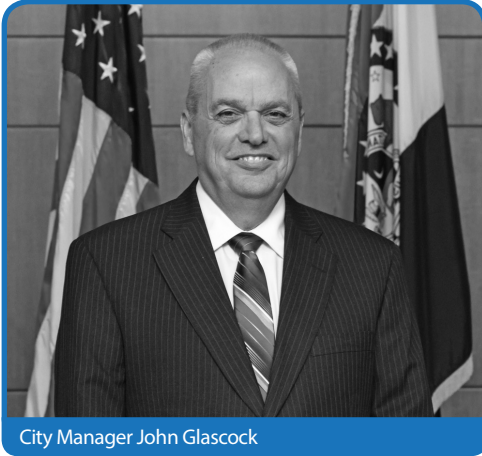
- Boil water vigorously for three minutes prior to use. Use only water that has been boiled for drinking, diluting fruit juices, all other food preparation and brushing teeth.
- Dispose of ice cubes and do not use ice from a household automatic ice maker. Remake ice cubes with water that has been boiled.
- Disinfect dishes and other food contact surfaces by immersion for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.



Coronavirus (COVID-19) Official Information
Visit [CoMo.gov/Coronavirus](https://www.columbia.mo.gov/Coronavirus)



Letter from City Manager John Glascock



City Manager John Glascock

City of Columbia residents,

Many businesses, organizations and families have to reevaluate their budgets to adjust for the economic impact of this pandemic. The City of Columbia is no different.

I've asked City department directors to submit budgets that include a 10% reduction in spending. It doesn't mean that all 10% of budget reductions will be used, but it's an effort to see what our options are for streamlining, especially with the uncertainty of revenues in the next six months to a year.

This will look different for each department but some of the proposed cuts could include materials and supplies, reducing services, delaying projects, and workforce reduction. I have also encouraged department directors to review all current positions and the more than 150 vacant positions to assess which positions are truly necessary to provide critical needs and core services to our community.

In order to keep that strong financial footing we are going to have to make some changes, but I will ensure to communicate with you along the way so you know what changes are coming.

John
Columbia City Manager

Strategic Plan: moving forward with modifications due to COVID-19

It was published last month that the adoption of the City's 2020 Strategic Plan would be delayed due to the coronavirus.

City staff members want to make sure that the Plan delivered to City Council is realistic to the current events of COVID-19, reflective of the City's current operating environment and responsive to the current needs of the City's key stakeholders.

There also needs to be a process to determine what the 2020 Strategic Plan should look like post-COVID-19; a plan that can be based on the current budget and realistic about the City's future revenues.

City Council directed staff to engage in the following:

- Reconvene the Trend Statement Working Group to obtain financial, economic and other key data.
- Develop a systematic process for revisiting the draft outcome objectives with the Action Teams, informed by a new SWOT (strengths, weaknesses, opportunities and threats) analysis.
- Conduct a meeting to reassess the outcome objectives based on updated budget numbers.
- Present plan to Council during the recovery stage of COVID-19 (tentatively October 2020).

The most recent Percent for Art public art project can be found at Parks and Recreation's Columbia Sports Fieldhouse



Boundaries, pictured here, is a two-sided sculpture that incorporates outlines of athletes to create a scenario of layers and values.

Completed in 2019 as the most recent Percent for Art public art project, Parks and Recreation's Columbia Sports Fieldhouse features four unique pieces from local artist, David Spear.

These installations were created to work in harmony with the mission of the Columbia Sports Fieldhouse and to inspire the visiting athletes and spectators of basketball, volleyball and pickleball. The overlapping boundaries of the three sports on the shared hardwood court is the conceptual basis that led to the layering of silhouettes, balls and netting throughout the four works, titled *Ambition*, *Boundaries*, *Game Time*, and *Objective*. The artworks were created to motivate and encourage viewers to continually use sport to push the boundaries of what can be achieved. Local athletes were used to create the diverse silhouettes with layered panels and lighting creating depth.

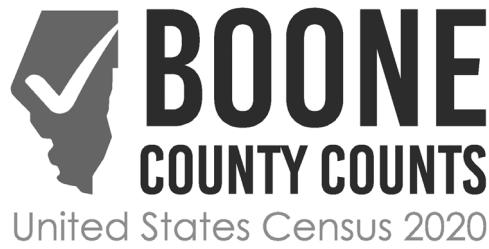
Learn more about the City's public art program at [CoMo.gov/arts](https://www.como.gov/arts) or download the Otocast mobile app to take your own self-guided tour of artworks around Columbia.

2020 Census has a big impact

Did you know that 10 minutes of your time can have a big impact on our community?

Filling out the 2020 Census for your household can mean we get more funding for important programs in our community. It can mean that our roads, bridges, schools, hospitals and more can get the funding they need. It can mean that you're represented when it comes to redrawing wards and districts for political seats. It can mean that businesses see the trajectory of population growth and want to bring new jobs to the community. It can mean nonprofits have the data needed to adjust their services to meet the needs of residents.

Spend a few minutes of your day to fill out the 2020 Census to make our community better. You can complete the Census by visiting my2020census.gov, calling 844.330.2020 or filling out the paper form that was sent to your home.



First Responders answer the call for service during COVID-19



During the peak of the coronavirus outbreak, CPD responded to requests for celebration parades such as Shaun Thornton's birthday parade (pictured here).

This spring, the Columbia Police Department made connections with the community during the outbreak of COVID-19 by helping families celebrate their special occasions.

What started as an opportunity to make a child smile on their birthday ultimately launched into a communitywide effort to be a part of something bigger. Beginning on April 8 and continuing through the month of June, CPD accepted requests for birthday, graduation and retirement parades throughout the city.

The process was simple: a community member would email or call the police public information office to request an officer to be a part of their parade and the public information office would coordinate with officers, as well as the Columbia Fire Department and local ambulance services to participate.

While community members enjoyed having first responders participate in the celebrations, CPD equally enjoyed being able to reach out and make a new wave of connections with our community.

CPD follows a community policing model that puts an emphasis on providing excellent customer service, which also requires officers to operate as trusted professionals and become valued partners within our neighborhood. While this service was only available a few short months, it has made a lasting impact.

CPD continues to encourage community members to partner with officers to build long-term relationships and promote safety throughout our neighborhoods. To stay up to date, be sure to follow CPD on Facebook or Twitter. Remember, if you see something, say something.

Parks and Recreation Events

Columbia Parks and Recreation is modifying and adding to the list of community Special Events to ensure compliance with local Health Department orders and social distancing guidelines.

For current information, please visit CoMo.gov/parksandrec or call 573.874.7460. You may also visit the Parks and Recreation Facebook page at facebook.com/ComoParksandRec/.



Eighty-three percent of U.S adults agree that visiting their local parks, trails and open spaces is essential for their mental and physical well-being during the COVID-19 pandemic.

Board and commission vacancies

The City is accepting applications for the following boards, commissions or task forces:

Application deadline is August 7 at 5 p.m.

- Board of Health
- Historic Preservation Commission
- Tax Increment Financing Commission

Boards and commissions are a way for residents to be involved in local government and to represent the voices of their fellow community members. Applications and information about current vacancies are available online at CoMo.gov or at the City Clerk's Office. Call 573.874.7208 for more information.

Volunteer of the Month: Lea Langdon



Lea Langdon, our July volunteer of the month, teaches kindergartners at Fairview Elementary about composting.

Lea Langdon is the July Volunteer of the Month. Lea has a passion for the environment and believes that all citizens have a responsibility to be good stewards of the earth. Lea began her service with the City of Columbia in 2015 as a Recycling Ambassador. Lea takes any opportunities that arise to promote waste reduction and proper recycling, but her real niche is with native landscapes education.

In 2017, Lea began passing her extensive knowledge of native landscapes to the public through the COMO Wild Yards Program. According to Community Conservationist, Danielle Fox, "Lea is an excellent gardening mentor because she gently teaches others about the natural systems that native plants create and how to best manage them in a garden setting." It can be difficult to explain to someone that a beloved plant actually hurts the environment. Lea's gentle nature breaks this news to people easily by giving them time to process and understand how non-native plants cause damage to our native environments. Lea also serves through other organizations such as the Wild Ones, MO Native Plant Society and CPS outdoor classrooms to educate the community about native landscaping.

Lea loves working with youth and has instilled a passion for gardening in many children whether that is through pulling weeds, planting natives, composting or removing bush honeysuckle. The evidence of Lea's passions and dedication can be found all around Columbia in many demonstration gardens, at public parks, school grounds and residential homes.

If you would like to know more about Columbia's Volunteer Programs call 573.874.7499 or visit volunteer@CoMo.gov for information.

Code Corner - Accumulations of trash and debris

The City considers accumulations of trash, debris and garbage as well as any accumulation of material that does or could afford harborage for rats, mice or snakes to be a nuisance. During this time of year it is also important to eliminate outdoor items that may contain standing water as those may be a mosquito harborage.

Property owners where these violations are found may receive an abatement notice and if the issue is not resolved the City may prosecute the owner or abate the violation and tax bill the property.

If you have a nuisance to report to the City, contact the Office of Neighborhood Services at 573.817.5050 or neighborhood@CoMo.gov.



OUR VISION

Columbia is the best place for everyone to live, work, learn and play.

OUR MISSION

To serve the public through democratic, transparent and efficient government.

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CITY OF COLUMBIA
CONTACT CENTER
573·874·CITY
CONNECTING PEOPLE WITH ANSWERS

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