

CITYSOURCE

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August 2017



Your source for City news and information



CITY OF COLUMBIA
CONTACT CENTER
573-874-CITY
CONNECTING PEOPLE WITH ANSWERS

Call 874-CITY for all City questions

If Columbia citizens have questions about City services and departments, there is now one number to call to connect citizens to answers — 573-874-CITY (2489). The City of Columbia 2012 Strategic Plan created a goal to “implement a customer contact center for citizens to report problems, access services and get information.” A goal was created in the 2016-2019 Strategic Plan to increase the amount of citizens who know who to contact for City services.

As the Contact Center continues to partner with other City departments to deliver and enhance customer service, please call 874-CITY for all City of Columbia requests. Not to be confused with Boone County Joint Communications’ 3-1-1 services which provides non-emergency law enforcement related matters. 874-CITY provides information and services regarding residential and commercial recycling and trash collection, street maintenance, transit services and bus routes, Columbia Regional Airport, streetlights, electrical outages, water distribution, energy efficiency programs, City of Columbia employment and City events.

By calling 874-CITY, residents are guaranteed to receive an answer to all City of Columbia questions, submit a report or request or be connected to the City expert who can assist. The City wouldn’t be able to continue the vision of Columbia being the best place to live, work, learn and play without the City’s valued citizens and customers. Please call 874-CITY to reach one of the helpful, certified Columbia Ambassadors today.

40th Annual Heritage Festival & Craft Show



History will come to life at the 40th Annual Heritage Festival & Craft Show at historic Nifong Park, 2900 E. Nifong Blvd. Columbia Parks and Recreation will hold the festival from 10 a.m. to 5 p.m. on Sept. 16 and 17. Heritage Festival has no admission charge and offers entertainment and fun for all ages.

Visitors will be able to stroll through replica mountain man and cowboy camps, and a lost arts area with traditional artisans. In addition, entertainers on three stages will be performing both days, including the Haskell Indian Nations Dancers along with a variety of traditional and roots music.

The Festival will also feature handmade crafts for sale, kids activities, hayrides, and tours of the Boone County Historical Museum, village and Maplewood Home.

The Heritage Festival is coordinated by Columbia Parks and Recreation and sponsored by the Columbia Convention and Visitors Bureau, Columbia Daily Tribune, Boone County Historical Society, KFRU, KPLA 101.5, Missouri Life and the Missouri Arts Council.

Call 573-874-7460 for more information about the festival, or visit [CoMo.gov](http://www.CoMo.gov).

Street Talk: Providence Road Project progress report



Crossing Providence Road will soon be much easier and safer for pedestrians and nonmotorized transportation users going to the University of Missouri and back from the west side. The Providence Road Improvement Project, which began construction May 15, is adding new traffic signals, turn lanes, a Burnam Road sidewalk and signalized pedestrian crosswalks that should increase safety for drivers, nonmotorized transportation users and pedestrians.

The other major goals for the project include improving Providence Road through-traffic movement and improving traffic access to and from the Grasslands Neighborhood and the University of Missouri. The project is currently on schedule to be complete early fall 2017, weather permitting. Regular progress updates are available at CoMo.gov/publicworks/providence-improvement.



Keep utility information current

Utility Customer Service (UCS) now has the ability to notify customers by email, text message and phone calls regarding the status of their accounts. Please take a minute to update contact information to ensure the office has current information. There is a form on the back of the utility bill that may be submitted with payment, or customers can go online to submit updated information. Visit CoMo.gov, click the green box for the Utility Customer Service page, and select "update contact information." When providing an updated phone number, please indicate whether it's a cell phone or land line.

City of Columbia, Missouri
 Utilities Department
 701 E. Broadway
 P.O. Box 1676
 Columbia, MO 65202
 Phone: (573) 674-7500
 Fax: (573) 674-7504
 Website: www.columbia-mo.gov
 *Convenience fee applies

Customer: Account # 00000000-000000
 Name: Jane Doe
 Service Address: 12345 First Street

Billing Date: 12/16/2016
 Previous Balance: \$11.16
 Payments: (\$11.16)
BALANCE FORWARD \$0.00
 NEW CHARGES are due 12/15/2017
TOTAL AMOUNT DUE \$220.03
 1.5% late fee applies if not paid by due date

Service	Meter	Previous	Read	Current	Meter	Usage	Units	Days	Meter
Electric	43810L	11600/16	53167	54151	1	1.544	KWH	31	5
Water	37863W	11000/16	1290	1299	1	9	CCF	33	5/8 INCH

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Check this box if updated information on the back
 Jane Doe
 John Doe
 12345 First Street
 COLUMBIA, MO 65203

Fiscal year 2018 budget

The City Manager delivered the fiscal year 2018 proposed budget to the City Council and the public at the end of July. Over the next couple of months, City Council will hold a work session on the budget and hold several public hearings during regularly scheduled City Council meetings. The September public hearings will be held on Tuesday, Sept. 5 and Monday, Sept. 18. The City Council is scheduled to adopt the FY 2018 budget on Monday, Sept. 18. Copies of the proposed budget can be found on the City's website at <https://sites.google.com/a/como.gov/budget-preparation-site/home>.

The public is encouraged to review the document, provide comments during the public hearings and reach out to their Councilperson to give feedback. The City's 2018 fiscal year will begin on Oct. 1, 2017.

Strategic Plan—East Neighborhood

As part of the 2016-2019 Strategic Plan, the City of Columbia is hosting meetings in each of the three Strategic Plan Neighborhoods: Central, North and East. The purpose of the meetings are to hold a community conversation involving issues raised by citizens living in each of these strategic priority areas.

Meetings were held in the East Neighborhood in June and July where residents met to discuss issues of importance to them. They included: Crime/safety/violence, neighborhood engagement, infrastructure, activities for kids and community outreach.

To learn more about the Strategic Plan, visit CoMo.gov/Strategic-Plan.





Columbia Police Department welcomes new Community Outreach Unit officers

The Columbia Police Department would like to congratulate Officer Maria Phelps and Officer Justin Thomas on being selected to join the Community Outreach Unit.

Phelps and Thomas' positions are two of the four positions added to the Community Outreach Unit through the COPS Hiring Program Grant through the United States Department of Justice, Office of Community Oriented Policing Services (COPS Office). An interview panel comprised of community partners assisted with the interviews and selection. Phelps began with the department in 2013 and Thomas began in 2015. Both say they are looking forward to the opportunity ahead.

"I'm excited to be a part of a team that's dedicated to building strong ties in the community," Thomas said. "I'm looking forward to working together with citizens to solve problems and create a safer environment for all residents."

The team will begin their work in the area of Sylvan Lane and Whitegate Drive. They will focus on building stronger relationships with residents and deterring further gun violence in the neighborhoods. From January 1, 2016 through June 1, 2017, Columbia Police officers responded to calls of shots heard/fired on Sylvan Lane or Whitegate Drive 20 times. In two of those calls, young men were injured by the gunfire; in a third, 24-year-old Gabrielle Rhodes, Jr. lost his life.

"The Community Outreach Unit has shown success in the three Strategic Plan Neighborhoods by reducing violence and connecting with residents," Lt. Geoff Jones said. "I believe similar outreach efforts will expand these successes into this new area."

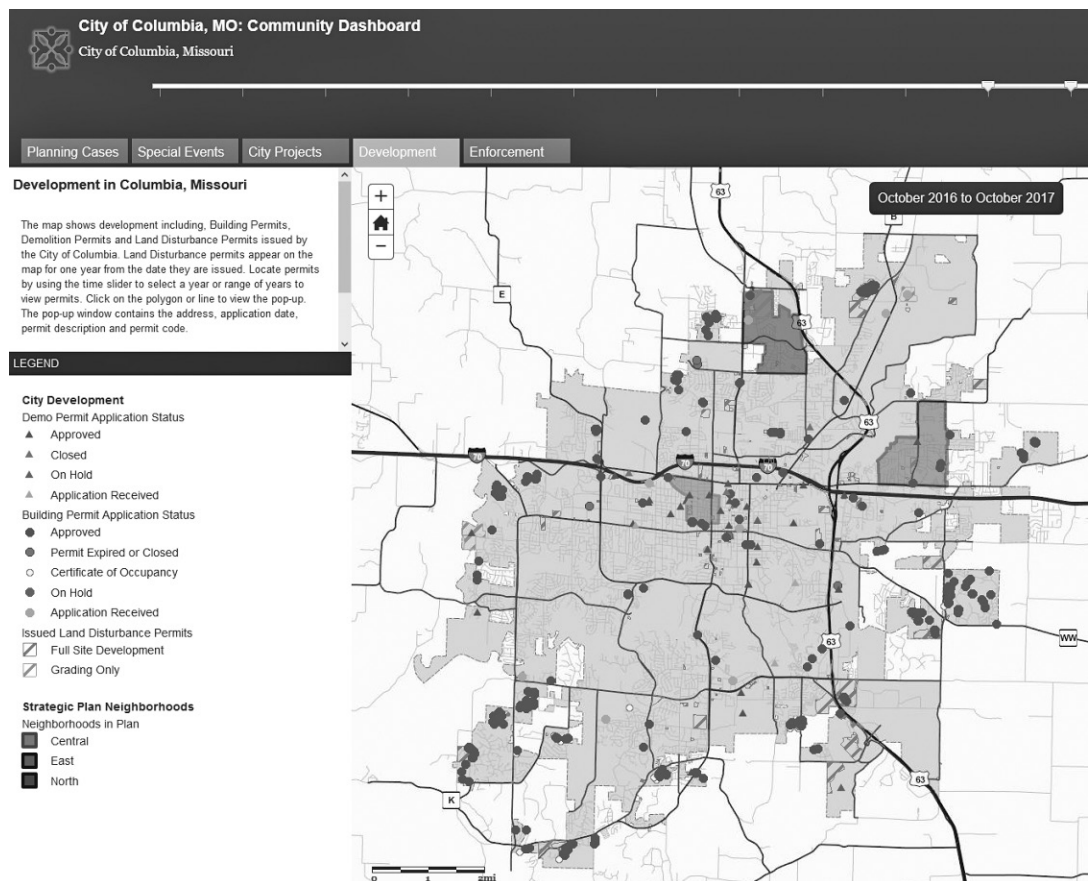
The timeline for filling the remaining two positions through the COPS Hiring Program Grant has not been determined at this time. For more information regarding the COPS Hiring Program Grant, including fiscal impacts, please visit <https://www.CoMo.gov/CMS/pressreleases/view.php?id=4590>.

Community Dashboard helps citizens stay informed

City Hall is busy with activity as citizens seek permits for new construction, weed inspectors open code enforcement cases, special events and City projects close roads and developers submit planning cases. The Community Dashboard ([CoMo.gov/Maps/Dashboard/](https://www.CoMo.gov/Maps/Dashboard/)) is a map-based website that makes this fast-changing information and details accessible to the public.

Many of these maps are clickable that will pop-up additional information. Most tabs also have time sliders to help viewers look back (like development permits) or forward (for City projects) to better understand how Columbia is changing.

Visit the Community Dashboard to learn more about what is happening in the community.



The arts mean business in Columbia

The arts are not only food for the soul, they are food on the table. According to the *Arts & Economic Prosperity 5* national economic impact study, the nonprofit arts and culture industry generates \$14.7 million in annual economic activity in Columbia, which supports 659 full-time equivalent jobs and generates \$1.28 million in local and state government revenues.

The most comprehensive economic impact study of the nonprofit arts and culture industry ever conducted in the United States, the study was conducted by Americans for the Arts, the nation's leading nonprofit organization for advancing the arts and arts education. The City of Columbia was one of the 341 communities across the country that participated in the study.

30 local nonprofit arts and culture organizations participated in Columbia's study, facilitated by the City's Office of Cultural Affairs. In addition to spending by organizations, the nonprofit arts and culture industry leverages \$5.56 million in event-related spending by its audiences, excluding the cost of event admission.

"This study demonstrates the impact on Columbia's economy by supporting jobs," Office of Cultural Affairs Program Specialist Sarah Dresser said. "The arts are building a strong community, creating a more vibrant Columbia, and supporting the City's vision as a great place to live, work, learn and play."

Code Corner—code enforcement cases shown on Community Dashboard

Have you ever seen a house that needed attention and wondered what the City was doing to help? If you are curious about our code enforcement activities, the Community Dashboard is a great tool to show the location of active cases.

To get to the Dashboard visit the City's website at CoMo.gov and look for the Maps icon. Click on "View the Community Dashboard" and then view the Enforcement tab. The map shows current active code enforcement cases handled by the City's Office of Neighborhood Services (ONS). ONS handles residential property maintenance cases, rental property inspections, and some nuisance violations of the Health code that include vehicle, weeds, trash, debris and aesthetics violations.

To learn more about a case, or report an issue on a property that is not currently being addressed, please contact ONS at 573-817-5050, neighborhood@CoMo.gov or use the City's online reporting form. Complaints may be filed anonymously.

City Channel wins Telly honors



Two City Channel employees were recently recognized for their creative excellence in production. Rosemary Frank and Jaye Hickem received bronze Telly awards from the Silver Telly Council, a prestigious judging panel of more than 500 accomplished industry professionals.

Frank earned the Telly award for her story titled "License to Wed: Municipal Marriage in Columbia." The City of Columbia Municipal Court began a marriage docket with the goal of encouraging and strengthening family relationships.

Hickem earned the Telly award for her story titled "Housing the Homeless: When Housing Comes First."

Hickem detailed the City of Columbia's efforts to give the homeless a place to call home using the Housing First model.

The City Channel airs on Mediacom 80, Charter Communications 992 and CenturyLink 96. Programming can also be viewed online at CoMo.gov/citychannel.

Parks and Recreation have last Family Fun Fest of 2017

Columbia Parks and Recreation is partnering with the City's Office of Cultural Affairs to present the last Family Fun Fest of the year. It will be held from 6 to 8 p.m. on Sept. 20 at Cosmo Park, 1615 Business Loop 70 W.

The theme is *Creative Kids* and is also sponsored by the Missouri Arts Council. The evening will feature hands-on, kid-friendly art activities, musical performances, theater and dance. All activities are **FREE!**

The Family Fun Fests have been sponsored by the Convention and Visitors Bureau, KPLA 101.5, KOMU 8, Tigers Community Credit Union and ParentLink.

Curbside recycling collection

The City of Columbia offers curbside recycling collection for all single-family homes. The trash and recycling days are identical. Any trash material should be placed in a black bag, while recycled material must be separated into two categories: mixed fiber and mixed containers. The mixed fiber (e.g. cardboard, office paper, newspaper, magazines) should be placed in a large cardboard box or paper bag. The mixed containers (e.g. plastic, aluminum, glass) should be placed in a blue bag. Single-family homes should receive vouchers for the black and blue bags twice per year. If you have questions about the bag vouchers or would like additional vouchers for blue recycling bags, please contact WasteZero, Inc. at 1-800-866-3954.

Apartment Recycling Program

The City of Columbia collects recycled materials from over 40 apartment complexes. A large recycling container can be found at each location on a specific day of the week. Columbia residents can also recycle any day of the week at a Recycling Drop-off Center.

For an interactive map of recycling locations, visit <https://gis.gocolumbiamo.com/recycling/>.



City of Columbia
Solid Waste

Find out what can be recycled in Columbia!

Download our new phone app:
COMO Recycle and Trash

  **Columbia Recycles**

Columbia Community Land Trust

The City of Columbia has created the Columbia Community Land Trust (CCLT) to create permanently affordable homeownership opportunities for generations to come.

The CCLT is an independent, non-profit organization dedicated to creating and preserving a permanent supply of affordable homes for lower-income households in Columbia. Supported with City of Columbia staff members, the CCLT works to provide families and neighborhoods with stability by providing opportunities for families to build wealth through homeownership and by working with the community to preserve the quality and financial stability of homes in their neighborhoods.

In a community land trust, homeowners buy their home and lease the land it sits on. The land is retained by the community land trust in a 99-year lease to ensure homes are sold at an affordable price to the next eligible and qualified buyer.

The CCLT Board, appointed by the City Council, includes equal membership from three stakeholder areas: community and business leaders, neighborhood representatives and community land trust homeowners. The board is designed to foster an environment where each key stakeholder has an equal say in organizational policy decisions.

The CCLT has been garnering national attention. The City of Columbia hosted a regional community land trust event which allowed national experts as well as regional CLTs from St. Louis; Springfield, Missouri; and Lawrence, Kansas to share community land trust best practices, in addition to the City of Columbia.

Persons interested in purchasing a CCLT home can contact Randy Cole at 573-874-6321.

Parks & Recreation

Calendar

Call 573-874-7460 for more information.

September

4	Last day of summer for Albert-Oakland Family Aquatic Center
5	Pooch Plunge, Albert-Oakland Family Aquatic Center, 6:30–7:30 p.m., \$4 per dog, must pre-register
7	Stephens Lake Park Amphitheater Concert Series, Multicultural Dance Exhibition, 7 p.m., FREE
8	Movies in the Park: <i>Secret Life of Pets</i> (PG-13), Cosmo Park, 8 p.m., FREE
10	Hinkson Creek and Grindstone Creek Trail ride, meet at MKT trailhead at Stadium, 2–4 p.m., FREE
13	Neighborhood Park Fun Day, Worley Street Park, 6–8 p.m., FREE
16-17	40th Annual Heritage Festival and Craft Show, Nifong Park, 10 a.m.–5 p.m. FREE
17	Electric Bicycle Tour of Columbia, meet at MKT trailhead at Stadium, 2–4 p.m., FREE
20	Family Fun Fest: <i>Creative Kids</i> , Cosmo Park, 6–8 p.m., FREE
27	Neighborhood Park Fun Day, Lange Park, 6–8 p.m., FREE

Volunteer of the Month—Quinn Cunningham

Rock Bridge High School student Quinn Cunningham noticed the need for container recycling at his school, and knew he had to lead the charge. To ensure that something was being done, Cunningham teamed up with the City and conducted a waste audit at the school in February. Under his leadership, a group of four other students sorted through 140 trash bags from just one school day. The group separated recyclable containers, recyclable fibers and trash. This resulted in 58 pounds of recyclable containers and 69 pounds of recyclable fibers recovered.

Since the audit, Cunningham has been challenged by the Columbia Public Schools budget restrictions, but was awarded a grant to purchase recycling bins for the school. Cunningham helped form a recycling team that will service the bins that can be picked up by the City's Solid Waste Utility.

Cunningham's quick work to get the grant on the School Board's agenda proves that one person's action and commitment to change can make a difference. Thanks to Cunningham's commitment to waste-reduction, the school will have a recycling program for the 2017-2018 school year.

To learn more about volunteering with the City of Columbia, visit the website at CoMo.gov/volunteer, contact Volunteer Programs at 573-874-7499 or email volunteer@CoMo.gov.

Written by volunteer Laura Davis.



Quinn Cunningham

School-based flu clinics

It's almost time to go back to school again. Nurses with the Columbia/Boone County Department of Public Health and Human Services (PHHS) will be administering the school-based flu clinic program starting in late September and early October. Parents, please be on the lookout during the month of August for the school-based flu clinic consent forms in your child's backpack or at an upcoming back-to-school event at your child's school. Thanks to the generous sponsors, University of Missouri Children's Hospital and the David B. Lichtenstein Foundation, the flu shots given with the school-based flu clinic program are **FREE**.

Learn more at CoMo.gov/health or email your questions to flu@CoMo.gov. For flu updates and more, follow PHHS on Facebook at <http://www.facebook.com/CoMoHealthDept> and on Twitter at [@CoMo_HealthDept](https://twitter.com/CoMo_HealthDept).



Boards & Commissions

The City is accepting applications for the following:

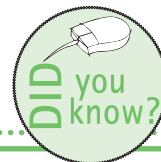
Application deadline is Sept. 8 at 5 p.m.

- City of Columbia New Century Fund Inc. Board
- Convention and Visitors Advisory Board
- Personnel Advisory Board

Applications and information about current vacancies are available online at CoMo.gov or at the City Clerk's office. Call 573-874-7208 for more information.

Web did you know?

The City live streams meetings like City Council, Planning and Zoning Commission, Board of Adjustment and other specialty meetings. To view live video and archives visit CoMo.gov/council/citystream-meeting-video/ or go to CoMo.gov and click on "meetings," then "live events."



The City does not discriminate on the basis of age, race, color, religion, sex, national origin, ancestry, marital status, disability, familial status, sexual orientation or gender identity.

City of Columbia
701 E. Broadway • Columbia, MO 65201
573-874-7111 • CoMo.gov

MAYOR
Brian Treece

CITY COUNCIL MEMBERS

First Ward	Clyde Ruffin
Second Ward	Michael Trapp
Third Ward	Karl Skala
Fourth Ward	Ian Thomas
Fifth Ward	Matt Pitzer
Sixth Ward	Betsy Peters
City Manager	Mike Matthes



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