



**CITY OF COLUMBIA
VEHICLE FOR HIRE COMPLAINT FORM**

It is important to the City of Columbia to protect the safety and well-being of citizens and visitors who utilize vehicle for hire companies. We do so by regulating its vehicle for hire industry to ensure all vehicle for hire companies and drivers are in compliance with the City Code of Ordinances.

PURPOSE OF COMPLAINT FORM

The purpose of this form is to offer citizens and visitors a process to register their concerns and/or complaints against a vehicle for hire driver or company. All complaints received will be processed within thirty (30) business days. This will allow staff the necessary time to review all documents submitted, as well as obtain any additional documentation necessary to determine whether a vehicle for hire driver or company was in violation of the City Code. Please include any documentation you feel is relevant (e.g. pictures, receipts, etc.). After a determination has been made, the person who has filed the complaint will be notified by email or mail at the address provided below. If you would like to remain unnamed, please enter "Anonymous" below.

PETITIONER'S INFORMATION

Name (Last/First)

Address (Street/City/State/Zip Code)

Phone Number (Home/Cell)

Email Address

Petitioner's Reason for Complaint: (Use additional sheet if necessary)

Signature of Petitioner _____ Date _____

FOR OFFICE USE ONLY

Complaint Date

Received By

Date Petitioner on Record was Notified

Method of Notification

Processed By