

A. Themes and Draft Goals

Citizen Topic Group: Health and Social Services

As part of Imagine Columbia's Future, Citizen Topic Groups reviewed the ideas for the future generated by the public, identified subtopics for organizing these ideas, formed subtopic groups, identified themes emerging from the ideas, and generated draft subtopic goals that reflect that aspirations of the community. These draft goals will be presented to the public at the April 4th Exploring the Vision Workshop for feedback.

This document includes all of the output that has been received from your Citizen Topic Group (CTG) to this point. The first one to two pages list your agreed-upon subtopics, draft goals for each subtopic, and notes from the consultant that offer an overall assessment of the work of your CTG. The following pages provide a record of the work of each subtopic group, including identified themes, draft goal statements, and any preliminary strategies or notes that the subtopic group has submitted. (Minutes have not been included.) Any gaps in this information indicate that the consultant has not received all of your group's output.

The draft goals have been revised by ACP-Visioning and Planning, Ltd. for clarity and consistency, as necessary. The original goal and ACP's suggested revisions are clearly designated in the material provided for each subtopic. In cases where no draft goals were submitted, ACP prepared draft goals using the themes provided by the subtopic group as a guide. At the third CTG meeting, subtopic groups will review these draft goals, and will have the opportunity to accept, revise, or rewrite them.

Agreed Upon Subtopics

1. Seniors
2. Social Services
3. Health
4. Affordable Housing

Draft Goals by Subtopic

The following draft goals were developed by the Citizen Topic Group, and have been edited by the consultant for consistency and clarity when necessary.

Seniors

Seniors will have a voice across topics and will be fully engaged members of the community. Seniors' needs will be met in order to foster independence, and they will be recognized as important community resources.

Social Services

In the future, there will be a single point of entry to access high quality and affordable necessities as well as support for children, youth, adults and seniors, persons with disabilities and people with barriers. All social services will be funded to eliminate poverty.

Health

All residents will have access to affordable health care, including mental health, substance abuse, and oral health care. Effective education and prevention initiatives will further contribute to a healthy community.

Affordable Housing

Safe, secure, well maintained housing will be affordable to individuals and families at or below 80 percent of median family income. Their total housing costs – including unit rents, utilities, mortgage payments, and home repairs

necessary to maintain a reasonable, safe, and secure home in standard condition – will be less than 38 percent of household income for owner occupants and 30 percent of household income for renters.

Notes/Assessment by ACP – Visioning and Planning, Ltd.

- Generally, the group is in pretty good shape.
- Consultant has recommended changes to the goals for Seniors and Health subtopics based upon identified themes.
- Goal for Housing subtopic was wordy and may need clarification for the general public. ACP has revised the goal; the subtopic group should review the revision.

Themes and Draft Goals

Sub-Topic: Seniors

Original List of Themes from Kick-off

1. Promoting social engagement of seniors
2. Fostering and sustaining independence of seniors
3. Recognizing seniors as economic and community resources
4. Attending to senior housing needs
5. Welcoming aging boomers

Draft Goal

Seniors will have a voice across topics and will be full members of the community.

Suggested Revision from ACP – Visioning and Planning, Ltd.

Seniors will have a voice across topics and will be fully engaged members of the community. Seniors' needs will be met in order to foster independence, and they will be recognized as important community resources.

Themes and Draft Goals

Sub-Topic: Social Services

Original List of Themes from Kick-off

1. Childcare
2. Disabilities
3. Basic needs
4. Immigration / refugees
5. Single Point of Entry
6. Funding and Resources

Revised List of Themes form Citizen Topic Group Meeting #2

1. Children, Youth, Adults, Seniors
2. Disabilities
3. Basic needs
4. Immigration / refugees
5. Single Point of Entry
6. Funding and Resources

Draft Goal

Original: In the future there will be a single point of entry to access affordable childcare and basic necessities for disabled persons and people with barriers. All social service agencies will be funded to eliminate poverty.

Revised during Meeting #2: In the future, there will be a single point of entry to access high quality and affordable necessities and support children, youth, adults and seniors, persons with disabilities and people with barriers. All social services will be funded to eliminate poverty.

Suggested Revision from ACP – Visioning and Planning, Ltd.

In the future, there will be a single point of entry to access high quality and affordable necessities as well as support for children, youth, adults and seniors, persons with disabilities and people with barriers. All social services will be funded to eliminate poverty.

Preliminary Strategies

1. Establish a 211 Resource Center Transportation available [can't read] all regardless of barriers, access for quality daycare, (all ages) mental and physical health, develop life skills, services, framing to eliminate job barriers, safe haven for all, develop outreach programs, for all populations, creation of community foundation to provide funding to solve critical issues of the community. (Shirley and Cindy)
2. An I & R, social service center where individuals can find appropriate agencies to secure assistance; there will be [illegible] centers and outreach [can't read] connected to the main center; agencies will work to avoid overlapping, duplicated with a client advocate/social worker assigned to obtain quality [can't read] of needs. (Brad Lowenberg)
3. Contained consistent and sustained funding (private funds, state, local, federal); establish a criteria for quality for each service and provide for regular quality review including participant feedback; provide for 'think tank' funding to implement, sustain and evaluate innovative approaches to serving populations in need; Create child

- care subsidy funds to supplement federal child care subsidy to eliminate burden on...[can't read]. (Jackie Scott)
4. Create one youth coalition which will be the governing agency to support all the youth-serving organizations with tech assistance, fundraising, evaluation, etc. Partner with local university, colleges to provide access to higher education for youth. (Lorenzo Lawson)
 5. Create city foundation, implement 211 ASAP; City-approved list of childcare open all course, create additional shelters and outreach programs for youth. (Maria Walker)
 6. 211 youth; places to go to hang out, dance, etc; an affordable ARC; hears that they can be at the mall without their parents (16 year olds that work in the mall); childcare that's affordable, accessible when it's needed. (Barbara Walker)
 7. Community foundations to help fund services; grass roots organizing to help portray a desire for the services; fair taxation to help fund services; an outreach program to make other [can't read] of the service. (Edward Ricciotti)
 8. Fund childcare, fund personal care attendants for people with disabilities, provide incentives to work, provide after school and recreational opportunities for all children; create programs to encourage inclusion; create programs to encourage inclusion; create environments of the least restriction...[cut off] (Amy Wehmeier)
 9. To make sure that people are not belittles and treated disrespectfully, create a governing office who will see an "undercover agent" disguise as a client and have the power to mete discipline to correct the wrong, human rights commission will improve quality of services [can't read] and more disenfranchised clients; use some of the property tax, etc to fund social services, fair taxation technique; create satellite offices and outreach workers; create client advocates; provide sensitivity training for all workers in the social services field; provide ongoing resource training of available [can't read] changing services. (Lorenzo Lawrence, Brent Lowenberg, Judy Enyart)
 10. Establishment of a 211 system-United Way driven; Establish a criteria of quality for each service and provide for regular quality review including participant feedback; support programs to provide training and support for all Columbians to earn a livable income on a sustainable basis; provide a 'think tank' fund to implement sustain, and evaluate innovative approaches to serving populations in need—funded by the community foundation; establish safe havens for all populations (short term and long term, Providence house in LA); address the issues of foster care. (Jackie Scott, Shirley Johnson, Dustin Neff, Cindy Mustard)
 11. A community foundation—city driven—adequate funding for social service agencies; initiate 211—U-Way driven—point of entry [can't read]; 24-hour, high-quality, accessible, low-cost child care—government-driven—parents can make a living wage, children have safe environment and a healthy start; outreach education programs for all coordinated effort by social service agencies—better awareness and utilization of existing services, creative community inclusion; Incentives to work for those receiving government subsidies—government-driven—more independent. (Ed Ricciotti, Aimee Wehmeier, Maria Walker, Barbara Walker)

Theme and Summary Statement Worksheet

Sub-Topic: Health

Original List of Themes form Kick-off

1. Affordability
 - a. Health (Infants, Children, Teens, 18-65, Seniors)
 - b. Mental Health / Substance Abuse (Infants, Children, Teens, 18-65, Seniors)
 - c. Oral (Dental) Health (Infants, Children, Teens, 18-65, Seniors)
2. Accessibility / delivery mechanisms
 - a. Health (Infants, Children, Teens, 18-65, Seniors)
 - b. Mental Health / Substance Abuse (Infants, Children, Teens, 18-65, Seniors)
 - c. Oral (Dental) Health (Infants, Children, Teens, 18-65, Seniors)
3. Education and prevention
 - a. Health (Infants, Children, Teens, 18-65, Seniors)
 - b. Mental Health / Substance Abuse (Infants, Children, Teens, 18-65, Seniors)
 - c. Oral (Dental) Health (Infants, Children, Teens, 18-65, Seniors)

Draft Goal

Access to affordable health care in Boone County [can't read] be reduced from 30 days to an appropriate amount of time based on clinical triage.

Suggested Revision from ACP – Visioning and Planning, Ltd.

All residents will have access to affordable health care, including mental health, substance abuse, and oral health care. Effective education and prevention initiatives will further contribute to a healthy community.

Preliminary Strategies

1. Cost-savings will be obtained using prevention and detection mechanisms.
2. Attempt to prepare a grant proposal that will provide additional capacity.
3. Health care promoters will be used to educate people and help them obtain appropriate care.

Notes

At the fourth visioning session this group will address the following topics:

1. Mental health
2. Dental health
3. Promote natural support systems
4. Wide-spread health education and promotion

Theme and Summary Statement Worksheet

Sub-Topic: Affordable Housing

Original List of Themes from Kick-off

1. Affordable defined
2. Mixed housing
3. Homeless housing / SRO
4. Senior housing—assisted living
5. Accessible to disabled citizen
6. Why we economically segregate ourselves when we go home?
7. Renovate modest houses and sell them owner occupied
8. What programs would the city consider adopting?
9. Diversity of housing choice
10. Affordable units dispersed throughout the community and adequate supply of affordable and accessible housing

Revised List of Themes from Citizen Topic Group Meeting #2

1. Housing affordable to individuals and families earning up to 80 percent of the area median
2. Accessible
3. Special populations
4. Diversity in housing choice
5. Difficult to house
6. Transportation access
7. Workforce housing
8. Health and safety strategy: improved code enforcement
9. Quality housing
10. Energy efficient

Draft Goal

Housing affordable to individuals and families at or below 80 percent of median family income where [Cannot read word] housing cost, including unit, utilities, mortgage payments, and homes repairs necessary to maintain a reasonable, safe, and secure home in standard condition are less than 38 percent of household income for owner occupants and 30 percent of household income for renters.

Suggested Revision from ACP – Visioning and Planning, Ltd.

Safe, secure, well maintained housing will be affordable to individuals and families at or below 80 percent of median family income. Their total housing costs – including unit rents, utilities, mortgage payments, and home repairs necessary to maintain a reasonable, safe, and secure home in standard condition – will be less than 38 percent of household income for owner occupants and 30 percent of household income for renters.