

CITYSOURCE



Your source for City news and information



Thousands of customers enjoy energy efficiency rewards

Energy efficiency can make a significant difference for customers and Columbia Water & Light. Customers save money on their utility bills and are more comfortable. The utility can reduce the amount of power that has to be produced or purchased. Since power supply costs make up the biggest part of the electric utility's budget, it is important to keep these costs in check.

Learn more about Columbia's energy efficiency efforts in the Energy Efficiency Report available online at GoColumbiaMo.com.



37,450,000 kilowatt hours saved

Columbia Water & Light energy efficiency program participants **save 37,450,000 kilowatt hours of electricity in one year**. This is equal to the power used by 3,877 homes in one year.



\$24 million spent

Customers have **spent over \$24 million in the local economy** on energy efficiency improvements to their homes.



29,000 kilowatts dropped

Peak energy reduction programs can **drop Columbia's load by 29,000 kilowatts**.



4,700+ educated

Over **4,700 Columbia Water & Light customers and local students were educated** about energy efficiency last year.

Columbia Youth Teaching Efficiency



Middle school students teamed up with Columbia Water & Light to help market energy efficiency. The goal of this project is to present efficiency marketing messages in a fun way that showcases youth's creativity. It also teaches future problem-solvers to think about energy efficiency and incorporate it into their own lives.

Look for student artwork, haikus and radio commercials to be showcased this summer in Columbia Water & Light's advertising.

Fight the weather's impact on utility bills

Columbia Water & Light is your ally in fighting high utility bills brought on by the hot, summer sun. Home Performance with Energy Star experts will provide you with strategies to be energy efficient. Our rebates and low-interest loan program will help finance upgrades to your home. Go to ColumbiaPowerPartners.com for more information.

Ready,
Set,
SAVE!



Set your thermostat as high as comfortably possible in the summer. The smaller the difference between the indoor and outdoor temperatures, the lower your overall cooling bill will be.

comoenergychallenge.com

Brought to you by the CoMo Energy Challenge. Competing for \$5 million and change.

Street talk



Columbia Public Works will perform annual maintenance on many city streets throughout the summer. Over 23 miles of streets will receive “chip seal” maintenance. This maintenance involves placing a layer of liquid asphalt on the existing roadbed and then applying a layer of chipped rock. The benefit of this maintenance is that it seals the road surface and reduces water from entering cracks and undermining the roadbed. This can also reduce pothole formation during winter and spring. Chip seal is about three times less expensive than milling the old surface off and reapplying a new layer of asphalt. Chip seal extends the life of the road surface and decreases overall maintenance costs.

Public Works will continue to evaluate other sealing methods. One method is known as a “fog seal.” This sealing technique, used after a chip seal operation, “glues” the chipped rock in place. It may also be used on new mill and overlay surface to seal small cracks which begin to form as the asphalt cures.

Plans also include 5 miles of mill and overlay. This maintenance method is used when the road surface is in poor enough condition that chip seal or other sealing methods would not be beneficial, but the underlying roadbed is still in fair condition. A layer of the road surface is milled away and a new asphalt surface is applied. Two major overlay projects this year include East Broadway between Providence and Hitt Street and Keene Street between East Broadway and I-70 Drive Southeast.

As City and contracted crews begin performing annual street maintenance, Public Works asks motorists to please use caution in the work zones and find alternate routes when possible.

Columbia Tourism Ambassadors

The Columbia Tourism Ambassadors (CTA) is a certification program that serves to increase tourism by inspiring employees, tourism partners, volunteers and Columbia citizens to turn every visitor encounter into a positive experience. When visitors have a positive experience, they are more likely to return and tell their friends about it, which benefits the local economy. The CTA program teaches participants about their role in tourism, increases knowledge about the region and provides answers to common visitor questions. The Columbia Convention and Visitors Bureau needs your help giving visitors the best experience possible. In return, you'll receive a credential from the national Tourism Ambassador Institute, networking opportunities, an increased knowledge of Columbia, regular updates about the tourism industry and more (plus, it looks great on a resume). If you're interested or would like more information on the CTA program, contact Julie Ausmus at JAAusmus@GoColumbiaMo.com or 875-1231.

EXPANDED Plastics Recycling

Columbia Public Works now accepts #1 through #7 plastic containers in our recycling stream. You can now place more plastics in your blue bag for curbside pickup or in the bins at the drop off locations across town.

This month, we'll focus on # 1 plastic containers.



Polyethylene Terephthalate

Common examples of # 1 plastic containers include soft drink and water bottles, mouthwash bottles, peanut butter containers, salad dressing and vegetable oil containers.

1 plastics are commonly recycled into carpet, backpacks, polar fleece for jackets, and sleeping bag and ski jacket insulation.

Electric system's reliability wins national award



Columbia Water & Light is one of 191 of the nation's more than 2,000 public power utilities to earn the Reliable Public Power Provider™ (RP3) recognition. It is an award from the American Public Power Association (APPA) for providing consumers with the highest degree of reliable and safe electric service.

The RP3 designation recognizes public power utilities that demonstrate proficiency in four key disciplines: reliability, safety, training and system improvement. Criteria within each category are based on sound business practices and represent a utility-wide commitment to safe and reliable delivery of electricity. This is Columbia's fifth time to receive the RP3 designation since 2007. The RP3 designation now lasts for three years.

"We're honored to receive the RP3 designation," said Ryan Williams, assistant director of Columbia Water & Light. "Our utility staff puts in a lot of hard work to serve this community. RP3 represents a much-appreciated recognition of this hard work."



"Our utility staff puts in a lot of hard work to serve this community."

Ryan Williams

Railroad Crossings

Steps for safety

- **Prepare to stop**—Turn off fans and radio and roll down windows. Locate your cell phone for use in emergency. Stop at least 15 feet, but not more than 50 feet, from nearest rail.
- **Look both ways and listen carefully**—Bend forward to see around mirrors and A-pillars.
- **If it won't fit, don't commit**—Do not enter a crossing unless you can drive completely through without stopping.
- **Look again**—Before you move, look again in both directions.
- **Cross tracks with care**—Signal, watch for a safe gap, pull back onto the road if you used a pull-out lane. Use highest gear that will let you cross without shifting.
- **Keep going once you start, even if lights start to flash or gates come down.**



Questions? 855-351-0073 • fmcsa.dot.gov

Water boil advisories

A Boil Advisory is issued by Columbia Water & Light when there is a water main break that causes the pressure to drop. A pressure drop could cause a back-flow situation where a contaminant could be drawn into the water distribution system. The water quality tests take 24 hours to process so Boil Advisories usually last for one day.

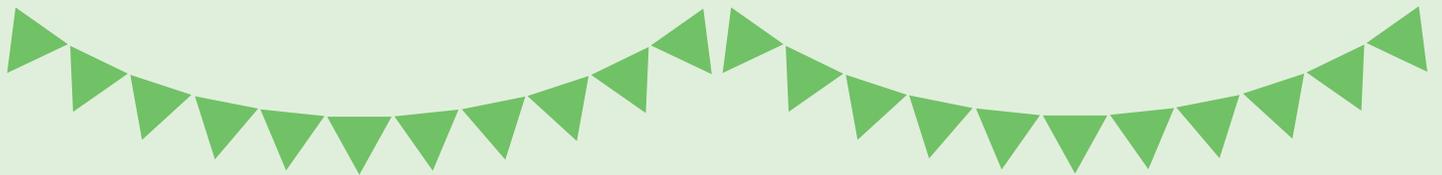
What should I do during a Boil Advisory?

- Boil water for three minutes prior to using it for cooking or drinking.
- Do not consume ice from an automatic ice maker. Remake ice with water that has been boiled for three minutes.
- Wash dishes and food contact surfaces by immersing for one minute in clean tap water that contains one teaspoon of unscented bleach per gallon of water.

Notification

Columbia Water & Light uses different methods of notifying customers, ranging from hang tags to phone calls, depending on the amount of customers in the affected area. The best way to be notified is to sign up for text or e-mail alerts through the Nixle system. Sign up at GoColumbiaMo.com/Nixle.

SUMMER SAFETY



Free bike racks on city buses

Want to ride your bike but don't live close to any of Columbia's biking trails? Bicyclists can easily transport their bike across town by using the free bike racks on the front of any COMO Connect city bus.

Here's how it works:

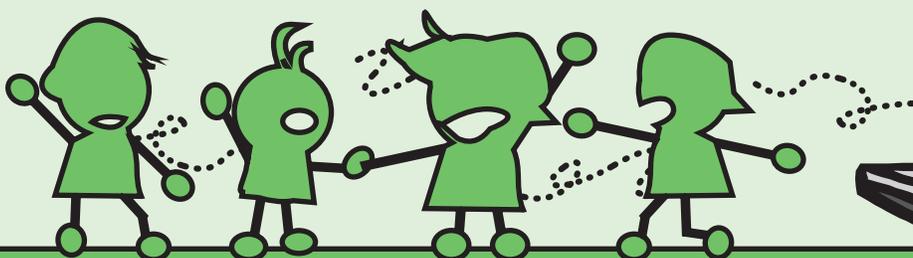
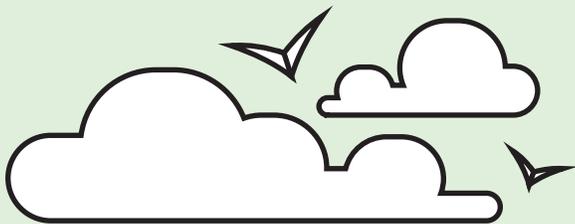
1. Let the bus driver know you are loading your bike.
2. Squeeze the handle and lower the rack.
3. Lift your bike onto the rack.
4. Fit the wheels into the slots labeled for front and rear wheels.
5. Raise the support arm to rest on top of the front tire.
6. When exiting the bus, remind your driver you need to unload your bike.

Summer safety

The Columbia/Boone County Department of Public Health and Human Services wants you to enjoy your summer the healthy way!

- Don't forget the sunscreen! Before going out in the sun, lather up with SPF 15 or higher.
- Wear a hat and sunglasses.
- Drink lots of water and limit alcoholic beverages and caffeine.
- Never leave children or pets unattended in hot environments without air conditioning—including unsupervised vehicles.
- Wear lightweight, light-colored clothing.
- Check on elderly family members and neighbors.
- Watch for the symptoms of heat exhaustion and heat stroke.

For more information on heat safety and cooling centers, visit GoColumbiaMo.com/Health or find us on Facebook at [Facebook.com/CoMoHealthDept](https://www.facebook.com/CoMoHealthDept).



Take advantage of UCS online services

Summer is here! In addition to higher temperatures and longer days, Utility Customer Services (UCS) is experiencing higher than normal call volume due to "summer rush." The result: longer hold times for customers. Avoid the frustration of a long wait by visiting the City's website at GoColumbiaMo.com. Customers may request new service, transfer current services to a new address or terminate existing services by filling out an online form up to 30 days in advance of the requested date. Other online services include reviewing or paying bills, updating contact information or signing up for automatic bill payment. The website is always available; the shortest line is online! Thanks for helping reduce UCS call volume by taking advantage of the website.

Parks and Recreation presents Family Fun Fests

Columbia Parks and Recreation is hosting the next Family Fun Fest from 6-8 p.m. on Aug. 19 at Cosmo Park. Fun Fests are held the third Wednesday of the month from May through September. Entertainment for the entire family includes music, live performances, art activities, hands-on learning, face painting and balloon art. Family Fun Fests are sponsored by the Convention & Visitors Bureau, KPLA 101.5 Radio, KOMU 8 and Rockin' Rents.

Aug. 19: Around the World

"Travel the globe" with dancing, games, music and more.

Sept. 16: Creative Kids

Public art app

Experience Columbia's collection of public art on your mobile device. The City's Office of Cultural Affairs has launched a free mobile app for iPhone and Android to guide users on a tour of over 35 pieces of public art around town. Each stop on the tour includes photos, written and audio descriptions and geolocation mapping to guide you along the way. Powered by Otocast, the app is currently available for download in the iPhone App Store and on Google Play by searching, "Otocast."



For more information, visit the Office of Cultural Affairs page on the City's website at GoColumbiaMo.com/Arts.

PARKS & RECREATION CALENDAR

August

6	Stephens Lake Park Amphitheater Concert Series, Unsigned Artists Showcase, 7 p.m., FREE
9	DJ in the Park, Douglass Park, 3-8 p.m., FREE
12	New Leisure Times available
14	Movies in the Park, "Lilo and Stitch," Flat Branch Park, 8:30 p.m., \$2 per person, 8 and under FREE
15	NFL Punt, Pass and Kick, Cosmo Park Football Field #4, 9 a.m. check-in, FREE
15	Coolin' Down With the Blues, Douglass Park, 3-8 p.m., FREE
19	Family Fun Fest: Around the World, Flat Branch Park, 6-8 p.m., FREE

Call 874-7460 for more information.

Code corner—vegetation

The grass, trees and shrubs are growing! Despite providing scenic beauty, vegetation may also result in problems like blocking sidewalks or limiting visibility when driving.

You can help by making sure trees and bushes are trimmed. There are several city codes addressing these issues. If you observe a violation, please contact Neighborhood Services at 817-5050 or neighborhood@GoColumbiaMo.com.



July Volunteer of the Month — Dan Schneiderjohn



Dan Schneiderjohn

What better way to spend a Saturday than riding a bike and learning about nature? In 2013, Dan Schneiderjohn suggested combining bike rides and green education to the Getabout Columbia program. From this suggestion grew nature-based, guided bike rides, coordinated and led by Schneiderjohn. Participants can explore the trail system while learning about trees, birds and stormwater or bring a camera to capture pictures

along the route.

Schneiderjohn, a single parent with a full-time job, created a concept that volunteer supervisor Janet Godon says has attracted new participants to Parks and Recreation activities because of the combination of nature and cycling. "We appreciate his time and effort in planning and implementing the Cruise the Creek Guided Ride Series," Godon says.

Prior to each ride, the Getabout Columbia staff educates participants on safety and etiquette tips for riding on-road and on the trail. The impact of Dan's suggestion and execution of the program has further backed Parks and Recreation's mission.

To learn more about volunteering with the City of Columbia, contact Volunteer Programs at 874-7499 or volunteer@GoColumbiaMo.com.

Written by volunteer Abby Holman

Fire safety

Preventing a disaster starts with planning ahead and being prepared. Incorporating these tips will provide a safer home for you and your family.

1. Have an escape route—Establish and practice escape routes from your home. Stress the importance of staying low to the ground and never opening doors hot to the touch. It is recommended to practice escape routes from every room, and it is important to designate an outdoor meeting spot. Fires are unpredictable, so be prepared in any situation.

2. Close your bedroom door—Fire and smoke can move almost instantly, consuming entire rooms in just seconds. Keep doors closed while you sleep to decelerate smoke travel and provide extra time to escape. Smoke inhalation has resulted in more home fire deaths than burn injuries.

3. Maintain smoke alarms—Install smoke alarms inside bedrooms and on all levels of your home. Maintain these alarms with regular tests and stay up to date with battery maintenance. Homeowners can nearly double their chance of surviving a home fire by owning and maintaining smoke alarms. In addition to smoke alarms, residential fire sprinklers are also favorable. Sprinklers contain and can even extinguish a fire before help arrives.

4. Be alert when cooking—Almost all home fires can be traced to a meal preparation gone wrong. Cooking fires most frequently start at the stove or range. Always remain in the kitchen when broiling, grilling or frying food. If you have to leave when cooking, no matter the amount of time, turn off the appliance. Check on foods regularly and utilize timers to prevent over-cooking meals and potentially starting a fire.

Boards & Commissions

The City is accepting applications for the following:

Application deadline: Aug. 7 at 5 p.m.

- Board of Health
- Historic Preservation Commission
- Tax Increment Financing Commission

Application deadline: Sept. 4 at 5 p.m.

- City of Columbia New Century Fund, Inc. Board
- Convention and Visitors Advisory Board
- Personnel Advisory Board

Applications and information about current vacancies are available online at GoColumbiaMo.com or at the City Clerk's Office. Call 874-7208 for information.

The City does not discriminate on the basis of age, race, color, religion, sex, national origin, ancestry, marital status, disability, familial status, sexual orientation or gender identity.

City of Columbia
701 E. Broadway • Columbia, MO 65201
(573) 874-7111 • www.GoColumbiaMo.com

MAYOR
Bob McDavid

CITY COUNCIL MEMBERS

<i>First Ward</i>	Clyde Ruffin
<i>Second Ward</i>	Michael Trapp
<i>Third Ward</i>	Karl Skala
<i>Fourth Ward</i>	Ian Thomas
<i>Fifth Ward</i>	Laura Nauser
<i>Sixth Ward</i>	Betsy Peters
<i>City Manager</i>	Mike Matthes



Printed on recycled paper