

## **Mission**

“The Department of Parks & Recreation is committed to improving our community’s health, stability, beauty, and quality of life by providing outstanding parks, trails, recreational facilities, and leisure opportunities for all Columbia citizens.”

## **Vision**

Creating Community through People, Parks, and Programs

## **Core Values**

- **Customer service:** We exist to provide the best possible service to all customers.
- **Communication:** We listen to our customers and respond with clear, compassionate, and timely communication.
- **Continuous improvement:** We value continuous improvement through planning, learning, and innovative practices.
- **Integrity:** We expect our employees to be ethical, honest and responsible. Our customers deserve nothing less.
- **Teamwork:** We achieve results through valuing diversity and partnerships within our own organization and the community. Each person’s contribution is critical to our progress.
- **Stewardship:** We develop and empower our employees to serve the community to the best of their ability. We are responsible with the resources the community entrusts to us.

## **Core Competencies**

1. Supporting quality of life through parks and recreation facilities and programs.
2. Steward Columbia’s parks, open spaces and natural areas for sustainability.
3. Supporting consensus building on planning and programming services.
4. Creating a climate that supports innovation among staff and patrons.