City of Columbia

701 East Broadway, Columbia, Missouri 65201



Agenda Item Number: R 198-14

Department Source: Finance

To: City Council

From: City Manager & Staff

Council Meeting Date: October 20, 2014

Re: A Resolution Authorizing the Finance Director to Write-Off Certain Uncollectible Receivables

Documents Included With This Agenda Item

Council memo, Resolution/Ordinance, Exhibits to Resolution/Ordinance

Supporting documentation includes: None

Executive Summary

Section 2-208(13) of the City Code states that the Director of Finance will establish a policy and procedure for determining and handling uncollectible accounts, as well as report the total amount of bad debt write-offs to the City Council. The policies and procedures established relate to the write-off of accounts the City no longer has legal claim. This allows for better tracking in the computer system and enhances our collections efforts. The attached resolution authorizes the Finance Director to write-off \$515,180.32 in utility accounts receivables, \$555,886.45 in other receivables, and \$0 in housing loans. This will not affect the operating statements of various funds since an allowance for bad debt is booked on monthly basis.

Discussion

Section 2-208(13) of the City Code states that the Director of Finance will establish a policy and procedure for determining and handling uncollectible accounts, as well as report the total amount of bad debt write-offs to the City Council. Policies and procedures related to the write-off of accounts states that only accounts with a balance of \$5.00 or less and accounts the City no longer has legal claim.

Each year an established amount of bad debt expense is budgeted in each utility. As billing occurs each month the Finance Department estimates the amount of bad debt expense based upon the historical average of uncollectible accounts by service area. These amounts are posted to the Bad Debt expense account and Allowance for Estimated Uncollectible balance sheet account. The city adjusts these percentages each year based upon payment history; however, the City continues to have an excellent record of collections. The uncollectible balance for customer service includes the collection and late fees that are written off on final accounts that cannot be collected. Staff continues to research ways to collect on these accounts.

When the determination has been made that a specific account cannot be collected, it is written off by reducing the amount in the Receivable and Allowance for Estimated Uncollectible accounts. The account detail is also removed from the billing system. This has no effect on the operating statements of the utility funds.

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The dollar amount of utility account write-offs presented this year is \$515,180.32 for 1,833 accounts. This is less than \$281 for each account. In addition, there is \$555,886.45 in miscellaneous receivables for items such as commercial solid waste activity and damage to utility poles that is over five years old and the City will not collect. Staff is also including 0 in housing loans which have been reviewed and approved by the Loan and Grant Committee. The last time the City Council approved write-offs was October 21, 2013 with Resolution 218-13.

| | Fiscal Impact |
|---------------------------------------|--|
| Short-Term Impact: 0 | The state of the s |
| Long-Term Impact: 0 | |
| Vision, Strate | gic & Comprehensive Plan Impact |
| Vision Impact: Not Applicable | |
| Strategic Plan Impact: Not Applicable | |
| Comprehensive Plan Impact: Not Applic | cable |
| Sug | ggested Council Action |
| Approve the attached resolution. | |
| | Legislative History |
| Nana | |
| None | r / r / r |
| John Stattet | Welly Water |
| Department Approved | City Manager Approved |

| Introduced by | Co | ouncil Bill No | R 198-14 |
|---|---|---------------------------------------|--|
| | A RESOLUTIO | ON | |
| authorizing the uncollectible rece | Finance Director eivables. | to write off | certain |
| BE IT RESOLVED BY THE CITY FOLLOWS: | Y COUNCIL OF THI | E CITY OF COLUI | MBIA, MISSOURI, AS |
| SECTION 1. The City C utility service accounts as set for | • | | report of uncollectible |
| SECTION 2. The City Cobooks and records of the City \$ (5) years old that the Finance receivables include items such poles. | 6555,886.45 in misc se Director has de | ellaneous receiva termined to be u | ables in excess of five uncollectible. These |
| SECTION 3. This resolute to the City of Columbia. | ition shall not be cor | nstrued as extingu | iishing any debt owed |
| ADOPTED this | day of | | , 2014. |
| ATTEST: | | | |
| City Clerk | | ayor and Presidin | g Officer |
| APPROVED AS TO FORM: | | | |
| | | | |
| City Counselor | | | |

Exhibit

BAD DEBT EXPENSE as % of REVENUES

Utilities by percentage of write-offs

| Water | Electric | Sewer | Solid Waste | Storm Water | Customer Services |
|-----------|----------|-------|-------------|-------------|-------------------|
| 11.3% | 45.3% | 6.6% | 9.3% | 0.6% | 27.0% |

Utility Write offs by Year

| Year | Bankruptcy | | Collection | | Total write off | Total Billed Revenue | Write off as % of Revenues |
|-------|----------------|-------|------------------|-------|------------------|-------------------------|----------------------------------|
| 1998 | \$ - | 0.00% | \$ 203.67 | 0.00% | \$ 203.67 | \$ 77,157,978.95 | 0.00% |
| 1999 | \$ - | 0.00% | \$ 128.40 | 0.00% | \$ 128.40 | \$ 80,048,843.46 | 0.00% |
| 2000 | \$ - | 0.00% | \$ 137.03 | 0.00% | \$ 137.03 | \$ 80,543,565.72 | 0.00% |
| 2001 | \$ - | 0.00% | \$ 305.54 | 0.00% | \$ 305.54 | \$ 83,577,002.99 | 0.00% |
| 2002 | \$ - | 0.00% | \$ 858.96 | 0.00% | \$ 858.96 | \$ 84,925,822.43 | 0.00% |
| 2003 | \$ - | 0.00% | \$ 1,783.85 | 0.00% | \$ 1,783.85 | \$ 89,011,715.56 | 0.00% |
| 2004 | \$ - | 0.00% | \$ 1,252.12 | 0.00% | \$ 1,252.12 | \$ 91,792,849.49 | 0.00% |
| 2005 | \$ - | 0.00% | \$ 1,742.43 | 0.00% | \$ 1,742.43 | \$ 103,763,321.73 | 0.00% |
| 2006 | \$ - | 0.00% | \$ 2,932.92 | 0.00% | \$ 2,932.92 | \$ 114,764,812.27 | 0.00% |
| 2007 | \$ - | 0.00% | \$ 7,725.52 | 0.01% | \$ 7,725.52 | \$ 124,434,153.08 | 0.01% |
| 2008 | \$ 1,224.91 | 0.00% | \$ 199,696.34 | 0.15% | \$ 200,921.25 | \$ 133,024,566.20 | 0.15% |
| 2009 | \$ 2,447.25 | 0.00% | \$ 294,741.38 | 0.21% | 297,188.63 | 137,929,151.60 | 0.22% |
| Total | \$ 3,672.16 | | 511,508.16 | | \$ 515,180.32 | 1,200,973,783.48 | 0.04% |