# City of Columbia

701 East Broadway, Columbia, Missouri 65201



Agenda Item Number: R 198-14

Department Source: Finance

To: City Council

From: City Manager & Staff

Council Meeting Date: October 20, 2014

Re: A Resolution Authorizing the Finance Director to Write-Off Certain Uncollectible Receivables

### **Documents Included With This Agenda Item**

Council memo, Resolution/Ordinance, Exhibits to Resolution/Ordinance

Supporting documentation includes: None

#### **Executive Summary**

Section 2-208(13) of the City Code states that the Director of Finance will establish a policy and procedure for determining and handling uncollectible accounts, as well as report the total amount of bad debt write-offs to the City Council. The policies and procedures established relate to the write-off of accounts the City no longer has legal claim. This allows for better tracking in the computer system and enhances our collections efforts. The attached resolution authorizes the Finance Director to write-off \$515,180.32 in utility accounts receivables, \$555,886.45 in other receivables, and \$0 in housing loans. This will not affect the operating statements of various funds since an allowance for bad debt is booked on monthly basis.

#### **Discussion**

Section 2-208(13) of the City Code states that the Director of Finance will establish a policy and procedure for determining and handling uncollectible accounts, as well as report the total amount of bad debt write-offs to the City Council. Policies and procedures related to the write-off of accounts states that only accounts with a balance of \$5.00 or less and accounts the City no longer has legal claim.

Each year an established amount of bad debt expense is budgeted in each utility. As billing occurs each month the Finance Department estimates the amount of bad debt expense based upon the historical average of uncollectible accounts by service area. These amounts are posted to the Bad Debt expense account and Allowance for Estimated Uncollectible balance sheet account. The city adjusts these percentages each year based upon payment history; however, the City continues to have an excellent record of collections. The uncollectible balance for customer service includes the collection and late fees that are written off on final accounts that cannot be collected. Staff continues to research ways to collect on these accounts.

When the determination has been made that a specific account cannot be collected, it is written off by reducing the amount in the Receivable and Allowance for Estimated Uncollectible accounts. The account detail is also removed from the billing system. This has no effect on the operating statements of the utility funds.

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The dollar amount of utility account write-offs presented this year is \$515,180.32 for 1,833 accounts. This is less than \$281 for each account. In addition, there is \$555,886.45 in miscellaneous receivables for items such as commercial solid waste activity and damage to utility poles that is over five years old and the City will not collect. Staff is also including 0 in housing loans which have been reviewed and approved by the Loan and Grant Committee. The last time the City Council approved write-offs was October 21, 2013 with Resolution 218-13.

Fiscal Impact								
Short-Term Impact: 0	The state of the s							
Long-Term Impact: 0								
Vision, Strate	gic & Comprehensive Plan Impact							
Vision Impact: Not Applicable								
Strategic Plan Impact: Not Applicable								
Comprehensive Plan Impact: Not Applic	cable							
Suggested Council Action								
Approve the attached resolution.								
	Legislative History							
Nana								
None	r / r / r							
John Stattet	Welly Water							
Department Approved	City Manager Approved							

Introduced by		_ Counc	il Bill No	<u>R 198-14</u>
	A RESO	LUTION		
	7111200	2011011		
authorizing the uncollectible rece		irector to	write o	ff certain
BE IT RESOLVED BY THE CIT FOLLOWS:	Y COUNCIL C	OF THE CI	TY OF COI	_UMBIA, MISSOURI, AS
SECTION 1. The City C utility service accounts as set f	•			•
SECTION 2. The City C books and records of the City S (5) years old that the Financ receivables include items such poles.	\$555,886.45 ir ce Director ha	n miscellar as determ	neous rece ined to b	eivables in excess of five e uncollectible. These
SECTION 3. This resolute to the City of Columbia.	ution shall not	be constru	ed as extir	nguishing any debt owed
ADOPTED this	day of			, 2014.
ATTEST:				
City Clerk		Mayor	and Presid	ding Officer
APPROVED AS TO FORM:				
City Counselor				

Exhibit

### **BAD DEBT EXPENSE as % of REVENUES**

### Utilities by percentage of write-offs

Water	Electric	Sewer	Solid Waste	Storm Water	Customer Services
 11.3%	45.3%	6.6%	9.3%	0.6%	27.0%

## Utility Write offs by Year

Year	Bankruptcy		Collection		Total write off	Total Billed Revenue	Write off as % of Revenues
1998	\$ -	0.00%	\$ 203.67	0.00%	\$ 203.67	\$ 77,157,978.95	0.00%
1999	\$ -	0.00%	\$ 128.40	0.00%	\$ 128.40	\$ 80,048,843.46	0.00%
2000	\$ -	0.00%	\$ 137.03	0.00%	\$ 137.03	\$ 80,543,565.72	0.00%
2001	\$ -	0.00%	\$ 305.54	0.00%	\$ 305.54	\$ 83,577,002.99	0.00%
2002	\$ -	0.00%	\$ 858.96	0.00%	\$ 858.96	\$ 84,925,822.43	0.00%
2003	\$ -	0.00%	\$ 1,783.85	0.00%	\$ 1,783.85	\$ 89,011,715.56	0.00%
2004	\$ -	0.00%	\$ 1,252.12	0.00%	\$ 1,252.12	\$ 91,792,849.49	0.00%
2005	\$ -	0.00%	\$ 1,742.43	0.00%	\$ 1,742.43	\$ 103,763,321.73	0.00%
2006	\$ -	0.00%	\$ 2,932.92	0.00%	\$ 2,932.92	\$ 114,764,812.27	0.00%
2007	\$ -	0.00%	\$ 7,725.52	0.01%	\$ 7,725.52	\$ 124,434,153.08	0.01%
2008	\$ 1,224.91	0.00%	\$ 199,696.34	0.15%	\$ 200,921.25	\$ 133,024,566.20	0.15%
2009	\$ 2,447.25	0.00%	\$ 294,741.38	0.21%	297,188.63	137,929,151.60	0.22%
Total	\$ 3,672.16		511,508.16		\$ 515,180.32	1,200,973,783.48	0.04%