

Public Health Order 2020-20 FAQ

When does this order take effect?

This order is effective beginning at noon on March 4, 2021.

When will this order expire?

This order will expire at 11:59 a.m. on March 24, 2021, unless otherwise extended, rescinded or modified.

How is this order different from the previous order?

Below are the modifications to the order.

- All gatherings or gathering places are limited to 50 people, including both public and private gatherings, unless otherwise specified in the Order. Social distancing requirements and/or face mask requirements must be observed. (The previous order limited gatherings to 20 people.)
- Any large group gathering or event held at a business or institution open to the public is limited to 50% of the authorized occupancy or a maximum of 200 people. (This was changed from the previous maximum of 100 people.)
- Restaurants, bars and entertainment venues may resume normal operating hours, subject to the operational requirements set forth in the order. (Closing time was midnight in the previous order.)
- Bar service and buffet service are allowed with social distancing and face mask requirements observed by patrons. Any patron ordering at the bar, visiting the buffet or otherwise moving about the premises is required to wear a face mask at all times. (Bar and buffet services were not allowed in the previous order.)
- Entertainment facilities are limited to 200 individuals, provided an Operational Plan meeting the minimum requirements is submitted and approved by the Health Director. (The previous order listed 100 total individuals.)
 - At child entertainment facilities and arcades, capacity shall be limited to 100 children with the total capacity limited to 200 individuals, provided an Operational Plan meeting the minimum requirements is submitted and approved by the Health Director. (The previous order listed 50 children and 100 total individuals.)
- For indoor sports, the spectator area for any sport is limited to 50% of the occupancy based on the applicable fire code or 100 people maximum, whichever is less. For outdoor sports, the spectator area is limited to 50% of the occupancy or 200 people maximum, whichever is less. (Indoor and outdoor sports were grouped together in the previous health order.)
- Personal Care services are limited to social distancing occupancy and must follow face mask requirements except when necessary to provide services for which social distancing or a face mask are not possible.

- Guidance for disinfection has been altered in this order to reflect FDA recommendations. This includes the removal of guidance requiring disinfection of shared items in between each use. Regular cleaning of high-touch surfaces is still required.

What restrictions do bars and restaurants have?

Restaurants and bars may resume normal operating hours. All such venues are permitted to operate with no occupancy limitations; provided, however, groups of patrons shall be limited to a maximum of 10 persons per table and social distancing requirements between tables/groups of patrons are observed.

Bar service and buffet service are allowed under this order; provided that social distancing and face mask requirements are observed by all patrons. Any patron ordering at the bar, visiting the buffet or otherwise moving about the premises is required to wear a face mask at all times. The order does not allow for bar seating. In order for a facility to have bar seating, there must be an approved operational plan on file. The link to the bar seating form can be found here: <https://formfaca.de/sm/k9MEZIP1k>.

What are the restrictions at entertainment venues?

Entertainment venues may resume normal operating hours. Entertainment venues can continue to operate with 200 people or less, provided an Operational Plan has been submitted to PHHS. In addition, they must meet the following requirements:

- Dance floors at entertainment venues shall be closed for dancing. Owners may repurpose the dance floor for table seating or other authorized uses if approved by PHHS in an operational plan.
- All food and beverage at an entertainment venue must be consumed while seated.
- Table seating shall be limited to a maximum of 10 people per table. Tables must be socially distanced.
- Any person at an entertainment venue who is not seated must comply with face mask requirements.

What are the restrictions for gatherings?

All public and private gatherings not described within this Order are limited to 50 people or less. Social distancing and face mask requirements must be observed at all gatherings. Any large group gathering or event held at a business or institution open to the public is limited to 50% occupancy or a maximum 200 people. This includes events in hotels, conference/event centers, places of worship, etc.

What defines a gathering?

A gathering is a group of people from different households coming together for a specific purpose. Under this Order, any gathering that is held outside of a place of business (i.e. in a private residence, in a park, in an unstaffed event space, etc.) is subject to the gathering limitations as specified in Section 1.14 of the Order.

As an example, if you would like to host a birthday party for your friend at the neighborhood park and you plan on inviting more than 50 individuals, you will need to submit an Operational Plan for approval by PHHS. However, no plan would need to be submitted if you were to have 50 or less total people attend the party, or if you planned to host the party in a staffed event space.

Regardless of where the gathering is held or how many people are in attendance, social distancing and masking requirements must be maintained at all times.

What are large gatherings?

According to the CDC, examples of large events and mass gatherings include conferences, festivals, parades, concerts, sporting events, weddings and other types of assemblies.

What defines an event center?

An event center is a large indoor space which the owner or operator allows to be utilized for occasional events held by individuals or organizations. The owner or operator of an event center is required to ensure the capacity limitations in the Health Order are not exceeded and that social distancing and masking requirements are maintained by organizers and participants of any event using the event center. These requirements are detailed in the Health Order under Sections 1.03, 1.04 and 1.05.

What if I have an event planned that is over 50 individuals?

If an event is planned that is **not** held within a place of business or institution open to the public, then the number of attendees is limited to 50 individuals. Some examples would include neighborhood block parties, fundraising events, or other social gatherings that are not held on event center property or place of business that typically holds social events.

What is an Operational Plan?

An Operational Plan describes the nature of the activity and outlines how the entity will meet social distancing requirements, disinfect high touch areas, collect information for contact tracing purposes, and otherwise take steps to reduce the spread of COVID-19. Operational Plans can be submitted to PHHS on this online form: <https://forms.gle/PxGzJzTizR2vtWui7>

Operational Plans must meet the goals of the order to limit the spread of COVID-19 and must be submitted 14 days before any special event or activity.

Approval of a plan does not guarantee that the plan will not be suspended, revoked or required to be modified by the applicant if deemed necessary.

What is the process for approving an Operational Plan?

All Operational Plans are submitted to PHHS. A team of public health professionals review all plans and provide feedback/ask for clarification on any areas that need more specific information. All plans are reviewed to ensure that all health and safety requirements will be met. Approval of a plan does not guarantee that the plan will not be suspended, revoked or required to be modified by the applicant if deemed necessary.

What if I had already submitted or gotten approval for an Operational Plan?

All plans that have been approved by PHHS are still valid and will not require re-evaluation. All plans that have been submitted but not yet reviewed will be subject to the updated Public Health Order.

What are the limitations for sporting events?

Sporting events are now divided into Indoor and Outdoor categories. Spectators at indoor sporting events are limited to 50% of the occupancy, or 100 individuals, whichever is less. Additionally, all athletes in indoor sporting events must maintain stable groups of 50 individuals. Any organization seeking to exceed these restrictions may submit an Operational Plan for review and approval by PHHS. More information can be found under the Guidance tab on CoMo.gov/Coronavirus.

Spectators at outdoor sporting events are limited to 50% of the occupancy or 200 individuals, whichever is less. Additionally, all athletes in indoor sporting events must maintain stable groups of 50 individuals. Any organization seeking to exceed these restrictions may submit an Operational Plan for review and approval by PHHS. More information can be found under the Guidance tab on CoMo.gov/Coronavirus.

What are the protocols for personal care services?

Personal Care services are limited to social distancing occupancy and must follow face mask requirements except when necessary to provide services for which social distancing or a face mask are not possible.

What if a business is not doing what they should to keep employees and customers safe?

To report noncompliance with the Health Order, call 573.874.CITY (2489) or email City@CoMo.gov.

Why are businesses being encouraged to further reduce their occupancy?

While this order does not change occupancy for all businesses, we are imploring every sector of our community to do all they can to help lower transmission rates in Boone County. All business establishments are strongly encouraged to operate at a capacity less than otherwise permitted to allow for more social distancing within the establishment. Businesses are also encouraged to provide services remotely or in a manner maximizing social distancing such as curbside, pickup, delivery, etc.

How will this order be enforced?

Enforcement will be based on findings of routine inspections and following up on complaints. Failure to comply with this order is punishable by fine, imprisonment or both.

Additionally, bars, restaurants and other food establishments that do not comply with the Orders are considered to be in violation of the food code and may require the establishment to

discontinue operations and remain closed until an Operational Plan is submitted and approved by PHHS as stated in section 1.20.

It is recommended that any person who has been convicted of a violation of the mask mandate portion of this Order be sentenced to pay a fine which does not exceed fifteen dollars (\$15.00) for an individual and one hundred dollars (\$100.00) for a business or nonprofit entity of any kind, with each violation being a separate offense.

If I'm currently working from home, should I continue doing so?

Employees who are able to work from home should continue to work from home. Special considerations should be given to employees who fall in the high-risk category.

What can I do as the customer to stay safe when visiting a business?

The best way to keep yourself and others safe is to stay at home as much as possible. This will limit your potential exposure to others and the virus that causes COVID-19. Order and pay online or over the phone when possible. Utilize contact-free delivery or curbside pickup when possible. Remember to wash your hands after touching surfaces, especially before touching your face.

I have a question that isn't covered by this FAQ. How can I get an answer?

We encourage everyone to review the Order in its entirety. If that does not resolve your question, please email Coronavirus@CoMo.gov for general questions. If you are a business with questions about operating requirements, please email BusinessGuidance@CoMo.gov.