

## Wireless and GIS

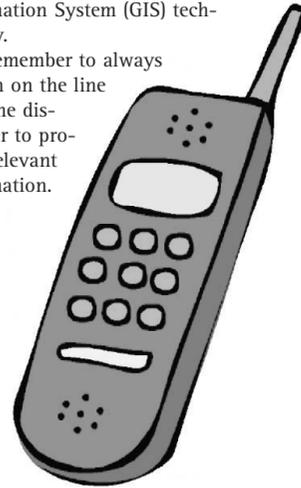
All 911 calls are answered by Public Safety Answering Points (PSAP) at Joint Communications. Using a cell phone to make a 911 call may produce a different response than a traditional telephone.

When 911 is dialed from a traditional telephone, PSAP's receive a display of your name and address. Until recently, when you dialed 911 from your cell phone the only information received by the PSAP was the address of the cell phone tower where the signal was being received. With the advent of new wireless communication legislation, wireless companies are required to provide PSAP's with specific information about the caller.

This process has been separated into phases, to make deployment easier for the cell phone companies. Phase I of the legislation allows the Columbia/Boone county PSAP to receive a specific cell phone number as well as the address and side of the cell tower your signal is being received.

Phase II information was requested in January, and local carriers have had a six month period to start implementing this process. This phase allows dispatchers to now receive the location the call is originating from within approximately 50-100 meters, using Geographic Information System (GIS) technology.

Remember to always remain on the line with the dispatcher to provide relevant information.



## Police Department completes Strategic Plan

The Columbia Police Department recently completed its Strategic Plan. The plan is the result of input from the public, staff and recommendations from the police consulting firm.

In 2001 the City Council approved Chief Boehm's request to hire a consultant to study the department and provide recommendations for enhancing Community Policing in Columbia. Campbell, Delong Resources, Inc., of Portland, OR was selected to provide a three-phase study and report at a cost of \$45,000.

"The process of working with a consultant and developing a Strategic Plan was very successful and the Police Department staff gained an appreciation of the many issues that face a modern police department," said Chief Randy Boehm. "the result was a plan that we can use to guide the Police Department for the next several years as we strive to provide the best service possible to Columbia's residents."

The Strategic Plan was completed in early 2003. It outlines 15 major outcomes or goals that deal with three primary areas: 1) crime and public safety; 2) partnerships, empowerment and recognition; and 3) organizational management & use of resources.

Several strategies for streamlining the department have already been implemented including reorganizing the

Community Action Team and Crime Prevention Unit. Programs provided by these sections were similar and overlapping. After reorganizing, the Community Services Unit focuses on Crime Prevention and programs while the Youth Services Unit focuses on crime committed in the schools and programs involving young people.

While some strategies have been implemented others will take much longer to put in place due to budgetary considerations, whether or not the strategy is grant dependent and whether or not other agencies or partners are involved.

Phase I included an assessment that provided a grade card on Community Policing efforts and recommendations for enhancement. Phase II involved facilitating a Strategic Planning process – a five-year road map for improving services and efficiency and reducing crime. Phase III involves providing input to the department, City Staff and Council and community on the staffing needs.

If you'd like to review a copy of the Police Department's Strategic Plan or the Assessment of the Columbia Police Department, please contact Capt. Sam Hagardine at 874-7424. The Strategic Plan can also be viewed by visiting the Police Department page on the City's website, [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com)

## TreeKeepers Program Concludes Seventh Class

Twenty-five volunteers completed the 2003 TreeKeepers class and were congratulated by Mayor Hindman for their efforts on April 19. TreeKeepers participate in a six week class learning about many issues related to tree management and are asked to give 36 hours to city tree projects.

Ten volunteers were recognized for reaching their 36 hours milestone including: June Homan, Alisa Hoyt, Debra Kerr, Steve Nelson, Tina Nelson, Chris Patterson, Sally Shahid, Carl Sneed, Jody Stotsky and Judy Turner.

In 2002, TreeKeeper volunteers gave 845 hours of service to the City of Columbia valued at \$14,000.

To learn more about participating in TreeKeepers, contact the Office of Volunteer Services at 874-7499 or [volunteer@GoColumbiaMo.com](mailto:volunteer@GoColumbiaMo.com)

## Council Action

*The Council on April 7:*

- Authorized construction of improvements to Stephens Lake Park. The passage of the Park Sales Tax in November 2000 allowed the city to purchase the Stephens Lake property and provided \$2.5 million for development. The development funding will be spread over four budget cycles.
- Amended Chapters 14 and 16 of the City Code as they relate to the definition of cycles, public safety and helmet regulations for persons under 16 years. The amended ordinances require children under 16 to wear a protective helmet when riding a bike, roller skating/roller blading or riding a scooter.
- Authorized an agreement with the Missouri Division of Highway Safety for a DWI Enforcement Grant. The grant, up to \$4,992 in federal money, will fund overtime hours for police officers to saturate areas of the community and identify and apprehend DWI enforcement violators.

*The Council on April 21:*

- Authorized landscaping improvements between Route B and the COLT Railroad south of the Brown Station Road intersection. The city's 1995 1/4 cent sales tax included a level of funding that provides for landscaping each year. The budgeted amount for this project is \$14,000.
- Renewed an agreement with the Curators of the University of Missouri for undergraduate nursing student clinical opportunities. The Columbia/Boone County Health Department is a clinical site for undergraduate nursing students completing their public health rotation at MU.

This is just a brief look at the Council's actions. Complete minutes are available at the City Clerk's Office, 701 E. Broadway, the Columbia Public Library or on the Internet at [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com) on the City Council page.

# Columbia CHANNEL

City people and happenings|recreational programs and activities|home conservation tips|cultural events|City job opportunities|'live' broadcasts of City meetings

Mediacom Channel 13  
Charter Channel 2

Visit the Columbia Channel at [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com) for a complete program listing.

## Heritage Festival Call for Volunteers

The 26th Annual Heritage Festival will be September 20 & 21, from 10 a.m. to 5 p.m. at historic Nifong Park, Hwy 63 S. at the AC exit. Artisans and tradesmen, dressed in period attire, are needed to demonstrate and sell 19th century crafts. A contemporary craft area will also be featured. For more information or for an exhibitor application, call 874-7460 or visit [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com) and select Parks and Recreation.

## Commission Vacancies

The City is accepting applications for the following Commission. Applications and current vacancies are on the City's Web site at [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com) on the City Council page. Call 874-7208 for information and specific requirements.

- Bicycle/Pedestrian Commission - 2 vacancies

## Holiday Schedule

City offices will be closed Friday, July 4, for Independence Day.

Residential refuse and blue bag collection will not be made on July 4 and service will be delayed until Saturday, July 5. Also, the landfill will be closed. City buses will not operate and parking meters will not be enforced.

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City Council Members  
First Ward .....Almeta Crayton  
Second Ward .....Chris Janku  
Third Ward .....Bob Hutton  
Fourth Ward .....Jim Loveless  
Fifth Ward .....John John  
Sixth Ward .....Brian Ash  
City Manager .....Raymond A. Beck  
City of Columbia .....701 E. Broadway  
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# CITYSOURCE

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Your source for city news and information

## It Only Takes a Minute...

Contrary to what many people believe, drowning is a quick and silent killer.

*In the time it takes to...*

*...cross the room for a towel (10 seconds), a child in the bathtub can become submerged.*

*...answer the phone (2 minutes), that child can lose consciousness.*

*...sign for a package at your front door (4 to 6 minutes), a child submerged in the bathtub or pool can sustain permanent brain damage.*

Despite a 34 percent decline from 1987 to 1998, drowning is still the second leading cause of unintentional injury-related death to children ages 14 and under, taking more than 1,000 children's lives each year. For every child who drowns, four more are hospitalized for near-drownings; for every hospital admission, four children are treated in emergency rooms.

The Columbia SAFE KIDS Coalition and the Columbia Fire Department remind parents and care givers to never leave an infant or small child alone around water. Teach your children to swim. Talk to your children about the dangers of being around water without adult supervision. Never leave a child alone - not even for a minute.

For more information on water safety issues, call the Columbia SAFE KIDS Coalition at 874-7556 for a free water safety brochure or contact the Boone County Chapter of the American Red Cross at 445-9411 for water safety information.

## SAFE KIDS Day 2003, City Helmet Ordinance

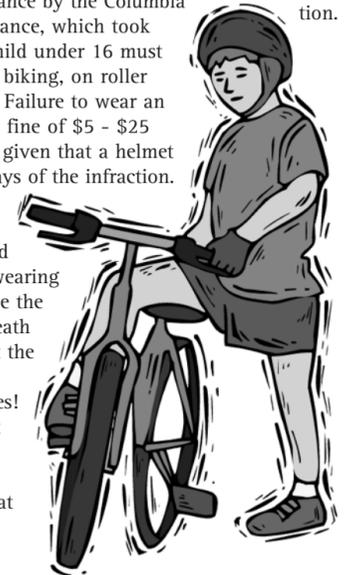
May 3 found more than 2,000 children and adults at the SAFE KIDS - Columbia, SAFE KIDS Day learning how to prevent childhood injuries. The event was hosted and supported by Rusk Rehabilitation and Think First Missouri. Unintentional injuries remain the leading cause of death to children ages 1 - 14, despite a reported 40 percent drop in these types of injuries over the past 15 years. Injuries received from motor vehicle crashes, fire and burns, bicycle and pedestrian crashes, drownings, unintentional firearms discharges, and poisonings continue to kill an average of 15 children per day in the United States.

SAFE KIDS Day 2003 also provided more than 500 helmets to children for use while biking, on roller blades, on scooters or skateboarding. These helmets were provided through generous support of Rusk Rehabilitation and program sponsor Bell Sports.

The helmet give-away was part of an overall commitment by Columbia SAFE KIDS to provide educational materials and helmets to the community after the passage of the Helmet Ordinance by the Columbia City Council in April. The ordinance, which took effect in May, states that any child under 16 must wear an approved helmet while biking, on roller blades, scooters, or skateboards. Failure to wear an approved helmet can result in a fine of \$5 - \$25 which can be waived if proof is given that a helmet has been obtained within five days of the infraction.

The primary push with the Helmet Ordinance will be a campaign to educate parents and children that the simple act of wearing a helmet, properly fit, can reduce the chances of serious injury and death by 85 percent. Adults should set the example and wear helmets each time they are on wheeled vehicles!

For more information about the Helmet Ordinance or on how to obtain a helmet, call the Columbia SAFE KIDS Coalition at 874-7556.



## Did You Know?

### Community Line

By dialing the city of Columbia's Community Line at 874-7650 (TTY 874-7697), message 448, you can learn about home security while on vacation.

### On the Web

Lead from paint, paint chips and dust can pose serious health hazards, especially to children ages 6 and younger. Check out the Columbia/Boone County Health Department's web page, [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com) for further information.



Every degree you can raise your thermostat will save you 5% on summer cooling costs.

## Conserve this Summer and Save!

### COOLING COSTS

There are a few things you can do around your home this summer to help you stay cool, conserve energy and save you money!

- Leave window shades that receive direct sunlight down during the day.
- Try to use the oven, dishwasher and other appliances that produce heat during the late evening and early morning.
- Set the thermostat no lower than 78 degrees and turn it up a few degrees when the house is unoccupied.
- Wear comfortable, loose-fitting clothes.
- Keep fireplace chimney dampers closed.

### WATER

During the summer months, up to 60 percent of water is used outdoors on landscaping which can put a strain on our water system. By conserving this precious resource, you can ensure the availability of water during peak use times, have a better-looking lawn, lower your water bills and insure a good supply of water for generations to come.

- Water according to moisture in the soil, not a fixed schedule.
- Lawns are dry when footprints remain in the grass long after being made.
- Lawns need no more than one inch of water per week.
- Use a kitchen timer as a reminder to turn off your sprinkler system.
- Water your lawn from 6 to 8 a.m. Avoid irrigating during midday and windy conditions.
- Use a broom instead of hosing off the pavement.
- Mulch to retain water and prevent water-robbing weeds.



## Columbia Transit Dedicated to Service!

Every five years, Columbia Transit is required by the Federal Transit Administration to conduct a passenger mileage sampling. A temporary survey taker was hired by Columbia Transit

tasked with collecting random surveys for this mandated report.

First, the survey taker rode the buses as an anonymous passenger for three weeks to observe the conduct and professionalism of the drivers. Findings revealed an overwhelming majority of the drivers were making required intersection call-outs and conducting themselves as professional and courteous drivers. Where improvements were necessary, additional training was provided.

The next phase involved a three-week customer satisfaction survey for fixed routes, para-transit and campus operations. Eighty percent of the 295 passengers evaluating Columbia Transit rated their satisfaction level as a "4" or "5" on a scale of 1 to 5, with 5 being the highest. A demographics survey from 438 passengers was conducted on fixed routes only. Surveys were conducted randomly at all hours and days that Columbia Transit is in operation.

Columbia Transit would like to say "Thank You" to Columbia residents who participated in this survey.



Vanessa Palmer and Mayor Darwin Hindman

## July Volunteer of the Month

by volunteer Ryan Geddes

Professional dancer and dance instructor Vanessa Palmer had only lived in Columbia for a few months when she decided to give something back to the community. Reacting to an article about the need for ARC Youth Scholarships, Vanessa contacted the city about organizing a dance performance to help raise money for the program.

The result of her efforts was "Local Movement," a volunteer-run night of music and dance at the Columbia Performing Arts Center. Palmer said everyone involved, from musicians to lighting assistants, donated their time.

"It was a lot of work," she said, "but I loved meeting everyone. The people of Columbia are amazing." After four months of planning and rehearsing everything came together well during the performance. "Just seeing people show up was great," she said. "I think people really got something out of it."

Congratulations to Vanessa on a job well done.

For information on volunteer opportunities and programs, visit our web site at [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com)

## Youth Recreation Scholarships

Columbia Parks and Recreation offers scholarships for youth through the Youth Enrichment Services (YES) program. Scholarships can be used for the ARC and other Parks and Recreation programs. Call 874-7460 for more information or find the application form on-line at [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com) on the Parks and Recreation page.

## Material Recovery Facility

Columbia's Material Recovery Facility (MRF), which processes co-mingled recyclables, has been operational for almost a year. An average 520 tons of recyclables have come through the facility each month. Grant funding was received from the Mid-Missouri Solid Waste Management District (MMSWMD) and the Missouri Department of Natural Resources (MDNR) to help with processing equipment at the facility. So far, \$200,000 of MMSWMD funds and \$125,000 of MDNR funds have been approved for baler, horizontal conveyor, container sort line, fiber screening system, fiber sort line, and glass processing system, all of which should be operational during 2003.

At the open house and ribbon cutting ceremony in October, Mayor Darwin Hindman said, "We have this great facility, now we must feed the beast!" The Mayor is encouraging Columbians to recycle more for the environment and to increase economical efficiencies at the facility. The MRF at 5700 Peabody Road, will accept large quantities of clean old corrugated cardboard, office paper, or mixed papers. Smaller quantities may be deposited in the seven recycling drop-offs located around Columbia. To learn more, visit our web site at [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com) on the Public Works page or call 874-6291.

If your group is interested in touring the MRF, contact Cynthia Mitchell, Waste Minimization Supervisor, at 874-6254.

## Community Recreation Moves to the Armory

Community Recreation recently celebrated 30 years of service to the community with an open house at their new location, the Armory Sports and Recreation Center, 1701 E. Ash Street in April. This new location will allow Community Recreation to offer a variety of programs to the community in a more centralized location. Several new programs will be offered, including aerobics, Tai Chi, drum line, drum lessons, exercise and weight room, open computer lab, computer classes, and senior programs. Call 874-6379 for more information.

## Two Pedestrian Bridges Now Open

The newly constructed Providence Road Pedestrian Bridge over Interstate 70 is open to through traffic. The pedestrian bridge is a 172-foot long, three span 10-foot wide structure and includes a fence along each side of the bridge for pedestrian safety and protection of vehicle traffic below. The slopes adjacent to the bridge have been landscaped. The project was contracted to Emery Sapp and Sons Construction of Columbia in the amount of \$453,171 which includes a Surface Transportation Enhancement grant of \$348,000.

The Route B Pedestrian Bridge over Business Loop 70 is also open to through traffic. This pedestrian bridge is a 10-foot wide, one span steel beam structure 80 feet in length crossing over Business Loop 70 East along the east side of the Route B/Paris Road existing bridge. The structure includes a safety fence. Columbia Curb and Gutter was awarded the contract in the amount of \$161,788.31 which includes a Surface Transportation Enhancement grant of \$136,778.

For additional information, please contact the City of Columbia Public Works Department at 874-7250.

## Share the Light Continues to Shine

The Share the Light program has collected over \$25,500 for six programs that are above and beyond the basic services of City Government. City of Columbia utility customers can participate by donating each month on their utility bill or by making a one-time donation. Donations are used in the areas of public art, community beautification, public health, youth recreation scholarships, crime prevention and fire prevention and education. Learn more about Share the Light by calling 874-7504 or visiting [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com)

## Health Department Outreach Clinic at the ARC

The Columbia/Boone County Health Department has one of its first outreach activities in operation at the Activity & Recreation Center (ARC). Volunteers are conducting health screenings on Tuesday mornings from 9 to 11 a.m. The health screenings include blood pressure, blood glucose and a Body Mass Index (BMI) calculation. Screenings are free and available to all ARC members. If you are interested in volunteering to help, please contact Chris Coffman at 817-6403. At least one of the two-person team should be a nurse.

## Lunch in the Park Needs Volunteers

Call 874-7354 to help serve lunch to children throughout the summer at Douglass Park. Program sponsors are the Columbia/Boone County Health Department, Parks & Recreation and the Voluntary Action Center.



Want to commission a portrait? Need live music at an upcoming event? Interested in local theater or dance?

Check out the city's Artists' Registry at [www.OCAregistry.com](http://www.OCAregistry.com) or [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com) (on the Cultural Affairs page). The Registry is an effort to link potential patrons with individuals and groups working in dance, literary art, music, theater and visual art. Visitors to the site can search for a specific medium, artist, group or organization or just browse. If you'd like to be listed, contact the Office of Cultural Affairs, 874-6386 (TTY 874-7488), [oca@GoColumbiaMo.com](mailto:oca@GoColumbiaMo.com)

## Columbia Parks and Recreation CALENDAR

Visit [www.GoColumbiaMo.com](http://www.GoColumbiaMo.com) and click on Parks and Recreation or call 874-7460.

### J U L Y

- 4 Special 4<sup>th</sup> of July Swim Hours at all facilities, 12-4 p.m., no lessons held
- 7 Summer Session 3 Swim Lessons Begins
- 7 Adult Fall Softball Open Registration Begins
- 11 Teen Night, Oakland Family Aquatic Ctr, 8:30-10:30 p.m., \$1
- 11 Paquin Music Festival, Paquin Tower, 9-11:30 a.m., Free
- 13 Annual Park Day, Douglass Park, 1-8 p.m.
- 16-17 Coca-Cola Junior Classic, L.A. Nickell Golf Course and Gustin Golf Course, ages 8-17
- 17 Family Night, Douglass Family Aquatic Center, 7:15-8:15 p.m., \$1
- 18 50+ Summer Live Band Dance, Parkade Center, 7 p.m., \$3
- 18 Whiff Et Giggle – Couples Golf at L.A. Nickell Golf Course, \$30 per couple (includes cart and prizes), shotgun start at 5:30 p.m.
- 19-20 Show-Me State Games
- 21 Summer Session 4 Swim Lessons Begins
- 26-27 Show-Me State Games

50+ OAK TOURS TRAVEL – Sign up now for trips to Cowboy Branson (Sept. 9-11), Albuquerque Balloon Festival (Oct. 3-11), Biltmore and Smoky Mountain Christmas (November), and Branson Christmas (Nov. 13-14). Call 442-5353 for more information.

## Columbia Parks & Rec July Pool Schedule

Douglass Family Aquatic Center  
Daily 1-7 p.m.

Lake of the Woods Pool  
Mon-Fri, 12-5:30 p.m.  
Sat & Sun, 12-6 p.m.

Oakland Family Aquatic Center  
Mon-Fri, 12-8 p.m.  
Sat, 10 a.m.-6 p.m.  
Sun, 12-6 p.m.

Pirates' Landing  
Little Mates Cove  
Mon-Fri, 10 a.m.-8 p.m.  
Sat, 10 a.m.-6 p.m.  
Sun, 12-6 p.m.  
Swimming Lake  
Mon-Fri, 12-8 p.m.  
Sat & Sun, 12-6 p.m.

Due to construction, Stephens Lake will be closed for swimming, boating and fishing. All facilities are subject to early closings if low attendance, weather warrants, or for a special program. Call the Swim Hotline, 874-7663, for special up-to-date information on facility openings and closings.