

COFERS – Update

COLUMBIA FINANCIAL ENTERPRISE RESOURCE SYSTEM

February 2017

Why Did We Make “THE” Move

- SunGard/HTE software system implemented in 1997
- Heavily modified systems
- Use of additional applications outside the central SunGard/HTE system

What Did We Expect to Gain

- Identify future business systems environment that will:
 - Support City staff in the delivery of government services and activities;
 - Take advantage of best practices, and
 - Significantly improve the efficiency and effectiveness of the City's customer service and business processes.

What Changes Have We Made

- CIS/Advanced System is our new Utility Billing Software
- Tyler/Munis is the new financial management system
 - Accounting/Budgeting
 - HR/Payroll
 - Purchasing
 - Work Orders/Inventory
 - Plus several other modules

HTE - SunGard

GM201S01

City of Columbia

1/30/17

Account Balance/Description Inquiry

06:16:07

Position to 2016 ____ - ____ - ____ . ____ - ____ Starting character(s)

Type options, press Enter.

1=Select

9=Graph

Opt	Account Number	Description	
_	110-0000-410.10-00	PROPERTY TAXES / REAL ESTATE	
_	110-0000-410.20-00	PROPERTY TAXES / PERSONAL PROPERTY	
_	110-0000-410.30-00	PROPERTY TAXES / RAILROAD AND UTIL TAX	
_	110-0000-410.40-00	PROPERTY TAXES / FINANCIAL INSTITUTION	
_	110-0000-410.50-00	PROPERTY TAXES / PENALTIES AND INTEREST	
_	110-0000-411.10-00	SALES TAXES / SALES TAXES	
_	110-0000-412.20-10	GROSS RECEIPTS TAX / GTE	
_	110-0000-412.20-20	GROSS RECEIPTS TAX / UNION ELECTRIC	
_	110-0000-412.20-30	GROSS RECEIPTS TAX / BOONE ELECTRIC	
_	110-0000-412.20-40	GROSS RECEIPTS TAX / CATV FRANCHISE	
_	110-0000-412.30-00	OTHER LOCAL TAXES / GASOLINE TAX	+

F3=Exit F7=Account balance F17=Subset F18=Top F19=Bottom

F21=Totalling F22=Account balance report

This is a subsetted list.

Tyler/Munis - Financials

[BROWSE](#) [DASHBOARD](#)

MY TYLER

VIEWS

TYLER MENU

WEB PARTS

Home

Tyler Dashboard LIVE

Search...

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EDIT FAVORITES

Approvals

2

1 unread

Notifications

0

0 unread

Alerts

0

0 unread

Scheduled Eva...

1

Next 60 Days

My Employees

6

Work Orders

0

Overdue For The Last 30 Days

YTD Hours By Pay Type

0

Employees Within Threshold

Work Flow Manager

Work Flow By Process

Work Flow By Approvers

Charts & Graphs

Comparison Date: **Monday, January 23, 2017** This Day Last Week ▼

Code	Description	Pending	Oldest Pending	Avg Approval Time	Avg Rejection Time
APC	AP Purchasing Cards	136	1/23/2017	16 hrs, 18 min	15 hrs, 54 min
ATN	Job Openings	0		0 min	0 min
EEA	Employee Expense Actual Claim	0		0 min	0 min
EEE	Employee Exp Estimated Claim	0		0 min	0 min
ESA	ESS Accrual Requests	0		0 min	0 min

Updated: 1/30/2017 4:40 PM

My Tyler Community Search

Search: All ▼

Group: All ▼

Keywords:

Search

Updated: 1/30/2017 4:40 PM

My Favorites

Account Inquiry

Department Calendar

100%

CIS Infinity/Customer Information & Billing Software

AccountView

Previous Active Next History 1 52 Add Copy Mass Add Refresh Search Contact Letter Note S/O Action Arrangement Task Open Previous Next Close

Customer: 00024891 Account: 0011768 PARKS & REC 1001 S FAIRVIEW RD COLUMBIA, MO 65203 Split Acct:

Balance: \$314.25 Last Bill: \$314.25 Due 1/26/2017 Change from Last Bill: Payment Plan: None Next Draw Date: Pending Payments: \$0.00

Active Government 20 Moved in 10/6/1981 Deposit: \$0.00 Credit Rating: Fair

Arrangements Arr. Status: Coll Status: Eligible for Disconnect: Past Due Amt: \$314.25 Cycle 01 - Route 02

S/O: Tasks Deferred Balance Special Code: Solid Waste Collection Day: No tasks to be

Loans/POS Collections Capital Credit Membership Map Solid Waste Spreadsheet Tasks Letters Inquiries Notes Calendar Emails Attachments Service Orders Assistance/Contribution Customer Service Address Customer/Account Services Addresses Transaction History Reading History Bills Comments Move In/Out Payment Method Deposits Meter Reading Contacts Equipment Supplier

Record 1 of 73

Bill Number	Bill Type	Bill Date	Due Date	Balance Forward	Previous Billing	Cancelled Billing	Transactions Since Last Bill	Current Transactions	Amount Due Before Due Date	Amount Due After Due Date	Penalty Trans
4469745	Cycle Billing	1/6/2017	1/26/2017	\$0.00	\$233.43	\$0.00	\$0.00	\$80.82	\$314.25	\$318.96	
4395952	Cycle Billing	12/7/2016	12/27/2016	\$0.00	\$221.71	\$0.00	(\$66.82)	\$78.54	\$233.43	\$236.93	
4323811	Cycle Billing	11/4/2016	12/5/2016	\$0.00	\$143.52	\$0.00	\$0.00	\$78.19	\$221.71	\$225.04	
4242828	Cycle Billing	10/10/2016	11/7/2016	\$0.00	\$66.82	\$0.00	\$0.00	\$76.70	\$143.52	\$145.67	
4156605	Cycle Billing	9/8/2016	9/28/2016	\$0.00	\$60.57	\$0.00	(\$60.57)	\$66.82	\$66.82	\$67.82	
4077374	Cycle Billing	8/4/2016	8/24/2016	\$0.00	\$0.00	\$0.00	\$0.00	\$60.57	\$60.57	\$61.48	
4011918	Cycle Billing	7/5/2016	7/25/2016	\$0.00	\$0.00	\$0.00	\$0.00	\$58.42	\$58.42	\$59.30	
3949304	Manual Billing	6/7/2016	6/27/2016	\$0.00	\$0.00	\$0.00	\$0.00	\$66.30	\$66.30	\$67.29	
3891591	Manual Billing	5/6/2016	5/26/2016	\$0.00	\$0.00	\$0.00	\$0.00	\$62.22	\$62.22	\$63.15	
3822580	Manual Billing	4/8/2016	4/28/2016	\$0.00	\$0.00	\$0.00	\$0.00	\$52.86	\$52.86	\$53.65	
3755048	Manual Billing	3/7/2016	3/28/2016	\$0.00	\$0.00	\$0.00	\$0.00	\$53.12	\$53.12	\$53.92	
3692516	Manual Billing	2/4/2016	2/24/2016	\$0.00	\$0.00	\$0.00	\$0.00	\$53.29	\$53.29	\$54.09	
3631070	Manual Billing	1/7/2016	1/27/2016	\$0.00	\$0.00	\$0.00	\$0.00	\$57.68	\$57.68	\$58.55	
3576222	Manual Billing	12/9/2015	12/29/2015	\$0.00	\$0.00	\$0.00	\$0.00	\$56.93	\$56.93	\$57.78	
3514346	Manual Billing	11/10/2015	11/30/2015	\$0.00	\$0.00	\$0.00	\$0.00	\$62.64	\$62.64	\$63.58	
3452701	Cycle Billing	10/12/2015	11/2/2015	\$0.00	\$0.00	\$0.00	\$0.00	\$63.93	\$63.93	\$64.89	

Bill Details Services Reads Details Transactions POS Payment Method Payments Balances

Batch ID 2217 - COC - Parks
Bill Number 4469745
Bill Type Cycle Billing
Bill Date 01/06/2017
Due Date 01/26/2017
Deposit ☐
Cancelled ☐
Bill Liened ☐
Bill Lien Amount \$0.00

Balance Forward \$0.00
Previous Billing \$233.43
Cancelled Billing \$0.00
Transactions Since Last Bill \$0.00
Current Transactions \$80.82
Amount Due Before Due Date \$314.25
Penalty Transactions \$314.25
Penalty Amount \$4.71
Amount Due After Due Date \$318.96

Due Date Change Reason
New Due Date
Due Date Changed By
Due Date Changed Timestamp

What Have We Accomplished

- Payroll/Time Entry/HR/Budgeting – Live Jan. 1
- CIS/Advanced System (Utility Billing) - Live Aug. 29
- Munis/Tyler System (Core Financials) – Live Oct. 1
 - Financials – AP/AR/Billing/Accounting
 - Requisitions/Purchasing/Pcards
 - Work Orders - Fleet
 - Inventory – Fleet and WL

Currently In Progress

- Tyler Implementation – In Progress
 - TCM Enterprise/Tyler Self Service
 - Citizen Self Service
 - Applicant Tracking
 - Time and Attendance
- Energov – Projected Go Live - February 2018
 - Building Permits
 - Plan Review
 - Citizen Access
 - Business Licenses
 - Code Enforcement
 - Food Inspections

What is left to complete

- Work orders for other departments
- Bid Management
- Vendor Self Service
- Phase out 20+ years of numerous shadow systems

PMO (Project Management Office)

- Established October 2016
- Assists with Project Management Strategies
- Provide Project Management Support for all departments
- Contract Agreements: Research provisions, negotiate terms, and manage execution costs
- Create reports and updates on city project portfolio
- Document new procedures around new city business system
- Establish city-wide reproducible business practices

PM - Tracking Software

